

TITLE: 2025 & 2026 W230 ABS Replace Turn Signal Bulbs

RECALL

THIS BULLETIN IS OF THE HIGHEST PRIORITY AND MUST BE ACTED UPON IMMEDIATELY TO ENSURE CUSTOMER SAFETY.

Eligibility

Eligible Units

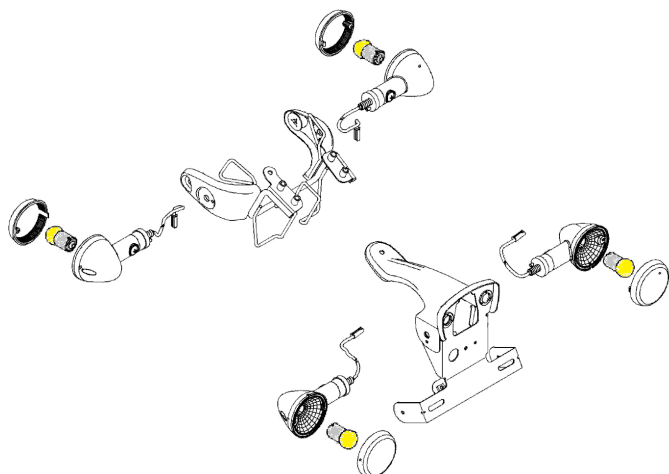
Year	Model Name	Model Code
2025	W230 ABS	BJ230ASFAL
2026	W230 ABS	BJ230ATFAL

Verify individual vehicle eligibility using VIP in K-Dealer before starting the repair.

Please check Vehicle Information Portal (VIP) in K-Dealer for other possible repair campaigns for eligible units.

Subject

Due to improper process controls during the manufacturing of turn signal lamp bulbs, the filaments may be damaged prematurely and may cause the front and/or rear turn signal lamps to fail to illuminate. Turn signal(s) that do not illuminate to indicate the direction of travel may increase the risk of a crash.



Kawasaki Action

Initiate Campaign:

Kawasaki has initiated a Recall campaign to replace all four turn signal bulbs.

Notify Registered Owners:

Kawasaki is sending a Recall letter to all registered owners of eligible units. A copy of the letter is printed on page 5 of this bulletin.

Dealer Action

Repair Eligible Units:

Repair all eligible units including sold units in the field and unsold units in your dealership inventory prior to delivery to the retail purchaser. It is the obligation of authorized Kawasaki retail Dealers to repair eligible units in Dealer's possession prior to retail sale. Failure to comply with this obligation to repair all units eligible for Recall or FDM campaigns by the Dealer constitutes a breach of the Dealer Sales and Service Agreement. Refer to Service Policies bulletin SP26-03. Refer to the Repair Procedure section of this bulletin for details.

IMPORTANT NOTE:

It's the law! Under the U.S. National Highway Traffic Safety Administration (NHTSA), Federal Law 49 U.S.C. Section 30120(i) requires dealers to perform Recall repairs before delivering any vehicle affected by the Recall to a purchaser.

Submit Product Registration:

Submit the product registration to Kawasaki via K-Dealer immediately after retail sale of any eligible unit. Be sure to supply the correct customer name and mailing address. Kawasaki uses the product registration information for customer notification. Also, if you know that the customer has moved, please submit a Customer Update via K-Dealer.

Dealer Action (continued)

Document Completed Repairs:

Federal law requires manufacturers to maintain accurate follow-up records on repairs performed on eligible units. Dealers MUST submit a Warranty Claim for each repair. Refer to the Warranty Information section of this bulletin for details.

NOTE:

- If you fail to submit a Warranty Claim for a new unit that is subsequently sold and registered, the new owner will receive the Recall letter requesting the return of the vehicle to you for repair.*

Parts Information

Repair Kit Part Number:

Order parts to complete the Recall through K-Dealer as outlined in Service Bulletin SP25-08.

KIT, MC26-08 P/N 99999-1116		
Ref	Contents	Qty
1~4	Bulb	4

Parts Availability:

To ensure parts availability across the dealer network, Kawasaki initially requests that parts are ordered based on immediate demand:

- For retailed units, order parts as customers schedule repairs or for repairs expected to take place within the next two weeks.
- For unsold units, use VIP in K-Dealer to identify the number of affected units in your dealership inventory. Order repair parts only for units that will be repaired for retail sale within the next two weeks.



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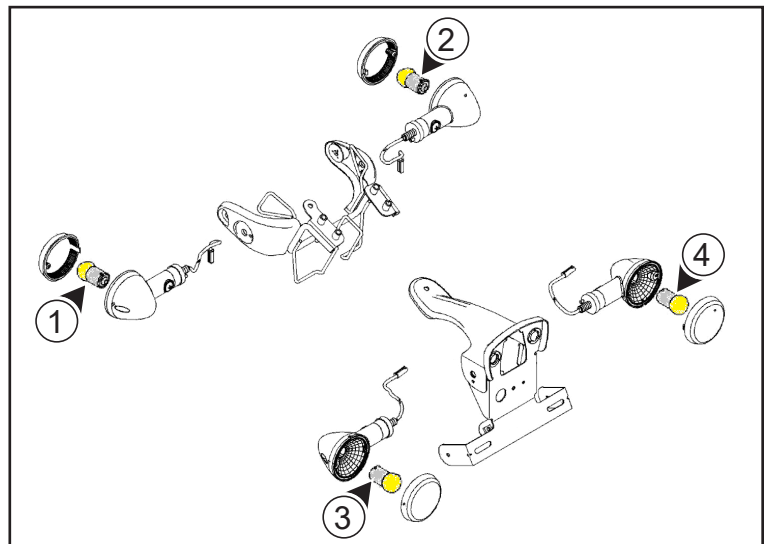


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Repair Procedure - Overview

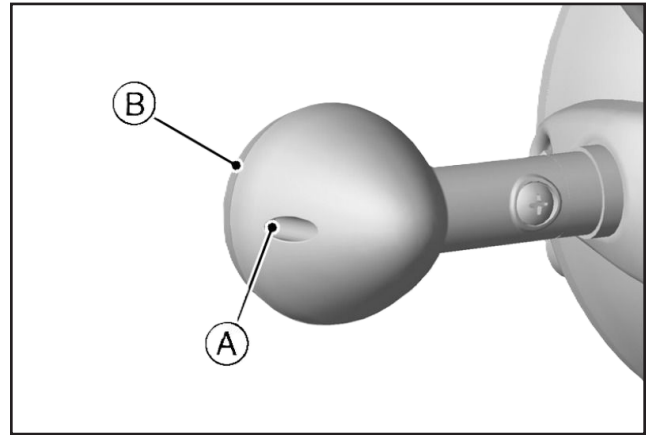
- Remove and replace turn signal bulbs.

1. Left front
2. Right front
3. Left rear
4. Right rear

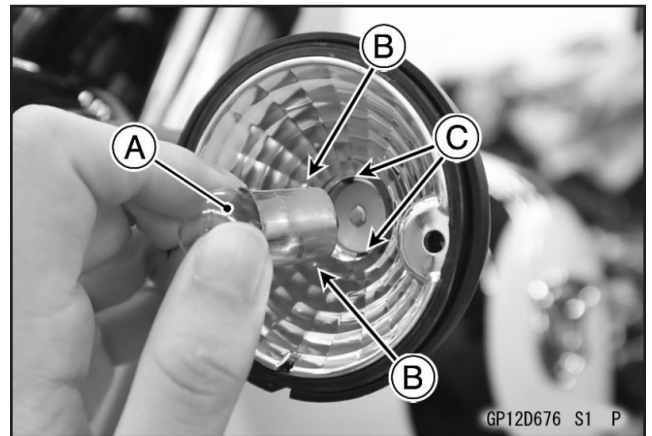


Repair Procedure (continued)

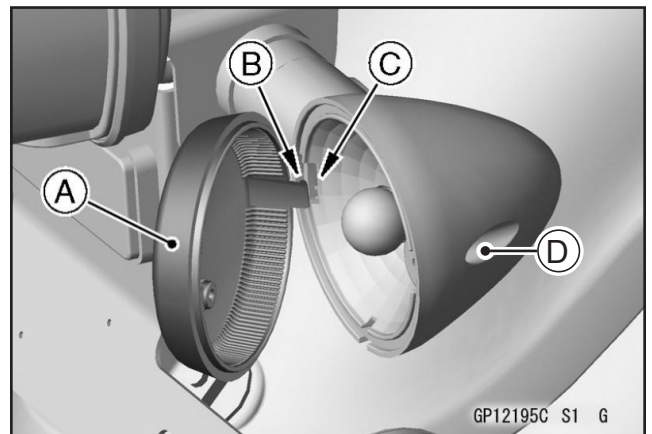
- Remove and retain screw [A] and lens [B].



- Push and turn the turn signal light bulb [A] counterclockwise to remove it.
- Discard the bulb.
- Install a new bulb from the repair kit.
- Insert the new bulb by aligning its pins [B] with the grooves [C] in the socket.
- Push and turn the bulb clockwise until it locks into place.



- Fit the lens [A] to the light case by inserting the projection [B] on the lens to the inside [C] of the light case.
- Install and tighten screw [D].



REPEAT PROCEDURE FOR EACH REMAINING TURN SIGNAL BULB.

Warranty Information

This is a Recall. Repair is authorized regardless of ownership or warranty status.

Repairs **MUST BE PERFORMED IMMEDIATELY ON ALL ELIGIBLE UNITS** in the field and during initial assembly and preparation.

See the Warranty Policies and Procedures Manual (claim type 3 information) for detailed instructions when submitting the Warranty Claim.

Please check VIP in K-Dealer for other possible repair campaigns for eligible units.

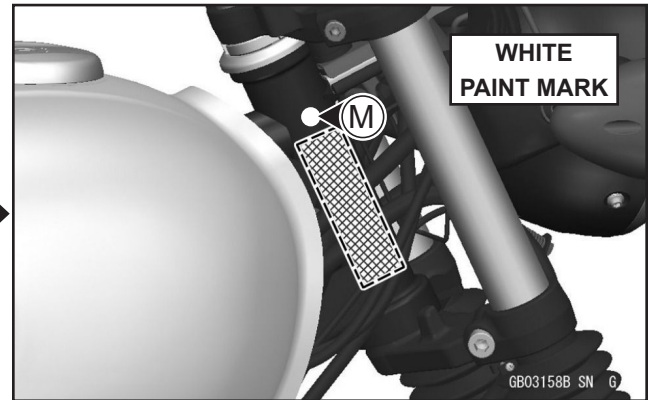
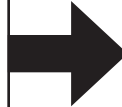
Procedure	Replace Bulbs
Job Code	22617
Flat Rate Time	0.2 hrs
Claim Type	3
Part Number	99999-1116
Description	KIT, MC26-08
Quantity	1

Repair Verification

Make a white paint mark [M] at the end of the frame number as shown.

NOTE:

- o *Repair verification is an essential part of the repair procedure. Along with the physical repair verification, check VIP in K-Dealer for other possible repair campaigns for eligible units.*



IMPORTANT SAFETY RECALL

NHTSA RECALL NO. 26V387

2025 & 2026 W230 ABS, Replace Turn Signal Bulbs

Dear Kawasaki Motorcycle Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Kawasaki Motors Corp., U.S.A., has decided that a defect that relates to vehicle safety exists in certain 2025 and 2026 W230 ABS motorcycles.

What is the reason for this notice?

Due to improper process controls during the manufacturing of turn signal lamp bulbs, the filaments may be damaged prematurely and may cause the front and/or rear turn signal lamps to fail to illuminate. Turn signal(s) that do not illuminate to indicate the direction of travel may increase the risk of a crash. Our records indicate that you have purchased one of these units.

What Kawasaki and your dealer will do:

At no cost to you, Kawasaki has authorized your dealer to replace all four turn signal bulbs. The repair will take up to 15 minutes but may take longer due to scheduling at the dealership and the time needed to obtain required parts. This repair will be done free of charge.

What should you do to ensure your safety?

Please call your Kawasaki dealer to schedule an appointment to have your motorcycle repaired. Please have your Vehicle Identification Number (VIN) ready when calling. To locate the nearest authorized Kawasaki motorcycle dealer, please visit www.kawasaki.com and click on the "LOCATE DEALER" link.

If you need help:

If you have questions or concerns that your dealer is not able to resolve, please contact Kawasaki's Customer Care Department at (866) 802-9381 (toll-free) between 7:00 a.m. and 4:00 p.m. PT Monday through Friday. Please have your Vehicle Identification Number (VIN) ready when calling.

If your dealer fails or is unable to remedy this defect without charge within a reasonable amount of time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. S.E., Washington, D.C. 20590, or call the toll-free Vehicle Safety Hotline at 1(888) 327-4236 (TTY: 1-800-424-9153); or go to <http://www.nhtsa.gov>.

If you received this notice in error:

Our records indicate you are the current owner of the motorcycle described in this letter. If you no longer have the vehicle described in this letter, please help us to update our records at www.kawasaki.com by clicking on "OWNER CENTER => KAWASAKI SUPPORT => UPDATE OWNER INFO" or by calling Kawasaki toll free at (855) 878-4217. Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Reimbursement:

If you have experienced the failure described above prior to receiving this letter and have paid to have it corrected, you may be eligible for full or partial reimbursement for your documented cost of repair(s). To apply for reimbursement, please send copies of current owner information, VIN, and copies of repair orders and payment confirmation to the following address:

Kawasaki Motors Corp., U.S.A.
ATTN: Customer Care
P.O. Box 25252
Santa Ana, California 92799-5252

Please note the following conditions for reimbursement:

Current owner information, VIN, and copies of repair orders with payment confirmation must be provided. Claims may be denied if proper documentation is not provided.

We are sorry for any inconvenience this may cause, but we have taken this action in the interest of your safety and your continued satisfaction with your Kawasaki motorcycle.

Sincerely,

Kawasaki Motors Corp., U.S.A.