



IMPORTANT SAFETY RECALL

[NHTSA Recall No. 26V339](#)

Touring Coil Suspension Shock Bolt Replacement

Step 1 – Order or Source Parts

- Order Ember Item# 95001807 or source grade 8 – 3/8 -16 x 3/4" bolts and Blue Loctite locally.

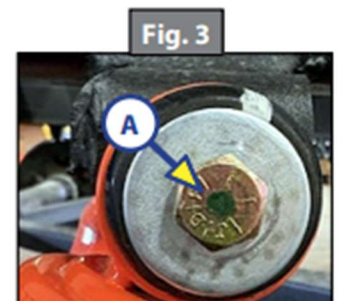
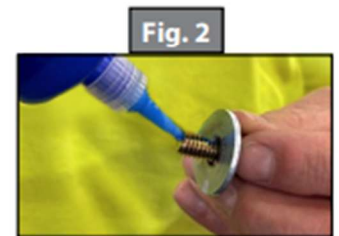
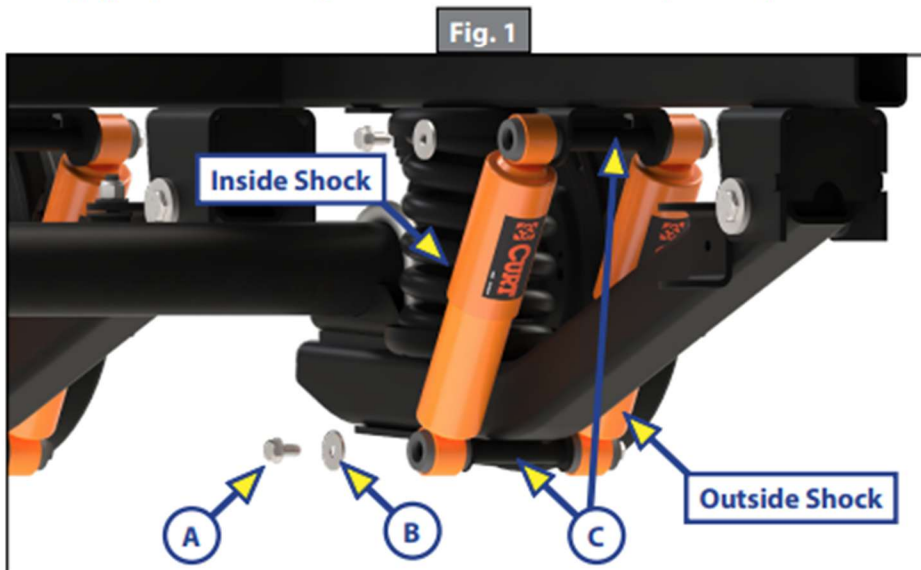
Step 2 – Perform Repair

- Follow Lippert's repair instructions:

Procedure

NOTE: The shocks do not need to be removed for this procedure.

1. Starting with the inside shocks, loosen and remove the two existing 3/8"-16 x 3/4" thread forming screws (Fig. 1A) and washers (Fig. 1B) securing each shock absorber onto its posts (Fig. 1C). Retain washers (PN 249853) for reinstallation in Step 2.
2. Reinstall previously-removed washers onto two new 3/8" - 16 x 3/4" Grade 8 hex head bolts.
3. Apply two threads of Loctite® Blue 242® to the Grade 8 bolt threads (Fig. 2).
4. Install new bolt assemblies by hand for a minimum of three full threads (or three turns) before proceeding to Step 5.
5. Torque new Grade 8 bolts to 30 ft-lbs. Do not over-torque bolts.
6. Repeat procedure on all other inside and outside shock absorber bolts.
7. Once all bolts have been tightened to 30 ft-lbs spec, apply a green or yellow dot of epoxy paint (Fig. 3A) onto the newly-installed bolt to indicate completed repair status.





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Step 3 – Obtain Images

- Take a photo of the chassis tag.
- Take a photo of the replacement bolts with green or yellow dot of epoxy paint applied.

Step 4 – Claim Submission

- Submit a claim providing images of the chassis tag and replacement bolts installed.

Flat Rate Code:	50000717	Pre-Auth Required:	No
Time Allowed:	Inspection: 0 hours Repair: 0.4 hours	Pictures Required:	Yes