

SAFETY RECALL

Volvo Trucks North America
Greensboro, NC USA



Release Date	Number	Release	Page
05.2026	RVXX2603	01	1(4)

Clusters May Go Blank

VN(4)

RECALL INFORMATION

(May 2026)

Certain 2025-2026 Volvo VN(4) vehicles may be equipped with instrument clusters that could go blank while driving. As a result, the subject vehicles do not comply with the visibility and illumination requirements of FMVSS 101 §§ S5.1.2. An Instrument cluster that does not display critical information, such as vehicle speed or telltales, can increase the risk of a crash.

Volvo Trucks has not received any complaints or reports of vehicle crashes because of this safety defect; therefore, Volvo considers this as a proactive measure to protect the public and Volvo’s customers from the potential risk associated with this defect.

To resolve this issue, follow the instructions provided below to replace the instrument cluster and program.

VEHICLES AFFECTED

Certain 2025 through 2026 Volvo VN(4) models manufactured from July 18, 2024, through January 27, 2025.

VEHICLE QUANTITY

There are 143 vehicles affected by this recall (115 U.S. and 28 Canada).

Parts

Order parts through the normal process.

Part Number	Part Description	Quantity
24122260	Instrument Cluster	1

Required Tools & Equipment

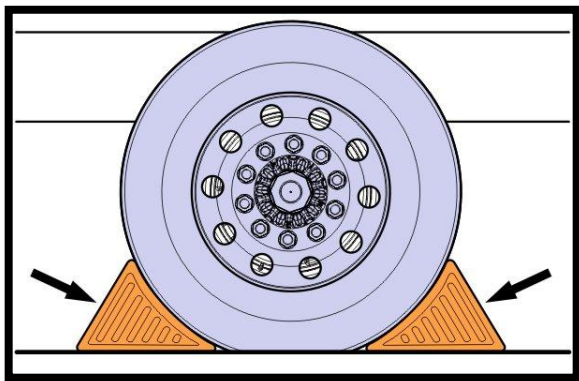
Failure to use the proper tools when programming may result in exceeding the covered limit.

PLEASE NOTE: THERE IS AN ISSUE WITH WORKSHOP TOOLBOX THAT WILL RESULT IN 5+ HOURS OF PROGRAMMING WHICH WILL NOT BE ALLOWED ON THE CLAIM. YOU MUST USE PREMIUM TECH TOOL FOR THE INSTRUMENT CLUSTER PROGRAMMING.

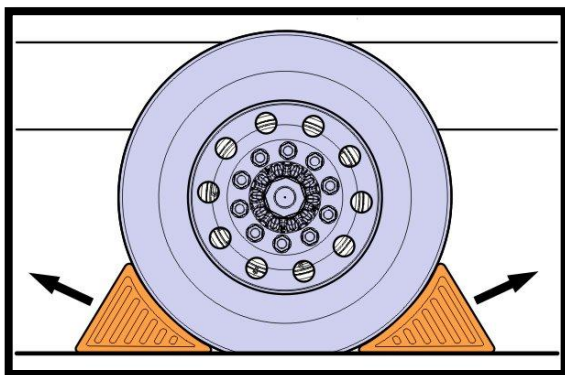
- Premium Tech Tool (PTT) (Latest Version)
- Vocom II Tough: 88894400
- USB cable: 8890313
- 16-pin OBD cable: 88894001 (blue end)

Repair Instructions

1. Secure vehicle for service.
2. Install wheel chocks.



3. Follow **Impact Procedure 3811-03-02-03 Center Module, Replacement** to remove faulty instrument cluster and install new instrument cluster and program.
4. Remove wheel chocks



5. Release truck for service.

REIMBURSEMENT

This repair is covered by an authorized Safety recall. Reimbursement is obtained through the normal claim handling process.	
	UCHP Reimbursement
Claim Type (used only when uploading from the Dealer Business System)	40
Recall Status	
Vehicle repaired per instructions	1-Modified per instructions
Main Labor Code	
3811-03-02-03 Center Module, Replacement	0.7
Causal Part	24122260
Authorization Number	C0537

Note: Dealers or the designated representatives are required to perform Safety Recall on all subject vehicles at no charge to the vehicle owner regardless of mileage, age of vehicle or ownership (original purchaser or subsequent purchasers). Whenever vehicles that are subject to a Safety Recall are brought to your dealership for service, it is strongly recommended that every effort be made to perform the recall correction before the vehicle is released to the owner.