



**IMPORTANT SERVICE
INFORMATION FOR:**

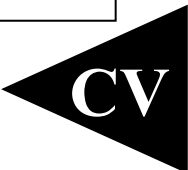
- ✓ SERVICE MANAGER
- ✓ SERVICE ADVISOR
- ✓ TECHNICIAN
- ✓ PARTS DEPARTMENT
- ✓ WARRANTY PERSONNEL

Campaign Service BULLETIN

BULLETIN NUMBER:
CB26-N-001

ISSUE DATE:
MAY 2026

GROUP:
ELECTRICAL

CV

IMPORTANT SAFETY RECALL

N-SERIES CAB AND CHASSIS HARNESS – 26V-210

(Transport Canada 2026-158)

AFFECTED VEHICLES

- 2025-2027MY Isuzu N-Series Vehicles (Equipped with Diesel Engines)

INFORMATION

CONDITION

Isuzu Motors Limited has decided that a defect, which relates to motor vehicle safety, may exist in all 2025-2027MY N-Series vehicles (equipped with diesel engines). In the affected vehicles, if either the cab or chassis harnesses are damaged, the engine may stall, electronic parking brake malfunction may occur, tail lamps may not illuminate, Supplemental Restraint System (SRS) warning lamps may illuminate, transmission shifting issues may occur, the combination switch may malfunction; any damage to 12V circuits may also lead to melting and charring of the chassis harness, **increases the risk of a crash and/or fire.**

CORRECTION

Isuzu dealer will reroute and secure the cab and chassis harnesses. This service will be performed **free of charge.**

VEHICLES INVOLVED

Involved are 2025-2027MY Isuzu N-Series Vehicles (Equipped with Diesel Engines).

NOTE: Dealers are to confirm vehicle eligibility prior to beginning repairs by using the Isuzu Vehicle Information System (IVIS).

For dealers with involved vehicles, a report of involved vehicles containing the complete vehicle identification number has been or will be provided. Dealers will not have a report available if they have no involved vehicles currently assigned.

PARTS INFORMATION

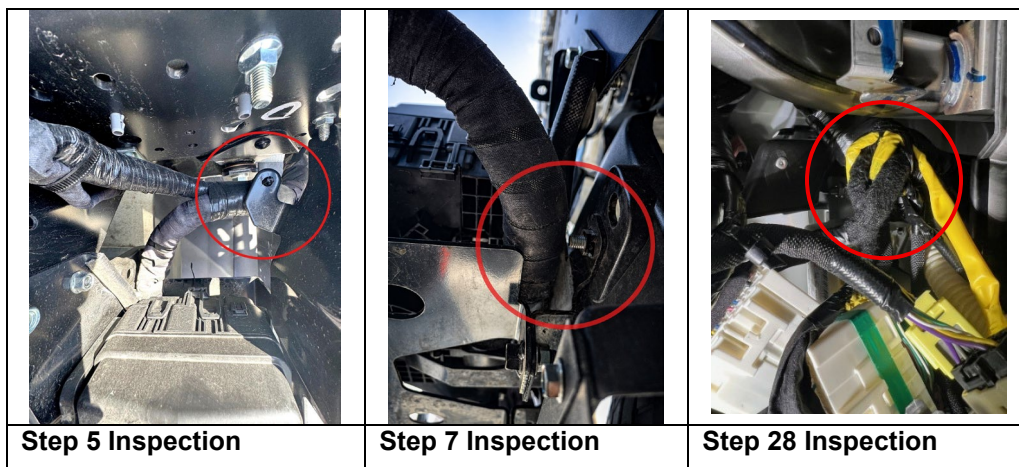
An initial supply of required parts will be shipped to dealers. Additional parts orders may be placed with American Isuzu Parts Distribution Network (AIPDN). Please refer to your “involved vehicles” listing before ordering parts. Normal (non-emergency) orders should be placed on a Stock Order. In an emergency situation, parts should be ordered on a VOR (Vehicle Off Road) Order.

Part Number	Description	Quantity Required	NOTE
2-9002T-200-0	TESA® TAPE 51006	<i>*see note below</i>	For wrapping H98 and H99 connectors
2-90006-430-0	CLIP; BAND, HARNESS	1	
8-97327-172-0	PROTECTOR; EDGE	1	

** One roll of tape can wrap up to 25 vehicles.*

PREFACE

This Service Procedure will instruct a technician to inspect three areas of the vehicle’s wiring harness (two areas on the chassis harness, and one area in the cab).



At each “Inspection Step”, if any exposed (bare) wiring is found, stop and take a digital photo of the damaged area. It is important to follow the procedure and complete all three inspection steps BEFORE calling Isuzu Technical Assistance (TAC) after Step 28.

Use one of the following methods to contact TAC, if directed;

- **PREFERRED:** Isuzu Connect Note: refer to bulletin WB25-X-002
- Email to: ISUZUTA@ICTA-US.COM
- IDSS Comments subject matter: “I want to request technical assistance support.”

Be sure to include the following information:

- Inspection “Step number” where exposed (bare) wire(s) were found.
- Dealer Information (contact name, contact number, FAX number, E-mail address).
- Vehicle Information (17-digit VIN, model year, mileage, body type, warranty start date).
- Failure Information (RO#, RO date, customer name, customer complaint, towing history)

- Attached photo taken as directed by the inspection step.

SERVICE PROCEDURE

1. Set the parking brake and block the wheels.
2. Remove the battery cover and disconnect both 12V battery negative cable terminals. Secure the loose cable to prevent reconnection. (See Figure 1.)



Figure 1

3. For non-crew cab models, safely tilt the cab and insert the safety pin per the instructions in the applicable Workshop Manual (WSM).
4. Locate the outer fuse box. (See Figures 2 and 3.)

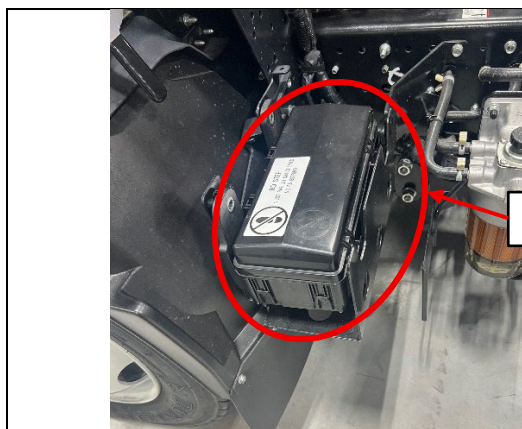


Figure 2 – Single Cab



Figure 3 – Crew Cab

5. **Single Cab Models** - from the top view, locate the wiring harness under the harness bracket tab and check for any damage. (See Figures 4 and 5.)

Crew Cab Models - from the side view, look past and between the fuse box and fuel sedimenter to locate the harness under the harness bracket tab. Use a telescoping inspection mirror and a flashlight to check for any damage. (See Figures 4 and 5.)

On Both Models:

- a. If there is no noticeable damage to the harness, continue to the next step.

- b. If the harness is chafed but does not have any exposed bare wiring, wrap the affected area with Tesa tape 51006 and continue to the next step.
- c. If bare wiring is exposed, stop and take a digital photo of the damaged area. Make notation of the damage on your repair order and continue to the next step.

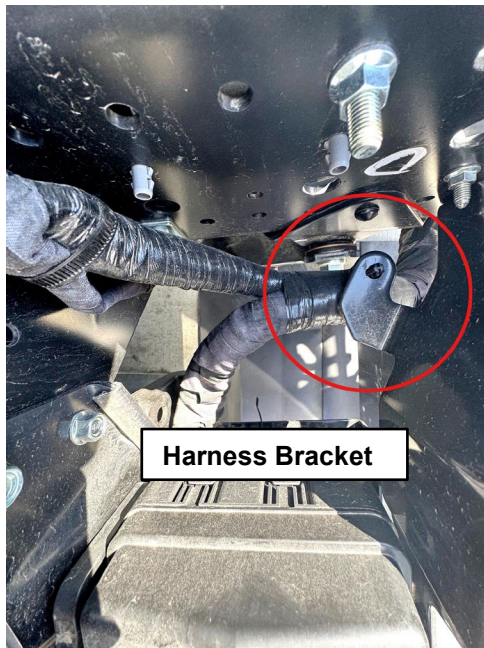


Figure 4



Figure 5

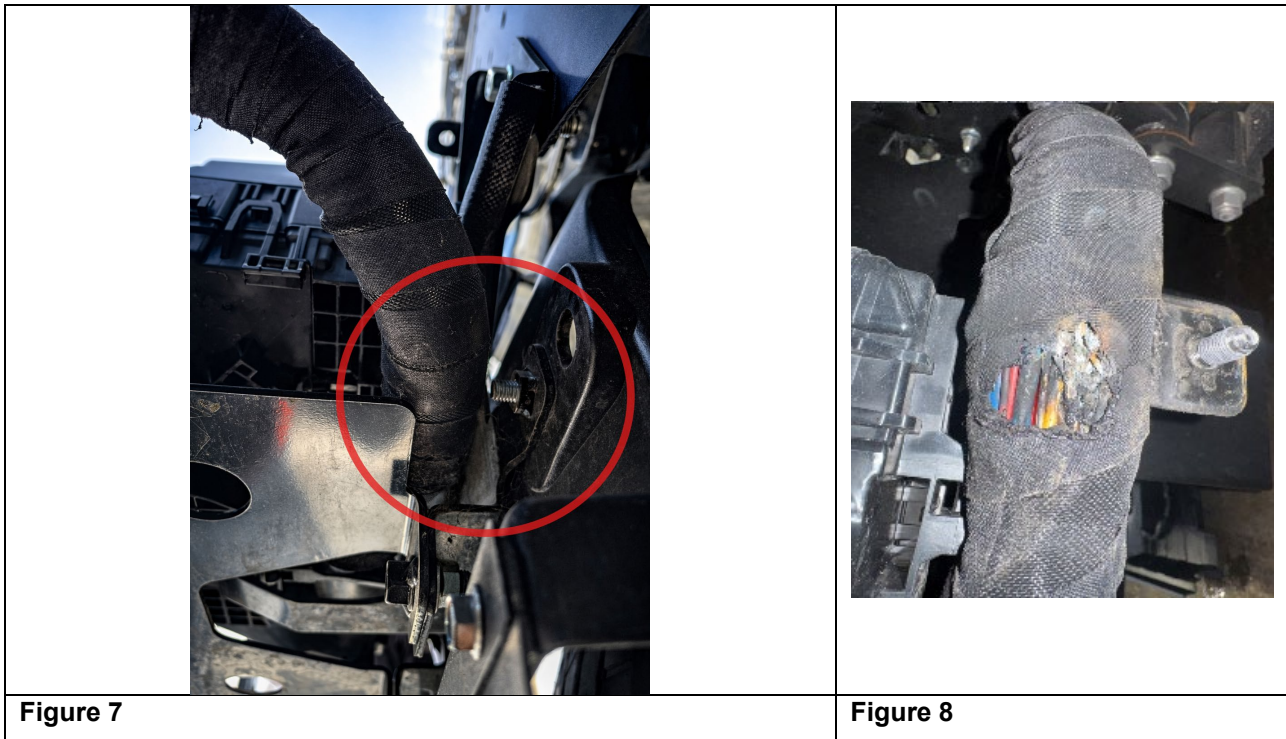
- 6. Install an edge protector by pushing it onto a clean harness bracket that is free of any dirt or debris as shown in Figure 6 until it is completely seated.



Figure 6

7. From underneath the fuse box, locate the wiring harness near the mud flap bolt and check for any damage. (See Figures 7 and 8.)
- If there is no noticeable damage to the harness, continue to the next step.
 - If the harness is chafed but has not exposed any bare wiring, wrap the affected area with Tesa tape 51006 and continue to the next step.
 - If bare wiring is exposed, stop and take a digital photo of the damaged area. Make notation of the damage on your repair order and skip to Step 10.

NOTE: In the case of Step 7.c., Steps 8 and 9 must be completed after receiving directions from Isuzu Technical Assistance via “Isuzu Connect” in Step 29.



8. Insert the tie strap into the center tab of the bottom of the fuse box in the exact orientation shown in Figure 9. Wrap the tie strap around the outside of the harness, route it back and insert the end into the tie strap clip, and cinch tight. (See Figure 10.)

NOTE: Ensure that the tie strap end is pointing downwards from the fuse box when cinched tight.

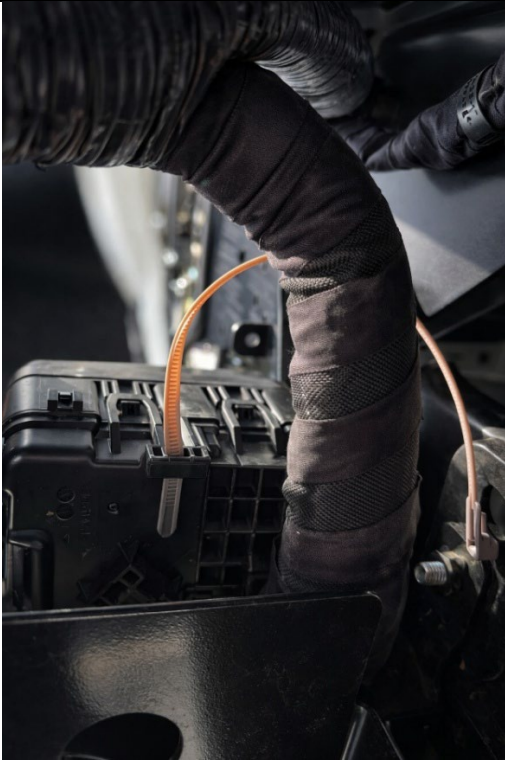


Figure 9



Figure 10

9. Adjust the tie strap so that it pulls the wire harness towards the fuse box center tab. Confirm sufficient clearance with the mud flap bolt. (See Figure 11.)

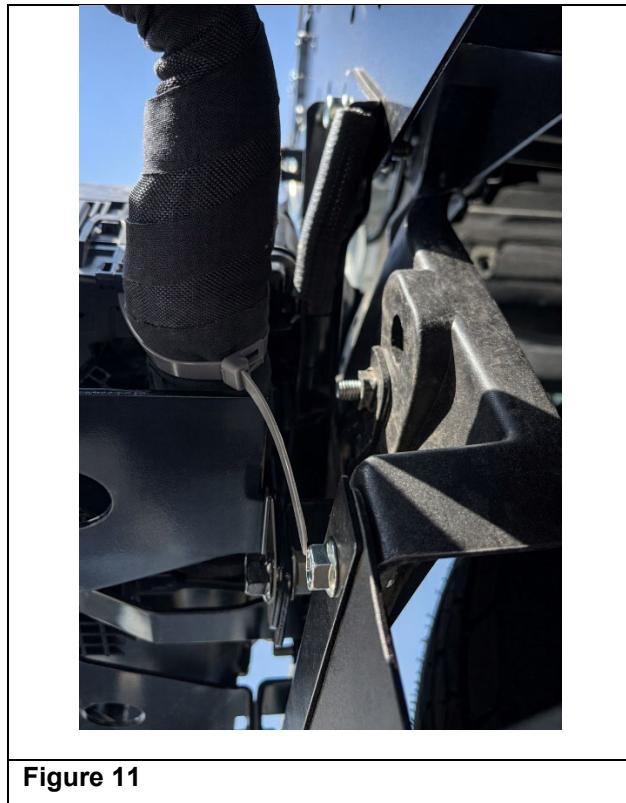


Figure 11

10. For non-crew cab models, remove the safety pin, lower the cab and properly lock it in place per the instructions in the applicable WSM.
11. Enter the cab and tilt the steering wheel all the way up.
12. Place a protective sheet or cloth over the dashboard completely covering the defroster vents. This cover will ensure loose parts do not damage the dashboard or fall into the vents.
13. Pull out the bezel from the center cluster. (See Figure 12.)

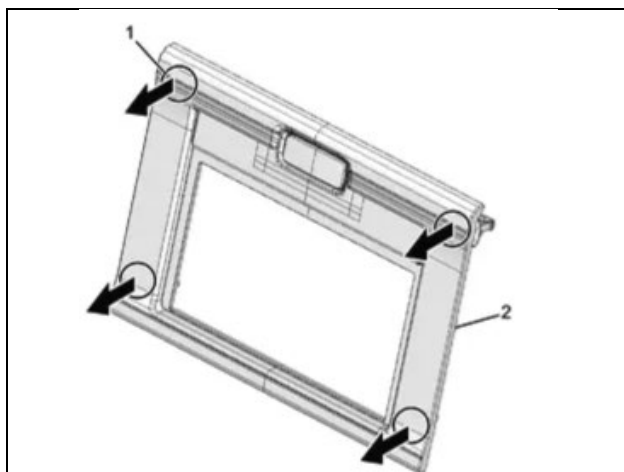


Figure 12

14. Squeeze the white plastic clips holding the bezel on the center cluster with needle nose pliers to completely remove the bezel. (See Figures 13 and 14.)

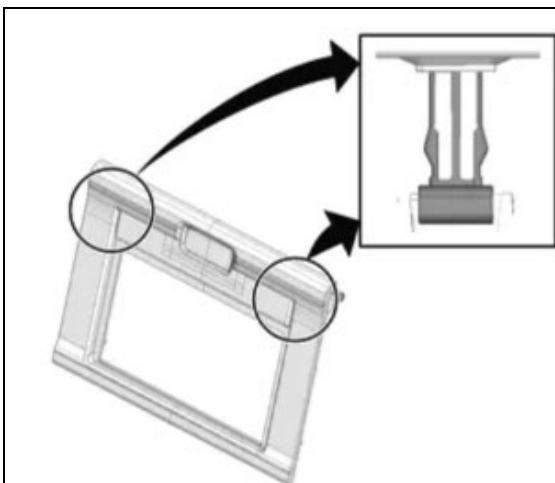


Figure 13



Figure 14

15. Remove the screw from the center cluster. (See Figure 15.)



Figure 15

16. Pull out the center cluster from the instrument panel. (See Figure 16.)

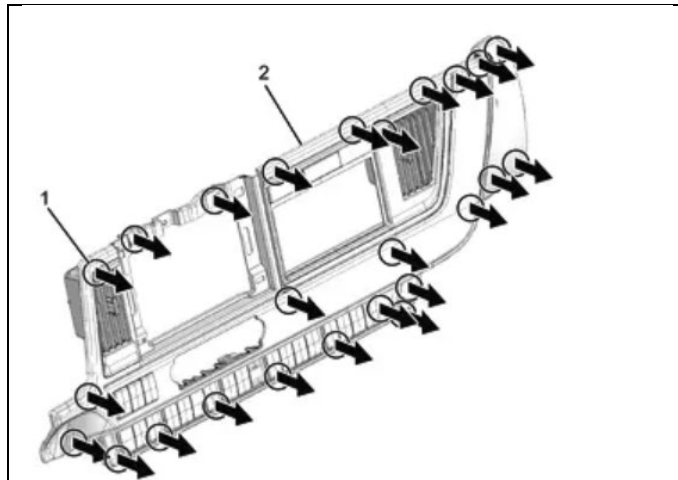


Figure 16

17. Use needle nose pliers to squeeze the white plastic clip at the location shown in Figure 17 and pull the center cluster away from the instrument panel.

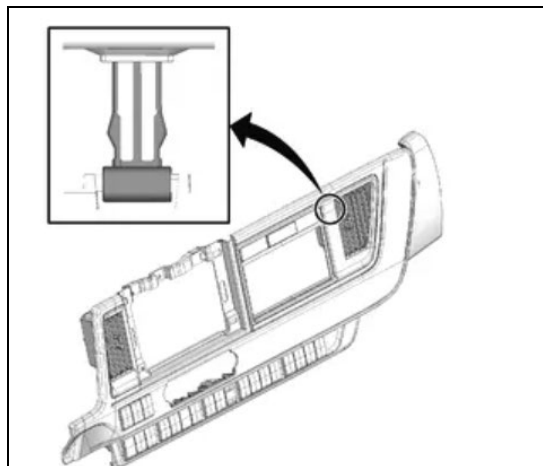


Figure 17

18. Disconnect all the connectors from the center cluster. (See Figure 18.) Remove the center cluster.

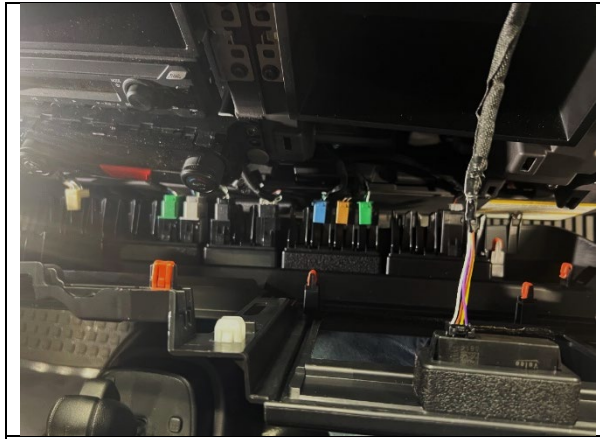


Figure 18

19. Remove the side under cover/pocket on the right-hand side of the instrument panel.
(See Figure 19.)

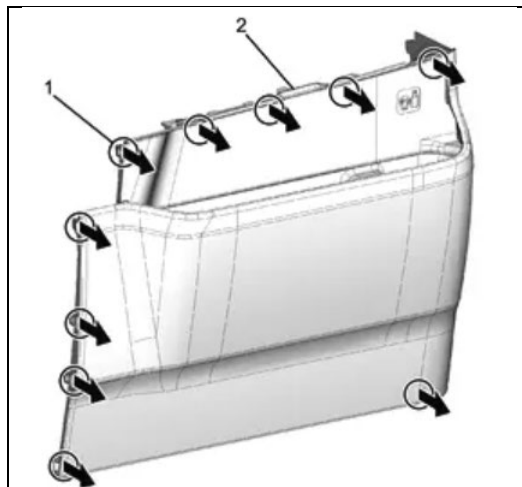


Figure 19

20. Disconnect the connector from the passenger air bag cut off switch.
21. Remove the screw from the lower instrument panel under cover. Remove the plastic clip holding the lower instrument panel under cover on the bottom left-hand side. (See Figure 20.)

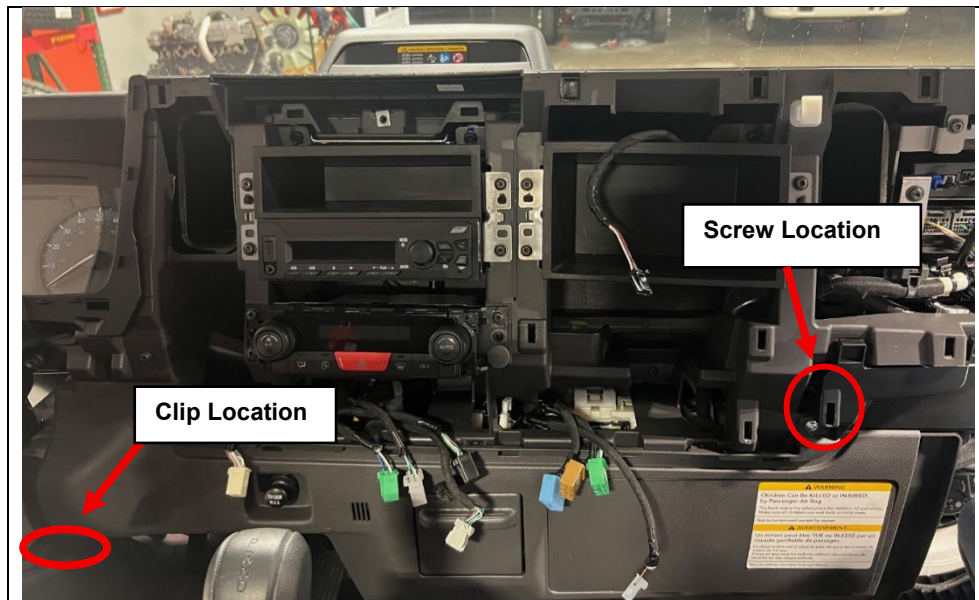


Figure 20

22. Pull the lower instrument panel under cover out to disengage the clips, disconnect the 12V accessory port and HVAC temperature sensor housing, and remove the lower instrument panel under cover.
23. Locate the H98 and H99 connector bracket nuts. (See Figure 21.) Unclip the white harness clamp from the bottom nut/stud by pushing up on the tab with a small screwdriver and pulling the clamp outward. (See Figure 22.)

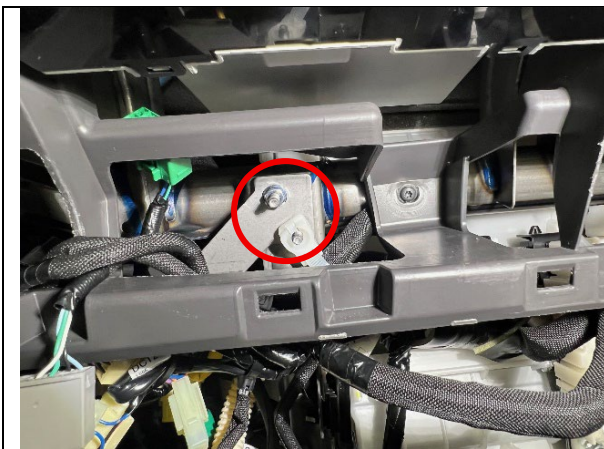


Figure 21

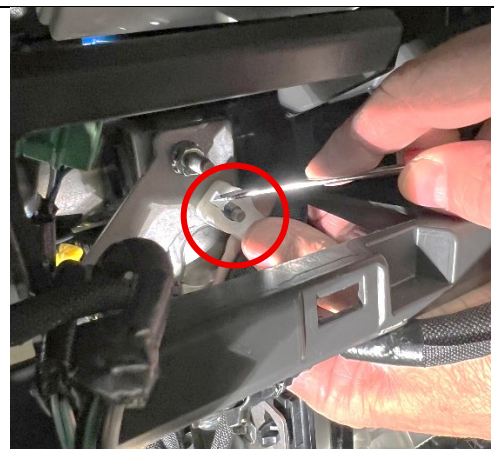


Figure 22

24. Remove the two nuts holding on the H98 and H99 connector bracket.
25. Move the H98 and H99 connector bracket to the left and downward for easier access to the connectors. (See Figure 23).

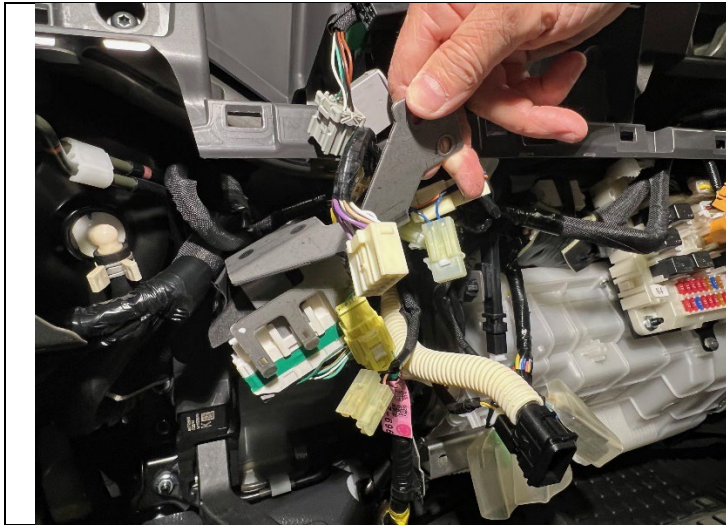


Figure 23

26. Remove the H98 connector by carefully lifting the white tab on the connector and sliding it off the bracket. (See Figure 24.)



Figure 24

27. Remove the H99 connector by carefully lifting the white tab on the connector and sliding it off the bracket. (See Figure 25.)

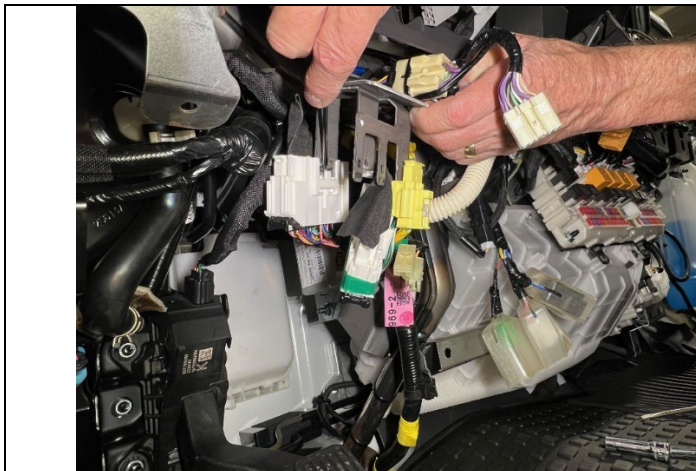


Figure 25

28. Inspect each black wiring harness going to H98 and H99 for signs of chafing. (See Figure 26.)

- a. If there is no noticeable damage to the harness, continue to the next step.
- b. If the harness is chafed but has not exposed any bare wiring, wrap the affected area with Tesa tape 51006 and continue to the next step.
- c. If bare wiring is exposed, stop and take a digital photo of the damaged area. Make notation of the damage on your repair order and continue to the next step.



29. If any inspection revealed bare wiring, refer to the “Preface” for additional information about contacting Isuzu Technical Assistance via “Isuzu Connect”. TAC will respond via “Isuzu Connect” with additional instructions. After completing additional repairs be sure to complete Steps 8 and 9 (if skipped) and continue through the remaining steps.

30. Prepare two strips of Tesa tape about 12” long.

31. Use a strip of Tesa tape to tape the black wiring harness going to H99 to the right-hand side of H99. (See Figures 27 and 28.)



Figure 27

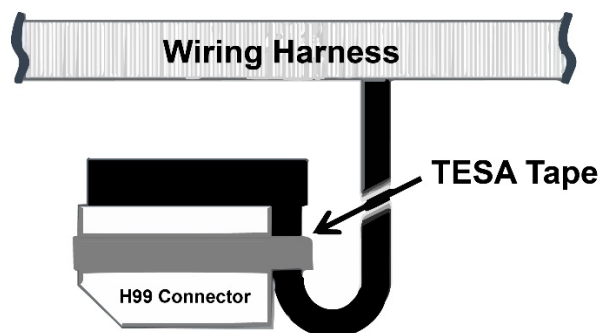


Figure 28

32. Use a strip of Tesa tape to tape the black wiring harness going to H98 to the right-hand side of H98. (See Figures 29 and 30.)

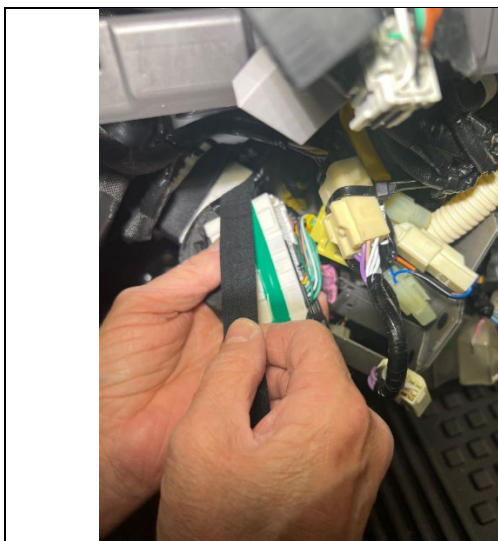


Figure 29

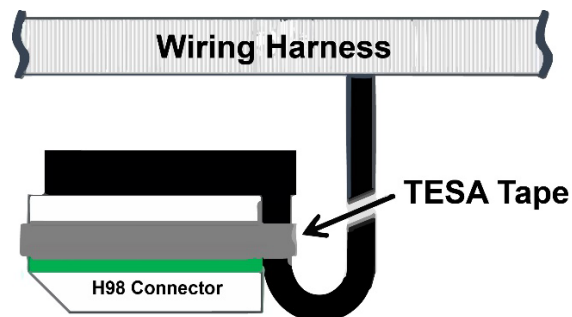


Figure 30

33. Slide the H98 and H99 connectors back onto the bracket.
34. Move the bracket back into its mounting area and onto the mounting studs.
35. Install both nuts on the mounting studs and tighten to 6.6 Nm (5 lb ft). Install the white harness clamp removed in Step 23 back onto the lower bracket stud over the nut.
36. Put the lower instrument panel under cover in place for installation and connect the 12V accessory port and the HVAC temperature sensor housing.
37. Install the lower instrument panel under cover and ensure all the clips are engaged. Install the screw and the plastic clip. (See Figure 31)

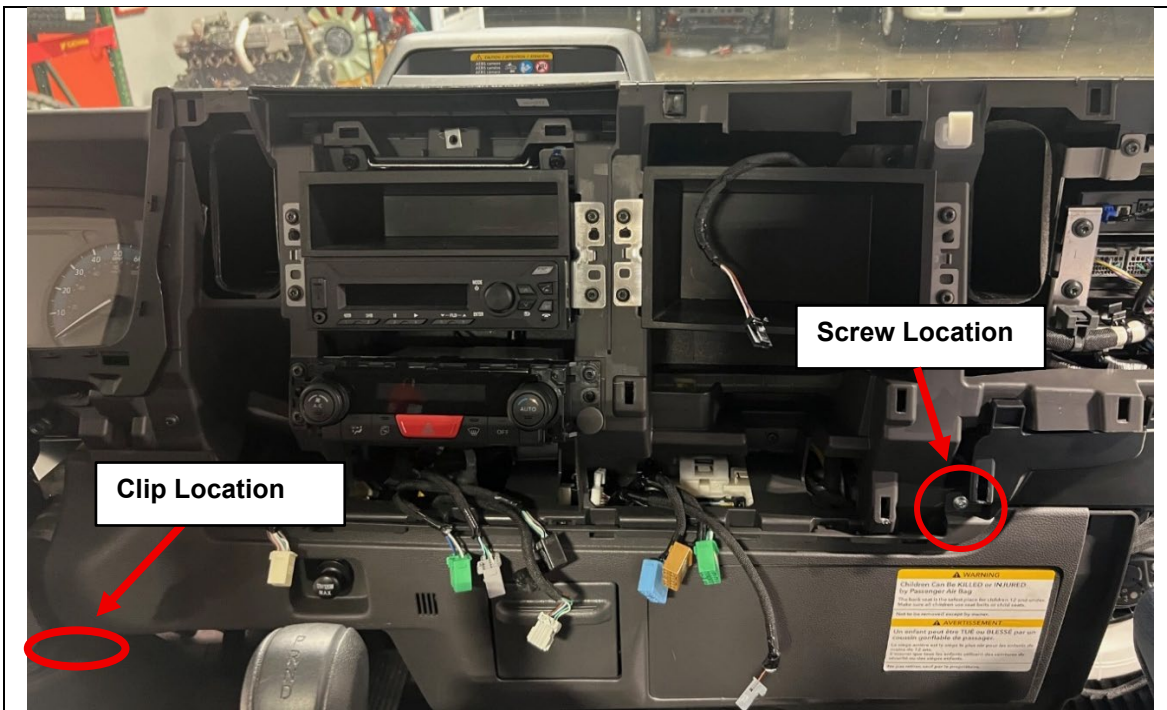


Figure 31

38. Connect the passenger airbag cut off switch connector and install the side under cover. (See Figure 32.)

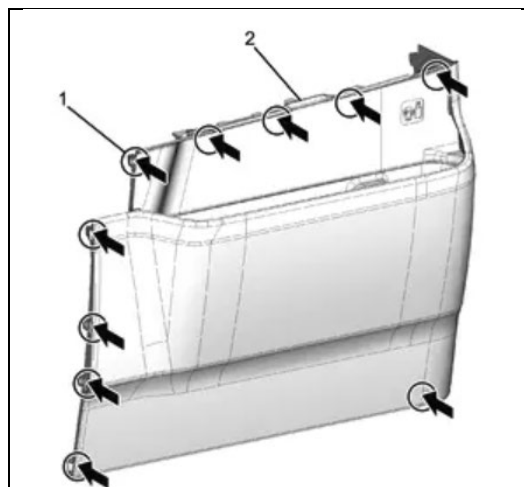


Figure 32

39. Hold the center cluster in place and connect all the connectors that were disconnected in Step 11. (See Figure 33.)

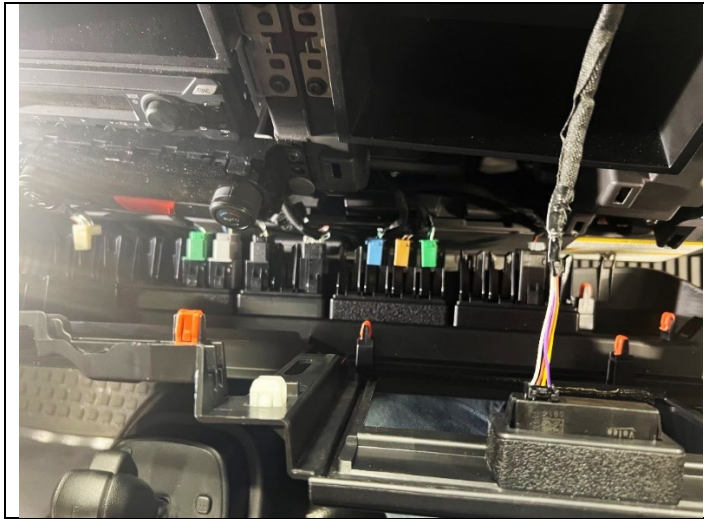


Figure 33

40. Install the center cluster. (See Figure 34.) Ensure that all clips are lined up properly before pushing the center cluster in place. Ensure that all clips engage properly.

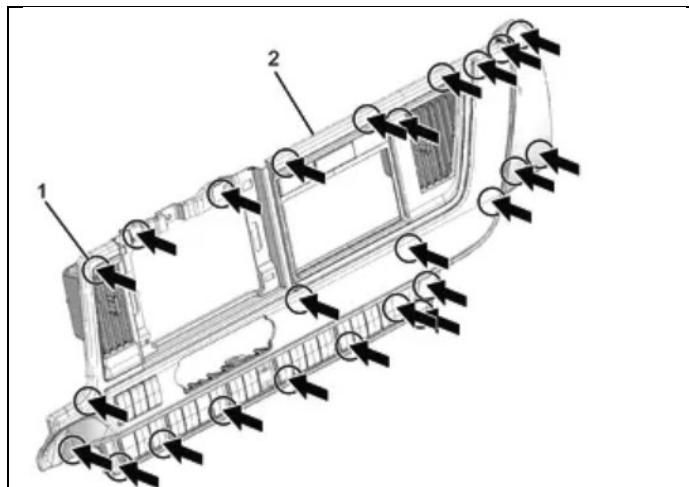


Figure 34

41. Install the screw into the center cluster. (See Figure 35.)



Figure 35

42. Install the bezel to the center cluster. (See Figure 36.)

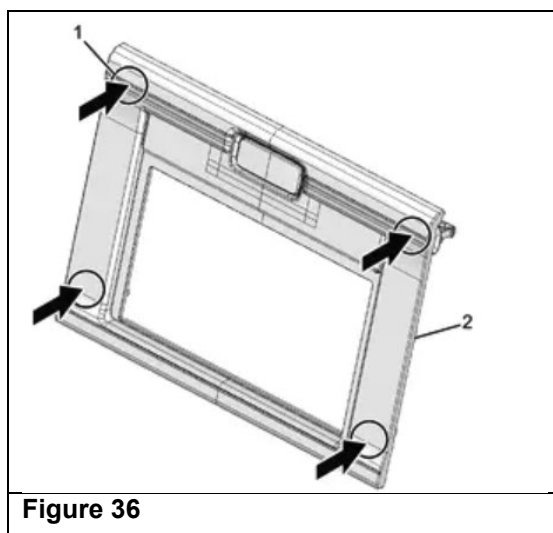


Figure 36

43. Connect both 12V negative battery terminals and tighten. Install the 12V battery cover.

44. Turn the start switch on and use the steering wheel switches on the left side of the steering wheel and navigate through the Multi Information Display (MID) to the “Settings” screen. Then select “Date and Time”. (See Figure 37.)

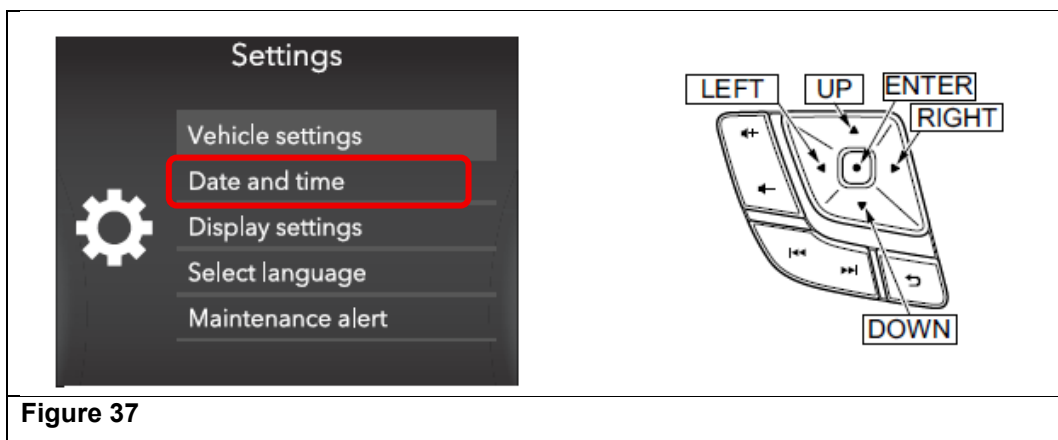


Figure 37

45. Follow the prompts to set the preferred date and time format. (See Figures 38 and 39.)

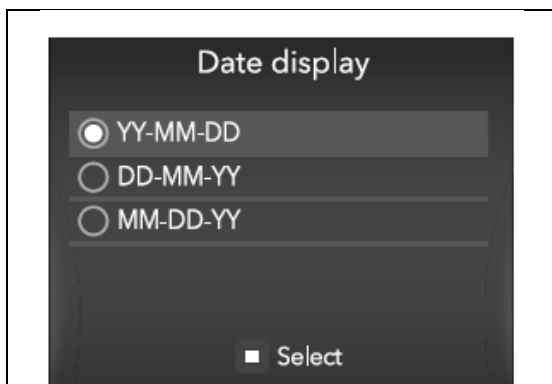


Figure 38

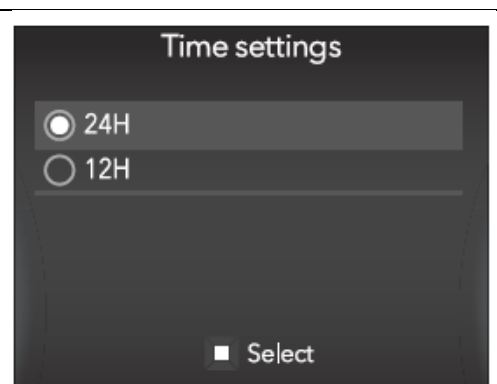


Figure 39

46. On the date/time settings screen, press the "UP" or "DOWN" switch to set year, month, day, and time respectively, and press the "ENTER" switch to confirm the selection. (See Figure 40.)



Figure 40

47. Proceed to **Applying the Campaign Label**.

APPLYING THE CAMPAIGN LABEL

48. Using a ball-point pen, fill in a campaign label (Part No. 2-90028-700-0) with Campaign Number 26V-210 (US) or 2026-158 (Canada), Isuzu dealer code, and repair date.

49. Affix the campaign label onto the driver's side B-pillar.



CAMPAIGN CLAIM INFORMATION

Refer to the Isuzu ICS Claims Processing Manual for details on Campaign Claim Submission. Submit only one claim as indicated below.

NOTE: Failure to submit campaign claims in a timely manner may result in delayed payment. Accepted/Paid claims will change campaign status to "Closed" in IVIS. Submit claims as quickly as possible in order to close the campaign and ensure payment.

Labor Operation Code	Description	Labor Time	Sublet Allowance
V2602	N-Diesel Cab and Chassis Harness Safety Recall	0.7*	\$1.00**
	ADD: Take Photo and Contact Isuzu Technical Assistance (TAC)***	0.3	

*Includes 0.1 hours for administrative allowance.

**Sublet allowance for 36" of Tesa tape.

***Dealers may submit an additional 0.3 hours of labor for the time necessary to take digital photographs and review with TAC if required per Step 29. Dealers should add straight time and additional parts to the claim based on direction from TAC. Be sure to add the TAL case number in the TAL case number field to avoid delay in payment.

DEALER RESPONSIBILITY

All vehicles in dealers' possession and subject to this safety recall must be held and repaired per the service procedure of this campaign bulletin before customers take possession of these vehicles.

Customers who have recently purchased vehicles sold from your vehicle inventory, and for which there is no customer information indicated on the dealer listing, are to be contacted by the dealer. Arrangements are to be made to make the required correction according to the instructions contained in this bulletin. A copy of the customer letter is provided in this bulletin for your use in contacting customers. Program follow-up cards should not be used for this purpose, since the customer may not have yet received the notification letter.

In summary, whenever a vehicle subject to this safety recall enters your vehicle inventory, or is in your dealership, you must take the steps necessary to be sure the campaign correction has been made before selling or releasing the vehicle.

OWNER NOTIFICATION

Sample recall letters are being sent to owners of record of affected vehicles in the United States and Canada are attached below.

IMPORTANT SAFETY RECALL

NHTSA Recall 26V-210

This notice applies to your vehicle, <VIN>

MAY 2026

Dear Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

WHAT IS THE CONDITION?

Isuzu Motors Limited has decided that a defect, which relates to motor vehicle safety, may exist in all 2025-2027MY N-Series vehicles (equipped with diesel engines). In the affected vehicles, if either the cab or chassis harnesses are damaged, the engine may stall, electronic parking brake malfunction may occur, tail lamps may not illuminate, Supplemental Restraint System (SRS) warning lamps may illuminate, transmission shifting issues may occur, the combination switch may malfunction; any damage to 12V circuits may also lead to melting and charring of the chassis harness, **increases the risk of a crash and/or fire.**

WHAT WE WILL DO

Your Isuzu dealer will reroute and secure the cab and chassis harnesses. This service will be performed **free of charge.**

WHAT YOU SHOULD DO

We recommend that you contact your Isuzu dealer to schedule an appointment, even if your vehicle may have been previously diagnosed by your dealer prior to parts becoming available for this safety recall. Although not necessary, please present this Owner Notification Letter at the time of your appointment or refer to Campaign Service Bulletin CB26-N-001. We estimate that the remedy may take up to 42 minutes to perform. To locate the nearest Isuzu dealer, you can visit our website at www.isuzucv.com or contact our Customer Relations Department at the number listed below.

**Isuzu Commercial Truck of America
Customer Relations
1-866-441-9638**

If you have any questions or concerns, please call Isuzu customer relations at 1-866-441-9638. If you are still not satisfied, you may write to the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington DC 20590, or call the agency's toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-888-275-9171) or go to <http://www.nhtsa.gov>.

We regret any inconvenience this action may cause you.

Sincerely,

Isuzu Commercial Truck of America, Inc.

Important: If you have sold or traded your Isuzu vehicle, please enter the owner's name and address, if known, on the attached "Change of Information" postcard, tear off at both perforations, and drop it in the mail. Postage has already been paid. We will contact the new owner.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. Lessor means a person or entity that is the owner, as reflected on the vehicle title, of any five or more leased vehicles.

IMPORTANT SAFETY RECALL

This notice applies to your vehicle <VIN>
<MY> model year ISUZU <SERIES>

MAY 2026

Dear Customer,

This notice is sent to you in accordance with the requirements of the *Motor Vehicle Safety Act*. This is to inform you that your vehicle may contain a defect that could affect the safety of a person. Safety Recall Transport Canada 2026-158.

WHAT IS THE CONDITION?

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**Isuzu Commercial Truck of Canada
Customer Relations
1-866-441-9638**

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