

Safety Recall

N262556921 Potential Steel Wheel Crack



Release Date: July 2026

Update: 00

Attention: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied.

All involved vehicles that are in dealer inventory must be held and not delivered to customers, dealer traded, or used for demonstration purposes until the inspection contained in this bulletin has been performed on the vehicle. If the vehicle passes the inspection, the vehicle is released from stop delivery and can be delivered to the customer.

This bulletin contains an inspection procedure for both dealer inventory and customer vehicles. Vehicles that pass this inspection procedure can be delivered and closed using the "Inspect Four Wheels and Spare – No Further Action Required" labor code 9108508. **Unsold vehicles that DO NOT PASS the inspection must be held and not delivered to customers.** This bulletin will be updated when the required parts become available, at which time those vehicles can be repaired, closed and delivered.

For EV Involved Vehicles: The repairs outlined in this bulletin must only be completed at an authorized EV dealer and repairs must be performed by a technician who has successfully completed the applicable technical training required to perform this repair.

Investigate Vehicle History (IVH) in the GM Global Warranty Management system MUST always be checked to confirm vehicle involvement and MUST be in INCOMPLETE-LIMITED OR NO PARTS status prior to beginning any required inspections and/or repairs. DO NOT use Service Information with VIN search, as it will not verify the VIN eligibility for field actions.

Dealer Notification Instructions. Because this recall involves equipment/parts also sold over-the-counter, dealers must search their sales records for over-the-counter sales and provide the recall notice to the purchaser. For recalled equipment sold as a dealer-installed option at the time of vehicle purchase; these VINs will be available on the Investigate Vehicle History (IVH) screen in GM Global Warranty Management (GWM) system and GM will contact these customers.

Please search your part-sales records for over-the-counter sales of the recalled equipment GM part numbers (85535663 & 85162242) and communicate to the purchaser of record the recall notice. If the purchaser is a body shop, independent repair shop, or other third-party automotive repair or distribution business, dealers are to notify the purchaser, and provide a copy of the recall notice. In either case, the communication of the recall notice should be done as soon as reasonably possible.

For US dealers only: For dealers with involved vehicles that can be identified by VIN, a listing with the involved vehicles containing the complete VIN, customer name, and address information has been prepared and will be provided to US dealers through GM GlobalConnect Maxis Field Action Reports. Dealers will not have a report available if they have no involved vehicles currently assigned.

The listing may contain customer names and addresses obtained from Motor Vehicle Registration Records. The use of such motor vehicle registration data for any purpose other than follow-up necessary to complete this recall is a violation of law in several states/provinces/countries. Only use this report to conduct the recall-related notifications specified in this bulletin and required by law.

Make	Model	Model Year	
		From	To
Chevrolet	Silverado EV	2026	2026

Investigate Vehicle History (IVH) in the GM Global Warranty Management system MUST always be checked to confirm vehicle involvement and MUST be in INCOMPLETE-LIMITED OR NO PARTS status prior to beginning any required inspections. DO NOT use Service Information with VIN search, as it will not verify the VIN eligibility for field actions.

Condition	General Motors has decided that a defect which relates to motor vehicle safety may exist in certain 2026 model year Chevrolet Silverado EV vehicles. One or more of the steel wheels and/or the spare tire wheel on these vehicles may have a manufacturing defect that can eventually result in cracking at the disc vent holes. A cracked wheel that goes undetected could lead to disc separation, reducing the driver's ability to steer and increasing the risk of a crash.
Correction	Dealers will inspect the spare and all four road wheels for the suspect disc lot dates. Wheels will be replaced as necessary.

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Parts

There are no parts required for this inspection.

Warranty Information

Labor Operation	Description	Labor Time	Trans. Type	Net Item
9108508	Inspect Four Wheels and Spare – No Further Action Required	0.5	ZFAT	N/A
9108509	One or More Wheels Fail Inspection (NON CLOSING)	0.5		

Service Procedure

IMPORTANT: If the spare wheel is mounted anywhere else on the vehicle, the inspection still must be performed. If the spare wheel has been removed, please inform the customer that they **MUST** bring the spare wheel with them.

IMPORTANT: If the customer owns a second set of wheels for the vehicle, the customer must bring the original wheels into the dealer for inspection.

1. Remove the spare wheel and tire assembly. Refer to the owner's manual for spare tire removal.



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Note: The lot number is located on the face of the wheel, the tire does not need to be dismounted for this inspection.

2. Locate and inspect the lot number on the spare wheel as indicated above. The lot number will be visible in the same location regardless of wheel color.
3. Inspect all four road wheels for the same lot number. If any of the road or spare wheels contain the suspect lot number, the vehicle fails the inspection.
 - If the lot number is **101525** or **101625**, the vehicle **DOES NOT** pass inspection. If the vehicle does not pass inspection, the recall **CANNOT** be closed at this time. Parts are not available at this time. Unsold vehicles **MUST** be held until parts are available and the bulletin is updated with the remedy procedure. Submit labor operation 9108509 (NON CLOSING), this will **NOT** close out the recall.
 - If the lot number is any number other than **101525** or **101625**, the vehicle passes the inspection and no further action is necessary. Submit and close a passed inspection using labor op 9108508.

Dealer Responsibility – For USA & Export (USA States, Territories, and Possessions)

It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied.

The US National Traffic and Motor Vehicle Safety Act provides that each vehicle that is subject to a recall of this type must be adequately repaired within a reasonable time after the customer has tendered it for repair. A failure to repair within sixty days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the

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condition is not adequately repaired within a reasonable time, the customer may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation. To avoid having to provide these burdensome remedies, every effort must be made to promptly schedule an appointment with each customer and to repair their vehicle as soon as possible. In the recall notification letters, customers are told how to contact the US National Highway Traffic Safety Administration if the recall is not completed within a reasonable time.

Dealer Responsibility – All

All new, used, GM Certified Pre-Owned (CPO), courtesy transportation vehicles, dealer shuttle vehicles, CarBravo, etc. in dealers' possession and subject to this recall must be held and inspected/repaired per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Pre-Owned (CPO) vehicles currently in the dealers' inventory within the SHIFT Digital system will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the SHIFT Digital system, or once again be used in the Courtesy Transportation Program.

Dealers are to service all vehicles subject to this recall at no charge to customers, regardless of mileage, age of vehicle, or ownership, from this time forward.

Customers who have recently purchased vehicles sold from your vehicle inventory, and for which there is no customer information indicated on the dealer listing, are to be contacted by the dealer. Arrangements are to be made to make the required correction according to the instructions contained in this bulletin. Recall follow-up cards should not be used for this purpose, since the customer may not as yet have received the notification letter.

In summary, whenever a vehicle subject to this recall enters your vehicle inventory you must take the steps necessary to ensure the program correction has been made before selling the vehicle. In addition, for vehicles entering your facility for service, you are required to ensure the customer is aware of the open recall and make every reasonable effort to implement the program correction as set forth in this bulletin prior to releasing the vehicle.

Dealer Reports – For USA

For dealers with involved vehicles, a listing has been prepared and will be available through GM Global Connect Maxis Field Action Reports or GWM Field Action Batch Search Report. The Inventory tab of the dealer reports will contain VINs that apply to this field action. This information is intended to assist dealers with the **PROMPT COMPLETION** of these vehicles. The Customer In-Service tab will contain customer names and addresses from Motor Vehicle Registration Records. The use of such motor vehicle registration data for any purpose other than follow-up necessary to complete this field action may be a violation of law in several states.

Courtesy Transportation

USA - For repairs covered under this Field Action, Courtesy Transportation can be made available **ONLY** if the customer/vehicle qualify for Courtesy Transportation per Bulletin 07-00-89-037.

Canada - Courtesy transportation is available for customers whose vehicles are involved in a product program and still within the warranty coverage period. See General Motors Service Policies and Procedures Manual for courtesy transportation program details. Refer to the most current Home Office Letter (YYYY-604) on the Courtesy Transportation Program for details.

Customer Notification

USA & Canada - General Motors will notify customers of this recall on their vehicle. For dealer-installed accessory sales, General Motors will notify customers of this recall on their vehicle. For dealer over-the-counter sales, GM dealers will notify customers based on dealer sales-record data.

Export - Letters will be sent to known owners of record located within areas covered by the US National Traffic and Motor Vehicle Safety Act.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the tools, equipment, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your dealer for information on whether your vehicle may benefit from the information.



**We Support
Voluntary Technician
Certification**