SERVICE PROCEDURE

26510
October 2026

SUBJECT: SAFETY RECALL

Battery Box Interconnect in certain 2021 and 2023 thru 2027 International® MV™ Series trucks built 09/21/2020 thru 06/16/2026 and 2026 thru 2027 International® HV™ Series trucks built 07/02/2025 thru 06/16/2026, with the following unique configurations (feature codes):

- **MV™ models with 25-inch Battery Box (0008VUW or 0008VUX or 0008VUY or 0008VVG or 0008VVH or 0008XKA), with 2 Battery System (0008MJP or 0008MJT or 0008MVY or 0008MWG) and one or more of the following combinations:**
  - **Battery Disconnect Switch (0008RMH or 0008XHD)**
  - **Jump Start Stud (0008WBW)**
  - **PDM Power (0508093)**
  - **Lift Gate (0008VBA)**
- **MV™ models with 25-inch Battery Box (0008VUW or 0008VUX or 0008VUY or 0008VVG or 0008VVH or 0008XKA), with 3 Battery System (0008MJU or 0008MMG or 0008MRR or 0008MSG or 0008MSL or 0008MWE or 0008MWL or 0008NBR) and one or more of the following combinations:**
  - **Battery Disconnect Switch (0008RMH or 0008XHD)**
  - **Jump Start Stud (0008WBW)**
  - **PDM Power (0508093)**
- **HV™ models with 25-inch Battery Box (0008VTJ or 0008VUW or 0008VVG), without Sealed Battery Terminals (0008875)**

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CUSTOMER LETTER

Print ready (PDF file) copy of the Customer Letter

DEFECT DESCRIPTION

Manufacturing variation can allow for contact between the battery interconnect cable with auxiliary stud and hold down bracket.

When contact between these components occurs, a short circuit can develop which may generate excessive heat, which can result in a fire, increasing the risk of property damage or personal injury.

MODELS INVOLVED

This safety recall involves certain 2021 and 2023 thru 2027 International® MV™ Series trucks built 09/21/2020 thru 06/16/2026 and 2026 thru 2027 International® HV™ Series trucks built 07/02/2025 thru 06/16/2026, with the following unique configurations (feature codes):

- MV™ models with 25-inch Battery Box (0008VUW or 0008VUX or 0008VUY or 0008VVG or 0008VVH or 0008XKA), with 2 Battery System (0008MJP or 0008MJT or 0008MVY or 0008MWG) and one or more of the following combinations:
  - Battery Disconnect Switch (0008RMH or 0008XHD)
  - Jump Start Stud (0008WBW)
  - PDM Power (0508093)
  - Lift Gate (0008VBA)
- MV™ models with 25-inch Battery Box (0008VUW or 0008VUX or 0008VUY or 0008VVG or 0008VVH or 0008XKA), with 3 Battery System (0008MJU or 0008MMG or 0008MRR or 0008MSG or 0008MSL or 0008MWE or 0008MWL or 0008NBR) and one or more of the following combinations:
  - Battery Disconnect Switch (0008RMH or 0008XHD)
  - Jump Start Stud (0008WBW)
  - PDM Power (0508093)
- HV™ models with 25-inch Battery Box (0008VTJ or 0008VUW or 0008VVG), without Sealed Battery Terminals (0008875)

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ELIGIBILITY

NOTE: The interim fix for 26510 has ended. All vehicles that had the interim repair must have this final remedy completed.

NOTE: Safety Recall 25513 has been suspended and all vehicles that were involved in 25513 must have Safety Recall 26510 complete.

This procedure applies ONLY to vehicles marked in the International® Service Portal℠ with Safety Recall **26510**. Also complete any other open campaigns listed on the Service Portal at this time.

PARTS INFORMATION

Part Number	Part Description	Quantity
8900397R91	Battery Interconnect Cable Kit	1
8900396R91	Interconnect Cable (Only vehicles equipped with two batteries, with feature code 0508093 (PDM Power) and 0008AVA (Lift Gate), and not with a Battery Disconnect or a Jump Start Stud.)	1 (if required)

Table 1 Parts Information

8900397R91 contains the following parts:

Part Description	Quantity
Non-Metallic Rubber Molding	3
J-Bolt	1
Nut	1
Flat Washer	1
Battery Nut – Note: Some vehicles will only require 4	5
Saddle – Note: Some vehicles will only require 1	2
Strap, Cable Lock – Note: Some vehicles will only require 1	2

Table 2 Parts Information

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8900396R91 Contains the following part:

Part Description	Quantity
Positive Interconnect Cable Without Auxiliary Post	1

Table 3 Parts Information

SERVICE PROCEDURE

WARNING! To prevent personal injury and / or death, or damage to property, park vehicle on hard flat surface, turn the engine off, set the parking brake and install wheel chocks to prevent the vehicle from moving in either direction.

WARNING! To prevent personal injury and / or death, or damage to property, keep flames or sparks away from vehicle and do not smoke while servicing the vehicle's batteries. Batteries expel explosive gases.

WARNING! To prevent personal injury and / or death, or damage to property, remove the ground cable from the negative terminal of the battery box before disconnecting any electrical components. Always connect the ground cable last.

WARNING! To prevent personal injury and / or death, always wear safe eye protection when performing vehicle maintenance.

WARNING! To prevent personal injury and / or death, or damage to property, allow engine / vehicle components to cool before servicing.

1. Park vehicle on flat surface.
2. Shift transmission to Park or Neutral and set parking brake.
3. Turn vehicle ignition to Key OFF position.
4. Install wheel chocks.
5. Unlatch and remove battery box cover.

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6. Disconnect and remove main negative battery cable. Discard negative battery terminal nuts.

7. Remove positive interconnect battery cable terminal nuts. Discard terminal nuts.



Figure 1. Battery Positioning

1. Battery hold down
2. J-bolt

NOTE: Some vehicles may have a windlace installed on battery hold down and some may have a J-bolt between all the batteries.

8. Loosen and remove battery hold down (Figure 1, Item 1).

NOTE: Only vehicles equipped with two batteries, with feature code 0508093 (PDM Power and 0008AVA (Lift Gate) and not with a battery disconnect or a jump start stud, require replacement of the positive battery interconnect cable.

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9. For vehicles equipped with two batteries, with feature code 0508093 (PDM Power and 0008AVA (Lift Gate) and not with a battery disconnect or a jump start stud, the positive battery interconnect cable must be replaced:

    a. Yes, vehicle has these features. Proceed to Step 10.

    b. No, vehicle does not have all the features. Proceed to Step 13.

10. Remove all fuses and wires that are attached to the positive battery interconnect cable.

11. Install new positive battery interconnect cable.

12. For each fuse or wire that was removed from the auxiliary post, place it on one of the battery studs.

13. Separate vehicle batteries to allow battery interconnect cable to be in straightest line as possible between each battery and as far away as possible from battery hold down (Figure 1, Item 1).

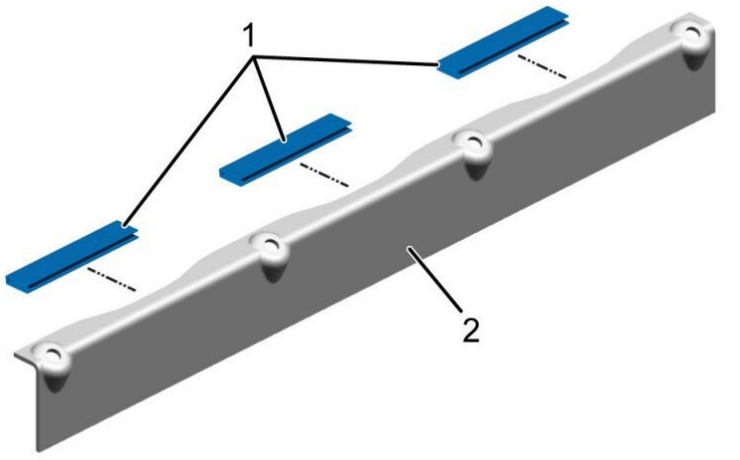


Figure 2. Non-Metallic Rubber Molding Installation

1. Non-metallic rubber molding (3)
2. Battery hold down

14. If equipped, remove the three pieces of windlace and discard. All vehicles require three pieces of non-metallic rubber molding (Figure 2, Item 1) from the kit and require that they be installed over scalloped portion of battery hold down (Figure 2, Item 2).

15. Install battery hold down (Figure 2, Item 2).

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16. Inspect for a J-bolt (Figure 1, Item 2) between each battery. For vehicles without a J-bolt between each battery, install J-bolt.

17. Install washer and nut and using torque wrench, tighten all J-bolt nuts to 44−54 lb-in (5−6.2 N·m).

NOTE: Step 17 is required to position the batteries in place and allow enough threads to be present to install the saddle in Step 19.

18. Loosen and remove the center J-bolt nut(s) and washer(s).

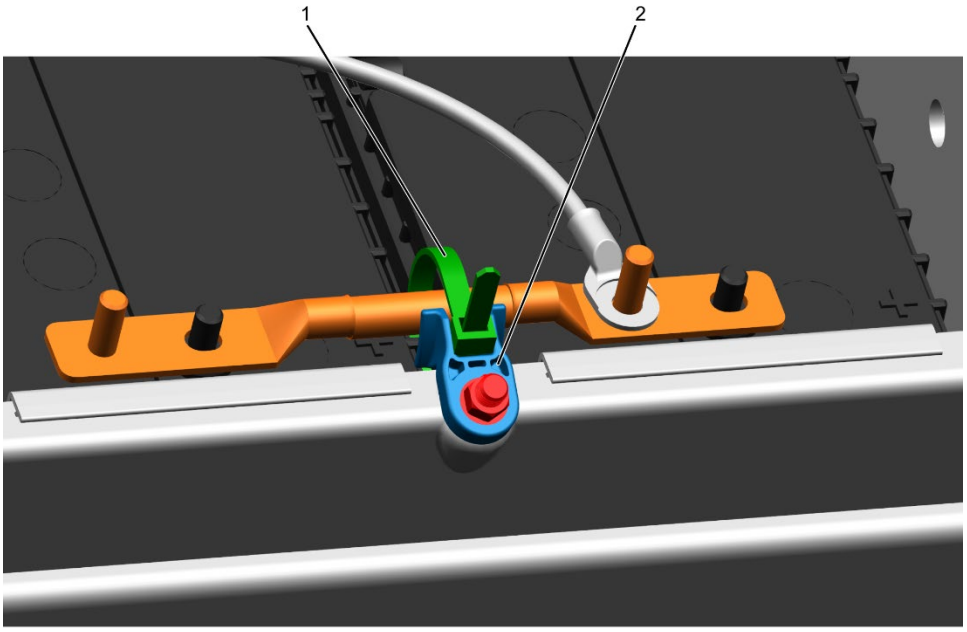


Figure 3. Two-Battery System

1. Strap lock
2. Saddle

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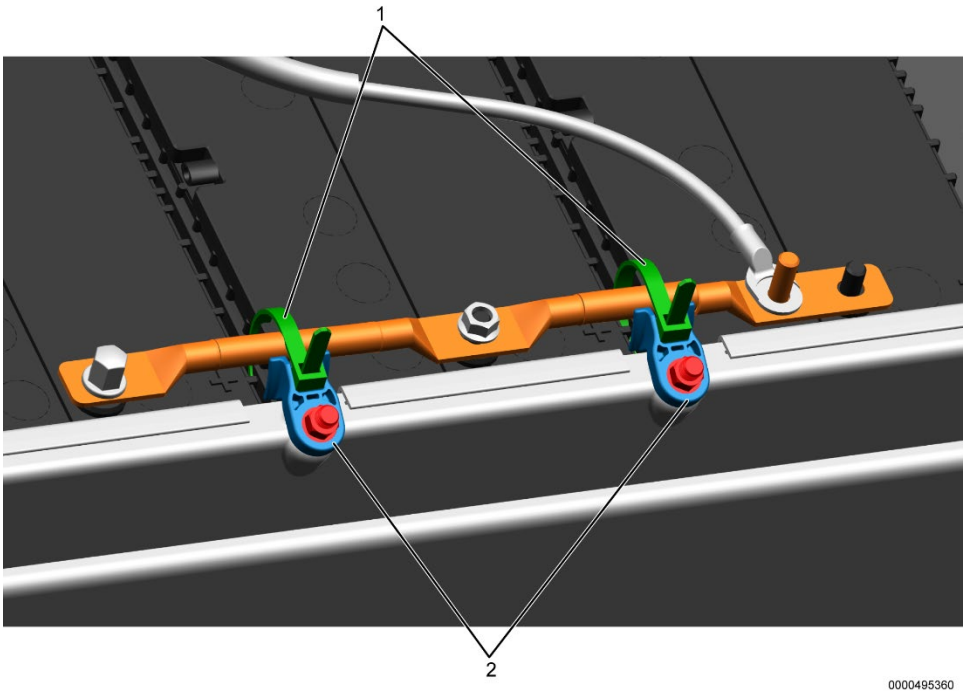


Figure 4. Three-Battery System

1. Strap lock
2. Saddle

19. Install saddle (Figure 3, Item 2 or Figure 4, Item 2, depending on battery configuration), washer, and nut on center J-bolt(s).

20. Install strap lock (Figure 3, Item 1 or Figure 4, Item 1) through saddle (Figure 3, Item 2 or Figure 4, Item 2) and around interconnect cable, pull strap lock (Figure 3, Item 1 or Figure 4, Item 1) tight, and cut strap lock to be even with the top of the saddle (Figure 3, Item 2 or Figure 4, Item 2).

21. Using torque wrench, tighten J-bolt nut(s) that had the saddle(s) installed to 44−54 lb-in (5−6.2 N·m).

22. Install new battery stud nuts on positive interconnect battery cable terminals and negative battery cable terminal.

23. Using torque wrench, tighten positive and negative battery stud nuts to 12−15 lb-ft (16−20 N·m).

24. Apply BLUE dielectric grease to battery terminal nuts.

25. Install and latch battery box cover.

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26. Remove wheel chocks.

END OF SERVICE PROCEDURE

LABOR INFORMATION

Operation Number	Description	Time
A40-26510-3	Install kit and reuse cable for vehicles built before 3/1/2025	0.6 hr
A40-26510-4	Remove windlace, install battery cable kit, and reuse cable for vehicles built after 3/1/2025	0.7 hr
A40-26510-5	Install kit and install new cable for vehicles built before 3/1/2025	0.7 hr
A40-26510-6	Remove windlace, install kit and new cable for vehicles built after 3/1/2025	0.8 hr

Table 4 Labor Information

CAMPAIGN IDENTIFICATION LABEL

Each vehicle corrected in accordance with this campaign must be marked with a CTS-1075 Campaign Identification Label.

Complete the label and attach on a clean surface next to the vehicle identification number (VIN) plate.



ADMINISTRATIVE / DEALER RESPONSIBILITIES

WARRANTY CLAIMS

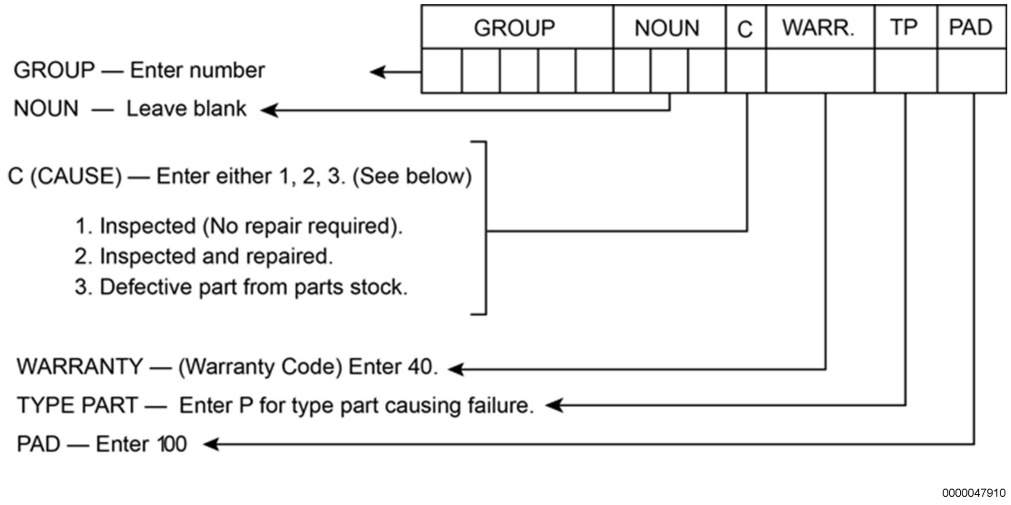
Warranty claim expense is to be charged to Warranty. Claims are to be submitted in the normal manner, making reference to Safety Recall 26510.

Section 7 of the Warranty Policy and Procedures Manual contains further information related to the submission and processing of AFC / Recall claims.

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As with all claim submissions, items acquired locally must be submitted in the “Other Charges” tab. The cost of any bulk items (such as a bag of cable tie straps, roll of wire, barrel of oil, or tube of silicone) should be prorated for the cost of the individual pieces / amount used during each repair.



UNITED STATES AND POSSESSIONS

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle that is subject to a vehicle recall campaign must be adequately repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after a tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not adequately repaired within 60 days, the owner may be entitled to replacement with an identical or reasonable equivalent vehicle at no charge, or to a refund of the purchase price less a reasonable allowance for depreciation.

Dealers must correct all vehicles subject to this campaign at no charge to the owner, regardless of mileage, age of vehicle, or ownership, from this time forward.

Dealers should proceed immediately to make necessary correction to units in inventory. Federal law prohibits a dealer from delivering under a sale or lease, a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification of a recall until the defect or noncompliance is remedied.

Dealers must make every effort to promptly schedule an appointment with each owner to repair his or her vehicle as soon as possible. However, consistent with the customer

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notification, dealers are expected to complete the repairs on the mutually agreed upon service date.

Dealers involved in the recall process will be furnished a listing of owner names and addresses to enable them to follow up with owners and have the vehicles corrected. Use of this listing must be limited to this campaign because the list may contain information obtained from state motor vehicle registration records, and the use of such motor vehicle registration data for purposes other than this campaign is a violation of law in several states.

CANADA

Dealers must correct all vehicles subject to this campaign at no charge to the owner, regardless of mileage, age of vehicle, or ownership, from this time forward.

Dealers should proceed immediately to make necessary correction to units in inventory. All inventory vehicles subject to this recall campaign must be corrected prior to sale, transfer or delivery. If vehicles have been sold or transferred and you are in receipt of Customer Notification Letters and Authorization for Recall Service cards for those vehicles, the transfer location or customer must be notified immediately from your dealer location.

Dealers must make every effort to promptly schedule an appointment with each owner to repair his or her vehicle as soon as possible. However, consistent with the customer notification, dealers are expected to complete the repairs on the mutually agreed upon service date.

Dealers involved in the recall process will be furnished a listing of owner names and addresses to enable them to follow up with owners and have the vehicles corrected. Use of this listing must be limited to this campaign because the list may contain information obtained from state motor vehicle registration records, and the use of such motor vehicle registration data for purposes other than this campaign is a violation of law in several states.

EXPORT

Export Distributors should proceed immediately to make necessary correction to units in inventory. All inventory vehicles subject to this recall campaign must be corrected prior to sale, transfer or delivery. If vehicles have been sold or transferred and you are in receipt of Customer Notification Letters and Authorization for Recall Service cards for those vehicles, the transfer location or customer must be notified immediately from your distributor location.

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Export Distributors are to submit warranty claims in the usual manner making reference to this recall number.

Export Distributors are expected to provide full cooperation and follow-up with respect to this important subject matter. If you have any questions or need further assistance, please contact the Regional Service Manager at your regional office.

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