

RECALL 26V347 REMEDY INSTRUCTIONS		
 FOREST RIVER	Make(s): MANY, SEE BELOW Model(s): MANY, SEE BELOW Model Year(s): MANY, SEE BELOW	Repair Code: RC-071-00-01-004350 Allotted Time:.50 HRS. Inspection Code: RC-071-00-05-004349 Allotted Time:.10 HRS.
	Concern: The retractors in the affected restraints may fail to lock, preventing proper wheelchair securement.	Photo(s) Required: SEE REMEDY Prior Authorization Required: YES Part(s) Kit Number: SEE REMEDY Part(s) Return: SEE REMEDY

Turn off LP Gas at LPG Tank(s). Disconnect the vehicles’ battery Positive and Negative, disconnect any House battery(s) Positive and Negative, if equipped with a generator ensure it is off and lastly, ensure the vehicle is disconnected from shore power. Block any tires/wheels to prevent the vehicle from rolling. Failure to do so may result in electrocution, fire or other personal injury, property damage and/or death.

Certain 2026 Glaval Titan II, 2026 Glaval Primetime, 2026 Glaval Entourage, 2026 Starcraft Starlite, 2026 Starcraft Allstar XL, 2026 Glaval Concorde II, 2026 Glaval Commute, 2026-2027 Glaval Universal, 2026-2027 Starcraft Allstar, 2026 Eldorado, 2026-2027 Startrans Candidate II, 2026 Champion, 2025-2027 Senator II Transit Buses.

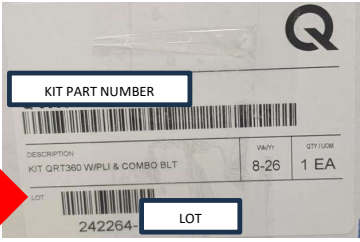
PLEASE SEE THE ENCLOSED INSPECTION AND REMEDY INSTRUCTIONS

INSPECTION GUIDELINE**FOR PRODUCT REPLACEMENT, PLEASE CONTACT Q'STRAIT CUSTOMER SERVICE (800) 987-9987**

CUSTOMER Forest River Vans/MobilityTRANS (57500)		NOTIFICATION DATE 05/14/26	INSPECTION DATE
ADDRESS (MAIN) Forest River Vans / Mobility TRANS 12633 Inkster Road Livonia, MI 48150	CONTACT PERSON(S) Mark Travis, Purchasing Keith Fisher, Product Safety	TEL NUMBER 310-697-9537 734-748-6623	VISIT OBJECTIVES Inventory Inspection Vehicle Inspection

KIT PART NUMBER					QRT-360 RETRACTOR	
Q'STRAIT PN	CUSTOMER PN	PO NUMBER	QTY	KIT LOT Ns	PART NUMBER	IMAGE
Q-10010	FRV-01-000-183	D550-PB00056401 D550-PB00061784	40	238827 240867	Q011012 QRT-360 (PLI FITTING) <u>LABEL</u> Q011002	
Q-10009	FRV-01-000-178	D550-PB00056401 D550-PB00057496	60	235869 240725	Q011022 QRT-360 (SnC FITTING) <u>LABEL</u> Q011002	

KIT IDENTIFICATION		RETRACTOR IDENTIFICATION	
BOX	LABEL	PART #	AUG-25 OR SEPT-25
 			 

Q'STRAIT		NHTSA RECALL NUMBER: 26E022, QRT-3			
INSPECTION GUIDELINE FOR PRODUCT REPLACEMENT, PLEASE CONTACT Q'STRAIT CUSTOMER SERVICE (800) 987-9987					
CUSTOMER				NOTIFICATION DATE	INSPECTION DATE
Starcraft Bus & Mobility Division (45520)				05/14/26	
ADDRESS (MAIN)		CONTACT PERSON(S)		TEL NUMBER	OBJECTIVES
Starcraft Bus & Mobility Division 2367 Century Drive Goshen, IN 46528		Kaia Black, Purchasing Keith Fisher, Product Safety		918-833-4026 734-748-6623	Inventory Inspection Vehicle Inspection
KIT PART NUMBER				QRT-360 RETRACTOR	
Q'STRAIT PN	CUSTOMER PN	PO NUMBER	QTY	KIT LOT Ns	PART NUMBER
Q-10007	27-002-044	D005A-PB00056206 D005A-PB00056439 D005A-PB00057538 D005A-PB00058276 D005A-PB00058476 D005A-PB00059271	273	237495 238215 238683 240301 240786	Q011012 QRT-360 (PLI FITTING) <u>LABEL</u> Q011002
Q-10010	27-002-070	D005A-PB00061046	3	240867	
Q-10032	27-002-247	D005A-PB00056206 D005A-PB00058276	27	234795	
Q-8600-A1-HR-L	27-002-367	D005A-PB00061046	2	241607	
Q-8600-A1-L	27-002-105	D005A-PB00059271	73	240368 241335	
Q-8600-AT-L	27-002-319	D005A-PB00056206	3	238932	
Q-10008	27-002-045	D005A-PB00056206 D005A-PB00056439 D005A-PB00057538 D005A-PB00058276 D005A-PB00059271	93	236856 238932 237877 239191	Q011022 QRT-360 (SnC FITTING) <u>LABEL</u> Q011002
Q-10009	27-002-069	D005A-PB00056206	2	235869 238932	
Q-10039	27-002-248	D005A-PB00056206 D005A-PB00056439 D005A-PB00057538 D005A-PB00060032 D005B-PB00060228	36	237021 239197	
Q-8600-A1-HR-SC	27-002-106	D005A-PB00058276	18	239993 241033	
KIT IDENTIFICATION				RETRACTOR IDENTIFICATION	
BOX		LABEL		PART #	AUG-25 OR SEPT-25
 					



FIELD SERVICE BULLETIN

NHTSA, CAMPAIGN NUMBER 26E022

Service Type: Product Removal and Replacement			Functional: Safety Related Defect		
MODEL(S) QRT-360	DESCRIPTION Wheelchair Securement Retractor	PART NUMBER (S) Q011002	LOT/SERIAL NUMBER(S) DOM AUG-25 or SEP-25	DATE 04/22/26	REV A

OVERVIEW

Condition: Retractor may stay unlocked. An unlocked retractor will not properly secure a wheelchair and may place the passenger at a risk of serious injury or death during emergency maneuvers, or a crash.

Correction: Verify Label Part Number Q011002 and Manufacturing Month of AUG-25 or SEP-25

Please Report Inspection Results to Q'Strain Customer Service at (800)-987-9987

QRT-360, Q011002 IDENTIFICATION



WITH SLIDE-N-CLICK

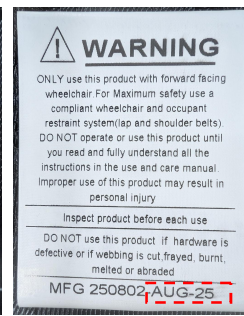
QRT-360 SERIES



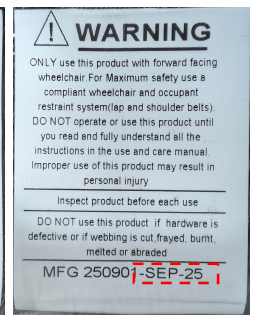
WITH PLI



PART NUMBER
Q011002



DATE OF MANUFACTURER
AUG-25 OR SEP-25



ONLY PROCEED IF THE RETRACTOR LABEL MATCHES THE PHOTOS ABOVE

STEP	PROCEDURE	ILLUSTRATION / INSTRUCTIONS
1	Verify Retractor Identification per illustration above	Part Number: Q011002 Lot Identification: AUG-25 OR SEP-25
2	While awaiting a Replacement Retractor - You may continue using the retractor given you perform a pre-trip inspection and assure the retractor is LOCKED. - The LOCKING of the retractor can be confirmed by assuring the locking mechanism is engaged and that the webbing and hook do NOT extract out of the retractor. - Once all four (4) Wheelchair Tiedown retractors are secured to the floor anchorage and wheelchair frame, you MUST rock the wheelchair back and forth to assure proper LOCKING and tensioning of all four (4) retractors.	
3	Remove from Service. DO NOT USE! Cut the webbing near label location. Either return hook and label section to Q'Strain OR provide a photo of the cut retractor(s) and wait for Q'Strain's authorization before disposing them.	 CUT WEBBING NEAR LABEL LOCATION
4	Retractor Replacement Contact Q'Strain Customer Service (800)-987-9987 for a Return Material Authorization (RMA) number for Replacement.	Provide the Following Information ✓ Property Name ✓ Confirm Part Number (Q011002) ✓ Date of Manufacture (AUG-25 or SEP-25) ✓ Fitting Type: PLI (-L) or Slide N Click (-SC) ✓ Total Quantity of units