



SAFETY RELATED RECALL

Global Recall Action
Number: D145

Subject: Rear View Camera	Publication No.: D145
	Model: Discovery (LR)
	Model Year: 2021 - 2025
	Date of Issue: 30 July 2026

To:	JLR North America, LLC and JLR Canada ULC. The National Sales Company (NSC), importers, retailers and authorized repairers in Canada, India, Japan, Korea, Taiwan and USA
For the Attention of:	The approved JLR retailer / authorized repairer.
Important:	NOTE: The information in this campaign is intended for use by professional technicians. If you are not a JLR retailer / authorized repairer, do not assume that a condition described affects a specific vehicle. Contact an authorized JLR retailer / authorized repairer to determine if this campaign applies to a specific vehicle.

FOR THE ATTENTION OF ALL:

DESCRIPTION OF ISSUE AND THE EFFECT ON VEHICLE OPERATION

A concern has been identified on certain 2021 model year to 2025 model year Land Rover Discovery vehicles, where the water management system on the tailgate of the vehicle may not be sufficient to allow water to drain away from the rear view camera. This can allow water to pool around the camera installation and, over time, can cause damage to the camera.

A water-damaged camera may not display an image, or may display an unclear image, when requested to do so. Lack of display of a clear camera image could increase the risk of a crash.

ACTION TO BE TAKEN

JLR has taken the decision to recall affected vehicles to repair the vehicle.

Following procedures appropriate to your market and as required by local legislation, owners of affected vehicles must be contacted requesting that the owner contact their nearest JLR retailer / authorized repairer as soon as possible to arrange for the repair to be completed. The National Sales Company (NSC), Importer, Regional Office or Government agency will contact the customers. If you have any questions about this process, contact your NSC / Importer or Regional Office for more information.

Check the JLR Warranty Portal to make sure affected vehicles are correctly identified prior to starting this campaign. The Warranty Portal will be updated to reflect only those vehicles affected.

JLR retailers / authorized repairers are reminded that they must not sell new vehicles identified as affected by this campaign until such time as the repair has been successfully completed.

An owner may indicate that a repair has already been completed for this concern, in which case the full cost of the repair should be reimbursed. Refer to the warranty section of this campaign for details of the Customer Reimbursement and Related Damage Process. At the time of confirming a booking for a vehicle repair, make sure you check the Warranty Portal to confirm if there are any other outstanding campaigns, to make sure the correct parts are available and adequate workshop time is allocated for repairs to be completed in one visit.

For information purposes, a Technical Question and Answer document is attached.

FOR THE ATTENTION OF NORTH AMERICAN TERRITORIES ONLY:

National Highway Traffic Safety Administration (NHTSA) reference number: 26V-458

Transport Canada (TC) reference number: 2026-345

Visit the British Brands Sales Suite (BBSS) website for a list of affected vehicles at your JLR retailer / authorized repairer. Unsold vehicles must be repaired prior to handover of the vehicle for retail sale.



The following applies to:
[NORTH AMERICA]

REGULATORY INFORMATION



The following applies to:
[NORTH AMERICA]

Jaguar Land Rover North America, LLC and Jaguar Land Rover Canada ULC have informed the National Highway Traffic Safety Administration (NHTSA) and Transport Canada (TC) of their intent to perform a Safety Recall on certain 2021 model year to 2025 model year Land Rover Discovery vehicles imported into the United States and Canadian markets. Information relating to this Safety Recall will be posted on the NHTSA and TC websites. United States Federal regulations require that JLR retailers / authorized repairers must be notified within a reasonable time after the manufacturer decides that a defect that relates to motor vehicle safety or a non-compliance exists. United States Federal Law requires JLR retailers / authorized repairers to complete any outstanding Safety Recall before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a JLR retailer / authorized repairer, in the USA only, could result in a maximum civil penalty of up to the equivalent of \$27,874.00 USD per violation and the equivalent of \$139,356,994.00 USD for a related series of violations. This Safety Recall serves as notification to all JLR retailers / authorized repairers in the United States and Federalized Territories and Canada that any affected new vehicles may not be sold and delivered for customer use until the Safety Recall repair is completed.



The following applies to:
[NORTH AMERICA]

Jaguar Land Rover North America, LLC and Jaguar Land Rover Canada ULC recommends that affected sales demonstrator and loaner vehicles are repaired before use, and that used vehicles are repaired before sale. JLR retailers / authorized repairers who proceed against this recommendation, where legally permitted, must clearly and conspicuously disclose the open Safety Recall notice to the applicable customers.

Yours faithfully

Steve Oldham

Global Customer Care Experience Director

SERVICE INSTRUCTION - D145

SROs

Description	SRO	Time
Modify Rear View Camera Housing	05.10.10	0.1
Drive in / drive out	02.02.02	0.2



NOTE:

Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPlx to obtain the latest repair time.

Warranty Information

Warranty claims must be submitted quoting program code D145 with the relevant option code from the table below. As option codes are used there is no requirement for you to enter SROs or parts, these are included for information only.

Program	Option	Description	SRO	Time
D145	A	Modify Rear View Camera Housing	05.10.10	0.1
D145	B	Modify Rear View Camera Housing Drive in / drive out	05.10.10 02.02.02	0.1 0.2



NOTE:

The option that contains the drive in / drive out allowance may only be claimed when the vehicle has been brought back into the workshop for this action alone to be undertaken.

Warranty claims must be submitted in accordance with the current JLR Global Warranty Manual, and its amendments, unless stated otherwise in this campaign.

Customer Reimbursement and Related Damage Process

If a customer has indicated that they have already paid for this concern as a normal retail repair (vehicle outside warranty period), a copy of the repair invoice must be produced as proof of the repair. The retailer must directly reimburse the customer and a claim for recovery of this cost must be made using the related damage procedure.

Claims for related damages may only be made when this bulletin has been paid / accepted.

Claims must be submitted quoting program code D145 and by clicking the 'Related Damage' radio button on the claim submission screen. The warranty claim must be submitted using option code 'X' as detailed in the table shown below and entering the cost to be reimbursed against the sundry code 'ZZZ999'. All costs must be entered in local currency.

Program Code	Option	Description	Sundry Item Code	Value
D145	XX	Reimbursement to owner	ZZZ999	Retailer entered

A copy of the invoice must be attached to the repair order for Warranty Audit purposes.

A brief comment must be entered in the 'Technician Comments' field on the claim to itemize and explain the charges.

Only vehicles eligible for Recall Action D145 are included in this process. Only one claim per vehicle for related damages will be accepted.

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SERVICE INFORMATION

1. The photograph shows the expected outcome and required quality of finish for the drilled hole, after completing the Service Instruction, below.

- Attention must be paid to all Cautions shown within the Service Instruction.



SERVICE INSTRUCTION



NOTES:

- This procedure contains some variation in the illustrations depending on the vehicle specification, but the essential information is always correct.
- This procedure contains illustration showing certain components removed to provide extra clarity.

1. Open the tailgate to a height that positions the rear view camera at a comfortable and accessible working level.

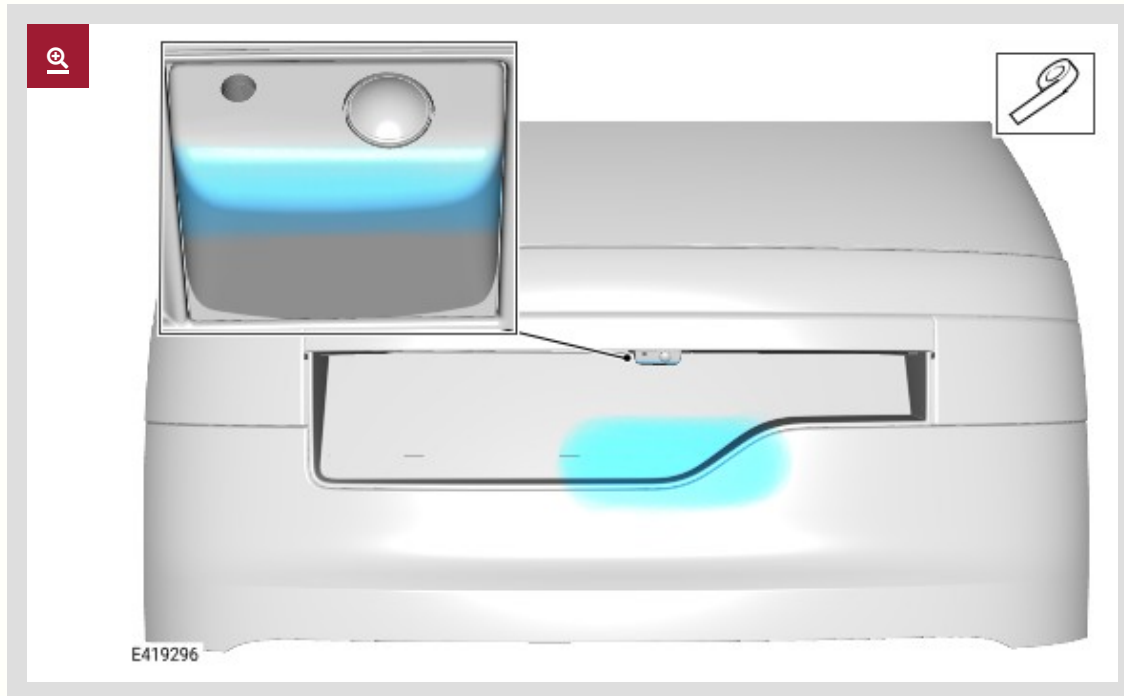
2.



CAUTION:

The paintwork must be protected at all times.

Apply suitable paint protection in the areas shown highlighted in the illustration.



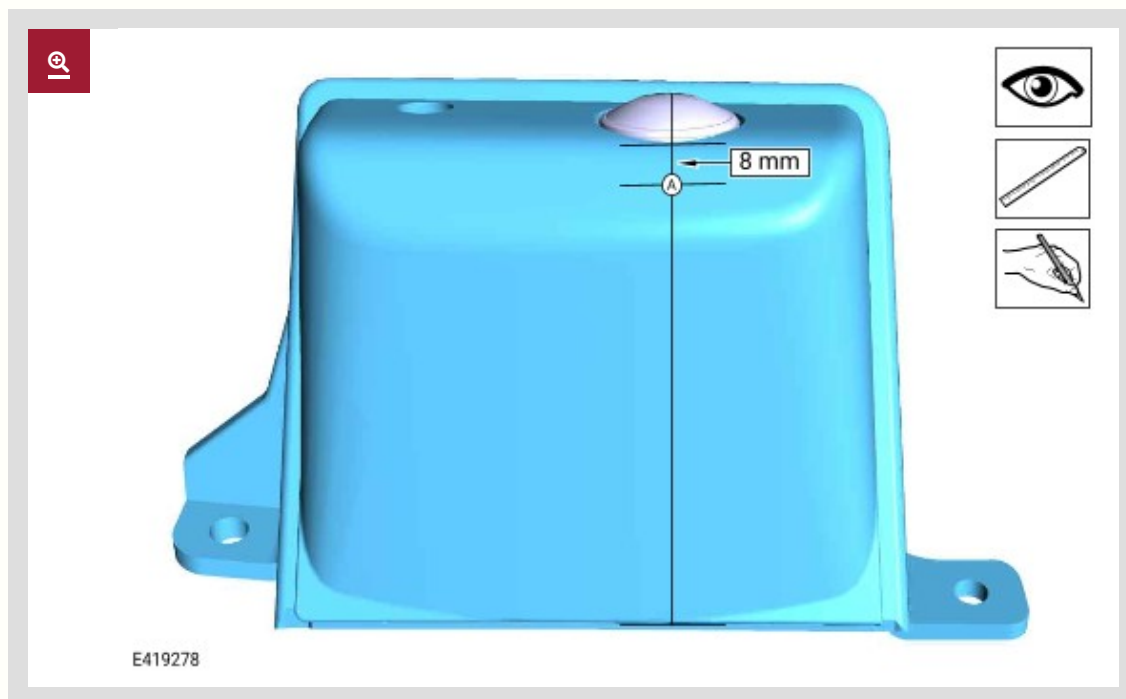
3.



CAUTION:

Extra care must be taken when completing this step.

Using the measurement shown, and the centerline of the rear view camera as a guide, use a suitable method to mark point (A) in the illustration.



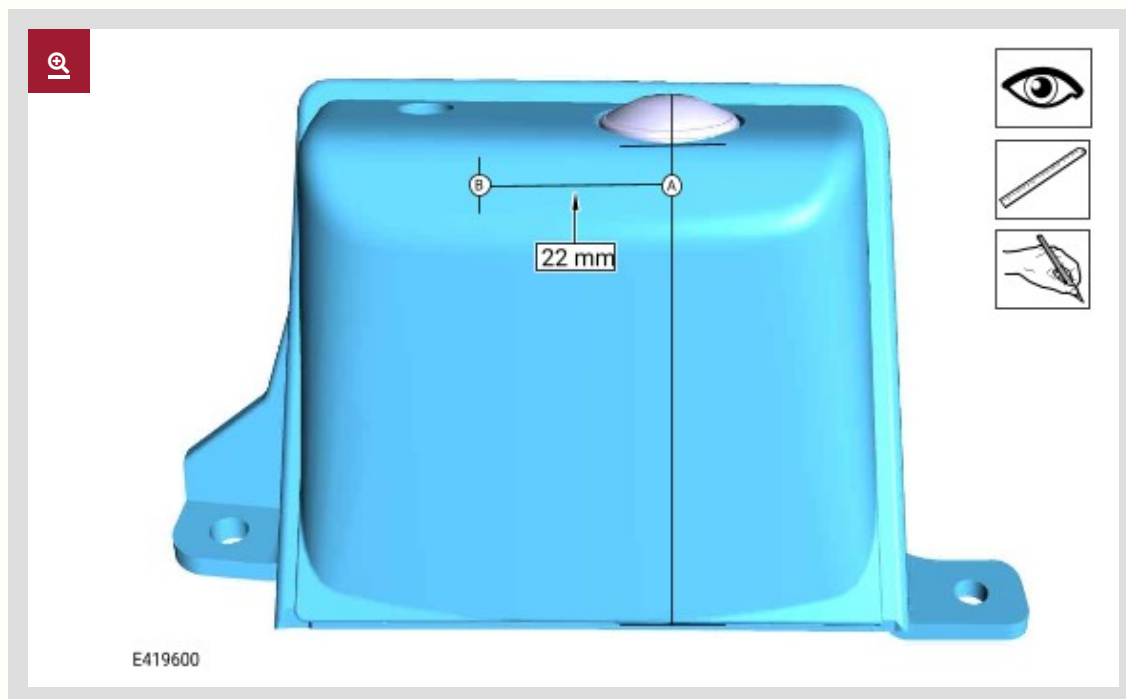
4.



CAUTION:

Extra care must be taken when completing this step.

Using the measurement shown, and point (A) as a guide, use a suitable method to mark point (B) in the illustration.



5.



CAUTIONS:

- Use very light pressure and a controlled, slow drilling speed.
- Do not exceed a drilling depth of 10 mm from the surface of the plastic rear view camera housing.
- If required, apply suitable tape to the drill bit, positioned 10 mm from the tip, to act as a depth guide and to prevent drilling too deeply.
- Drill bits **MUST** be new or in a serviceable condition to allow for a clean, accurate hole to be drilled. Using worn or damaged drill bits can result in poor hole quality and potential damage to surrounding components.
- Extra care **MUST** be taken when completing this step.

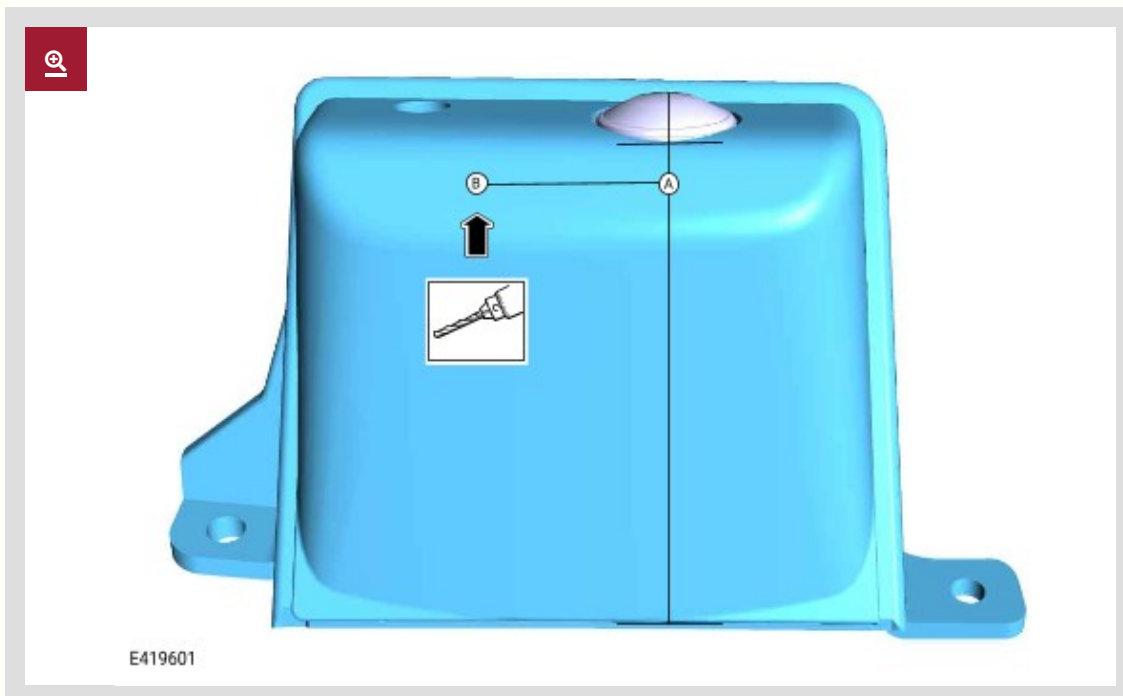


NOTE:

For additional guidance, the video shows the 2 mm hole being drilled, and demonstrates the slow drill speed needed when completing this step, to achieve the required result.

Use a suitable drill with suitable drill bits to drill a hole through point (B) in the illustration.

1. Use a 2 mm drill bit to drill a 2 mm hole through point (B) in the illustration.
2. Use a 4 mm drill bit to widen the drilled hole to 4 mm.
3. Use a 6 mm drill bit to widen the drilled hole to 6 mm.
4. Use a 7 mm drill bit to widen the drilled hole to 7 mm.



MP4 video - cannot be viewed in PDF

JLR

E365850

6.



CAUTIONS:

- This step must be complete by hand, only. **DO NOT** use a drill when completing this step.
- Extra care **MUST** be taken when completing this step.

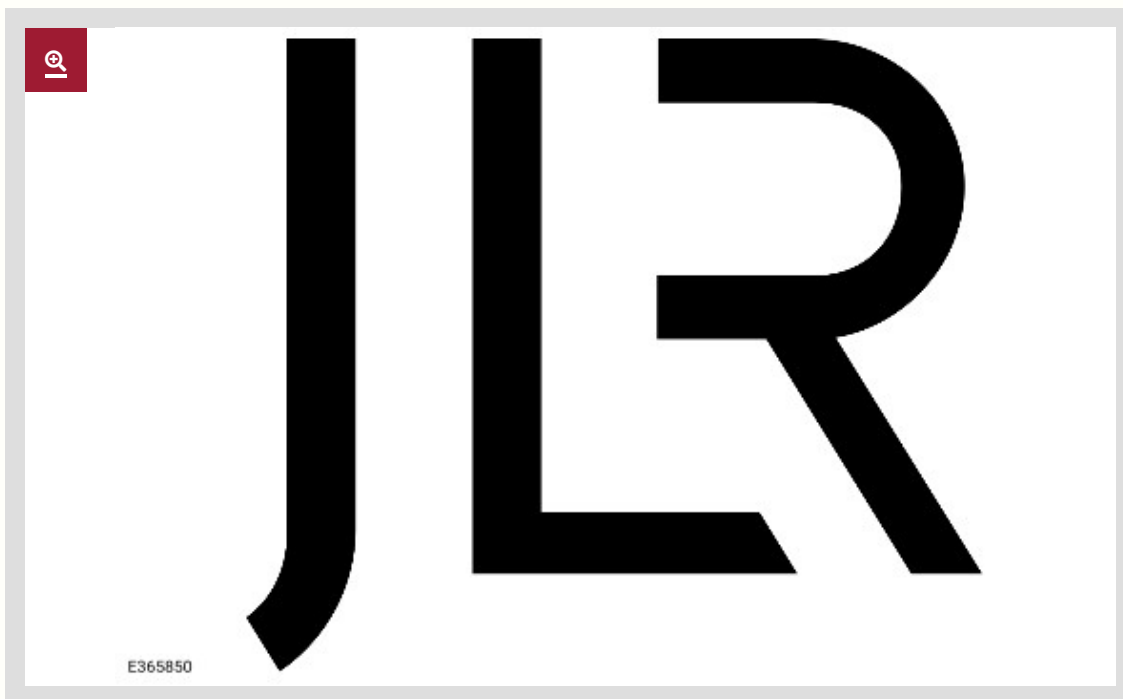


NOTE:

For additional guidance, the video shows a 9 mm drill bit being used to remove any excess plastic (burrs) from around the drilled hole and demonstrates how to remove sharp edges, creating a smooth, chamfered and countersunk finish.

By hand, use an 9 mm drill bit or a suitable deburring tool, to remove any excess plastic (burrs) from around the drilled hole. This process will lightly countersink the hole, removing any sharp edges and creating a smooth, chamfered finish.

MP4 video - cannot be viewed in PDF



7. Remove any paint protection applied to the vehicle.

- Make sure the tailgate is free from any residue from the removed paint protection.

8. Close the tailgate.

- Make sure the tailgate and surrounding area is free from any excess plastic (burrs).

9. Inspect the rear view camera.

- Make sure the rear view camera lens is clean and free from debris. Operate the rear view camera and check that the image is displayed on the vehicle center display.
- If there are any concerns regarding the operation of the rear view camera, renew the rear view camera (see TOPIx Workshop Manual section: 401-01: Parking Aid - Removal and Installation - Rear Proximity Camera).
- If a new rear view camera is required it must be claimed through related damage process, email jlrcamp@jaguarlandrover.com. and request related damage providing the following information:
 - Campaign Code D145.
 - Evidence of the rear view camera fault (photographs where necessary).
 - The [Vehicle Identification Number \(VIN\)](#).

SAMPLE CUSTOMER LETTER - FOR INFORMATION ONLY

Name
Address line 1
Address line 2
Address line 3
Post Code

Vehicle Identification Number (VIN):
Registration Number:
Program Number: D145

Date: month/year

SAFETY RELATED RECALL - Rear View Camera

Dear

JLR would like to advise you that during ongoing quality assessment of our product it has been identified that a possible safety related problem may occur on certain JLR vehicles within a specific production range. Read the information below, explaining the actions that we intend to take and what you are required to do.

Why are we contacting you?

A concern has been identified on certain 2021 model year to 2025 model year Land Rover Discovery vehicles, where the water management system on the tailgate of the vehicle may not be sufficient to allow water to drain away from the rear view camera. This can allow water to pool around the camera installation and, over time, can cause damage to the camera.

A water-damaged camera may not display an image, or may display an unclear image, when requested to do so. Lack of display of a clear camera image could increase the risk of a crash.

NOTE: It is still safe to drive your vehicle. JLR has not issued a 'stop-drive' instruction in this case.

If the requested camera image is distorted or unavailable, you must take care when maneuvering and make sure the vehicle's path is fully clear before moving off.

You will be contacted directly by JLR and are advised to book your vehicle in for repair as soon as possible following this contact.

What will your JLR retailer / authorized repairer do?

At your visit, the vehicle will have additional drain holes drilled in the underside of the tailgate trim which contains the camera. In addition, the functionality of the camera will be verified and, if required, it will be replaced.

How long will it take?

The work on your vehicle will be completed as quickly and efficiently as possible in order to minimize inconvenience to you. Your JLR retailer / authorized repairer will be able to advise how long your vehicle will be required for when a booking is made.

What we are asking you to do

Contact your preferred JLR retailer / authorized repairer without delay. To book your vehicle in for this action, you must provide your JLR retailer / authorized repairer with the following details, which are at the beginning of this letter:

- The VIN for your vehicle
- Vehicle registration number of your vehicle.
- The Program Number for the action.

If you do not have a JLR retailer / authorized repairer, access www.landrover.co.uk or www.landrover.com for contact details.

If you no longer own the vehicle, could you complete the 'Change of Ownership' slip attached to this letter, returning the slip to JLR immediately in the enclosed Freepost envelope. This will enable us to make contact and share this information with the new owner.

If you have concerns

If you experience any concerns relating to this Recall, contact the Service Manager at the JLR retailer / authorized repairer for assistance or contact the JLR Customer Experience Center on (enter phone number).

This bulletin is being issued in accordance with the legislative or industry requirements concerning vehicle defects. The authorities will closely monitor the response rate of this bulletin.

Treat this matter with the urgency it requires, JLR apologize for any inconvenience this bulletin may cause and thank you, in advance, for your co-operation.

Yours sincerely

Technical Questions And Answers	
FOR USE ON ENQUIRY	
JLR D145	
Certain Land Rover Discovery 2021 model year to 2025 model year vehicles with a rear view camera	

As part of our ongoing commitment to customer safety, we are launching a recall to address a defect affecting the performance of the camera system.

Note: Any press enquiries must be referred to the JLR Public Affairs office on +44-(0)2475-361000 or jlrmmedia@jaguarlandrover.com

Question 1

Why are you recalling my car?

Answer

Analysis of the design of the rear of the car has shown that, under heavy rain situations, it is possible for water to become trapped around the rear view camera. Over time and with repeated exposure, this can affect the performance of the camera system.

Question 2

Has JLR received many complaints?

Answer

JLR has received a small number of customer complaints of failure of the camera system.

Question 3

Have there been any accidents, injuries or fires?

Answer

There have been no reported accidents, injuries or fires as a result of this concern.

Question 4

What's the solution?

Answer

Vehicles will have additional drain holes drilled in the underside of the tailgate trim which contains the camera. In addition, the functionality of the camera will be verified and, if required, it will be replaced.

There will be no charge to the owners for this permanent repair.

Question 5

Is it safe to drive my car?

Answer

Yes. We have not issued a “stop-drive” instruction in this case.

Question 6

Are there any precautions that I can take to minimise the risk until the repair is completed?

Answer

If the requested camera image is distorted or unavailable, you should take care when manoeuvring and ensure the vehicle's path is fully clear before moving off.

You will be contacted directly by JLR and are advised to book your vehicle in for repair as soon as possible following this contact.

Question 7

What happens in the event of the problem occurring on my car?

Answer

If you experience this issue, the camera system may not properly display the requested image. This could be in the form of a distorted or unclear image, or a grey screen.

Question 8

How have you fixed the problem in production?

Answer

For later vehicles, the water management system has been improved to increase the drainage in heavy rainfall situations.

Question 9

How and when did you find out about the problem?

Answer

We identified this problem with the water management on the back of the Discovery in July 2026.

Question 10

I've heard about this recall but I'm not sure if my car is affected, how would I know?

Answer

You can check to see if your car has an open recall on these websites, or by contacting a JLR retailer / authorised repairer directly:
<https://topix.landrover.jlrext.com/topix/vehicle/lookupForm>

Note:

Any press enquiries must be referred to the JLR Public Affairs office on +44-(0)2475-361000 or jlrmedia@jaguarlandrover.com