

# SAFETY RECALL

NORTH AMERICA

## Door Airbag Pressure Sensor



Reference: 01D / NHTSA 26V-328

FCA US LLC



Remedy available for

2022 - 2025 Jeep Grand Cherokee/Grand Cherokee L

Remedy NOT available for

2023 Jeep Grand Cherokee with 5.7L Engine  
2026 Jeep Grand Cherokee/Grand Cherokee L

| Revision | Edition   | Detail           |
|----------|-----------|------------------|
| 0        | June 2026 | Initial Version. |

Template Version 1.0

### SYMPTOM DESCRIPTION

The Occupant Restraint Controller (ORC) module on about 445,619 of the above vehicles may have been built containing software which may cause transient door airbag pressure sensor faults to remain active for the lifetime of the sensor, which may result in delayed deployment of the SAB. A delayed deployment of the SAB may reduce front seat occupant protection in the event of certain types of crashes, potentially resulting in an increased risk of injury to motor vehicle occupants.

The condition described above does not comply with Federal Motor Vehicle Safety Standard (FMVSS) No. FMVSS 571.214 Side Impact Protection which requires Side Air Bag (SAB) deployment to satisfy injury criteria with multiple occupant sizes in various crash modes.

### SCOPE

This recall applies only to the above vehicles.

NOTE: Some vehicles above may have been identified as not involved in this recall and therefore have been excluded from this recall.

### IMPORTANT:

- Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$27,874 per vehicle.
- Some of the involved vehicles may be in dealer used vehicle inventory. Dealers should complete this recall service on these vehicles before retail delivery.
- Dealers should also perform this recall on vehicles in for service.

Involved vehicles can be determined by using the VIP inquiry process.

### REPAIR TO BE PERFORMED

Update the ORC software.

### ALTERNATE TRANSPORTATION

Dealers should proactively minimize customer inconvenience while the recall repair is being performed. Reference the Goodwill Alternate Transportation Guidelines warranty bulletin link within Recall Central on DealerCONNECT for options to support the customer while their vehicle is in service.

### COMPLETION REPORTING / REIMBURSEMENT

Claims for vehicles that have been serviced must be submitted on the DealerCONNECT Claim Entry Screen located on the Service tab. Claims paid will be used by FCA to record recall service completions and provide dealer payments.

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Use the following labor operation numbers and time allowances:

| Labor Description                                              | Number      | Hrs |
|----------------------------------------------------------------|-------------|-----|
| Inspect Occupant Restraint Control (ORC) Module Software Level | 18-01-D1-81 | 0.2 |
| Inspect and Reprogram Occupant Restraint Control (ORC) Module  | 18-01-D1-82 | 0.2 |

| Labor Description        | Number      | Allowance           |
|--------------------------|-------------|---------------------|
| Floor Plan Reimbursement | 95-95-95-97 | Calculate See Below |

Floor Plan Reimbursement represents the vehicle's average daily allowance (see table below) multiplied by the number of days the vehicle was in dealer inventory and not available for sale. This reimbursement is limited to the number of days from the date of the stop sale to the date that the remedy was made available. Note: If the vehicle was received by your dealership (KZX date) AFTER the stop sale date, you will use the KZX date instead of the stop sale date. For this Recall, the stop sale was initiated on **05/28/2026**. The remedy for 2022, 2023 (Except WL74 with 5.7L Hemi sales code EZH) and 2024-2025 was made available on **06/06/2026**, therefore, the number of days cannot exceed **9** days.

| Vehicle                                          | Average Daily Allowance |
|--------------------------------------------------|-------------------------|
| 2022 - 2025 Jeep Grand Cherokee/Grand Cherokee L | ██████                  |

**NOTE: See the Warranty Administration Manual, Recall Claim Processing Section, for complete recall claim processing instructions.**

For Mobile Service Reimbursement, dealer to include standard dealer entry and mark-up for parts, standard dealer entry and labor rate for service, as well as the special services code for mobile allowance. The special services LOP will only be paid once per VIN and may NOT be used in coordination with any Alternate Transportation claims.

For additional details, reference the Mobile Service Warranty Bulletin - for convenience, a copy has been linked within Recall Central on DealerCONNECT.

### PARTS INFORMATION

No parts are required to perform this service procedure.

### PARTS RETURN

No parts return required for this campaign.

### SPECIAL TOOLS

| Number | Description              |
|--------|--------------------------|
| NPN    | wiTECH MicroPod II / MDP |
| NPN    | Laptop Computer          |
| NPN    | wiTECH Software          |

### DEALER NOTIFICATION

To view this notification on DealerCONNECT, select "Global Recall System" on the Service tab, then click on the description of this notification.

### OWNER NOTIFICATION / SERVICE SCHEDULING

All involved vehicle owners known to FCA are being notified of the service requirement by first class mail. They are requested to schedule appointments for this service with their dealers. A generic copy of the owner letter is attached.

Dealers are encouraged to consider alternative scheduling and servicing approaches for this recall. This repair does not require hoists or other full service facility special equipment and is a Chrysler Mobile Service approved repair.

### VEHICLE LISTS, GLOBAL RECALL SYSTEM, VIP AND DEALER FOLLOW UP

All involved vehicles have been entered into the DealerCONNECT Global Recall System (GRS) and Vehicle Information Plus (VIP) for dealer inquiry as needed.

GRS provides involved dealers with an updated VIN list of their incomplete vehicles. The owner's name, address and phone number are listed if known. Completed vehicles are removed from GRS within several days of repair claim submission.

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To use this system, click on the “**Service**” tab and then click on “**Global Recall System**.” Your dealer’s VIN list for each recall displayed can be sorted by: those vehicles that were unsold at recall launch, those with a phone number, city, zip code, or VIN sequence.

**Dealers must perform this repair on all unsold vehicles before retail delivery.** Dealers should also use the VIN list to follow up with all owners to schedule appointments for this repair.

*Recall VIN lists may contain confidential, restricted owner name and address information that was obtained from the Department of Motor Vehicles of*

*various states. Use of this information is permitted for this recall only and is strictly prohibited from all other use.*

### ADDITIONAL INFORMATION

If you have any questions or need assistance in completing this action, please contact your Service and Parts District Manager.

Customer Services / Field Operations  
FCA US LLC.

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## SERVICE PROCEDURE

### A. Occupant Restraint Control (ORC) Module Flash

**WARNING:** Part of this recall population contains hybrid vehicles. Follow all safety precautions published in Service Library for the specific vehicle you are working on.

Refer to the detailed service procedures available in DealerCONNECT/ Service Library under: Service Info> 04 - Vehicle Quick Reference / Hoisting / Standard Procedure.

**NOTE:** The wiTECH scan tool must be used to perform this recall. If the reprogramming flash for the ORC is aborted or interrupted, repeat the procedure.

1. Open the hood. Install a battery charger and verify that the charging rate provides 13.0 to 13.5 volts. Do not allow the charger to time out during the flash process. Set the battery charger timer (if so equipped) to continuous charge.

**NOTE:** Use an accurate stand-alone voltmeter. The battery charger volt meter may not be sufficiently accurate. Voltages outside of the specified range will cause an unsuccessful flash. If voltage reading is too high, apply an electrical load by activating the park or headlamps and/or HVAC blower motor to lower the voltage.

2. Connect the wiTECH MDP to the vehicle data link connector.
3. Place the ignition in the **"RUN"** position.
4. Open the wiTECH 2.0 website.
5. Enter your **"User id"** and **"Password"** and your **"Dealer Code"**, then select **"Sign In"** at the bottom of the screen. Click **"Accept"**.
6. From the **"Vehicle Selection"** screen, select the vehicle to be updated.
7. From the **"Action Items"** screen, select the **"Topology"** tab.

**NOTE:** The ORC must be at the latest software calibration level after completing this recall.

8. From the **"Topology"** tab, select the **"Occupant Restraint Control (ORC)"** module icon.
9. From the **"Flash"** tab, compare the **"Current Electronic Control Unit (ECU) Part Number"** with the **"New ECU Part Number"** listed.
  - If the **"Current ECU part Number"** is the same as the **"New Part Number"**, proceed to **Step 16**.
  - If the **"Current ECU part Number"** is NOT the same as the **"New Part Number"**, continue with **Step 10**.

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10. From the ORC tab, select the ORC flash part number. Read the flash special instructions page. Select **"OK"** to continue.
11. From the flash ECU agreement page, agree to terms by checking the box.
12. Select **"Flash ECU"** and then follow the wiTECH screen instructions to complete the flash.
13. Confirm the software is at the latest available calibration level.
14. Cycle the ignition **"OFF"** and back to **"RUN"**.
15. Click **"View DTCs"**, select **"Clear All DTCs"**, click **"Continue"** and then click **"Close"**.
16. Place the ignition in the **"OFF"** position and then remove the wiTECH MDP device from the vehicle.
17. Remove the battery charger from the vehicle.
18. Close the vehicle hood.