



## SAFETY RELATED RECALL

Global Recall Action  
Number: D120v4

Changes are highlighted in blue

|                                                                 |                             |
|-----------------------------------------------------------------|-----------------------------|
| Subject:<br><br><b>Driver's Airbag Potential Non-Deployment</b> | Publication No.: D120v4     |
|                                                                 | Model: Defender (LE)        |
|                                                                 | Model Year: 2020 - 2026     |
|                                                                 | Model: Discovery (LR)       |
|                                                                 | Model Year: 2021 - 2026     |
|                                                                 | Model: Range Rover (LK)     |
|                                                                 | Model Year: 2022 - 2026     |
|                                                                 | Date of Issue: 15 July 2026 |

|                              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
|------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>To:</b>                   | All National Sales Companies (NSCs), importers, retailers and authorized repairers.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| <b>For the Attention of:</b> | The approved JLR retailer / authorized repairer.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| <b>Important:</b>            | <p>NOTE: The information in this campaign is intended for use by professional technicians. If you are not a JLR retailer / authorized repairer, do not assume that a condition described affects a specific vehicle. Contact an authorized JLR retailer / authorized repairer to determine if this campaign applies to a specific vehicle.</p> <p>This bulletin supersedes Quarantine D136 <a href="#">Update Prior to Sale (UPS)</a> notice UPS2526-1 with immediate effect. All text in this bulletin must be read and understood in full.</p> <p>This bulletin has been updated to amend the questions and answers document.</p> <p>This bulletin has been updated to add additional care points regarding TECGEL / Nyogel date of manufacture and to request photographic evidence to be added to the warranty claim. An update has also been made to the warranty data and instruction to remove the vehicle from transit mode (if required) has been included.</p> <p>This bulletin has been updated to amend the Service Instruction. Option codes stated on version 3 (D120v3) will remain open in the system for 7 days from the issue date of this bulletin (D120v4). Any claims for repairs completed under D120v3 <b>MUST</b> be claimed within 7 days of the issue date of this bulletin.</p> |

### FOR THE ATTENTION OF ALL:

#### DESCRIPTION OF ISSUE AND THE EFFECT ON VEHICLE OPERATION

A concern has been identified on 2020 to 2026 Model Year Defender, 2021 to 2026 Model Year Discovery and 2022 to 2026 Model Year Range Rover vehicles where the connector to the driver's airbag at the clockspring may experience fretting corrosion over time. This can lead to an increased resistance in the driver's airbag circuit, potentially resulting in the airbag failing to deploy when requested to do so.

An airbag which fails to deploy as-intended will increase the risk of injury in the event of a crash.

**NOTE:** It is still safe for the vehicle to be driven. JLR has not issued a 'stop-drive' instruction in this case.

In the event that the airbag warning lamp illuminates, customers are advised to complete their journey then contact a JLR approved repairer / retailer as soon as possible.

#### ACTION TO BE TAKEN

JLR has taken the decision to recall affected vehicles to repair the vehicle.

Following procedures appropriate to your market and as required by local legislation, owners of affected vehicles must be contacted requesting that the owner contact their nearest JLR retailer / authorized repairer as soon as possible to arrange for the repair to be completed. The National Sales Company (NSC), Importer, Regional Office or Government agency will contact the customers. If you have any questions about this process, contact your NSC / Importer or Regional Office for more information.

Check the JLR Warranty Portal to make sure affected vehicles are correctly identified prior to starting this campaign. The Warranty Portal will be updated to reflect only those vehicles affected.

JLR retailers / authorized repairers are reminded that they must not sell new vehicles identified as affected by this campaign until such time as the repair has been successfully completed.

An owner may indicate that a repair has already been completed for this concern, in which case the full cost of the repair should be reimbursed. Refer to the warranty section of this campaign for details of the Customer Reimbursement and Related Damage Process. At the time of confirming a booking for a vehicle repair, make sure you check the Warranty Portal to confirm if there are any other outstanding campaigns, to make sure the correct parts are available and adequate workshop time is allocated for repairs to be completed in one visit.

For information purposes, a Technical Question and Answer document is attached.

**FOR THE ATTENTION OF NORTH AMERICAN TERRITORIES ONLY:**

National Highway Traffic Safety Administration (NHTSA) reference number: 26V-389

Transport Canada (TC) reference number: 2026-292

Visit the British Brands Sales Suite (BBSS) website for a list of affected vehicles at your JLR retailer / authorized repairer. Unsold new vehicles must be repaired prior to handover of the vehicle for retail sale.



**The following applies to:**  
[NORTH AMERICA]

**REGULATORY INFORMATION**



**The following applies to:**  
[NORTH AMERICA]

Jaguar Land Rover North America, LLC and JLR Canada ULC have informed the National Highway Traffic Safety Administration (NHTSA) and Transport Canada (TC) of their intent to perform a Safety Recall on certain 2020 model year to 2026 model year Defender vehicles, 2021 model year to 2026 model year Discovery vehicles and 2022 model year to 2026 model year Range Rover vehicles imported into the United States and Canadian markets. Information relating to this Safety Recall will be posted on the NHTSA and TC websites. United States Federal regulations require that JLR retailers / authorized repairers must be notified within a reasonable time after the manufacturer decides that a defect that relates to motor vehicle safety or a non-compliance exists. United States Federal Law requires JLR retailers / authorized repairers to complete any outstanding Safety Recall before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a JLR retailer / authorized repairer, in the USA only, could result in a maximum civil penalty of up to the equivalent of \$27,874.00 USD per violation and the equivalent of \$139,356,994.00 USD for a related series of violations. This Safety Recall serves as notification to all JLR retailers / authorized repairers in the United States and Federalized Territories and Canada that any affected new vehicles may not be sold and delivered for customer use until the Safety Recall repair is completed.



**The following applies to:**  
[NORTH AMERICA]

Jaguar Land Rover North America, LLC and JLR Canada ULC recommends that affected sales demonstrator and loaner vehicles are repaired before use, and that used vehicles are repaired before sale. JLR retailers / authorized repairers who proceed against this recommendation, where legally permitted, must clearly and conspicuously disclose the open Safety Recall notice to the applicable customers.

Yours faithfully

Steve Oldham

Global Customer Care Experience Director

# SERVICE INSTRUCTION - D120V4

Changes are highlighted in blue

## Parts Information

The parts below must be locally sourced.

### NOTES:

- Before you use the TECGEL 7436 EC or Nyogel 760G gel you **MUST** check the date stamp of manufacture. The TECGEL 7436 EC or Nyogel 760G gel **MUST** be within 4 years of the date of manufacture to make sure the viscosity is assured.
- A photograph of the TECGEL 7436 EC or Nyogel 760G gel date stamp of manufacture **MUST** be attached to the warranty claim when submitted.

| Description                                                           | Part Number / Sundry Code | Qty / Value (£)  |
|-----------------------------------------------------------------------|---------------------------|------------------|
| TECGEL Tube (30 grams)                                                | LR054614                  | 1 per 15 repairs |
| *TECGEL 7436 EC or Nyogel 760G gel                                    | *ZZZ999                   | £2.00 per repair |
| Syringe with 18 gauge Ga blunt needle tip (15mm - 50mm needle length) | **ZZZ001                  | £0.10 per repair |

### CAUTION:

Only TECGEL 7436 EC OR Nyogel 760G gel can be used. If locally sourcing, JLR retailers / authorized repairers must make sure the sourced product is genuine.

### NOTES:

- If the part number **LR054614** is not available in market, the TECGEL 7436 EC or Nyogel 760G gel **MUST** be locally sourced.
- \*An allowance equivalent to £2.00 Sterling has been allocated to cover the cost of locally sourcing TECGEL 7436 EC **OR** Nyogel 760G gel.
- 1 repair will require 2g of TECGEL 7436 EC or Nyogel 760G gel. **Claims for LR054614 MUST only be submitted when ordering a new tube.** Subsequent claims where the repair is conducted using LR054614 that has already been claimed for previously **MUST** be claimed under an option code without the LR054614 allowance.
- \*\*An allowance equivalent to £0.10 Sterling has been allocated to cover the cost of locally sourcing a suitable syringe and needle. The syringe needle tip must be 18 gauge (Ga) with a needle length between 15mm to 50mm.
- 1 suitable syringe with a size 18 gauge (Ga) blunt needle tip (needle length between 15mm to 50mm) is suitable to repair 15 vehicles.

## SROs

| Description                                                                                                                                                      | SRO      | Time |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|------|
| Transit Mode (If Required)                                                                                                                                       | 05.10.10 | 0.1  |
| Removal / Installation of Driver Airbag - non <a href="#">Plug-in Hybrid Electric Vehicle (PHEV)</a> variants and apply TECGEL 7436 EC <b>OR</b> Nyogel 760G gel | 05.10.20 | 0.2  |
| Removal / Installation of Driver Airbag - <a href="#">PHEV</a> variants and apply TECGEL 7436 EC <b>OR</b> Nyogel 760G gel                                       | 05.10.30 | 0.3  |
| Drive in / drive out                                                                                                                                             | 02.02.02 | 0.2  |

### NOTE:

Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.

## Warranty Information

Warranty claims must be submitted quoting program code D120 with the relevant option code from the table below. As option codes are used there is no requirement for you to enter SROs or parts, these are included for information only.

**NOTE:**

Option codes AB through LB are relevant to Non [PHEV](#) vehicles.



**The following applies to:**  
Vehicles without PHEV

| Program | Option | Description                                                                                                                                                                          | SRO                              | Time              | Part Number / Sundry Code | Quantity / Value (£)                 |
|---------|--------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------|-------------------|---------------------------|--------------------------------------|
| D120    | AB     | Removal / Installation of Driver Airbag - non <a href="#">PHEV</a> variants and apply TECGEL 7436 EC <b>OR</b> Nyogel 760G gel                                                       | 05.10.20                         | 0.2               | **ZZZ001                  | £0.10 per repair                     |
| D120    | BB     | Removal / Installation of Driver Airbag - non <a href="#">PHEV</a> variants and apply TECGEL 7436 EC <b>OR</b> Nyogel 760G gel<br>Drive in / drive out                               | 05.10.20<br>02.02.02             | 0.2<br>0.2        | **ZZZ001                  | £0.10 per repair                     |
| D120    | CB     | Transit Mode (If Required)<br>Removal / Installation of Driver Airbag - non <a href="#">PHEV</a> variants and apply TECGEL 7436 EC <b>OR</b> Nyogel 760G gel                         | 05.10.10<br>05.10.20             | 0.1<br>0.2        | **ZZZ001                  | £0.10 per repair                     |
| D120    | DB     | Transit Mode (If Required)<br>Removal / Installation of Driver Airbag - non <a href="#">PHEV</a> variants and apply TECGEL 7436 EC <b>OR</b> Nyogel 760G gel<br>Drive in / drive out | 05.10.10<br>05.10.20<br>02.02.02 | 0.1<br>0.2<br>0.2 | **ZZZ001                  | £0.10 per repair                     |
| D120    | EB     | Removal / Installation of Driver Airbag - non <a href="#">PHEV</a> variants and apply TECGEL 7436 EC <b>OR</b> Nyogel 760G gel                                                       | 05.10.20                         | 0.2               | LR054614<br>**ZZZ001      | 1 per 15 repairs<br>£0.10 per repair |
| D120    | FB     | Removal / Installation of Driver Airbag - non <a href="#">PHEV</a> variants and apply TECGEL 7436 EC <b>OR</b> Nyogel 760G gel<br>Drive in / drive out                               | 05.10.20<br>02.02.02             | 0.2<br>0.2        | LR054614<br>**ZZZ001      | 1 per 15 repairs<br>£0.10 per repair |
| D120    | GB     | Transit Mode (If Required)<br>Removal / Installation of Driver Airbag - non <a href="#">PHEV</a> variants and apply TECGEL 7436 EC <b>OR</b> Nyogel 760G gel                         | 05.10.10<br>05.10.20             | 0.1<br>0.2        | LR054614<br>**ZZZ001      | 1 per 15 repairs<br>£0.10 per repair |
| D120    | HB     | Transit Mode (If Required)<br>Removal / Installation of Driver Airbag - non <a href="#">PHEV</a> variants and apply TECGEL 7436 EC <b>OR</b> Nyogel 760G gel<br>Drive in / drive out | 05.10.10<br>05.10.20<br>02.02.02 | 0.1<br>0.2<br>0.2 | LR054614<br>**ZZZ001      | 1 per 15 repairs<br>£0.10 per repair |
| D120    | IB     | Removal / Installation of Driver Airbag - non <a href="#">PHEV</a> variants and apply TECGEL 7436 EC <b>OR</b> Nyogel 760G gel                                                       | 05.10.20                         | 0.2               | *ZZZ999<br>**ZZZ001       | £2.00 per repair<br>£0.10 per repair |
| D120    | JB     | Removal / Installation of Driver Airbag - non <a href="#">PHEV</a> variants and apply TECGEL 7436 EC <b>OR</b> Nyogel 760G gel<br>Drive in / drive out                               | 05.10.20<br>02.02.02             | 0.2<br>0.2        | *ZZZ999<br>**ZZZ001       | £2.00 per repair<br>£0.10 per repair |
| D120    | KB     | Transit Mode (If Required)<br>Removal / Installation of Driver Airbag - non <a href="#">PHEV</a> variants and apply TECGEL 7436 EC <b>OR</b> Nyogel 760G gel                         | 05.10.10<br>05.10.20             | 0.1<br>0.2        | *ZZZ999<br>**ZZZ001       | £2.00 per repair<br>£0.10 per repair |

| Program | Option | Description                                                                                                                                                                          | SRO                              | Time              | Part Number / Sundry Code | Quantity / Value (£)                 |
|---------|--------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------|-------------------|---------------------------|--------------------------------------|
| D120    | LB     | Transit Mode (If Required)<br>Removal / Installation of Driver Airbag - non <a href="#">PHEV</a> variants and apply TECGEL 7436 EC <b>OR</b> Nyogel 760G gel<br>Drive in / drive out | 05.10.10<br>05.10.20<br>02.02.02 | 0.1<br>0.2<br>0.2 | *ZZZ999<br>**ZZZ001       | £2.00 per repair<br>£0.10 per repair |

#### NOTE:

Option codes MB through XB are relevant to [PHEV](#) vehicles.

|                                                                                   |                                          |
|-----------------------------------------------------------------------------------|------------------------------------------|
|  | <b>The following applies to:</b><br>PHEV |
|-----------------------------------------------------------------------------------|------------------------------------------|

| Program | Option | Description                                                                                                                                                                      | SRO                              | Time              | Part Number / Sundry Code | Quantity / Value (£)                 |
|---------|--------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------|-------------------|---------------------------|--------------------------------------|
| D120    | MB     | Removal / Installation of Driver Airbag - <a href="#">PHEV</a> variants and apply TECGEL 7436 EC <b>OR</b> Nyogel 760G gel                                                       | 05.10.30                         | 0.3               | **ZZZ001                  | £0.10 per repair                     |
| D120    | NB     | Removal / Installation of Driver Airbag - <a href="#">PHEV</a> variants and apply TECGEL 7436 EC <b>OR</b> Nyogel 760G gel<br>Drive in / drive out                               | 05.10.30<br>02.02.02             | 0.3<br>0.2        | **ZZZ001                  | £0.10 per repair                     |
| D120    | OB     | Transit Mode (If Required)<br>Removal / Installation of Driver Airbag - <a href="#">PHEV</a> variants and apply TECGEL 7436 EC <b>OR</b> Nyogel 760G gel                         | 05.10.10<br>05.10.30             | 0.1<br>0.3        | **ZZZ001                  | £0.10 per repair                     |
| D120    | PB     | Transit Mode (If Required)<br>Removal / Installation of Driver Airbag - <a href="#">PHEV</a> variants and apply TECGEL 7436 EC <b>OR</b> Nyogel 760G gel<br>Drive in / drive out | 05.10.10<br>05.10.30<br>02.02.02 | 0.1<br>0.3<br>0.2 | **ZZZ001                  | £0.10 per repair                     |
| D120    | QB     | Removal / Installation of Driver Airbag - <a href="#">PHEV</a> variants and apply TECGEL 7436 EC <b>OR</b> Nyogel 760G gel                                                       | 05.10.30                         | 0.3               | LR054614<br>**ZZZ001      | 1 per 15 repairs<br>£0.10 per repair |
| D120    | RB     | Removal / Installation of Driver Airbag - <a href="#">PHEV</a> variants and apply TECGEL 7436 EC <b>OR</b> Nyogel 760G gel<br>Drive in / drive out                               | 05.10.30<br>02.02.02             | 0.3<br>0.2        | LR054614<br>**ZZZ001      | 1 per 15 repairs<br>£0.10 per repair |
| D120    | SB     | Transit Mode (If Required)<br>Removal / Installation of Driver Airbag - <a href="#">PHEV</a> variants and apply TECGEL 7436 EC <b>OR</b> Nyogel 760G gel                         | 05.10.10<br>05.10.30             | 0.1<br>0.3        | LR054614<br>**ZZZ001      | 1 per 15 repairs<br>£0.10 per repair |
| D120    | TB     | Transit Mode (If Required)<br>Removal / Installation of Driver Airbag - <a href="#">PHEV</a> variants and apply TECGEL 7436 EC <b>OR</b> Nyogel 760G gel<br>Drive in / drive out | 05.10.10<br>05.10.30<br>02.02.02 | 0.1<br>0.3<br>0.2 | LR054614<br>**ZZZ001      | 1 per 15 repairs<br>£0.10 per repair |
| D120    | UB     | Removal / Installation of Driver Airbag - <a href="#">PHEV</a> variants and apply TECGEL 7436 EC <b>OR</b> Nyogel 760G gel                                                       | 05.10.30                         | 0.3               | *ZZZ999<br>**ZZZ001       | £2.00 per repair<br>£0.10 per repair |
| D120    | VB     | Removal / Installation of Driver Airbag - <a href="#">PHEV</a> variants and apply TECGEL 7436 EC <b>OR</b> Nyogel 760G gel<br>Drive in / drive out                               | 05.10.30<br>02.02.02             | 0.3<br>0.2        | *ZZZ999<br>**ZZZ001       | £2.00 per repair<br>£0.10 per repair |
| D120    | WB     | Transit Mode (If Required)<br>Removal / Installation of Driver Airbag - <a href="#">PHEV</a> variants and apply TECGEL 7436 EC <b>OR</b> Nyogel 760G gel                         | 05.10.10<br>05.10.30             | 0.1<br>0.3        | *ZZZ999<br>**ZZZ001       | £2.00 per repair<br>£0.10 per repair |
| D120    | XB     | Transit Mode (If Required)<br>Removal / Installation of Driver Airbag - <a href="#">PHEV</a> variants and apply TECGEL                                                           | 05.10.10<br>05.10.30             | 0.1<br>0.3        | *ZZZ999<br>**ZZZ001       | £2.00 per repair                     |

| Program | Option | Description                                               | SRO      | Time | Part Number / Sundry Code | Quantity / Value (£) |
|---------|--------|-----------------------------------------------------------|----------|------|---------------------------|----------------------|
|         |        | 7436 EC <b>OR</b> Nyogel 760G gel<br>Drive in / drive out | 02.02.02 | 0.2  |                           | £0.10 per repair     |

#### NOTE:

The option that contains the drive in / drive out allowance may only be claimed when the vehicle has been brought back into the workshop for this action alone to be undertaken.

Warranty claims must be submitted in accordance with the current JLR Global Warranty Manual, and its amendments, unless stated otherwise in this campaign.

#### NOTE:

A photograph of the TECGEL 7436 EC or Nyogel 760G gel date stamp of manufacture **MUST** be attached to the warranty claim when submitted.

### Customer Reimbursement and Related Damage Process

#### NOTE:

If there is a requirement to claim for related / consequential damage or customer reimbursement, refer to the related instruction that can be found in TOPlx (in the Search box, search for 'Related Damage Claim' and open the related bulletin link).

#### Table of Contents

[REMOVAL AND INSTALLATION: SERVICE INFORMATION](#)

[REMOVAL AND INSTALLATION: SERVICE INSTRUCTION](#)

## SERVICE INFORMATION

#### NOTES:

- Some variation in the illustrations may occur, but the essential information is always correct.
- Before you use the TECGEL 7436 EC or Nyogel 760G gel you **MUST** check the date stamp of manufacture. The TECGEL 7436 EC or Nyogel 760G gel **MUST** be within 4 years of the date of manufacture to make sure the viscosity is assured.

1. Apply TECGEL 7436 EC OR Nyogel 760G gel to the syringe body.

- Remove the plunger (1) from the syringe body.
- Open and dispense the TECGEL 7436 EC OR Nyogel 760G gel into the syringe body (2).
- Install the plunger (3) to the syringe body.



①



E415726

②



③





2. Install a suitable 18 gauge (Ga) blunt needle tip onto the syringe body. The needle tip must be secure.



## SERVICE INSTRUCTION

### NOTES:

- Some variation in the illustrations may occur, but the essential information is always correct.
- Some components shown removed for clarity.
- Before you use the TECGEL 7436 EC or Nyogel 760G gel you **MUST** check the date stamp of manufacture. The TECGEL 7436 EC or Nyogel 760G gel **MUST** be within 4 years of the date of manufacture to make sure the viscosity is assured.

### 1.

#### NOTE:

Only complete this step if the vehicle is in transit mode.

Connect the JLR approved diagnostic equipment and the approved battery support unit.

### 2.

#### NOTE:

Only complete this step if the vehicle is in transit mode.

Select the link to disable transit mode.

3.

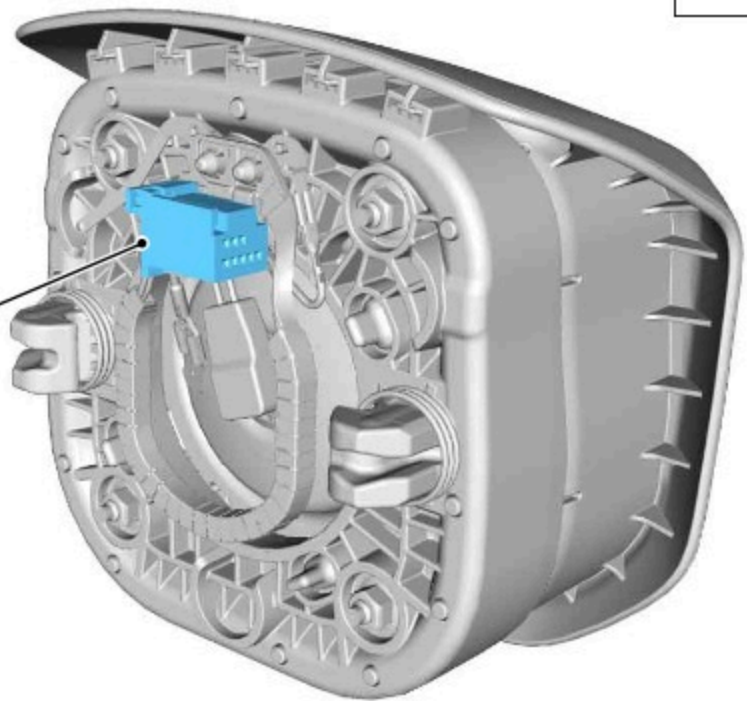
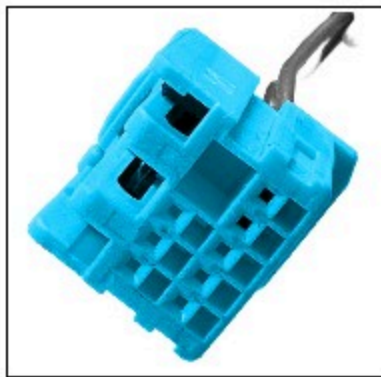
**NOTE:**

Only complete this step if the vehicle is in transit mode.

Select the link to disable transit mode.

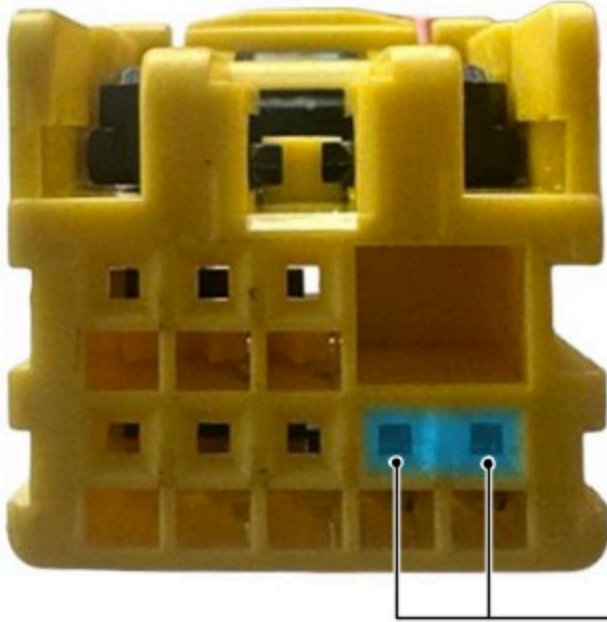
4. Remove the driver airbag, (see TOPIx Workshop Manual section 501-20B: Supplementary Restraint System - Removal and Installation - Driver Airbag).

5. Locate the electrical connector shown in the illustration. The electrical connector is attached to the electrical wiring harness on the driver airbag.



E415725

6. Inspect the electrical connector to identify which cavities contain terminals.



E415728

7.

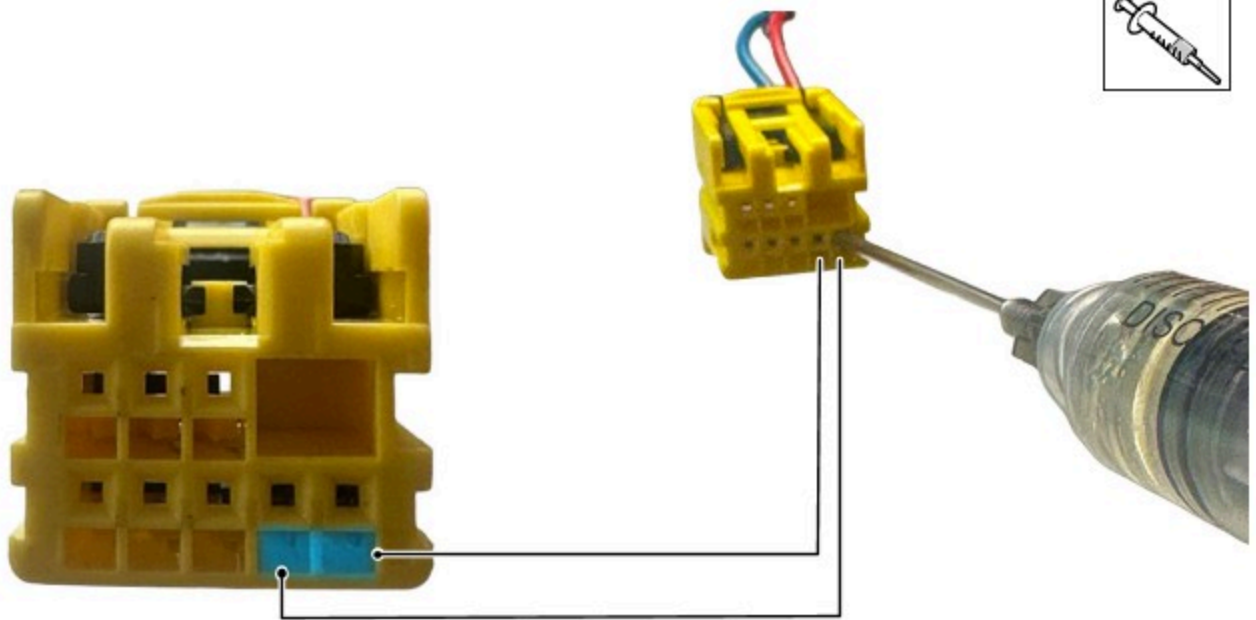
**WARNINGS:**

- **DO NOT** force the needle tip into the cavity. Only apply enough pressure to aid directing the TECGEL 7436 EC or Nyogel 760G into the cavity. Failure to follow this instruction will result in damage to the electrical connector.
- Extra care must be taken to **NOT** open or damage the terminals within the electrical connector.
- **DO NOT** apply TECGEL 7436 EC OR Nyogel 760G gel through the rear of the electrical connector.
- **DO NOT** disassemble the electrical connector in an attempt to gain improved access to the terminals.
- Only apply TECGEL 7436 EC OR Nyogel 760G gel as shown.

**NOTE:**

During application of TECGEL 7436 EC OR Nyogel 760G gel, it may be necessary to cover the terminal extraction holes, highlighted blue in the illustration, to prevent TECGEL 7436 EC OR Nyogel 760G gel from exiting through the extraction holes.

Apply a minimum of 0.2 grams of TECGEL 7436 EC OR Nyogel 760G gel into any cavity that contains a terminal.



E415729

8.

**NOTE:**

Excess TECGEL 7436 EC OR Nyogel 760G gel **may** be visible at the rear face of the electrical connector, as shown in the illustration.

Wipe away any excess TECGEL 7436 EC OR Nyogel 760G gel from the front face and rear face of the electrical connector before continuing.



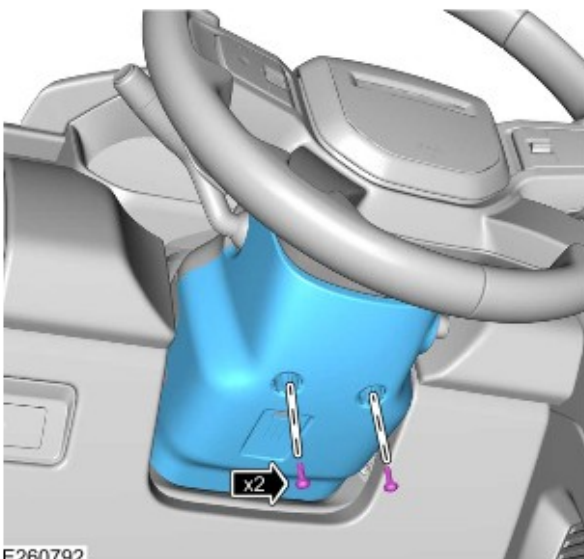
E415730

9.

**NOTE:**

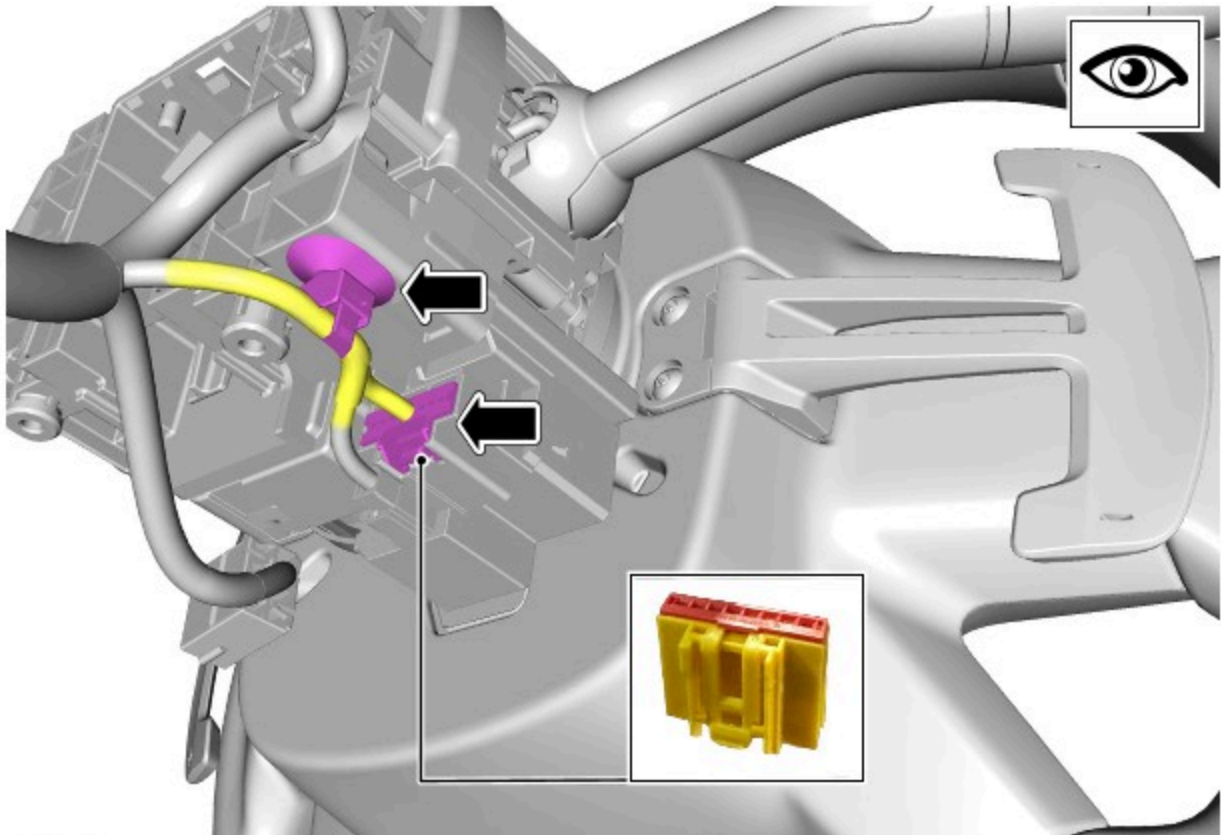
The illustration shows a Defender vehicle, Discovery and Range Rover e similar.

Remove the steering column lower cover.



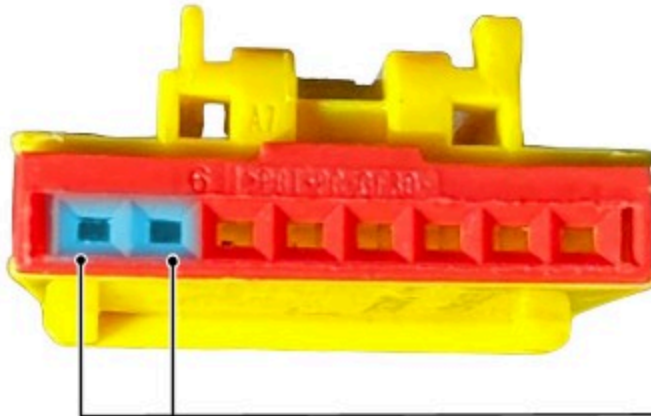
E260792

10. Locate and disconnect the electrical connector as shown in the illustration.



E415731

11. Inspect the electrical connector to identify which cavities contain terminals.



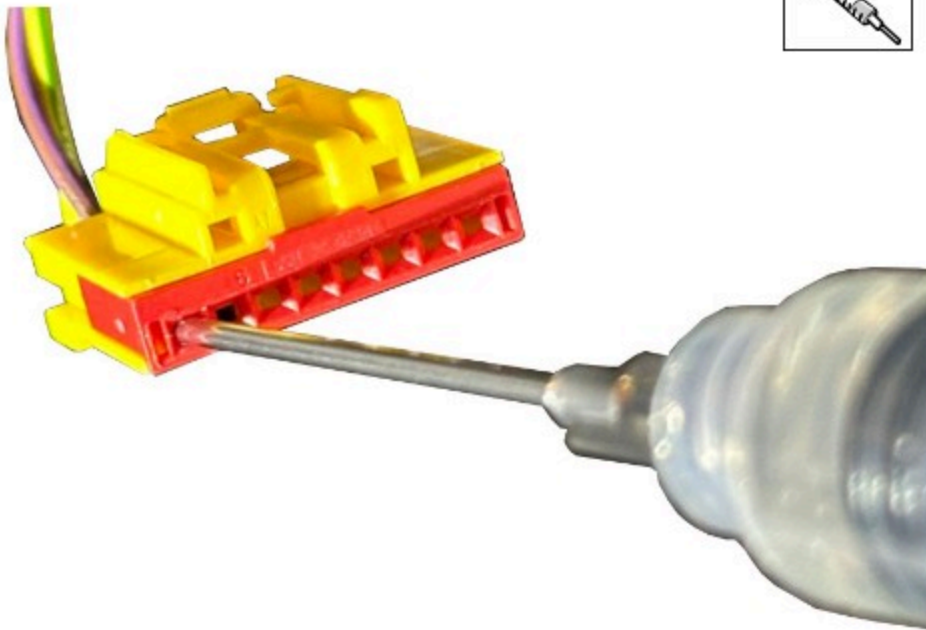
E415823

12.

**WARNINGS:**

- **DO NOT** force the needle tip into the cavity. Only apply enough pressure to aid directing the TECGEL 7436 EC or Nyogel 760G into the cavity. Failure to follow this instruction will result in damage to the electrical connector.
- Extra care must be taken to **NOT** open or damage the terminals within the electrical connector.
- **DO NOT** apply TECGEL 7436 EC OR Nyogel 760G gel through the rear of the electrical connector.
- **DO NOT** disassemble the electrical connector in an attempt to gain improved access to the terminals.
- Only apply TECGEL 7436 EC OR Nyogel 760G gel as shown.

Apply a minimum of 0.2 grams of TECGEL 7436 EC OR Nyogel 760G gel into any cavity that contains a terminal.



E415824



13.

**NOTE:**

Excess TECGEL 7436 EC OR Nyogel 760G gel **may** be visible at the rear face of the electrical connector, as shown in the illustration.

Wipe away any excess TECGEL 7436 EC OR Nyogel 760G gel from the front face and rear face of the electrical connector before continuing.



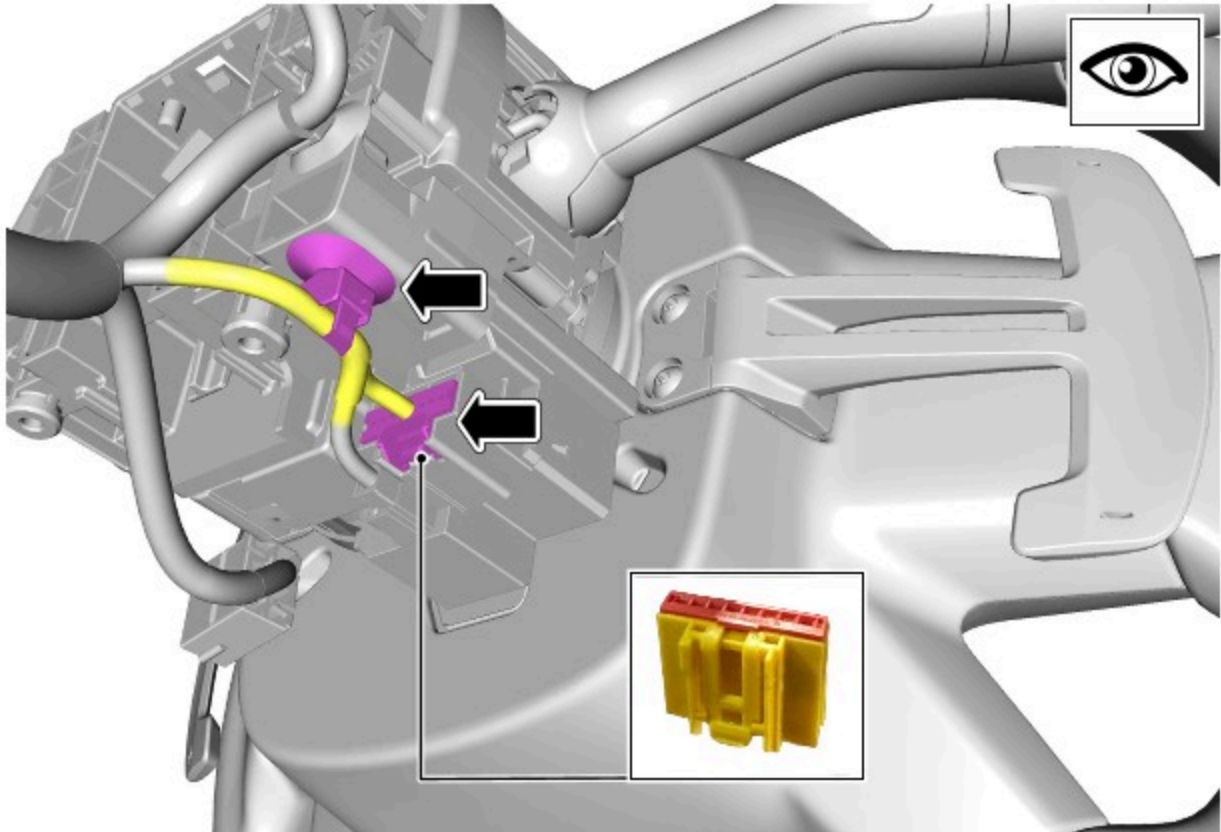
E415825

14.

**NOTE:**

When the electrical connector is connected wipe away any excess TECGEL 7436 EC OR Nyogel 760G from the rear face of the electrical connector.

Connect the electrical connector as shown in the illustration.



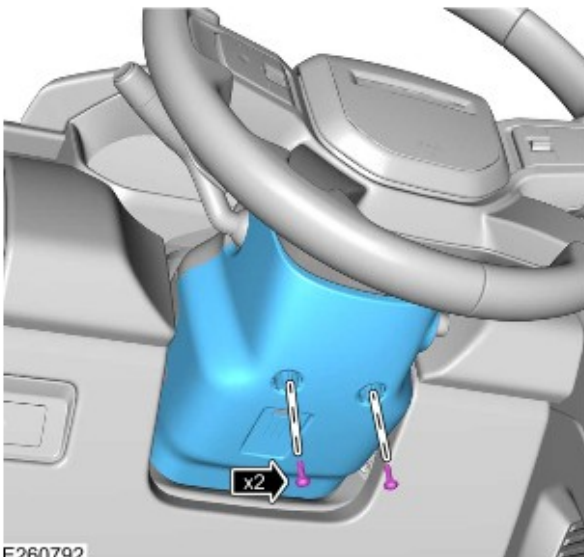
E415731

15.

**NOTE:**

The illustration shows a Defender vehicle, Discovery and Range Rover or similar.

Remove all the steering column lower cover.



E260792

**16.**

**NOTE:**

When the electrical connector is connected wipe away any excess  
TECGEL 7436 EC OR Nyogel 760G from the rear face of the electrical  
connector.

Install the driver airbag, (see TOPIx Workshop Manual section 501-20B:  
Supplementary Restraint System - Removal and Installation - Driver Airbag).

**17.**

**NOTE:**

If required.

Select the link to enable transit mode.

**18.**

**NOTE:**

If required.

Select the link to enable transit mode.

**19.** Disconnect the JLR approved diagnostic equipment and the approved  
battery support unit.

## **SAMPLE CUSTOMER LETTER - FOR INFORMATION ONLY**

Name  
Address line 1  
Address line 2  
Address line 3  
Post Code

Vehicle Identification Number (VIN):  
Registration Number:  
Program Number: D120

Date: month/year

### **SAFETY RELATED RECALL - Range Rover, Discovery and Defender vehicles - Driver's Airbag Potential Non-Deployment**

Dear

JLR would like to advise you that during ongoing quality assessment of our product it has been identified that a possible safety related problem may occur on certain JLR vehicles within a specific production range. Read the information below, explaining the actions that we intend to take and what you are required to do.

#### **Why are we contacting you?**

A concern has been identified on 2020 to 2026 Model Year Defender, 2021 to 2026 Model Year Discovery and 2022 to 2026 Model Year Range Rover vehicles where the connector to the driver's airbag at the clockspring may experience fretting corrosion over time. This can lead to an increased resistance in the driver's airbag circuit, potentially resulting in the airbag failing to deploy when requested to do so.

An airbag which fails to deploy as-intended will increase the risk of injury in the event of a crash.

**NOTE:** It is still safe to drive your vehicle. JLR has not issued a 'stop-drive' instruction in this case.

In the event that the airbag warning lamp illuminates, please complete your journey then contact a JLR approved repairer / retailer as soon as possible.

#### **What will your JLR retailer / authorized repairer do?**

At your visit, your preferred JLR retailer / authorized repairer will have a protective lubricant gel applied to the driver's airbag connector terminals free of charge.

#### **How long will it take?**

The work on your vehicle will be completed as quickly and efficiently as possible in order to minimize inconvenience to you. Your JLR retailer / authorized repairer will be able to advise how long your vehicle will be required for when a booking is made.

#### **What we are asking you to do**

Contact your preferred JLR retailer / authorized repairer without delay. To book your vehicle in for this action, you must provide your JLR retailer / authorized repairer with the following details, which are at the beginning of this letter:

- The VIN for your vehicle
- Vehicle registration number of your vehicle.
- The Program Number for the action.

If you do not have a JLR retailer / authorized repairer, access [www.landover.co.uk](http://www.landover.co.uk) or [www.landover.com](http://www.landover.com) for contact details.

If you no longer own the vehicle, could you complete the 'Change of Ownership' slip attached to this letter, returning the slip to JLR immediately in the enclosed Freepost envelope. This will enable us to make contact and share this information with the new owner.

#### **If you have concerns**

If you experience any concerns relating to this Recall, contact the Service Manager at the JLR retailer / authorized repairer for assistance or contact the JLR Customer Experience Centre on 0345 303 2303 or (enter phone number).

This bulletin is being issued in accordance with the legislative or industry requirements concerning vehicle defects. The authorities will closely monitor the response rate of this bulletin.

Treat this matter with the urgency it requires, JLR apologize for any inconvenience this bulletin may cause and thank you, in advance, for your co-operation.

Yours sincerely

Head of Business

|                                          |     |
|------------------------------------------|-----|
| Technical Questions And Answers          | JLR |
| FOR USE ON ENQUIRY                       |     |
|                                          |     |
| JLR Recall D120                          |     |
| Driver's Airbag Potential Non-Deployment |     |

As part of our ongoing commitment to customer safety, we are launching a recall to address a defect affecting the driver's airbag system in certain Range Rover, Discovery and Defender vehicles.

*Note:*

Any press enquiries must be referred to the JLR Public Affairs office on +44-(0)2475-361000 or [jlrmmedia@jaguarlandrover.com](mailto:jlrmmedia@jaguarlandrover.com)

**Why are you recalling my car?**

Analysis of the driver's airbag connectors in the steering column has shown that they could be at risk of corrosion. This could, over time, risk the airbag not deploying when requested to do so.

**Has JLR received many complaints?**

No, we are not aware that this has caused any issues of airbag non-deployment so far. This is a pre-emptive action based on internal engineering testing.

**Have there been any accidents, injuries or fires?**

There have been no reported accidents, injuries or fires as a result of this concern.

**What's the solution?**

Vehicles will have a protective lubricant gel applied to the driver's airbag connector terminals free of charge.

**When can I bring my car in for repair?**

We will invite you to book an appointment with a JLR retailer / authorised repairer.

**Is it safe to drive my car?**

Yes. We have not issued a "stop-drive" instruction in this case.

**Are there any precautions that I can take to minimise the risk until the repair is completed?**

If the airbag warning lamp illuminates, please complete your journey then contact a JLR retailer / authorised repairer as soon as possible.

**What happens in the event of the problem occurring on my car?**

If the driver's airbag doesn't deploy when requested to do so, the risk of the driver getting injured in a crash is higher.

**How have you fixed the problem in production?**

A protective lubricant gel has been applied to the relevant connectors on vehicles in production.

**How and when did you find out about the problem?**

We realised that there was a risk for customer vehicles in June 2026.

**I've heard about this recall but I'm not sure if my car is affected, how would I know?**

You can check to see if your car has an open recall on these websites, or by contacting a JLR retailer / authorised repairer directly:  
<https://topix.landrover.jlrext.com/topix/vehicle/lookupForm>