

ATTENTION:

GENERAL MANAGER ☐

PARTS MANAGER ☐

CLAIMS PERSONNEL ☐

SERVICE MANAGER ☐

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

© 2026 Subaru of America, Inc. All rights reserved.



SUBARU

QUALITY DRIVEN® SERVICE

PRODUCT CAMPAIGN BULLETIN

APPLICABILITY: 2026MY Forester

NUMBER: WRF-26R

SUBJECT: Safety Recall and Stop Sale: Forester
Power Moonroof Glass Adhesion

DATE: 05/28/26

NHTSA ID: 26V346

REVISED: 07/13/26

Subaru of America, Inc. (Subaru) has initiated a safety recall for certain 2026 model year Forester vehicles equipped with a power moonroof assembly.

DESCRIPTION OF THE DEFECT AND SAFETY RISK:

The affected vehicles may have been manufactured with power moonroof assemblies in which the glass panel has been improperly bonded to the sliding frame. Over time, the bonding adhesion between the glass panel and the sliding frame may deteriorate and the moonroof glass may become detached during usage of the vehicle.

If the glass panel were to separate from the vehicle, a displaced panel could increase the risk of a potential crash or injury for other road users.

REMEDY

For all potentially affected vehicles, Subaru dealers will inspect the power moonroof glass panel for proper adhesion and, if necessary, replace the glass panel assembly at no cost to the customer.

AFFECTED VEHICLES

A total of 69,663 U.S. vehicles will be included in this safety recall as listed below. Not all vehicles in the production range listed are affected by this recall. Coverage must be confirmed by using the Vehicle Coverage Inquiry function on subarunet.com prior to repair.

Model Year	Carline	Production Date Range
2026	Forester	June 19, 2025 – March 17, 2026

CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

Subaru of America, Inc. is ISO 14001 Compliant

ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

Continued...

RETAILER RESPONSIBILITY

Please be advised that it is a violation of Federal law for a dealer to deliver a new motor vehicle covered by a recall under a sale or lease until the defect is remedied. Therefore, any Authorized Subaru Retailer failing to perform the applicable service procedures to correct all affected vehicles in their inventory prior to the vehicle being placed in service may be subject to civil penalties of up to \$27,874 per violation (i.e., for each vehicle), as provided in 49 CFR §578.6 and will also be in breach of the Subaru Dealer Agreement.

Any vehicles listed in any recall/campaign that are in retailer stock must be:

- Immediately identified
- Tagged or otherwise marked to prevent their delivery or use prior to repair
- Repaired in accordance with the repair procedures outlined in the Product Campaign Bulletin

Retailers are to promptly perform the applicable service procedures, to correct all affected vehicles in their inventory (used, demo & SSLP). Whenever a vehicle subject to this recall is taken into retailer inventory necessary steps should be taken to ensure the recall correction has been made before selling or releasing the vehicle.

OWNER NOTIFICATION

Subaru will notify affected vehicle owners by first class mail within 60 days. Retailers will be advised when owner notification is scheduled.

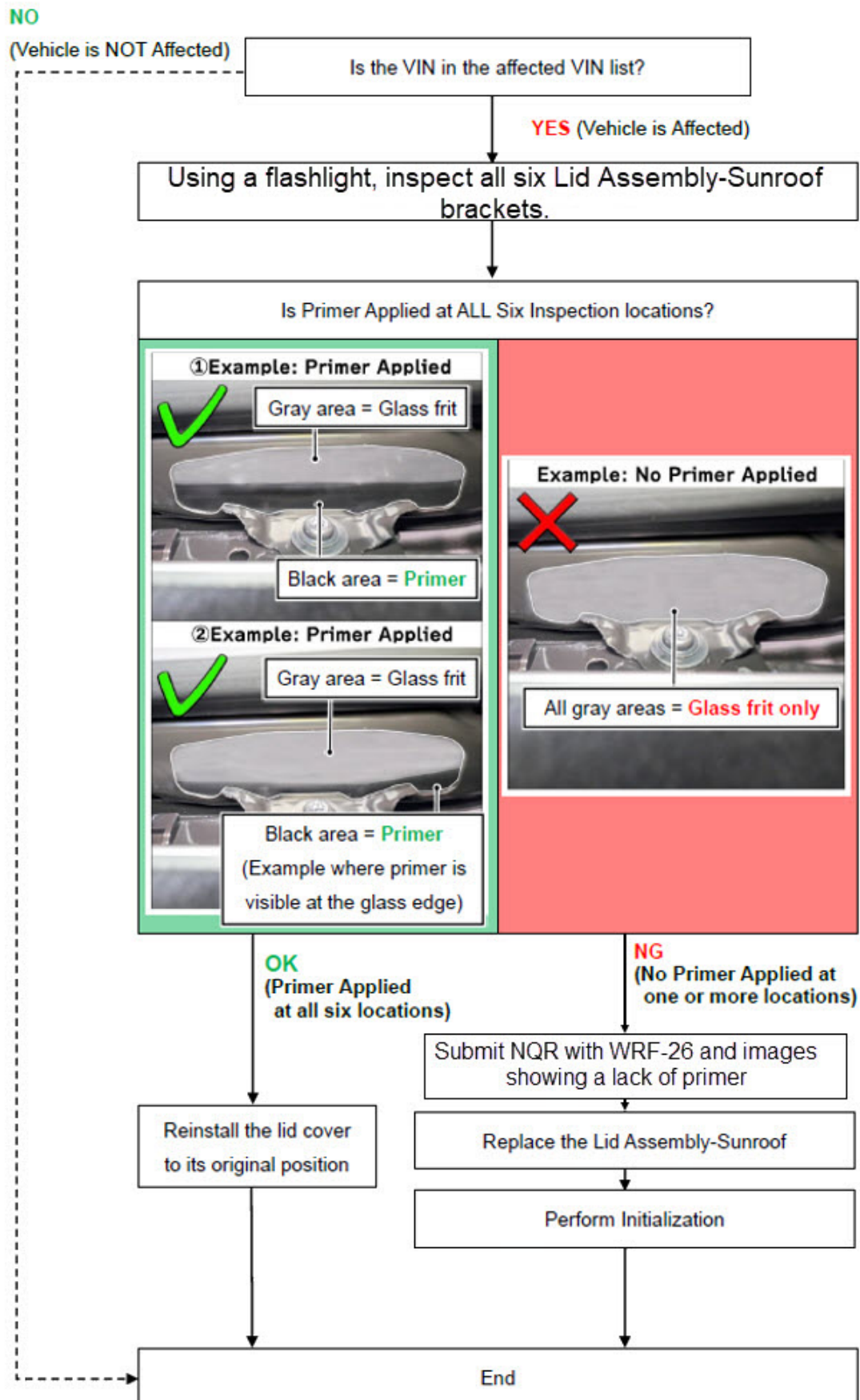
PART INFORMATION:

Part number 65430SL00A is currently on hold. Parts PICs will release parts for WRF-26 based on the qualifying photos provided in the submitted NQR. Non WRF-26 related orders for 65430SL00A for instances, such as physical damage, can be placed and then released once the reason for replacement is communicated to the Parts PICs.

Part Description	Part Number	Qty	Image
LID ASSY (Lid Assembly-Sunroof)	65430SL00A	1	
Screw	65482SL00A	6	

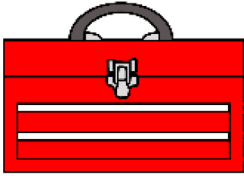
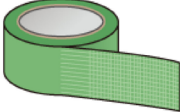
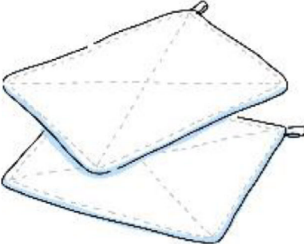
Continued...

SERVICE PROCEDURE FLOW CHART:



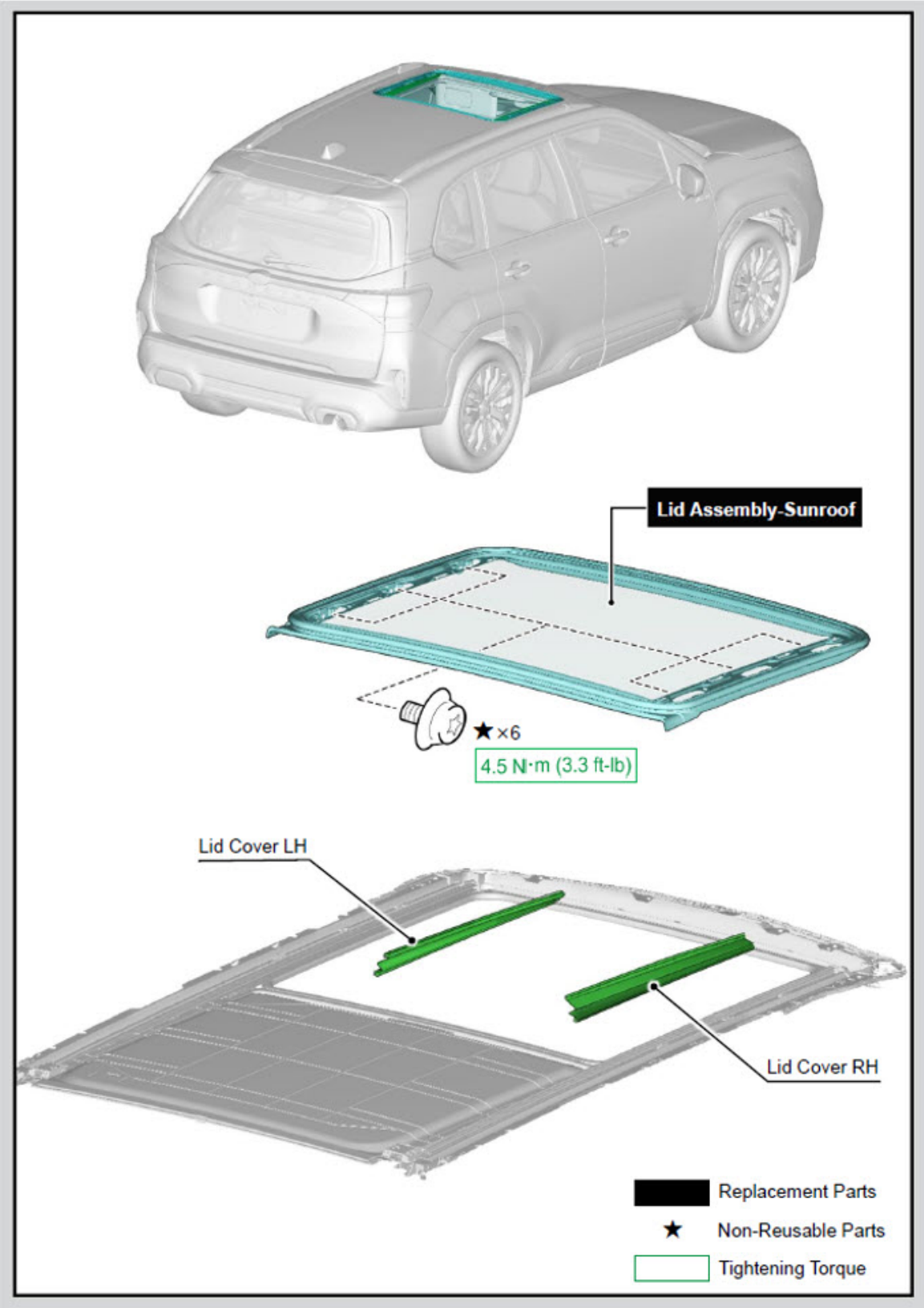
Continued...

REQUIRED TOOLS & MATERIALS:

Description	Image	Details
General Tools		
Torque wrench		Check Tightening Torque
Protective Tape		For Protecting Roof Panels
L-Shaped Pick Tool		For Removing the Lid Covers
T25 Torx Bit Socket		Removal and reinstallation of the Lid Assembly-Sunroof hardware
Flashlight		For Visual Inspection of Primer
Clean Shop Towel		Used as a Spacer for Height Adjustment of the Lid Assembly-Sunroof

Continued...

COMPONENT CONFIGURATION:



Continued...

SERVICE PROCEDURE / INFORMATION:

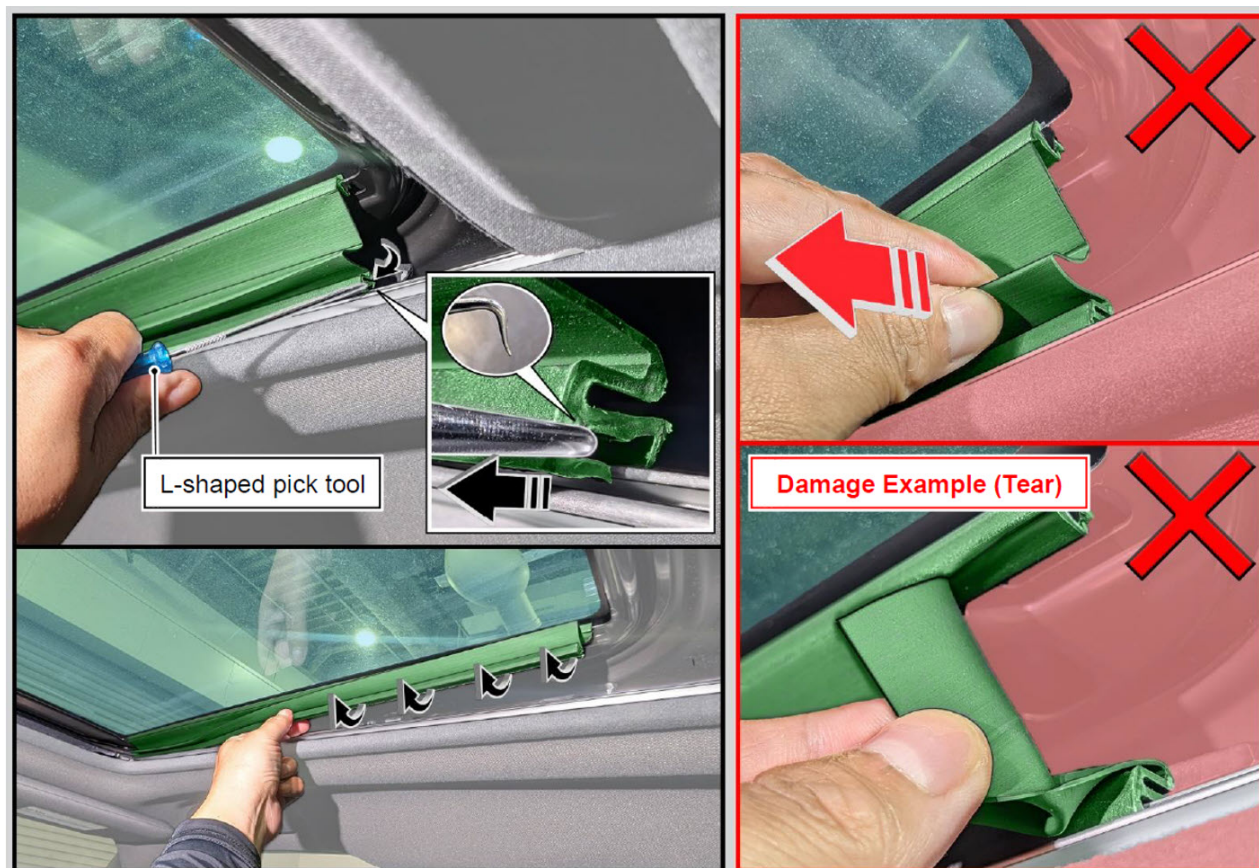
Step 1: Sunroof Assembly – Inspection

IMPORTANT NOTE: This document refers to “GLASS FRITS.” Glass Frits are the baked-on, ceramic-based black enamel bands and fading dot-matrix patterns found around the edges of the sunroof glass.

1.1 Fully close the sunroof assembly, open the sunshade.

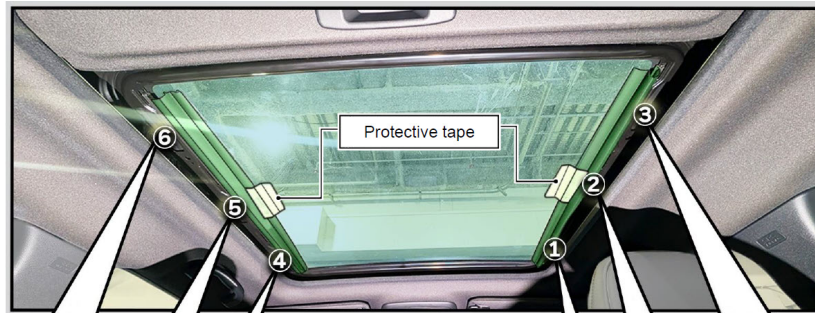


1.2 Remove both right- and left-hand lower portions of the lid covers by inserting a L-shaped pick tool and pulling horizontally toward the inside of the vehicle. The upper portion of the lid cover can remain attached.

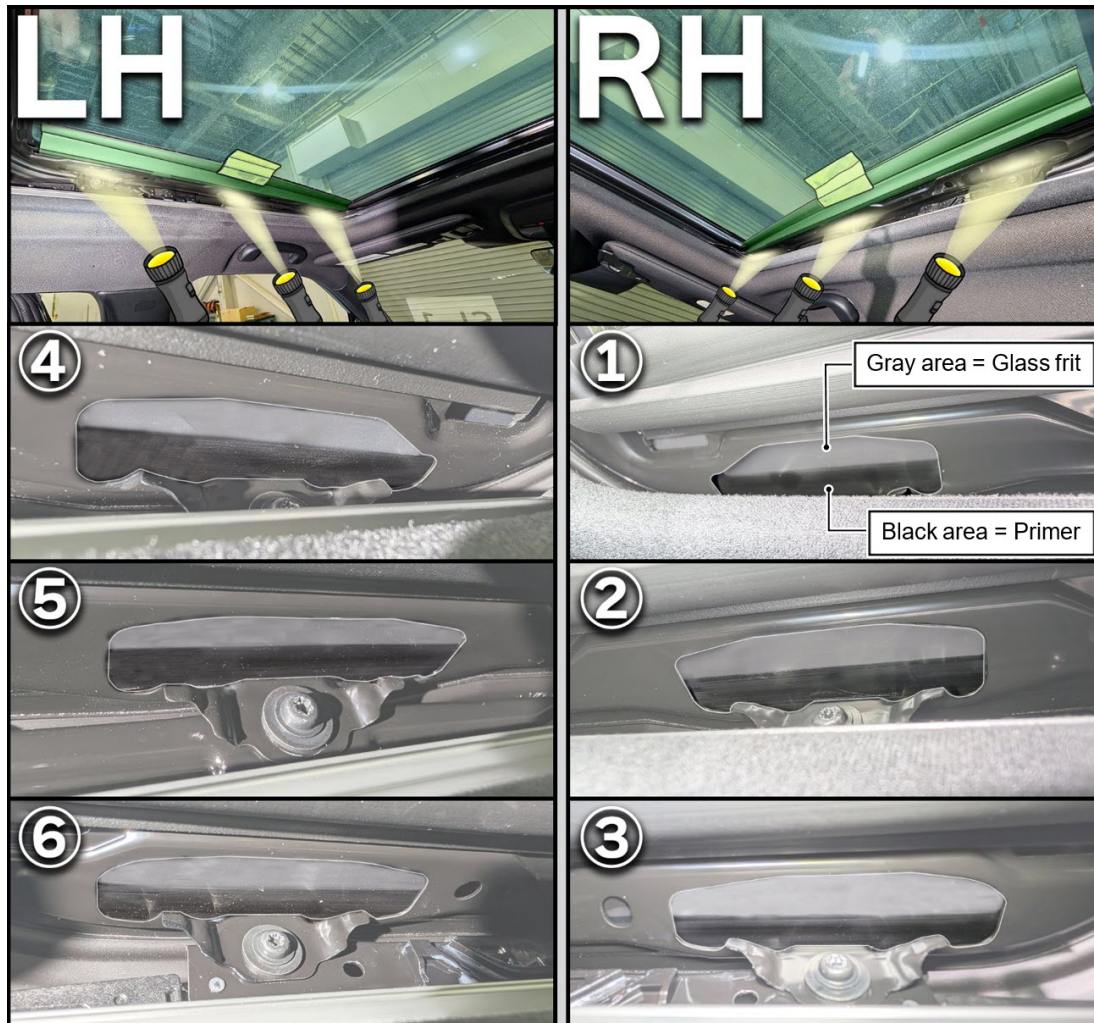


Continued...

1.3 Temporarily secure the lid covers to the glass with protective tape.

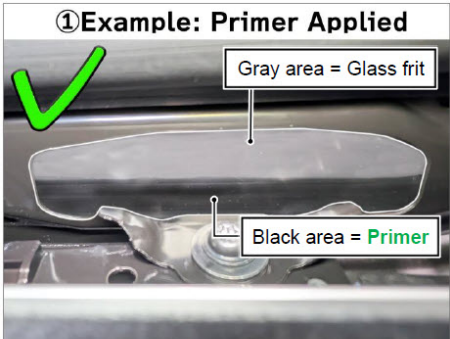
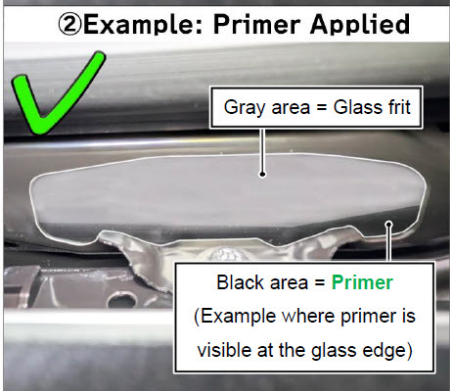
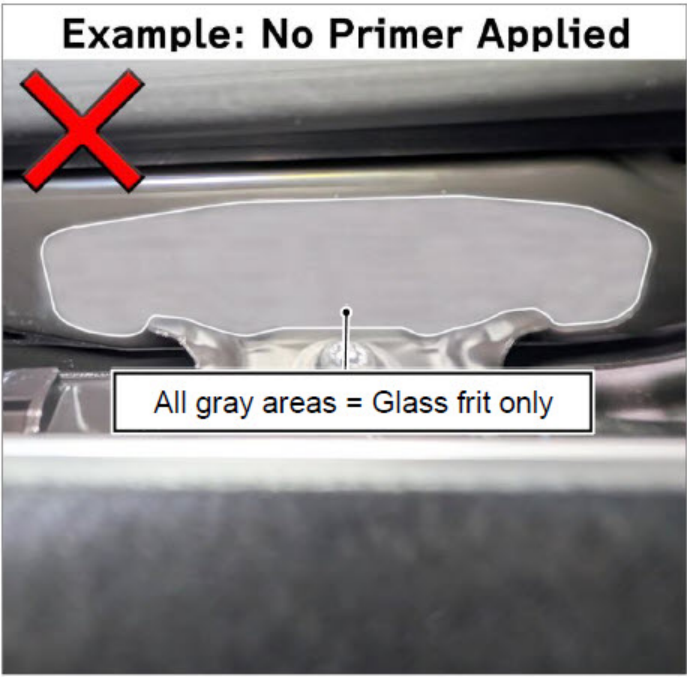


1.4 Using a flashlight to illuminate the bracket, visually inspect all six mounting brackets shown in the diagram below. Ensure that all brackets have both black primer and grey glass frit. If only grey frit is found on any of the brackets, take clear photos of the affected mounting bracket(s) and submit an NQR. Wait for approval prior to proceeding to Step 2 (sunroof assembly replacement). If both primer and grey frits are present on all six brackets, reinstall the lower lid covers. The procedure is complete.



Note: For improved visibility, shine a bright light from outside through the glass or perform the inspection outdoors in direct sunlight. Attaching protective tape to the inside of the glass at the bracket location helps focus the light on the bracket.

Continued...

JUDGEMENT CRITERIA	
Is primer applied at all six inspection locations?	
OK (Primer Applied)	NG (No Primer Applied)
①Example: Primer Applied  ②Example: Primer Applied 	Example: No Primer Applied 
Results	
OK	If any primer is found at all 6 location on the lid assembly-sunroof it is acceptable, reinstall the lid covers. This completes the procedure.
NG	If primer is not applied to one or more of the six inspection locations, the part is considered defective. Proceed to step 2.
<u>For additional example see Appendix A</u>	

IMPORTANT: A detailed instructional video outlining the inspection process is available accessing the following link: [LINK TO VIDEO](#)

Step 2: Sunroof Lid Assembly Replacement

2.1 Apply protective tape to the body of the vehicle to prevent scratches while handling the sunroof lid assembly.

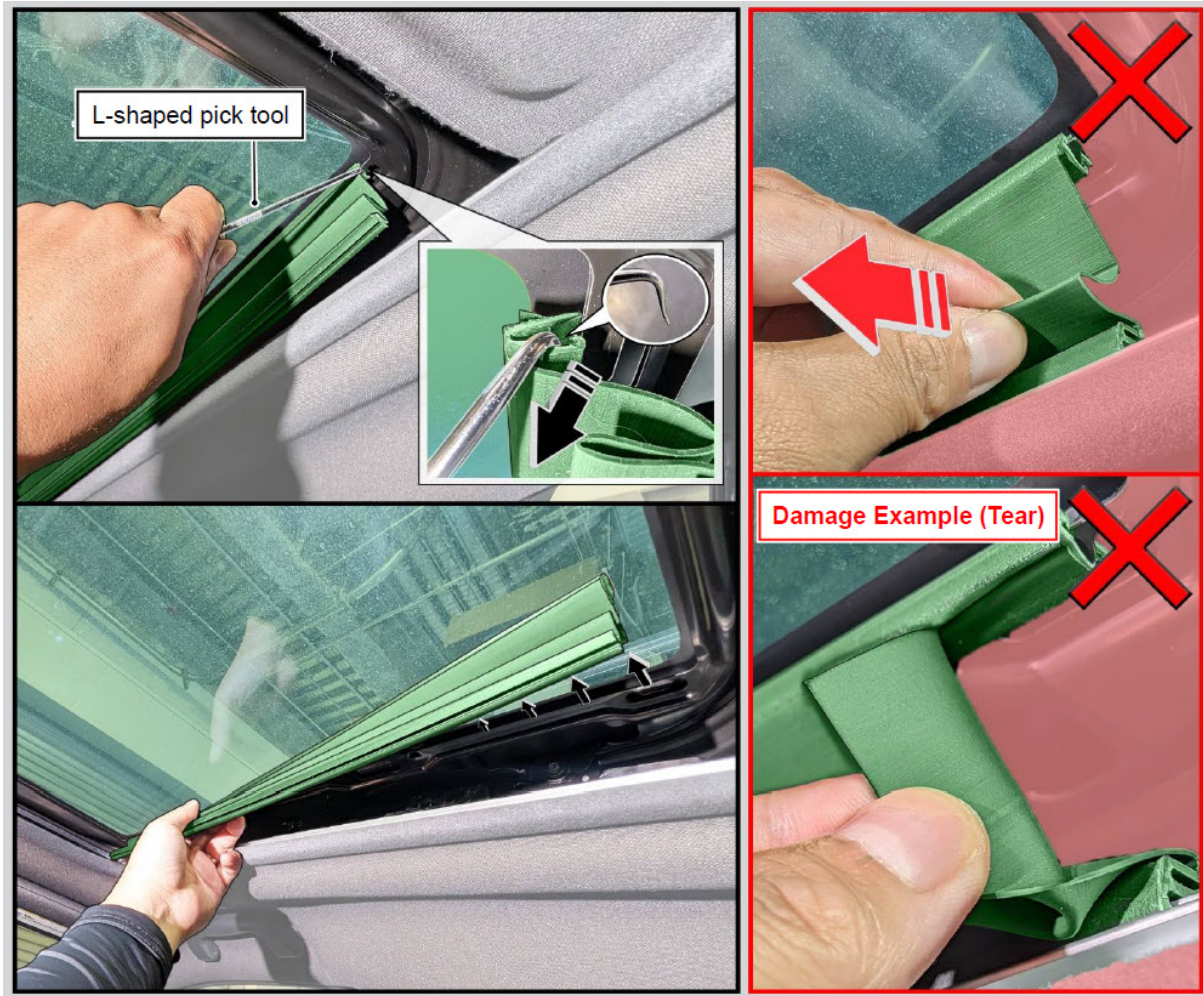


Continued...

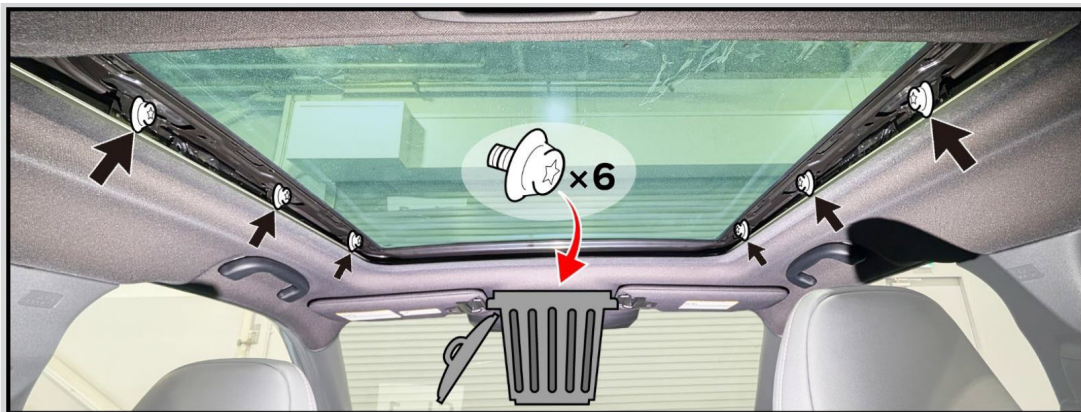
2.2 Insert an L-shaped pick tool into the upper portion of both lid covers as shown below. Pull down diagonally.

Caution:

DO NOT pull on the pleated portion of the lid cover. Doing so will damage the covers; always disengage the covers at the mounting point.



2.3 Remove all six T25 bolts and discard.

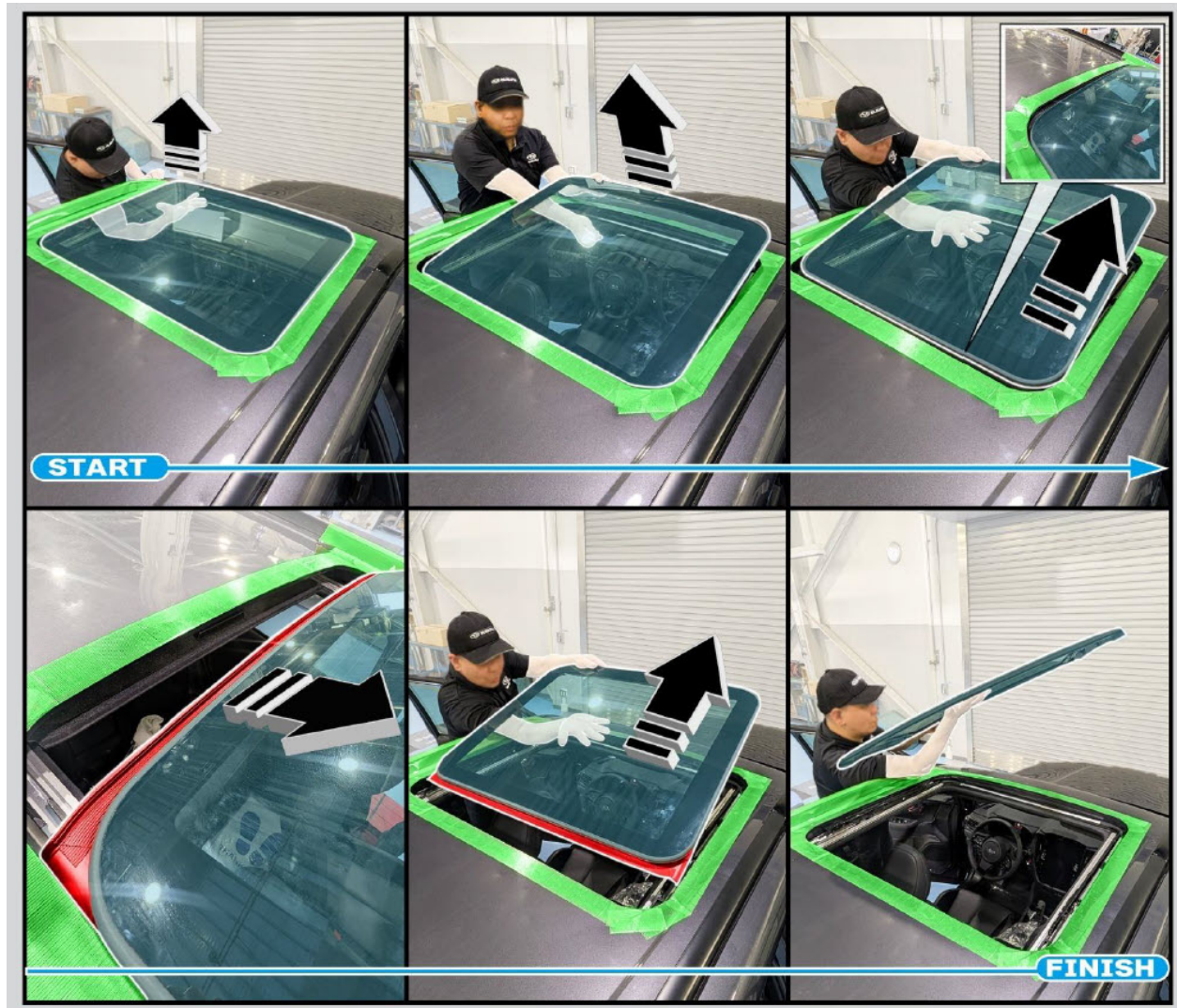


Continued...

2.4 Remove sunroof lid assembly.

Caution:

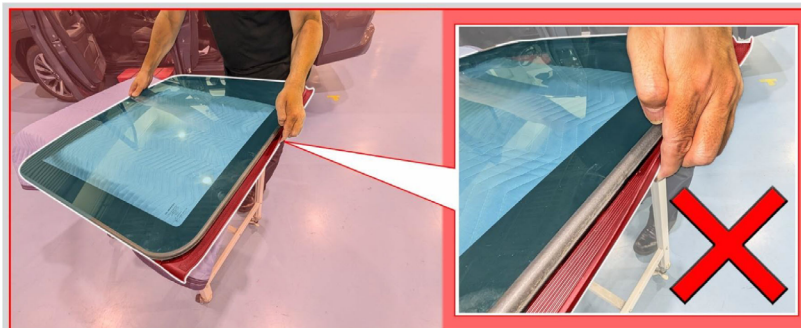
The sunroof lid assembly is VERY HEAVY. To prevent injury or damage to the vehicle, always handle and carry sunroof lid assembly carefully.



2.5 Install NEW sunroof lid assembly.

Caution:

- DO NOT handle the sunroof lid assembly from the rear section. Grabbing or bending the rear section will cause deformation and/or separation from the glass.
- Handle the assembly with care.



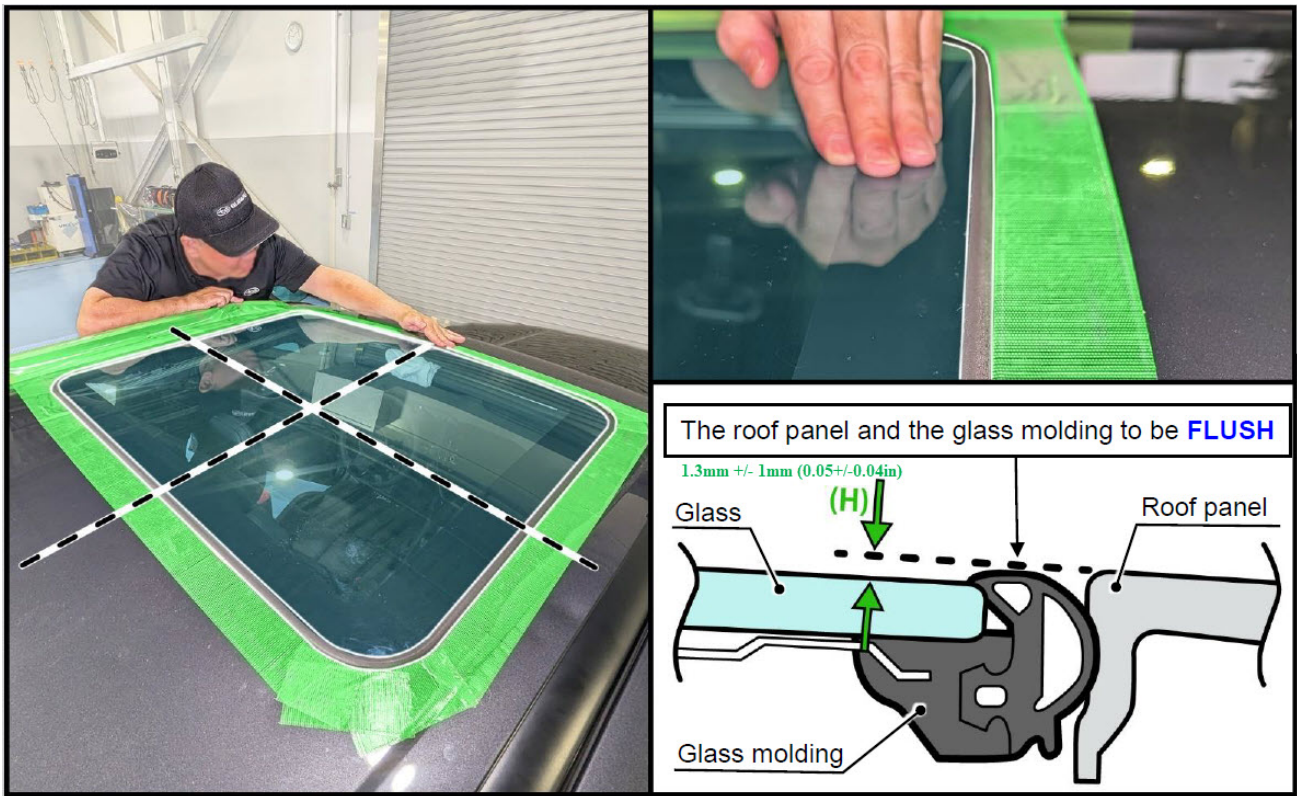
Continued...



2.6 Adjust the height of the sunroof lid assembly by inserting **CLEAN** shop towels as shown in the diagram below. Adjust the towels until the glass is within **1.3mm +/- 1mm (0.05 +/- 0.04in)** of the roof line.



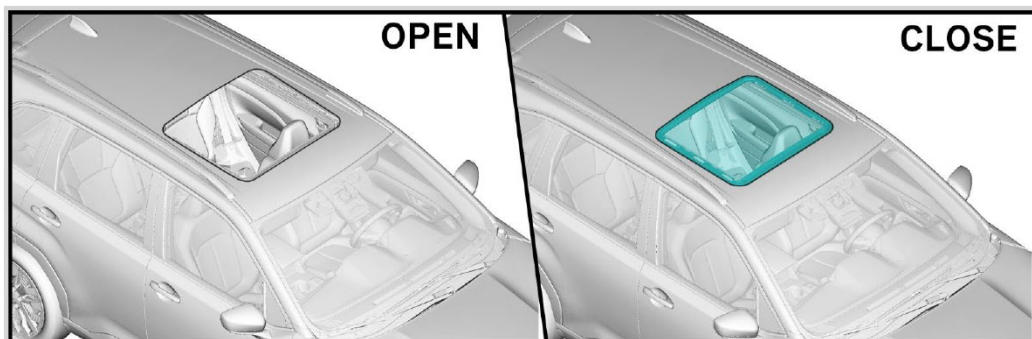
Continued...



2.7 Install six NEW T25 bolts and torque to: **4.5 N·m (3.3 ft-lbs)**



2.8 Confirm sunroof lid assembly is still within **1.3mm +/- 1mm (0.05 +/- 0.04in)** of the roof line. Remove the towels supporting the sunroof lid assembly. Check to ensure the sunroof opens and closes without binding.



Continued...

2.9 Install lid covers, press in until the cover has fully engaged support.

Caution:

It is possible to install lid covers upside down. Confirm orientation with the image below.



Step 3: Perform Sunroof Initialization

Note: Ensure that position learning is performed first. Sliding position learning cannot be performed unless the position learning is complete.

3.1 Close the sunroof completely. Press and hold the close switch until you hear the glass reach its mechanical lock position (approximately 10 seconds), then release the switch.

3.2 Within 6 seconds of completing Step 3.1, press and hold the close switch again. Continue holding until the sunroof moves to the fully open position, and finally back to the fully closed position. Once it returns fully closed, release the switch.

3.3 Turn the ignition switch off to complete initialization. Then turn the ignition back on and test the sunroof operation.

Note: When opening the sunroof, it will open and then stop slightly before reaching the fully open position. This feature is designed to reduce wind noise. Press the open button again to fully open the sunroof. For more details, see page 166 of the owner's manual.

SERVICE PROGRAM IDENTIFICATION LABEL:

Type or print the necessary information on a Campaign Identification Label. The completed label should be attached to the vehicle's upper radiator support. Additional labels are available through normal parts ordering channels. The part number is MSA6P1302, which comes as one sheet of 20 labels.

Part Number	Applicability	Description	Order Quantity
MSA6P1302	All Models	Campaign Identification Label (contains one sheet of 20 labels)	1

Continued...

CLAIM REIMBURSEMENT AND ENTRY PROCEDURES:

Credit to perform this recall will be based on properly completed repair order information. Retailers may submit claims through Subarunet.com.

An NQR with fail code WRF, accompanied by photographic evidence demonstrating the absence of primer, must be submitted to support each recall claim in which a Technician determines that sunroof replacement is necessary. Failure to comply with this NQR requirement may result in rejection of the claim.

Claim Type	Labor Description	Labor Operation #	Labor Time	Fail Code
RC	Inspection of the Lid Assembly-Sunroof	A100900	.2	WRF-26
	Inspection and Replacement of the Lid Assembly*-Sunroof	A100918	.5	

*For this recall, Lid Assembly replacement is only covered in the case of missing primer as outlined in the procedures. Any other concerns identified as a result of inspection must be addressed outside of this recall.

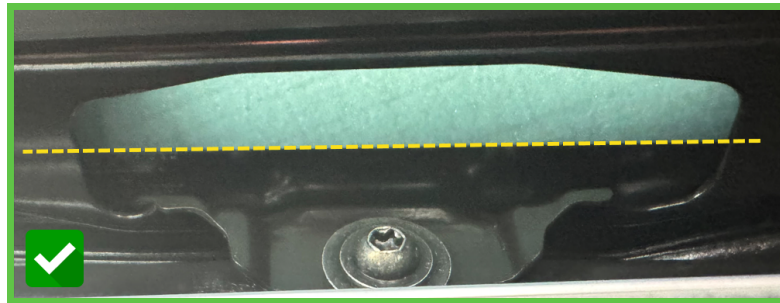
IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.

Continued...

Appendix A

Additional examples of acceptable primer application on the sunroof lid assembly.



The image below is an example of a sunroof glass lid with no primer applied. This example required replacement.



Continued...

Ambient lighting can effect the visual inspection. The example images below were taken in various lighting conditions.

This image was taken outdoors in sunlight with no additional lighting.



This image was taken indoors with a flashlight positioned inside the vehicle.



This image was taken indoors with a flashlight positioned outside the vehicle aimed toward the opposite side of the glass.



Continued...

This image was taken indoors with a flashlight positioned outside the vehicle aimed toward the opposite side of the glass and an additional flashlight positioned inside the vehicle.



URGENT
IMPORTANT SAFETY RECALL
This notice applies to the VIN below



SUBARU

Subaru of America, Inc
PO Box 9103
Camden, NJ 08101-9877
844-373-6614
www.subaru.com

Subaru Safety Recall WRF-26
NHTSA Recall ID 26V-346
July 2026

Dear Subaru Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Subaru of America, Inc. (Subaru) has decided that a defect which relates to motor vehicle safety exists in certain 2026 model year Forester vehicles.

You received this notice because our records indicate that you currently own one of these vehicles.

DESCRIPTION OF THE DEFECT AND SAFETY RISK

Your vehicle may be equipped with a power moonroof assembly where the glass panel may not have been properly secured to the sliding frame. Over time, this condition could cause the connection between the glass and the frame to loosen, and the glass panel could detach while the vehicle is in use. If the glass panel were to separate from the vehicle, it could increase the risk of a potential crash or injury for other road users.

WHAT SUBARU WILL DO

Subaru will inspect the power moonroof glass panel for proper adhesion and, if necessary, replace the glass panel assembly, free of charge.

WHAT YOU SHOULD DO

Please contact your Subaru retailer (dealer) immediately to schedule an appointment to have this safety recall completed at no cost to you.

HOW LONG WILL THE REPAIR TAKE?

The inspection of your vehicle for the defective condition will take approximately 12 minutes. If the glass panel assembly needs to be replaced, the replacement process can take up to 30 minutes. However, it may be necessary to leave your vehicle for a longer period of time to allow your Subaru retailer flexibility in scheduling.

OWNER INFORMATION

Government regulations require that recall notifications be sent to the last known owner of record. That information is based primarily on state registration and title data. If you are a lessor of this vehicle, federal regulations require you to forward this notice to your lessee within ten days.

If you have moved or sold your vehicle, please go to <https://www.subaru.com/support/customer-support.html> to send us your information.

IF YOU HAVE PREVIOUSLY PAID FOR A REPAIR

If you have already paid for repairs associated with this condition, you may be eligible for reimbursement. Reimbursement consideration will be based on the amount an authorized Subaru retailer in your area would charge for the same repair.

Please submit the original service repair order, which has the name of the repair facility, date of repair, mileage at the time of repair, complete 17-digit vehicle identification number (VIN), and your name, with correct mailing address and telephone number online at [https://subaruclaims.autosolutionteam.com/app/subaru/Registration? \\$activepanel=EventConsignee](https://subaruclaims.autosolutionteam.com/app/subaru/Registration? $activepanel=EventConsignee), or send to the address listed below:

**Subaru of America, Inc.
Attention: WRF-26 Recall
2670 Executive Dr
Indianapolis, IN 46241**

Please send original receipts only and retain a photocopy for your records. Please be assured that we will attempt to process your reimbursement request as quickly as possible, but it may take up to 60 days for this process to be completed.

IF YOU NEED FURTHER ASSISTANCE:

To locate the nearest Subaru retailer, you can access our website at www.subaru.com and select 'Find a Retailer'.

For additional information, please go to: <http://www.wrf26.service-campaign.com>.

If you need additional assistance, please contact us directly:

- By e-mail: Go to <https://www.subaru.com/support/customer-support.html> and select 'Email Us'
- By telephone: 1-844-373-6614
Monday through Friday between 8:00 a.m. and 7:00 p.m. ET
- By U.S. Postal mail:

Subaru of America, Inc.
Attn: Customer Advocacy Department
P.O. Box 9103, Camden, NJ 08101-9877

To subscribe to the NHTSA Recall Notification email System, please go to:
<https://www-odi.nhtsa.dot.gov/nhtsa/subscriptions>.

Please contact us immediately if the Subaru retailer fails or is unable to make the necessary repairs free of charge.

If your dealer fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to: Administrator, National Highway Traffic Safety Administration (NHTSA), 1200 New Jersey Ave., SE, Washington, DC 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.NHTSA.gov>.

Your continued satisfaction with your Subaru is important to us. Please understand that we have taken this action in the interest of your safety and your vehicle's proper operation. We sincerely apologize for any inconvenience this matter may cause and urge you to schedule an appointment as soon as possible.

Sincerely,
Subaru of America, Inc.