Taillight Dash Error Message – Jokon

Bulletin Type:	Recall	**Publication Date:**	June 2026
Bulletin #(s):	26V-360 - USA 2026-268 - Canada	**Make(s):**	Jayco & Entegra Coach
Job Code(s):	9903656	**Model(s):**	Melbourne Prestige & Qwest
Flat Rate(s):	9903656A - .25 HR – Jokon Harness Inspection 9903656B – 3.0 HR - Jokon Harness Inspection and Replacement	**Model Year(s):**	2026

Incident:	Dash is displaying taillight warning messages for right and left taillights when lights are functioning correctly.
Affected Units:	2026 Jayco Melbourne Prestige & 2026 Entegra Coach Qwest
Parts Kit:26V-361	Parts Kit #: 26V-361
	1 Qty - HARNESS,TLT JOKON SPNTR (ZL,ZM,ZR)
Misc. Tools & Supplies:	Putty Knife/Pry Tool Butt Connectors Screw Gun with Square Head Bit Wire Cutters Wire Strippers Electrical Tape Cable/Zip Ties Copper Wire/Wire Fish Tape
Parts Return Information:	N/A

JOKON TAILLIGHT HARNESS INSPECTION INSTRUCTIONS

1. Replace the Jokon Harness if the item number is 2077218. The item # tag should be located next to the 7-way cavity plugs which is under the chassis. Slide under the coach on a mechanic crawler to roughly the rear axle and the tag should be visible from that point.
    a. NOTE: It is possible that that a zip tie may need to be cut or use a screw gun to remove a p-clamp or 2 but then the tag should be accessible. I would say 15 minutes for the inspection. I will be over at 3/48 at some point. If I can find one ill slide under and take a look for you!
2. Figure A shows the 7-way cavity plugs. The white tag you can see should have your supplier # and Jayco Item # on there.


Fig. A

JOKON TAILLIGHT HARNESS REMOVAL INSTRUCTIONS

1. Remove the exterior lights from the rear cap.
    A. Use a putty knife or flat edge to remove the chrome screw cover from the taillight. (Figure 1)

WARNING

Ensure all power to the coach has been disconnected and the coach is fully powered off, prior to starting the repair.

    B. Use a screw gun with square head bit to remove the fasteners securing the taillight to the rear cap then unplug the taillight and set it safely aside. Repeat this process for the second taillight.
        a. <u>Note: You can start on either the driver or passenger side of the coach. (Figure 2)</u>


Fig. 1


Fig. 2

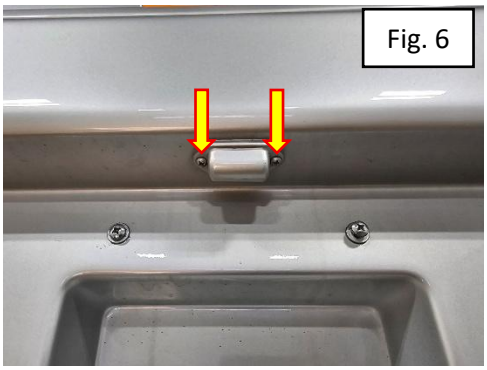
C. Use a putty knife or flat head to remove the lens from from the clearance light. (Figure 3)
D. Use a screw gun with square head bit to remove the fasteners securing the clearance light to the coach. (Figure 4)
E. Use the putty tool to free the light from the coach and pull the wires and wagos for the clearance light through the wiring hole. (Figure 5)
    a. Disconnect the wagos and remove the clearance light. Repeat this process for the opposite side clearance light. **Note: You can start on either the driver or passenger side of the coach.**

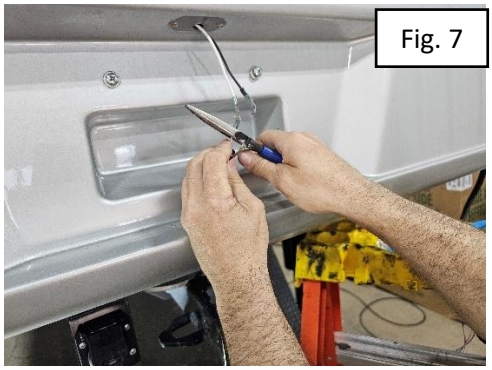

Fig. 3


Fig. 4

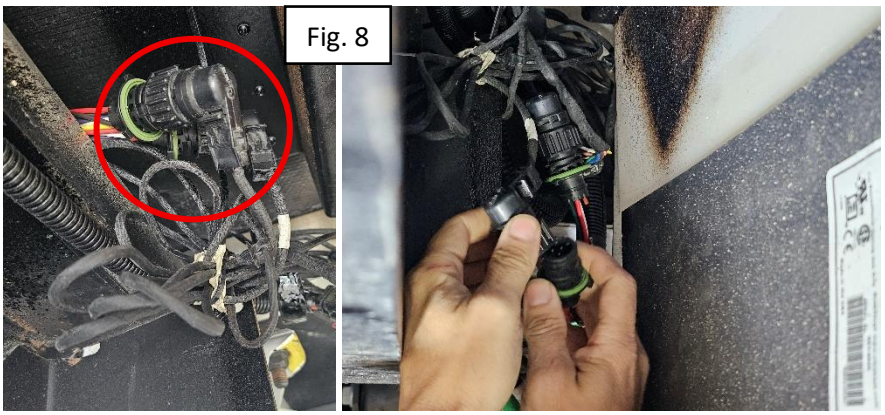

Fig. 5

F. Use a screw gun with square head bit to remove the fasteners securing the license plate light cover to the rear cap. (Figure 6)
G. Use wire cutters to cut the license plate light free from the butt connectors. (Figure 7)
H. Ensure all wiring and plugs for the removed lights have been worked back through the wiring holes so the harness can be removed from the coach.


Fig. 6


Fig. 7

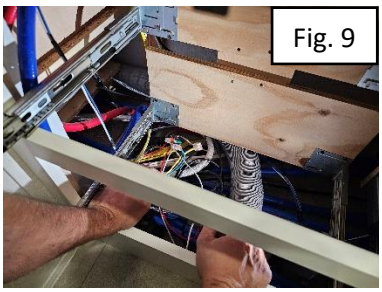
2. Under the coach disconnect the two 7-Way Cavity plugs. (Figure 8)

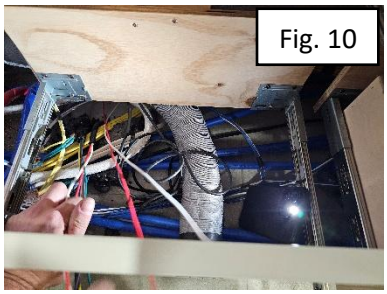

Fig. 8

3. Cut any zip ties securing the taillight harness to the chassis.
    a. **Note: There may also be P-clamps used to secure the wiring. If so, you can use a screw gun with square head bit to free the clamp and release the taillight harness.**

4. Go into the coach and locate the 14AWG brown, purple, yellow, and green wires. Pull out any slack and cut the wires near the floor hole. (Figure 9)

5. Locate the 14AWG red and white wires that feed the 3rd brake light, pull out any slack and cut the wires towards the floor hole. (Figure 10)


Fig. 9


Fig. 10

6. Work both sets of cut wire down and through the floor hole. The harness should now be free from the coach.

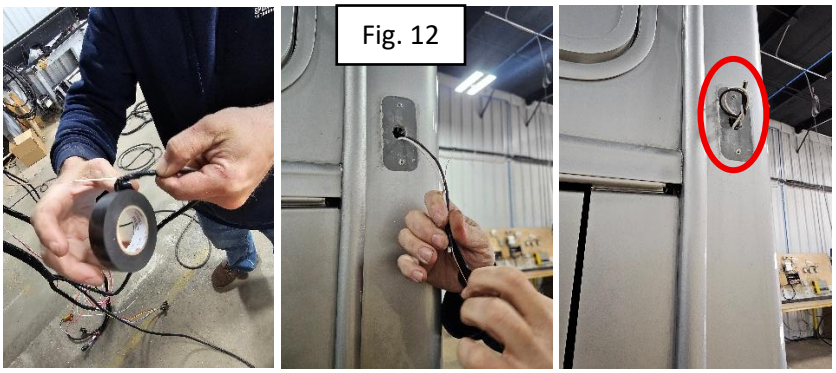
JOKON TAILLIGHT HARNESS REPLACEMENT INSTRUCTIONS

1. Locate the rough center point of the new harness, hang it over the receiver arms or frame rail at the center point.

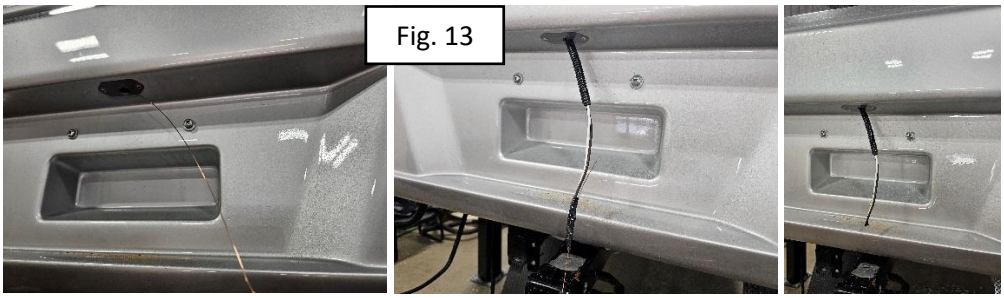
2. Route a copper wire or wire fish tape down and through the marker light wiring hole. (Figure 11)


Fig. 11

3. Attach the 14AWG white and brown wires for one of the marker lights to the copper wire or fish tape using electrical tape. Feed the wires through the wiring hole, then remove them from the copper wire or fish tape and tie them off so they don't fall back through the wiring hole. (Figure 12)

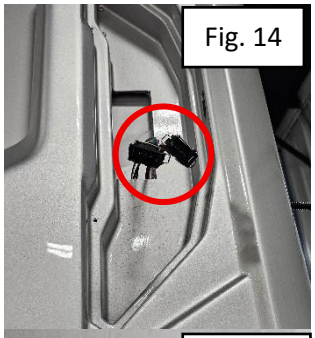

Fig. 12

4. Repeat this process for the opposite side marker light.
    a. **<u>Note: You can start on either the driver or passenger side of the coach.</u>**
5. Route the copper wire or wire fish tape through the wiring cutout for the license plate light. Attach the 14AWG white and brown wires for the license plate light to the copper wire or wire fish tape. Feed the wires through the wiring hole and remove the copper wire. Note: The loom should help keep the wires in place. You can tie them similar to the clearance light if desired as an extra precaution. (Figure 13)


Fig. 13

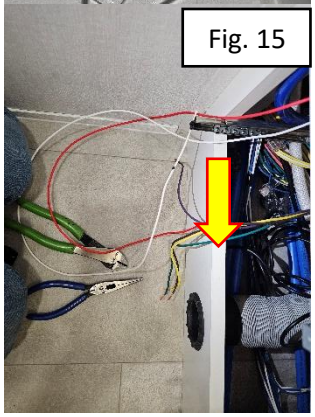
6. Route the copper wire or wire fish tape through the wiring cutouts for one of the taillights.

7. Attach both 3-Way Delphi connectors for the taillight to the copper wire or wire tape. Feed the wiring and connectors through the wiring cutout, then remove the connectors from the copper wire or fish tape. (Figure 14)


Fig. 14

8. Using butt connectors, connect and re-install all exterior lights. Using the same process as steps 1A-H in the Jokon Taillight Harness Removal Instructions section.
    a. **Note: When hooking up the taillight connectors, The connector with the 14AWG white/black wire will be for the GND on the taillight.**

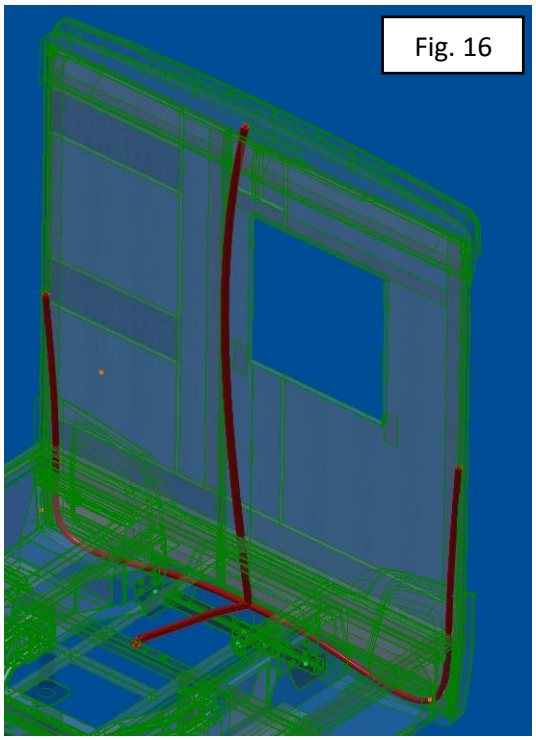
9. Go into the coach and attach the 14AWG brown, purple, yellow, and green wires, as well as the 14AWG red & white wires for the third brake light, to the copper wire or fish tape. Rout the copper wire and wiring through the floor hole in the bottom of the wardrobe. (Figure 15)


Fig. 15

10. Under the coach, connect the 14AWG brown, purple, yellow and green wires to the harness using butt connectors. Then repeat with the 14AWG red and white wires for the third brake light.

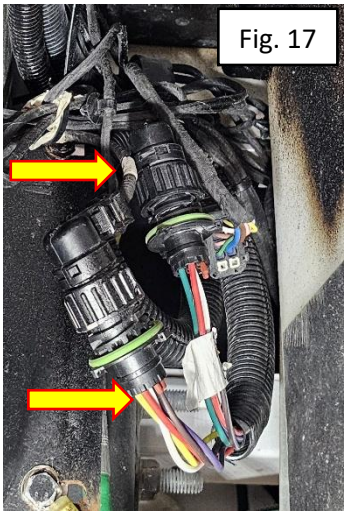
    a. **Note: The colors will correlate to the same colors on the harness. The brown wire may be substituted with a green wire with brown tape.**

11. With the harness connected, secure the harness to the chassis and rout it back toward the rear axle. (Figure 16)


Fig. 16

12. Connect the 7-Way Cavity plugs.

    a. **Note: The plug with the yellow wire on the harness installed will go to the connector with the white tape on the chassis.** (Figure 17)


Fig. 17

13. Mount the resistor to the chassis frame.
14. Test the coach for functionality.

Jayco's sole obligation under our limited warranty is to repair or replace defective materials and/or workmanship deemed our responsibility as determined by Jayco in our sole discretion. Jayco reserves the right to use new and/or remanufactured parts or materials of similar quality to complete any work, and to make parts and/or design changes as appropriate without notice to anyone. Jayco designs and/or materials changes are done without obligation to incorporate such changes in previously manufactured product. Jayco makes every reasonable effort to ensure field remedies will not adversely affect performance and/or safety of the unit. This field remedy is not intended to extend to future performance of this RV, or any of its materials, components or parts beyond the standard warranty period. The RV owner's obligation to notify Jayco, or one of its independent, authorized dealers, of a claimed defect does not modify any obligation placed on the RV owner to contact Jayco directly when attempting to pursue remedies under state or federal law.

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