RV Products
A division of AIRXCEL, Inc.
3050 N Saint Francis St.
Wichita, KS 67219
(316)832-3400

June 30, 2026

RV Products Recall 26E-036

Inspection and Repair Procedure

Flat Rate Charges

- Inspection only – 0.25 hours per fan
- Inspection and Repair – 0.50 hours per fan

Documentation Requirements

- To receive reimbursement for an **inspection**, the following information must be provided:
  - Vehicle Identification Number (VIN)
  - Fan Serial Number
  - Photo of PCB with date code
  - Photo of "QUAL INSP" sticker with fan serial number showing
- To receive reimbursement for an **inspection and repair**, the following information must be provided:
  - Vehicle Identification Number (VIN)
  - Fan Serial Number
  - Photo of installed replacement PCB with date code
  - Photo of "QUAL INSP" sticker with fan serial number showing
  - Photo of removed and destroyed PCB with date code

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Inspection Instructions

Prior to working on any installed fan, make sure that all power is disconnected or the associated breaker is turned off to avoid potential electric shock. Ensure that proper PPE is worn at all times during the process.

- Record the vehicle identification number (VIN).
- Remove screen on fan by twisting four lock-in tabs:



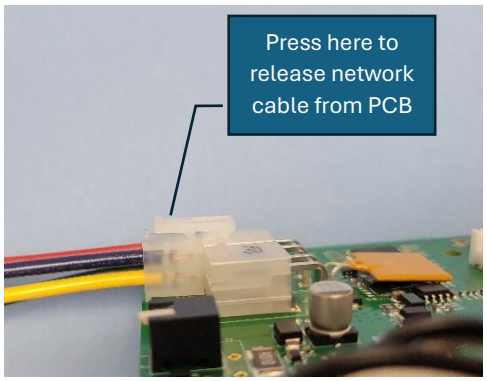
- Identify and record the fan serial number located underneath the screen.
    - The serial number will follow the format ####-####N-#### or ####-####NX-####.
        - Example: 2601-4900N-1234
- Remove (4) screws in the fan control plate and (1) in the handle:



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- Remove and lower the control plate. Loosening or removing the garnish ring and disconnecting the network cable from the PCB may be helpful for this step. Use care to avoid damaging the fan assembly.



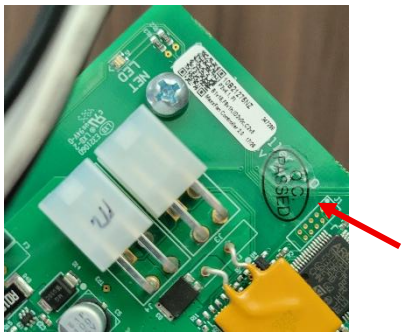


- Identify the date code on the PCB (circled in red below) and determine if the date code is in the affected range.



  - All PCB's with a date code of week 51 of 2025 (51/25) through week 25 of 2026 (25/26) and do not feature a "QC Passed" sticker are affected.
    - Examples of QC stickers:





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- **If the date code is outside of the identified recall range**, or the date code is in range but features a "QC Passed" sticker:
    - Record the date code from the PCB
    - Photograph the PCB with date code and "QC Passed" visible (if applicable).
    - Re-assemble the fan following the prior steps in reverse. Do not reattach the screen.
    - Place provided "QUAL INSP" sticker in the corner of the fan control plate. Placement shown below with green arrow.



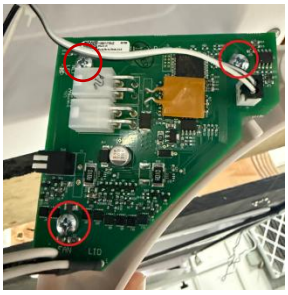
    - Photograph the reassembled fan showing the sticker in place and the fan serial number.
    - Reattach the screen.

- **If the PCB date code is within the recall range** and does not feature a "QC Passed" sticker, the PCB must be replaced. Continue to the next section.

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Repair Instructions

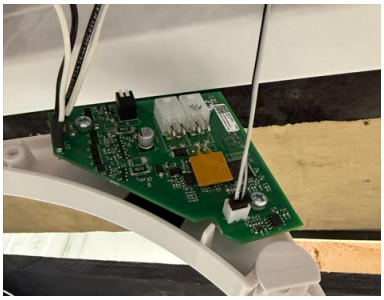
- Perform relevant steps from inspection section before proceeding.
- Remove (3) screws from PCB.



- Disconnect wiring (3) or (4) places
  - Fan motor connection
  - Lift motor connection
  - Network connection
  - Rain sensor (does not apply to some models)







- Carefully cut and remove zip tie on wiring.
- Destroy the removed PCB, then photograph the destroyed PCB.
- Install the new validated PCB to the back of the control plate using the same screws that were removed previously.
- Photograph the new PCB with date code and “QC Passed” visible (if applicable).
- Reattach wires and replace zip tie.

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- Re-assemble the fan following the prior steps in reverse. Do not reattach the screen.
- Place provided “QUAL INSP” sticker in the corner of the fan control plate. Placement shown below with green arrow.



- Photograph reassembled fan showing the sticker in place and the fan serial number.
- Reattach the screen.
- Run a test on the fan to validate connections are made properly.

Service

For any questions, please reach out to the RVP service department using the contact information below:

RVP, A division of Airxcel
Service Department
3050 North Saint Francis Street
Wichita, Kansas 67219
574-247-9235 (Option 1)