

SAFETY RECALL

NORTH AMERICA

Rear View Camera Image



Reference: 47D / NHTSA 26V-326

FCA US LLC



Remedy available for
2026 (WS) Grand Wagoneer

Template Version 1.0

Revision	Edition	Detail
0	May 2026	Initial Version.

SYMPTOM DESCRIPTION

The front camera wire harness on about 59 of the above vehicles may not have been reconnected following rework that was performed after the normal vehicle assembly process was completed. A disconnected camera harness may result in the Rear View Camera (RVC) image not displaying in a backing event. Failure to display a rearview image can increase the risk of a crash.

The condition above fails to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) No. 571.111 S6.2.6 requires that "The rear visibility system default to the rearview image being visible and meet the requirements of FMVSS No. 571.111 S6.2.1 (field of view) and S6.2.2 (image size) at the beginning of each backing event, regardless of any modifications to the field of view that the driver had previously selected..." Suspect vehicles may not display the default rearview image during a backing event.

SCOPE

NOTE: Some vehicles above may have been identified as not involved in this recall and therefore have been excluded from this recall.

IMPORTANT:

- Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$27,874 per vehicle.
- Some of the involved vehicles may be in dealer used vehicle inventory. Dealers should complete this recall service on these vehicles before retail delivery.
- Dealers should also perform this recall on vehicles in for service.

Involved vehicles can be determined by using the VIP inquiry process.

REPAIR TO BE PERFORMED

Inspect and, if necessary, connect the front camera harness.

ALTERNATE TRANSPORTATION

Dealers should proactively minimize customer inconvenience while the recall repair is being performed. Reference the Goodwill Alternate Transportation Guidelines warranty bulletin link within Recall Central on DealerCONNECT for options to support the customer while their vehicle is in service.

COMPLETION REPORTING / REIMBURSEMENT

Claims for vehicles that have been serviced must be submitted on the DealerCONNECT Claim Entry Screen located on the Service tab. Claims paid will be used by FCA to record recall service completions and provide dealer payments.

Use the following labor operation numbers and time allowances:

Labor Description	Number	Hrs
Inspect Front Camera Harness Connection	08-47-D1-81	0.3
Inspect Repair Front Camera Harness Connection	08-47-D1-82	0.4

NOTE: See the Warranty Administration Manual, Recall Claim Processing Section, for complete recall claim processing instructions.

For Mobile Service Reimbursement, dealer to include standard dealer entry and mark-up for parts, standard dealer entry and labor rate for service, as well as the special services code for mobile allowance. The special services LOP will only be paid once per VIN and may NOT be used in coordination with any Alternate Transportation claims.

For additional details, reference the Mobile Service Warranty Bulletin - for convenience, a copy has been linked within Recall Central on DealerCONNECT.

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PARTS INFORMATION

No parts are required to perform this service procedure.

PARTS RETURN

No parts return required for this campaign.

SPECIAL TOOLS

Number	Description
NPN	wiTECH MicroPod II / MDP
NPN	Laptop Computer
NPN	wiTECH Software

DEALER NOTIFICATION

To view this notification on DealerCONNECT, select "Global Recall System" on the Service tab, then click on the description of this notification.

OWNER NOTIFICATION / SERVICE SCHEDULING

All involved vehicle owners known to FCA are being notified of the service requirement by first class mail. They are requested to schedule appointments for this service with their dealers.

VEHICLE LISTS, GLOBAL RECALL SYSTEM, VIP AND DEALER FOLLOW UP

All involved vehicles have been entered into the DealerCONNECT Global Recall System (GRS) and Vehicle Information Plus (VIP) for dealer inquiry as needed.

GRS provides involved dealers with an updated VIN list of their incomplete vehicles. The owner's name, address and phone number are listed if known. Completed vehicles are removed from GRS within several days of repair claim submission.

To use this system, click on the "Service" tab and then click on "Global Recall System." Your dealer's VIN list for each recall displayed can be sorted by: those vehicles that were unsold at recall launch, those with a phone number, city, zip code, or VIN sequence.

Dealers must perform this repair on all unsold vehicles before retail delivery. Dealers should also use the VIN list to follow up with all owners to schedule appointments for this repair.

Recall VIN lists may contain confidential, restricted owner name and address information that was obtained from the Department of Motor Vehicles of various states. Use of this information is permitted for this recall only and is strictly prohibited from all other use.

ADDITIONAL INFORMATION

If you have any questions or need assistance in completing this action, please contact your Service and Parts District Manager.

Customer Services / Field Operations
FCA US LLC.

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SERVICE PROCEDURE

1. Position the vehicle on a lift, then raise and support the vehicle. **Refer to the detailed service procedures available in DealerCONNECT/ Service Library under: Service Info> 04 - Vehicle Quick Reference / Hoisting / Standard Procedure.**
2. Turn front wheels fully left to access the wheelhouse liner fasteners (Figure 1).
3. On right side of vehicle, remove the five fasteners from the front lower portion of the wheelhouse liner (Figure 1).
4. Fold the front lower portion of the wheelhouse liner back to gain access to the camera wire harness connector (Figure 1).

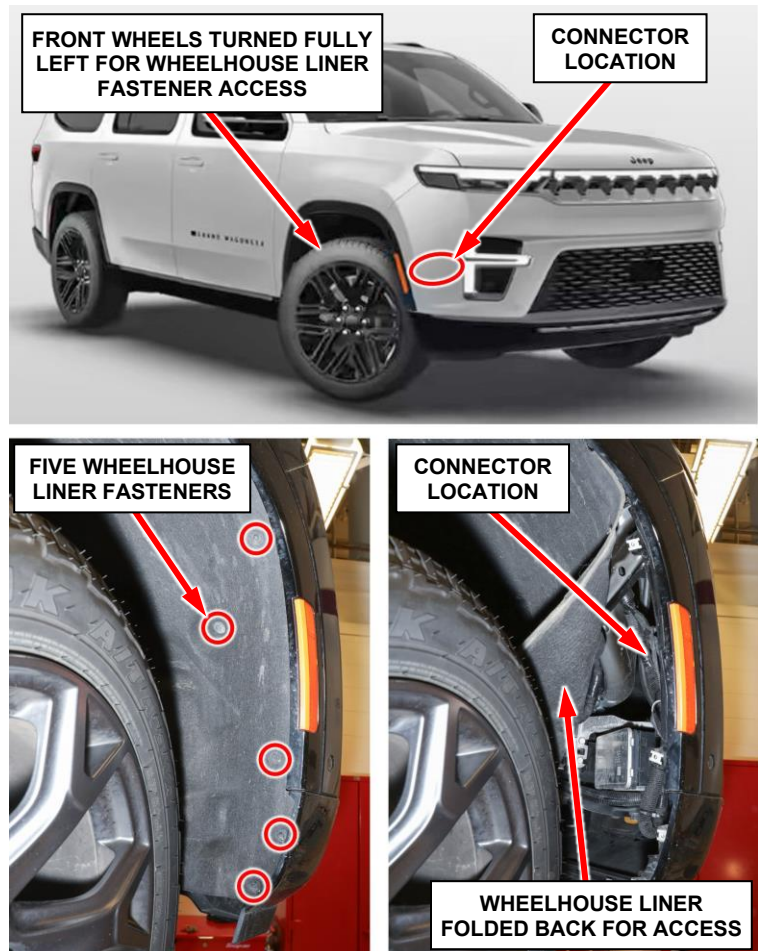


Figure 1 – Camera Harness Connector Location

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5. Locate the camera wire harness connector (Figure 2).
6. If the wire harness is disconnected, ensure the connector is clean and dry, then reconnect the harness connector.
7. **All vehicles:** Even if the connector was not previously disconnected. Perform a **Push - Pull - Push** test to ensure the wire harness connector is fully and securely connected (Figure 3).
8. Ensure the wire harness retainer is securely attached (Figure 3).
9. Reinstall the wheelhouse liner (Figure 1).
10. Lower the vehicle then inspect that rearview image appears when vehicle is running and gear selector is placed in reverse.
11. If connector was found loose or disconnected, use wiTECH to clear Diagnostic Trouble Code (DTC) U265 related to lost communication with front camera.
12. After confirming that rearview image displays as intended, and DTC if applicable is cleared, return vehicle to customer or inventory.

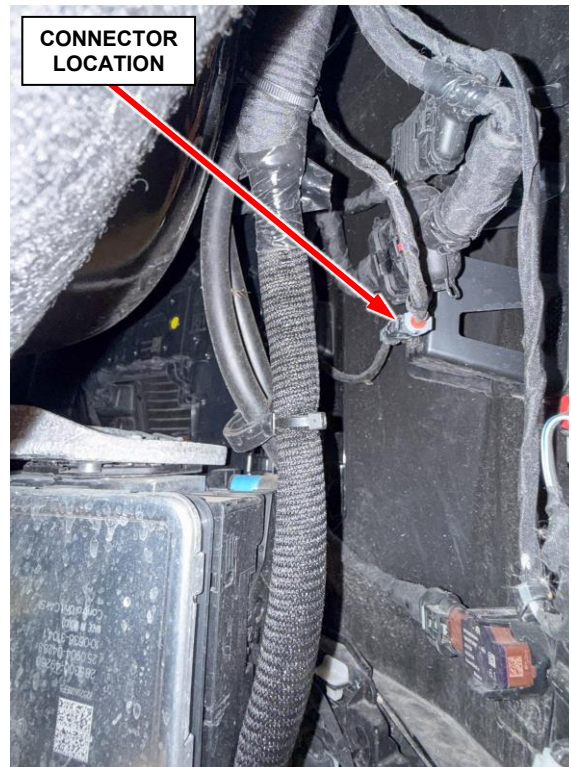


Figure 2 – Camera Harness Connector Location

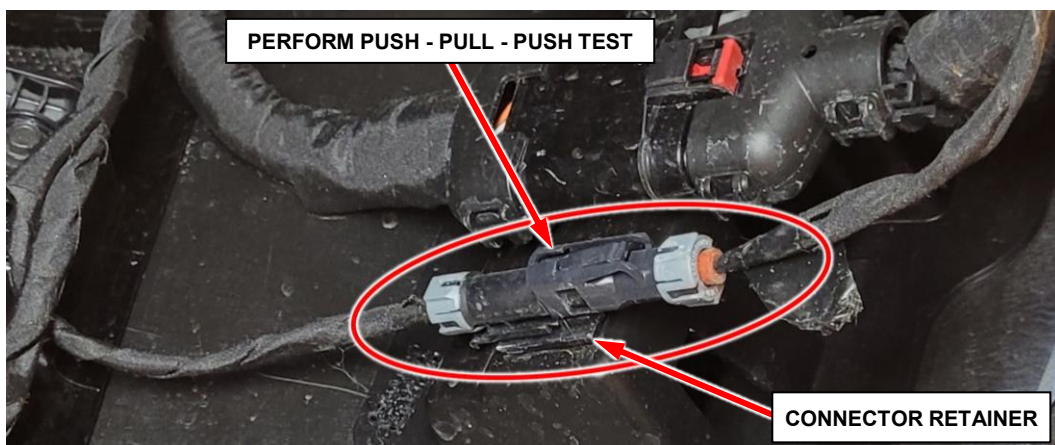


Figure 3 – Ensure Camera Harness Connector Is Securely Attached