

SERVICE PROCEDURE

26507
June, 2026

SUBJECT: SAFETY RECALL
2026 thru 2027 IC Bus™ Electric CE Series school
buses built 10/08/2025 thru 04/08/2026.

CUSTOMER LETTER

Print ready (PDF file) copy of the [Customer Letter](#)

DEFECT DESCRIPTION

The bolts that fasten the mounting bracket to the drive motor may not have been torqued to specification.

Bolts that are not torqued to specification may loosen over time, potentially allowing the drive motor to separate from its mounting bracket, which could increase the risk of a crash or injury.

MODELS INVOLVED

This safety recall involves certain 2026 thru 2027 IC Bus™ Electric CE Series school buses built 10/08/2025 thru 04/08/2026.

ELIGIBILITY

This procedure applies ONLY to vehicles marked in the International® Service PortalSM with Safety Recall 26507. Also complete any other open campaigns listed on the Service Portal at this time.

PARTS INFORMATION

Part Number	Part Description	Quantity
40257R1	Bolt, Flange Head M12 x 35	As needed, only if missing or damaged
428997C1	Bolt, Flange Head, 1/2-20	As needed, only if missing or damaged
414087C1	Locknut, 1/2-20nf, Flange	As needed, only if missing or damaged

Table 1 Parts Information

VEHICLE RECALL 26507

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SERVICE PROCEDURE

GOVERNMENT REGULATION: Engine fluid (oil, fuel, and coolant) may be a hazard to human health and the environment. Handle all fluid and other contaminated materials (such as filters and rags) in accordance with applicable regulations. Recycle or dispose of engine fluids, filters, and other contaminated materials according to applicable regulations.

WARNING! To prevent personal injury and / or death, or damage to property, park vehicle on hard flat surface, turn the engine off, set the parking brake and install wheel chocks to prevent the vehicle from moving in either direction.

WARNING! To prevent personal injury and / or death, or damage to property, if the vehicle must be raised, do not work under the vehicle supported only by jacks. Jacks can slip or fall over.

WARNING! To prevent personal injury and / or death, always wear safe eye protection with side shields when performing vehicle maintenance.

WARNING! To prevent personal injury and / or death, or damage to property, allow engine / vehicle components to cool before servicing.

WARNING! To prevent personal injury and / or death, or damage to property, keep flames or sparks away from vehicle and do not smoke while servicing the vehicle's batteries. Batteries expel explosive gases.

WARNING! To prevent personal injury and / or death, or damage to property, remove the ground cable from the negative terminal of the battery box before disconnecting any electrical components. Always connect the ground cable last.

WARNING! To prevent personal injury and / or death, or damage to property, NEVER service a high-voltage vehicle without completing High-Voltage Safety training. Before working on vehicle, read and obey High-Voltage Safety, and Lock-Out Tag-Out safety procedures and information.

WARNING! To prevent personal injury and / or death, wear and use approved high-voltage Personal Protective Equipment (PPE) when near a high-voltage electric vehicle. Inspect PPE before use. Do not use gloves or other PPE with expired dates, holes, cracks, or damage. NEVER touch energized ORANGE high-voltage cables or high-voltage components without wearing approved high voltage PPE.

1. Park vehicle on flat surface.
2. Shift drive mode selector to Park or Neutral and set parking brake.
3. Turn vehicle ignition to Key OFF position.
4. Install wheel chocks.
5. Turn both high-voltage and 12V disconnect switches to OFF position.
6. Perform High-Voltage Isolation:
 - a. If vehicle is using 2-string configuration, perform High-Voltage Isolation Level 1 and perform Lock-Out Tag-Out (LOTO) procedure. Refer to appropriate technician manual for instructions.
 - b. If vehicle is using 3-string configuration, perform High-Voltage Isolation Level 2 and perform Lock-Out Tag-Out (LOTO) procedure. Refer to appropriate technician manual for instructions.

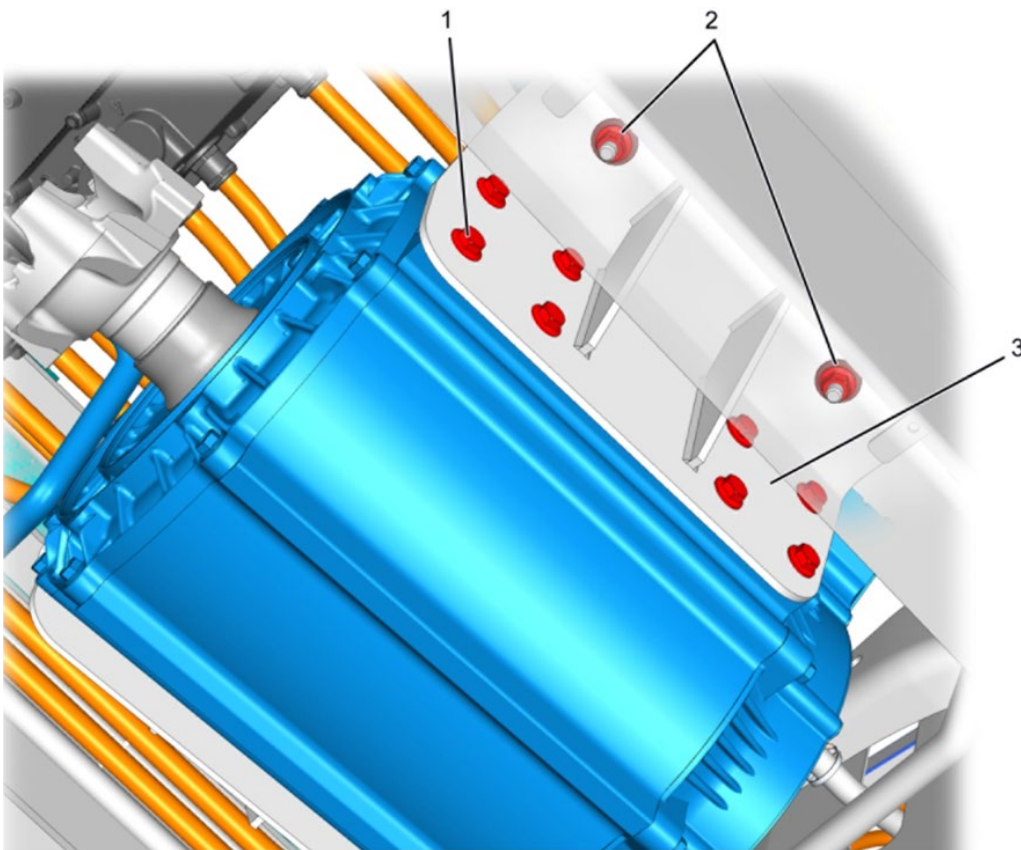


Figure 1. Drive Motor Mounting Bracket Fasteners

1. M12 x 35 bolt (16, 8 shown)
2. 1/2-20 bolt and locknut assembly (4, 2 shown)
3. Lower motor mounting bracket (2, 1 shown)

NOTE: Figure 1 shows the driver-side configuration; the passenger-side configuration is similar.

NOTE: Replace any bolts or locknuts that are found damaged or missing.

7. Access lower motor mounting bracket (Figure 1, Item 3) and inspect for any missing or damaged fasteners. Replace as necessary.
8. Using a torque wrench, tighten eight M12 x 35 bolts (Figure 1, Item 1) securing drive motor to lower motor mounting bracket (Figure 1, Item 3) to 79 lb-ft (108 N·m). Repeat on opposite side.



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Figure 2. Drive Motor Upper Mounting Bracket Fasteners

1. Backup wrench
9. Using backup wrench (Figure 2, Item 1), secure the bolt on top of mounting bracket. Using torque wrench, tighten two 1/2-20 bolt and locknut assemblies (Figure 1, Item 2) to 120 lb-ft (162 N·m). Repeat on opposite side.
10. Reinstall all appropriate Manual Service Disconnects (MSD) to the vehicle. Refer to appropriate service manual for detailed instructions.
11. Turn both high-voltage and 12V disconnect switches to ON position.
12. Remove wheel chocks.

END OF SERVICE PROCEDURE

LABOR INFORMATION

Operation Number	Description	Time
A40-26507-1	Retorque Fasteners	0.5 hrs
A40-26507-2	High-Voltage Isolation Level 1 / Zone 1	0.3 hr

Table 2 Labor Information

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CAMPAIGN IDENTIFICATION LABEL

Each vehicle corrected in accordance with this campaign must be marked with a CTS-1075 Campaign Identification Label.

Complete the label and attach on a clean surface next to the vehicle identification number (VIN) plate.

DO NOT REMOVE
INTERNATIONAL
Campaign No.
VIN
Eng.#
COMPLETED
Service Location Code #
DO NOT REMOVE

ADMINISTRATIVE / DEALER RESPONSIBILITIES

WARRANTY CLAIMS

Warranty claim expense is to be charged to Warranty. Claims are to be submitted in the normal manner, making reference to Safety Recall 26507.

Section 7 of the Warranty Policy and Procedures Manual contains further information related to the submission and processing of AFC / Recall claims.

As with all claim submissions, items acquired locally must be submitted in the “Other Charges” tab. The cost of any bulk items (such as a bag of cable tie straps, roll of wire, barrel of oil, or tube of silicone) should be prorated for the cost of the individual pieces / amount used during each repair.

GROUP	NOUN	C	WARR.	TP	PAD

GROUP — Enter number ←

NOUN — Leave blank ←

C (CAUSE) — Enter either 1, 2, 3. (See below)

- 1. Inspected (No repair required).
- 2. Inspected and repaired.
- 3. Defective part from parts stock.

WARRANTY — (Warranty Code) Enter 40. ←

TYPE PART — Enter P for type part causing failure. ←

PAD — Enter 100 ←

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UNITED STATES AND POSSESSIONS

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle that is subject to a vehicle recall campaign must be adequately repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after a tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not adequately repaired within 60 days, the owner may be entitled to replacement with an identical or reasonable equivalent vehicle at no charge, or to a refund of the purchase price less a reasonable allowance for depreciation.

Dealers must correct all vehicles subject to this campaign at no charge to the owner, regardless of mileage, age of vehicle, or ownership, from this time forward.

Dealers should proceed immediately to make necessary correction to units in inventory. Federal law prohibits a dealer from delivering under a sale or lease, a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification of a recall until the defect or noncompliance is remedied.

Dealers must make every effort to promptly schedule an appointment with each owner to repair his or her vehicle as soon as possible. However, consistent with the customer notification, dealers are expected to complete the repairs on the mutually agreed upon service date.

Dealers involved in the recall process will be furnished a listing of owner names and addresses to enable them to follow up with owners and have the vehicles corrected. Use of this listing must be limited to this campaign because the list may contain information obtained from state motor vehicle registration records, and the use of such motor vehicle registration data for purposes other than this campaign is a violation of law in several states.

CANADA

Dealers must correct all vehicles subject to this campaign at no charge to the owner, regardless of mileage, age of vehicle, or ownership, from this time forward.

Dealers should proceed immediately to make necessary correction to units in inventory. All inventory vehicles subject to this recall campaign must be corrected prior to sale, transfer or delivery. If vehicles have been sold or transferred and you are in receipt of Customer Notification Letters and Authorization for Recall Service cards for those vehicles, the transfer location or customer must be notified immediately from your dealer location.

Dealers must make every effort to promptly schedule an appointment with each owner to repair his or her vehicle as soon as possible. However, consistent with the customer notification, dealers are expected to complete the repairs on the mutually agreed upon service date.

Dealers involved in the recall process will be furnished a listing of owner names and addresses to enable them to follow up with owners and have the vehicles corrected. Use of this listing must be limited to this campaign because the list may contain information obtained from state motor vehicle registration records, and the use of such motor vehicle registration data for purposes other than this campaign is a violation of law in several states.

EXPORT

Export Distributors should proceed immediately to make necessary correction to units in inventory. All inventory vehicles subject to this recall campaign must be corrected prior to sale, transfer or delivery. If vehicles have been sold or transferred and you are in receipt of Customer Notification Letters and Authorization for Recall Service cards for those vehicles, the transfer location or customer must be notified immediately from your distributor location.

Export Distributors are to submit warranty claims in the usual manner making reference to this recall number.

Export Distributors are expected to provide full cooperation and follow-up with respect to this important subject matter. If you have any questions or need further assistance, please contact the Regional Service Manager at your regional office.

IC Bus, LLC