REFERENCE:	Nova Bus Manuals
SECTION:	12: Interior Furnishing
EFFECTIVE IN PROD.:	N/A
MQR:	7621-3131
TC RECALL Nº:	2026-228
NHTSA RECALL Nº:	26V300

APPLICATION DEADLINES: N/A CLAIM
REFERENCE NUMBER: CR5884

SUBJECT:	The speak-through panel (hygiaphone) in the driver's glazed protective partition.
JUSTIFICATION:	The affected vehicles may have been manufactured with a safety glazing plastic panel lacking the marking required by compliance requirements. A missing marking may result in the panel being replaced with an incorrect type of plastic, reducing visibility and increasing the risk of a crash.

LEVEL	DESCRIPTION	DIRECT CHARGES		TIME (HOURS)
		LABOUR	MATERIAL	
1	Replace the hygiaphone parts by the ones in the material list.	Nova Bus	Nova Bus	0.17
2	–	–	–	–

MATERIAL REQUIRED PER VEHICLE

QTY	PART Nº	REV.	DESCRIPTION
LEVEL 1 = KIT CR5884			
1	N73706-SD	C	SUPPORT SPEAKER HOLE DRVR DOOR
1	N73707-SD	C	SUPPORT SPEAKER DRVR DOOR TTC
LEVEL 2			
–	–	–	–

Materials will be available within 14 days once your order has been placed.
To order, please contact novabus.parts@volvo.com
Or by phone for CANADA 1-800-771-6682, for USA 1-877-999-8808
Specify document number, quantity of parts required and shipping address.

DISPOSAL OF PARTS

REMOVED PARTS ARE:	DISCARDED *	RETAINED	* Dispose of the unused parts and the defective parts in accordance with local environmental standards in effect.
	Yes	–	

REVISION HISTORY

REV.	DATE	CHANGE DESCRIPTION	WRITTEN BY
NR	2026OC23	Initial release	André Pelletier

CLIENT	ORDER	ROAD NUMBER		VIN *(2NVY/4RKY...)*		QTY
		FROM	TO	FROM	TO	
CHARM City Baltimore	LC73	[redacted]				6
CHARM City Baltimore	LD37					6
Maryland Transit Administration - MTA	LB82					1
Maryland Transit Administration - MTA	LB83					1
Maryland Transit Administration - MTA	LC27					29
Maryland Transit Administration - MTA	LC28					39
Maryland Transit Administration - MTA	LD82					70
Moncton New Brunswick (Codiac)	LG19					10
Rochester New York - RTS	LB77					9
Rochester New York - RTS	LE92					27
Rochester New York - RTS	LF26					9
Toronto Transit Commission Ontario - TTC	L729					1
Toronto Transit Commission Ontario - TTC	L738					26
Toronto Transit Commission Ontario - TTC	L777					126
Toronto Transit Commission Ontario - TTC	L859					1
Toronto Transit Commission Ontario - TTC	L860					104
Toronto Transit Commission Ontario - TTC	L937					108
Toronto Transit Commission Ontario - TTC	L998					97
Toronto Transit Commission Ontario - TTC	LA67					200
Toronto Transit Commission Ontario - TTC	LA68					45
Toronto Transit Commission Ontario - TTC	LA69					40
Toronto Transit Commission Ontario - TTC	LB28					150
Toronto Transit Commission Ontario - TTC	LB45					80
Toronto Transit Commission Ontario - TTC	LB57					115
Toronto Transit Commission Ontario - TTC	LB62					1
Toronto Transit Commission Ontario - TTC	LB75					40
Toronto Transit Commission Ontario - TTC	LB79					54
Toronto Transit Commission Ontario - TTC	LB89					85

WARNING

FOLLOW YOUR INTERNAL SAFETY PROCEDURES.

PROCEDURE

1.1. Park the vehicle on an even surface with the transmission on neutral.

1.2. Apply the parking brake and set the master control switch to the ***stop*** position.

1.3. Remove the existing hygiaphone parts and retain the mounting hardware.

1.4. Install the new marked hygiaphone parts **N73706-DS** and **N73707-DS** using the same hardware. See the following figures.

- Ensure the markings do not overlap so that they remain legible, see Figure 2.
- Tightening torque: 22 lb-in (2.5 N•m).

1.5. The vehicle can return to service.

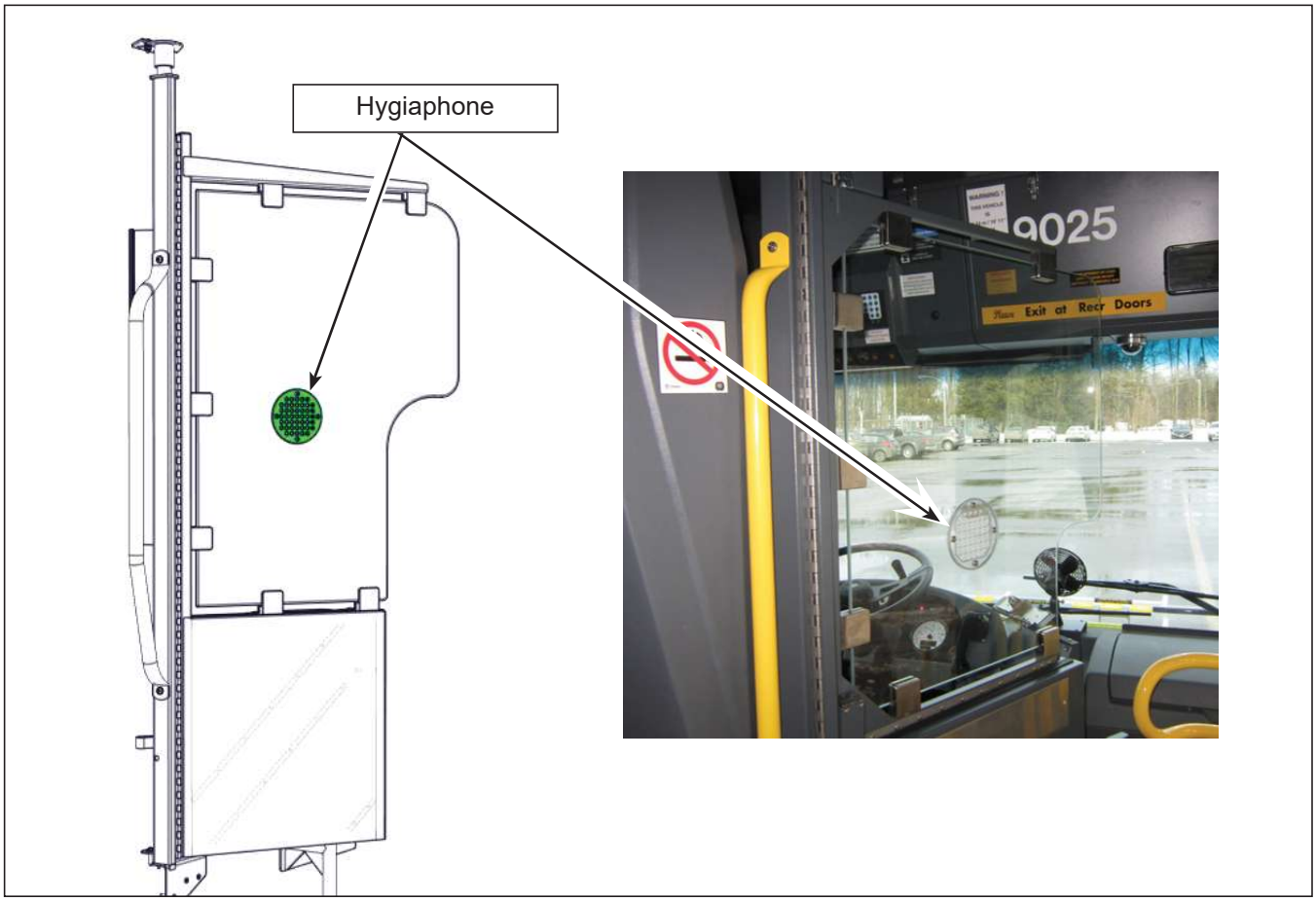


Figure 1 - Hygiaphone Location

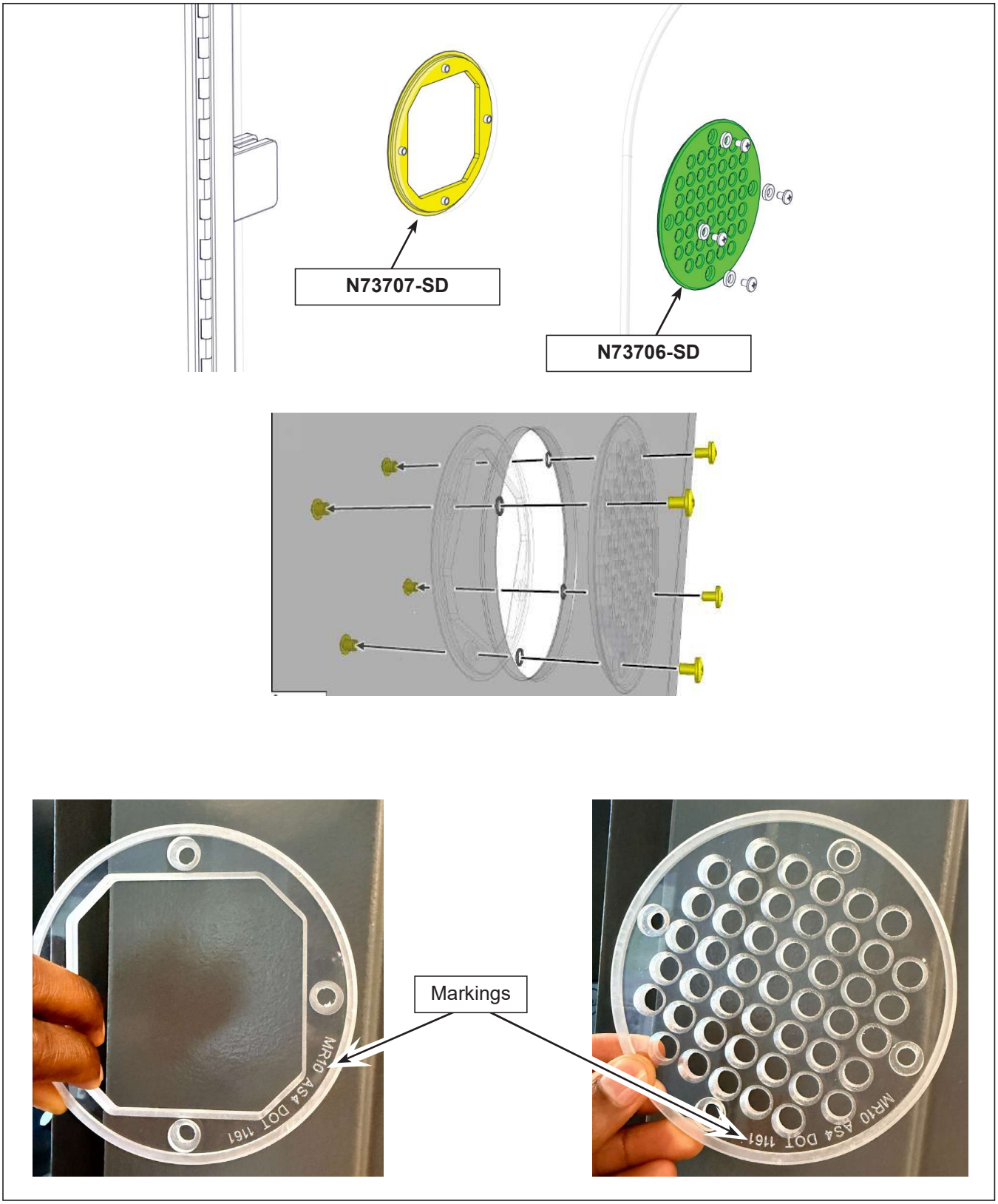


Figure 2 - Hygiaphone Assembly and Markings