

VEHICLE QUARANTINE NOTICE



Subject: Defender 110 Third Row Seatbelt Mounting Bracket - Incorrect Specification	Publication No.: D098v2
	Model: Defender (LE)
	Model Year: 2026
	Date of Issue: 31 March 2026

Issue Date: 31 March 2026

Action No.: D098v2

Subject: **Defender 110 Third Row Seatbelt Mounting Bracket - Incorrect Specification**

Model(s):	Model/Variant	Model Year(s)	
		from	to
	Defender (LE)	2026	2026

To: All National Sales Companies (NSCs), importers, retailers and authorized repairers.

For the Attention of: The approved JLR retailer/authorized repairer.

Important: **This campaign is suspended with immediate effect. Any repairs already completed under this campaign must be claimed and submitted by Tuesday 7th April. If the vehicle is still within JLR retailer/authorized repairer control, you must also complete the subsequent Campaign D113.**

Quarantine vehicles at the Port of Entry Facility, retailer/authorized repairer or applicable NSC location.

NOTE: The information in this campaign is intended for use by professional technicians. If you are not a JLR retailer/authorized repairer, do not assume that a condition described affects a specific vehicle. Contact an authorized JLR retailer/authorized repairer to determine if this campaign applies to a specific vehicle.

This campaign does not apply to any vehicles already registered and in use, either with the retailer/authorized repairer, or customer. Any vehicle already in use may continue to be driven and any repair instructions will be communicated through a separate campaign.

Vehicle Quarantine Notices must strictly be adhered to. Unless otherwise stated in the content of this Vehicle Quarantine Notice, no vehicles are to be distributed, handed over to customers or used on public roads.

This campaign is suspended with immediate effect. Any repairs already completed under this campaign must be claimed and submitted by Tuesday 7th April. If the vehicle is still within retailer/authorized repairer control, you must also complete the subsequent Campaign D113.

FOR THE ATTENTION OF ALL:

DESCRIPTION OF ISSUE

A concern has been identified on certain 2026 model year Defender vehicles, where the third-row lower seatbelt anchorage bracket may contain a weld stud of insufficient International Organization for Standardization (ISO) strength, due to material contamination at the supplier.

An insufficiently strong weld stud in this position could result in the safety restraint system not functioning correctly in the event of a crash, increasing the risk of occupant injury.

JLR advise not to use the third-row seats until the repair has been completed.

This Safety Recall is now suspended with immediate effect and will now revert back to the Quarantine pending further Investigations.

ACTION TO BE TAKEN

This campaign directs retailers/authorized repairers to quarantine any unsold and affected vehicles within the above vehicle range. No vehicles are to be distributed, handed over to customers or used on public roads. The Vehicle Identification Number (VIN) of any affected vehicle already handed over to customers must be reported by email to jlrcamp@jaguarlandrover.com.

Check the JLR Warranty Portal to make sure affected vehicles are correctly identified prior to starting this campaign. The Warranty Portal will be updated to reflect only those vehicles affected.

CUSTOMER COMMUNICATION

Should this campaign mean that you are unable to deliver an affected vehicle to a customer at an agreed handover date, advise the customer of the following:

'JLR are committed to delivering vehicles to our customers of the highest quality, complete with the very latest hardware and software. Our vehicles are continually evolving with our Engineering and Design teams constantly looking for new and innovative ways to further enhance and develop our vehicles. JLR have advised us that there is an update to be completed on your vehicle and have instructed us to complete this action prior to handing the vehicle over to you. JLR apologize that this update may delay the delivery of your new vehicle but are committed to make sure customers benefit from the very latest technology to make sure your ownership experience is the best possible.'

If necessary, you may communicate technical details of the repair or update that is required on the vehicle, this is at your discretion.

RETAILER EMPOWERMENT

We appreciate the frustration experienced by both our customers and retailers with regards to the launch of any Vehicle Quarantine Notice.

Following the launch of Retailer Empowerment (and where you feel it appropriate), you now have the ability to offer goodwill to customers who have suffered delays in the delivery of their vehicle. Any goodwill offer should be specifically for a customer whose vehicle delivery has been delayed due to this activity to acknowledge the poor experience.

Should you have any questions, contact the Customer Relationship Center (CRC) in the first instance for help and support.

FOR THE ATTENTION OF NORTH AMERICAN TERRITORIES ONLY:

National Highway Traffic Safety Administration (NHTSA) reference number: 26V-163

Transport Canada (TC) reference number: 2026-126

Visit the British Brands Sales Suite (BBSS) website for a list of affected vehicles at your JLR retailer / authorized repairer. Unsold vehicles must be repaired prior to handover of the vehicle for retail sale.



The following applies to:
[NORTH AMERICA]

REGULATORY INFORMATION

The following applies to:
[NORTH AMERICA]

Jaguar Land Rover North America, LLC and Jaguar Land Rover Canada ULC have informed the National Highway Traffic Safety Administration (NHTSA) and Transport Canada (TC) of their intent to perform a Safety Recall on certain 2026 model year Defender vehicles imported into the United States and Canadian markets. Information relating to this Safety Recall will be posted on the NHTSA and TC websites. United States Federal regulations require that JLR retailers / authorized repairers must be notified within a reasonable time after the manufacturer decides that a defect that relates to motor vehicle safety or a non-compliance exists. United States Federal Law requires JLR retailers / authorized repairers to complete any outstanding Safety Recall before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a JLR retailer / authorized repairer, in the USA only, could result in a maximum civil penalty of up to the equivalent of \$27,874.00 USD per violation and the equivalent of \$139,356,994.00 USD for a related series of violations. This Safety Recall serves as notification to all JLR retailers / authorized repairers in the United States and Federalized Territories and Canada that any affected new vehicles may not be sold and delivered for customer use until the Safety Recall repair is completed.



The following applies to:
[NORTH AMERICA]

Jaguar Land Rover North America, LLC and Jaguar Land Rover Canada ULC recommends that affected sales demonstrator and loaner vehicles are repaired before use, and that used vehicles are repaired before sale. JLR retailers / authorized repairers who proceed against this recommendation, where legally permitted, must clearly and conspicuously disclose the open Safety Recall notice to the applicable customers.

Yours faithfully

Steve Oldham

Global Customer Care Quality Director

SERVICE INSTRUCTION - D098V2

Parts Information

Parts for this campaign are being distributed to market(s) as required. You must only order parts when a confirmed repair date is set.

The parts below must be ordered through JLR in the normal manner.

Description	Part Number	Qty
Third row seatbelt anchor bracket - Right side	522123473	1
Third row seatbelt anchor bracket - Left side	522123474	1

SROs

Description	SRO	Time
Rear seats - remove for access and install	78.10.39.99	0.4
Luggage compartment - side - remove for access left side	76.13.52.99	0.5
Luggage compartment - side - remove for access right side	05.10.50	0.5
Renew both third row seatbelt anchor brackets	05.10.10	0.1
Drive in / drive out	02.02.02	0.2

NOTE:

Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.

Warranty Information

Warranty claims must be submitted quoting program code D098 with the relevant option code from the table below. As option codes are used there is no requirement for you to enter SROs or parts, these are included for information only.

Program	Option	Description	SRO	Time	Part Number	Quantity
D098	A	Rear seats - remove for access and install	78.10.39.99	0.4	522123473	1
		Luggage compartment - side - remove for access left side	76.13.52.99	0.5	522123474	1
		Luggage compartment - side - remove for access right side	05.10.50	0.5		
		Renew both third row seatbelt anchor brackets	05.10.10	0.1		

Program	Option	Description	SRO	Time	Part Number	Quantity
D098	B	Rear seats - remove for access and install	78.10.39.99	0.4	522123473	1
		Luggage compartment - side - remove for access left side	76.13.52.99	0.5	522123474	1
		Luggage compartment - side - remove for access right side	05.10.50	0.5		
		Renew both third row seatbelt anchor brackets	05.10.10	0.1		
		Drive in / drive out	02.02.02	0.2		

NOTE:

The option that contains the drive in / drive out allowance may only be claimed when the vehicle has been brought back into the workshop for this action alone to be undertaken.

Warranty claims must be submitted in accordance with the current JLR Global Warranty Manual, and its amendments, unless stated otherwise in this campaign.

Customer Reimbursement and Related Damage Process**NOTE:**

If there is a requirement to claim for related / consequential damage or customer reimbursement, refer to the related instruction that can be found in TOPlx (in the Search box, search for 'Related Damage Claim' and open the related bulletin link).

SERVICE INSTRUCTION**NOTES:**

- This procedure contains illustrations showing certain components removed to provide extra clarity.
- This procedure contains some variation in the illustrations depending on the vehicle specification, but the essential information is always correct.

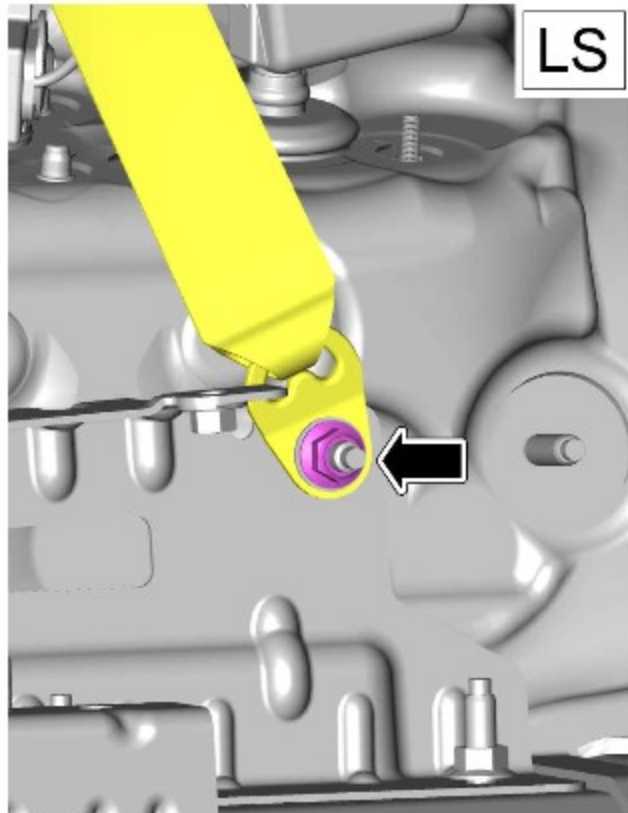
1. Remove the third row seat (see TOPlx Workshop Manual section 501-10C: Seating - Third Row Seats - Removal and Installation - Third Row Seat - 110).

2. Remove the left loadspace trim panel (see TOPlx Workshop Manual section 501-05: Interior Trim and Ornamentation - Removal and Installation - Left Loadspace Trim - 110, Third Row Seats).

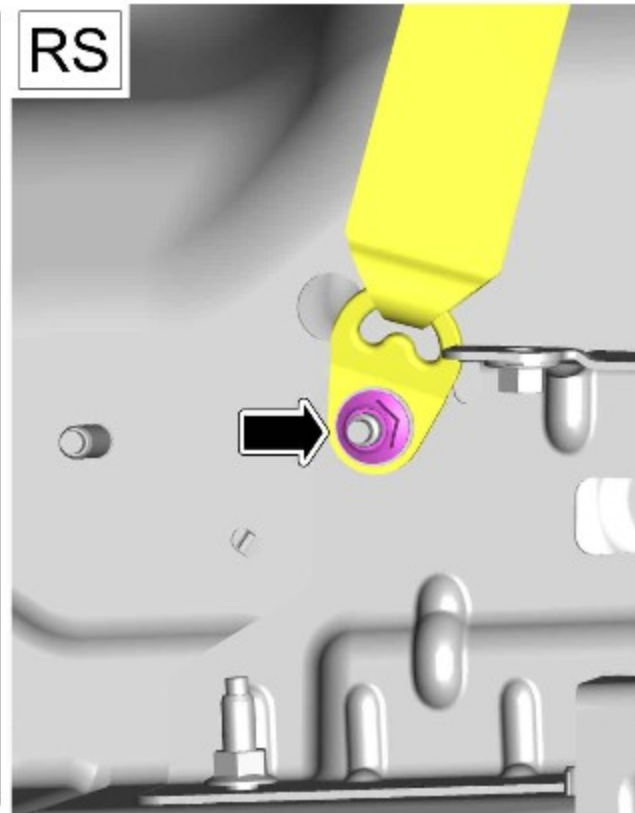
3. Remove the right loadspace trim panel (see TOPlx Workshop Manual section 501-05: Interior Trim and Ornamentation - Removal and Installation - Right Loadspace Trim - 110, Vehicles With: Third Row Seats).

4. Remove the left side and right side third row seatbelt anchor bolts.

- Move both third row seatbelt anchors to one side.



E410575



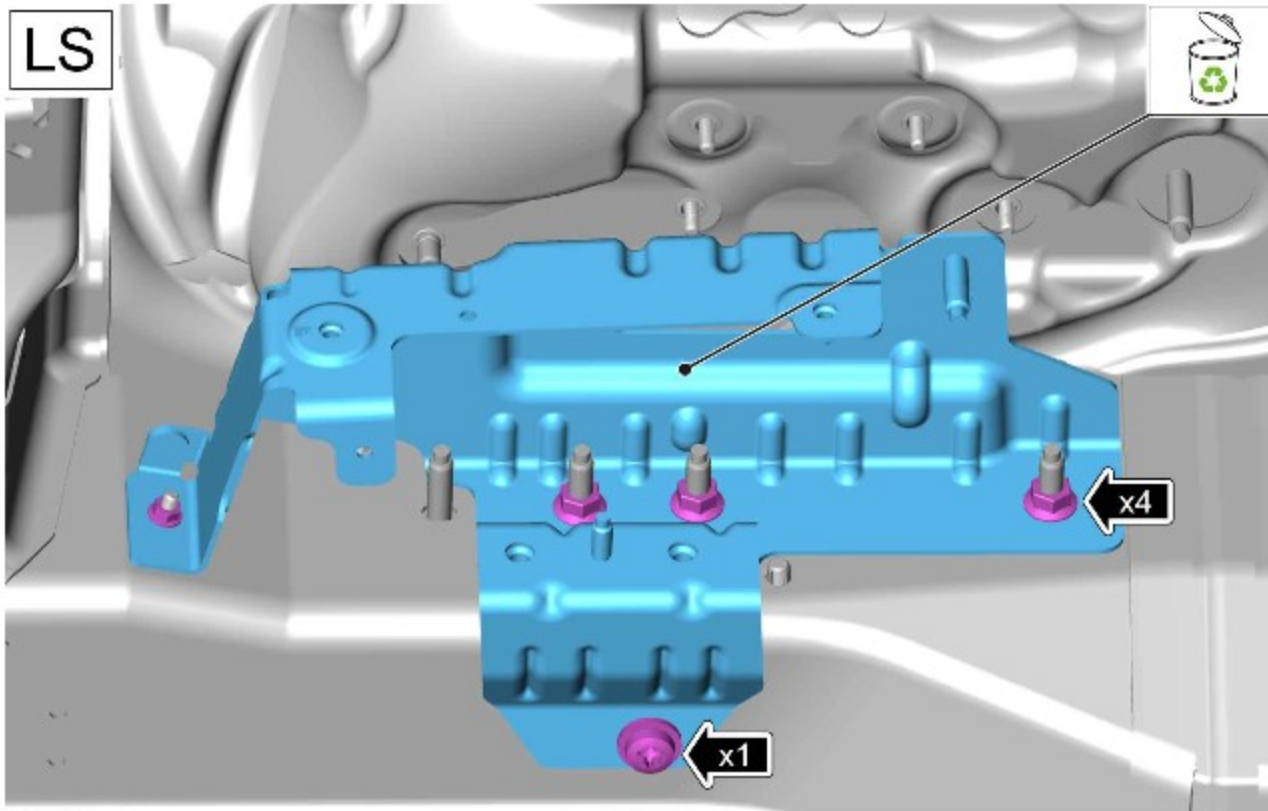
5.

NOTE:

The seatbelt anchor bracket fixings must not be discarded.

Remove and discard the left side third row seatbelt anchor bracket.

- Remove the 4 nuts.
- Remove the bolt.



E410576

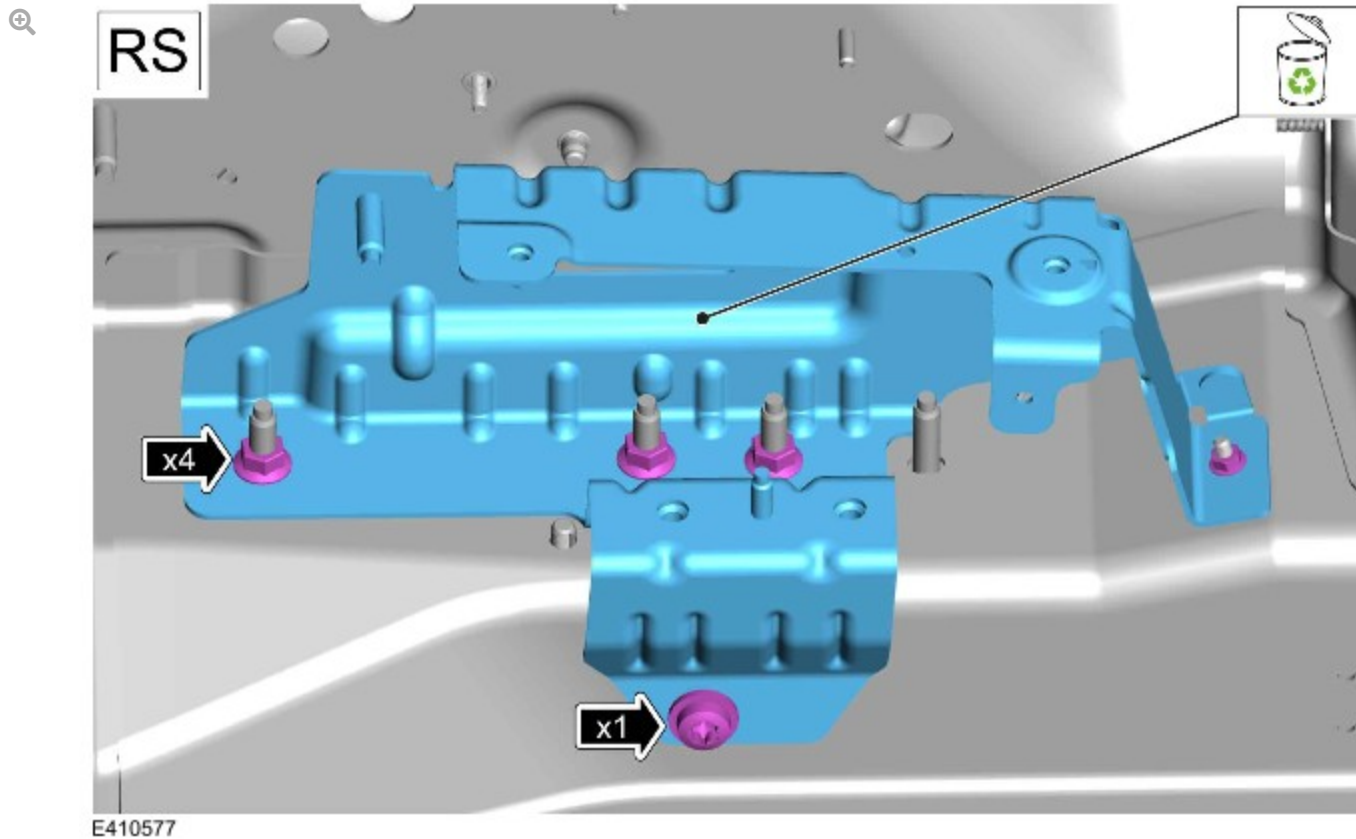
6.

NOTE:

The seatbelt anchor bracket fixings must not be discarded.

Remove and discard the right side third row seatbelt anchor bracket.

- Remove the 4 nuts.
- Remove the bolt.



E410577

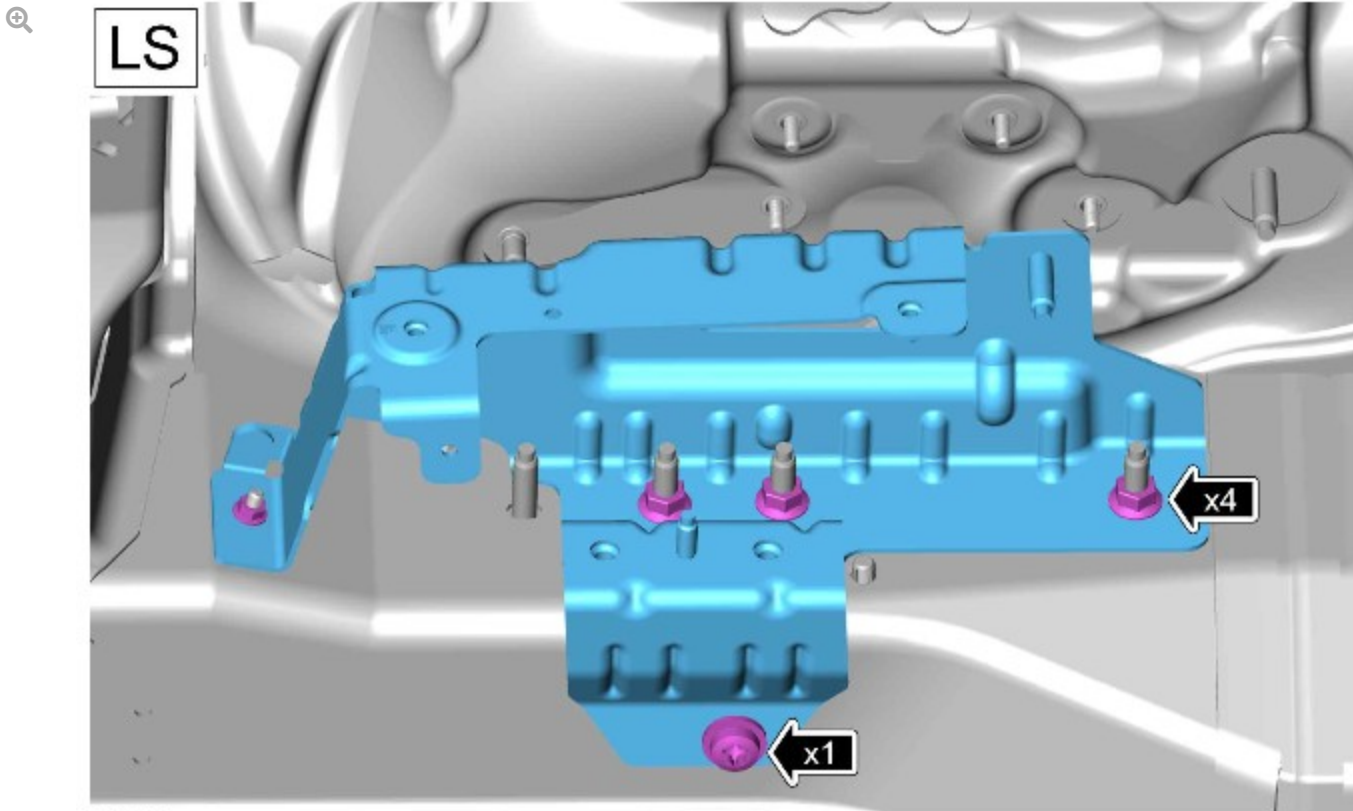
7.

NOTE:

Do not fully tighten the 4 nuts and bolt at this stage.

Install the new left side third row seatbelt anchor bracket.

- Install and the 4 nuts.
- Install the bolt.



E410578

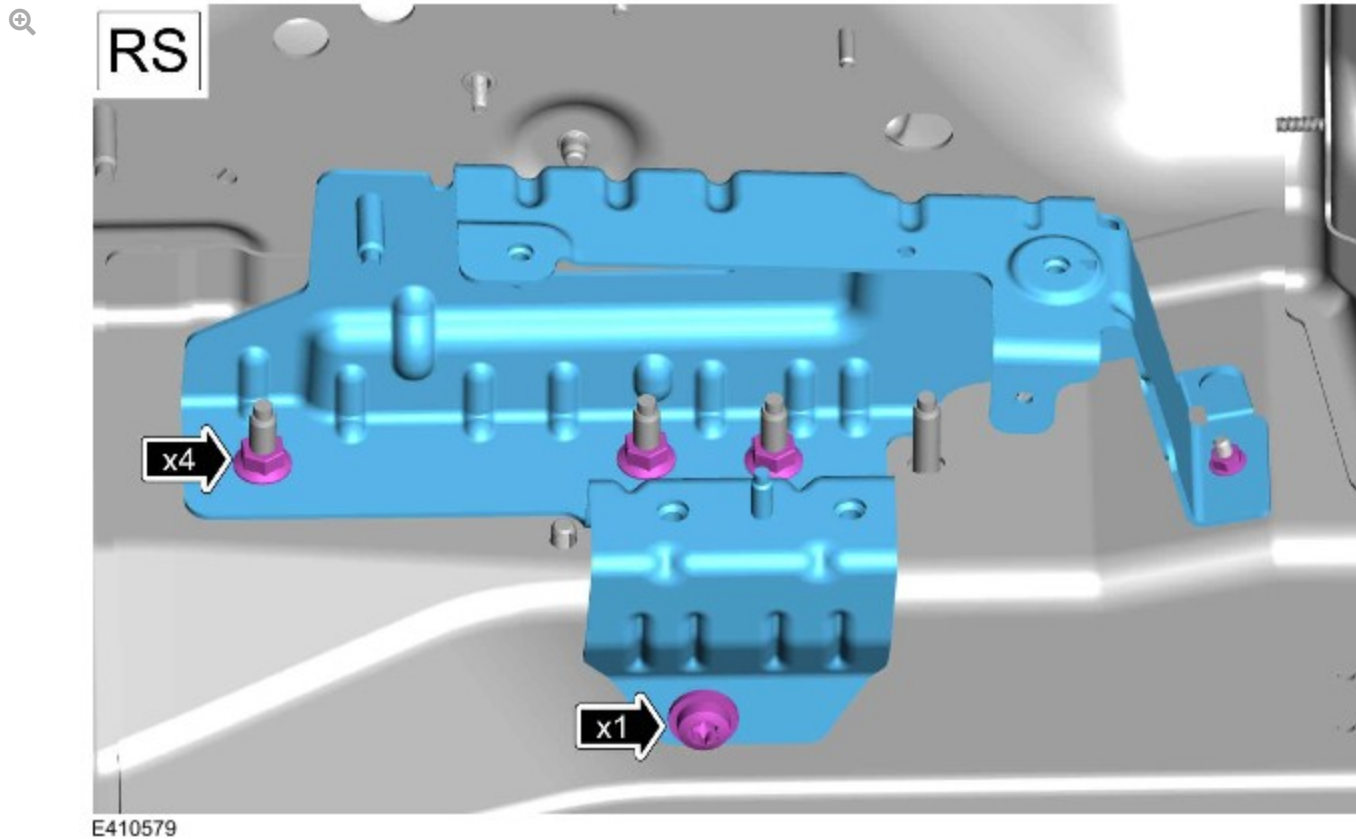
8.

NOTE:

Do not fully tighten the 4 nuts and bolt at this stage.

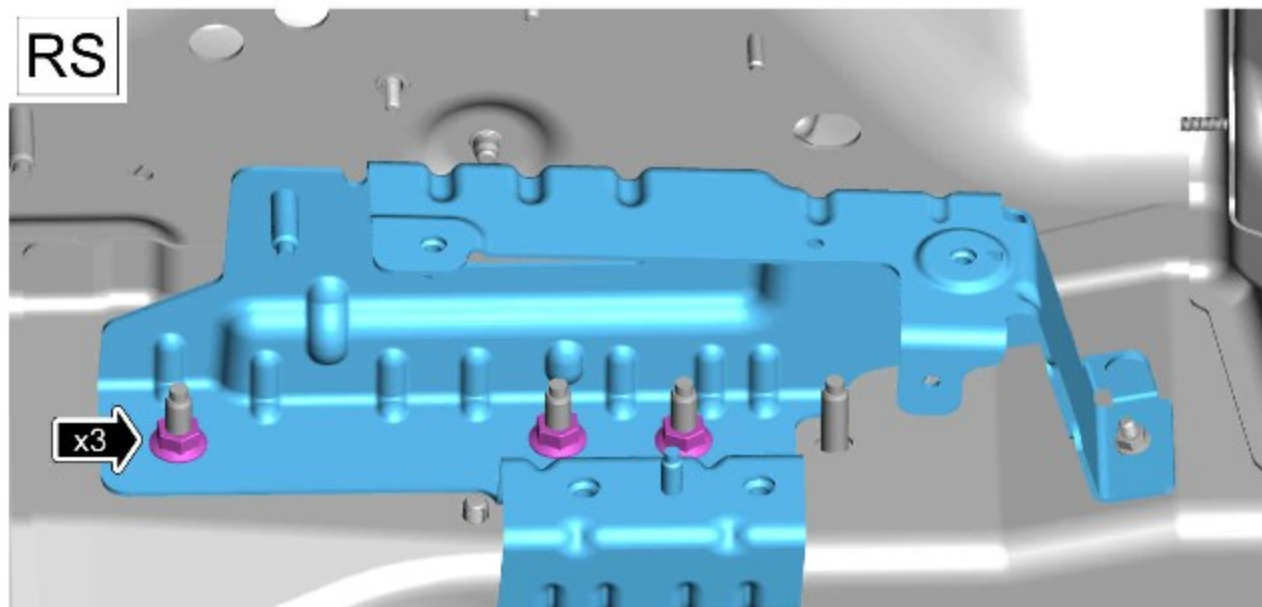
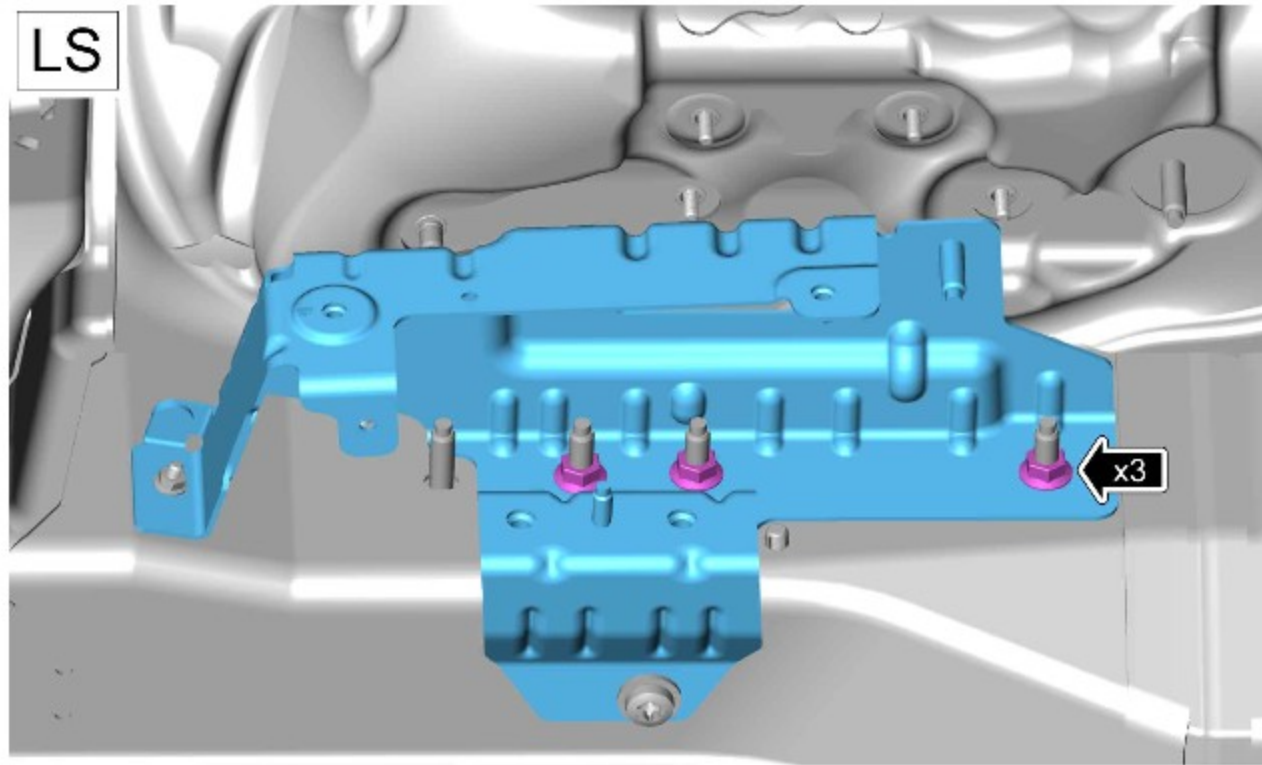
Install the new right side third row seatbelt anchor bracket.

- Install and the 4 nuts.
- Install the bolt.



9. Tighten the 6 nut as shown in the illustration.

- Torque: **45 Nm.**

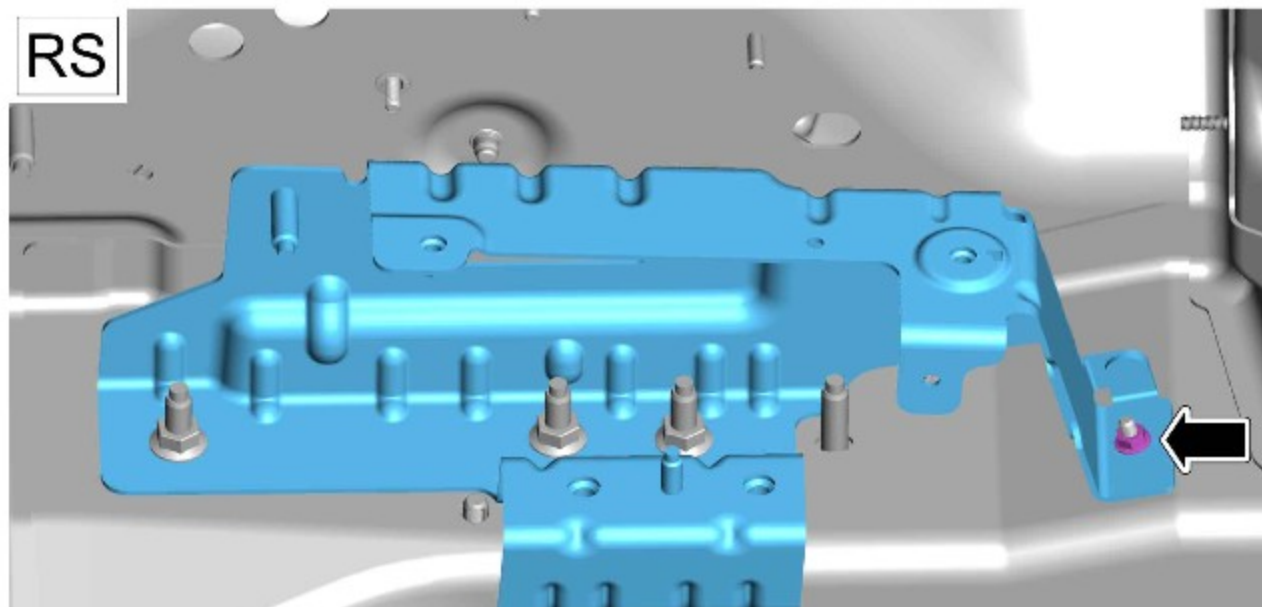
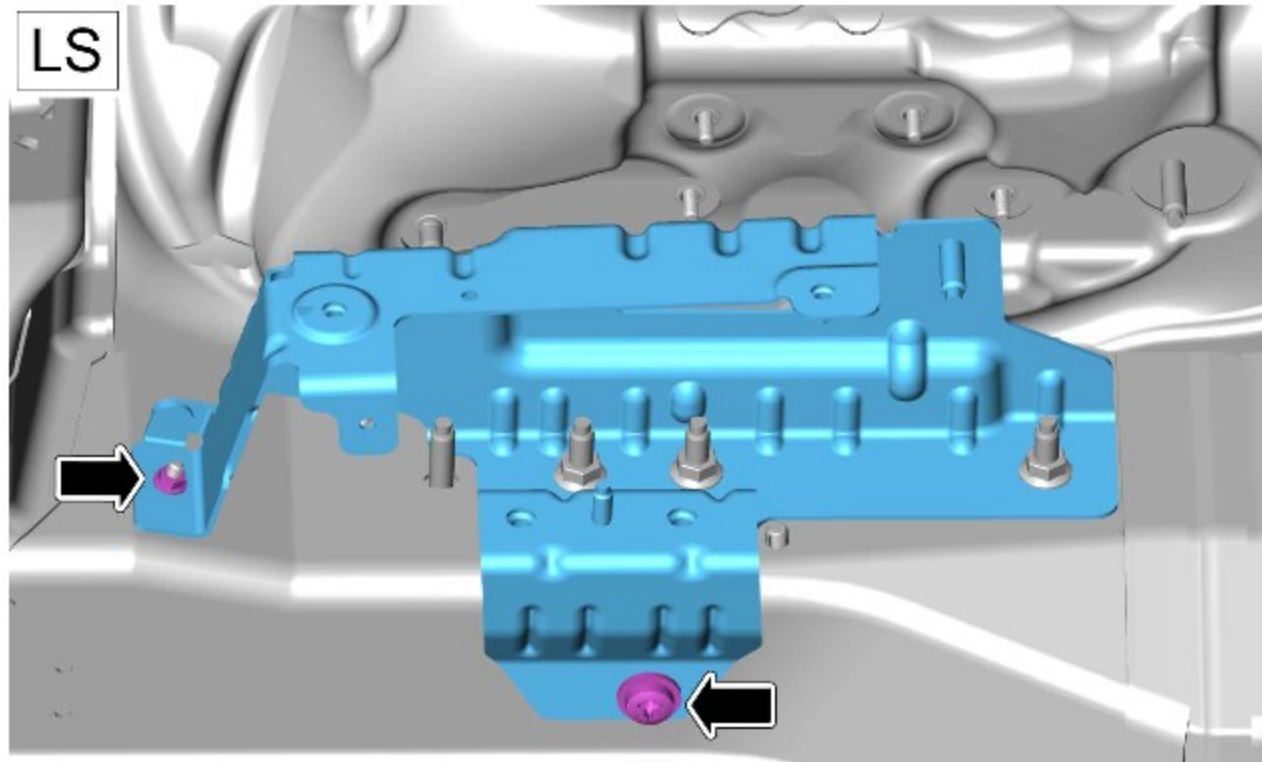


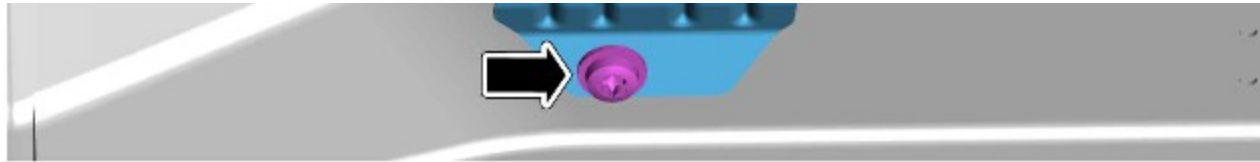


E410580

10. Tighten the 2 nuts and 2 bolts as shown in the illustration.

- Tighten the nuts.
 - Torque: **10 Nm.**
- Tighten the bolts.
 - Torque: **48 Nm.**

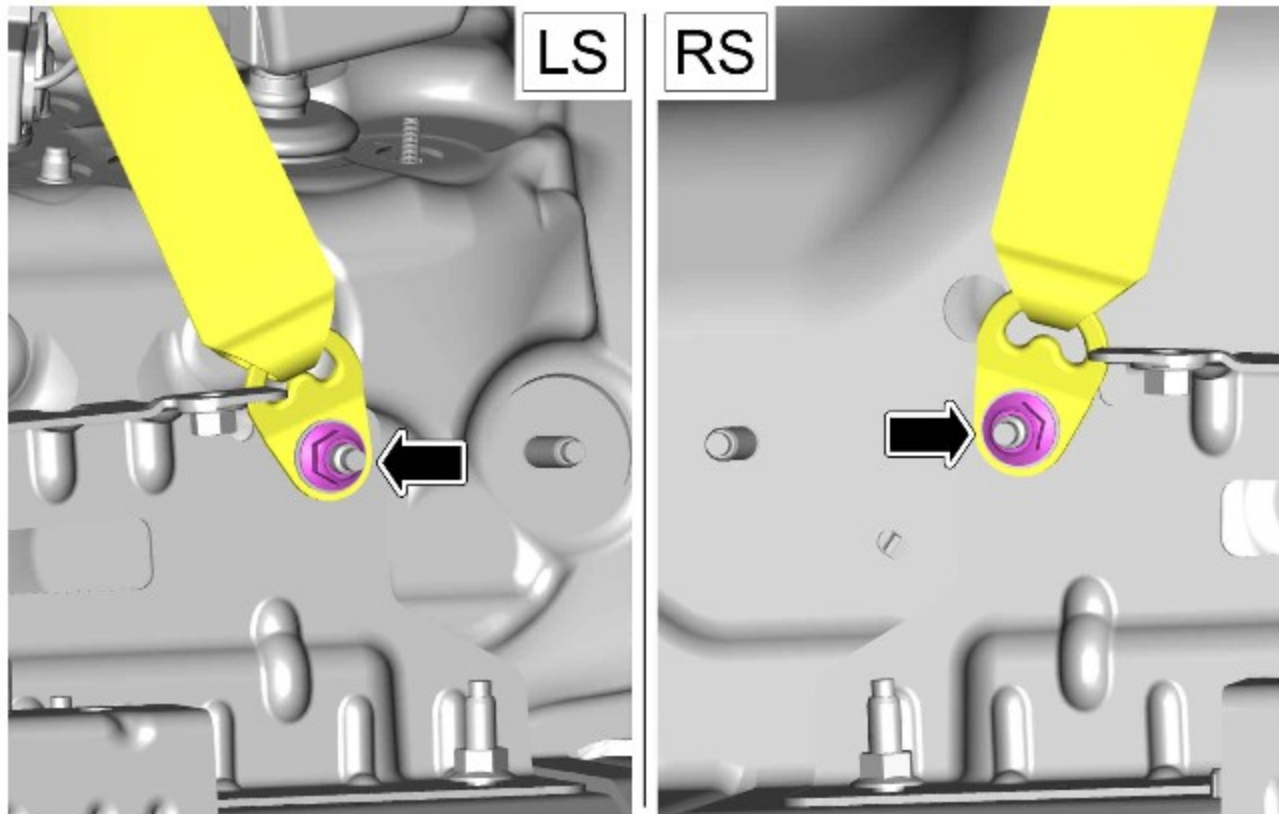




E410581

11. Install the left side and right side third row seatbelt anchor.

- Install and tighten the left side and right side third row seatbelt anchor bolts.
 - Torque: **40 Nm**.



E410575

12. Install the right loadspace trim panel (see TOPIx Workshop Manual section 501-05: Interior Trim and Ornamentation - Removal and Installation - Right Loadspace Trim - 110, Vehicles With: Third Row Seats).

SERVICE INSTRUCTION

- 13.** Install the left loadspace trim panel (see TOPlx Workshop Manual section 501-05: Interior Trim and Ornamentation - Removal and Installation - Left Loadspace Trim - 110, Third Row Seats).
- 14.** Install the third row seat (see TOPlx Workshop Manual section 501-10C: Seating - Third Row Seats - Removal and Installation - Third Row Seat - 110).

SAMPLE CUSTOMER LETTER - FOR INFORMATION ONLY

Name
Address line 1
Address line 2
Address line 3
Post Code

Vehicle Identification Number (VIN):
Registration Number:
Program Number: D108

Date: month/year

SAFETY RELATED RECALL - Defender - Defender 110 Third Row Seatbelt Mounting Bracket - Incorrect Specification

Dear

JLR would like to advise you that during ongoing quality assessment of our product it has been identified that a possible safety related problem may occur on certain JLR vehicles within a specific production range. Read the information below, explaining the actions that we intend to take and what you are required to do.

Why are we contacting you?

A concern has been identified on certain 2026 model year Defender vehicles, where the third-row lower seatbelt anchorage bracket may contain a weld stud of insufficient International Organization for Standardization (ISO) strength, due to material contamination at the supplier.

An insufficiently strong weld stud in this position could result in the safety restraint system not functioning correctly in the event of a crash, increasing the risk of occupant injury.

JLR advise not to use the third-row seats until the repair has been completed.

What will your JLR retailer / authorized repairer do?

At your visit, your preferred JLR retailer / authorized repairer will have the third-row lower seatbelt anchorage bracket replaced.

How long will it take?

The work on your vehicle will be completed as quickly and efficiently as possible in order to minimize inconvenience to you. Your JLR retailer / authorized repairer will be able to advise how long your vehicle will be required for when a booking is made.

What we are asking you to do

Contact your preferred JLR retailer / authorized repairer without delay. To book your vehicle in for this action, you must provide your JLR retailer / authorized repairer with the following details, which are at the beginning of this letter:

- The VIN for your vehicle
- Vehicle registration number of your vehicle.
- The Program Number for the action.

If you do not have a JLR retailer / authorized repairer, access, www.landrover.co.uk or www.landrover.com for contact details.

If you no longer own the vehicle, could you complete the 'Change of Ownership' slip attached to this letter, returning the slip to JLR immediately in the enclosed Freepost envelope. This will enable us to make contact and share this information with the new owner.

If you have concerns

If you experience any concerns relating to this Recall, contact the Service Manager at the JLR retailer / authorized repairer for assistance or contact the JLR Customer Experience Center on 0345 303 2303 or (enter phone number).

This bulletin is being issued in accordance with the legislative or industry requirements concerning vehicle defects. The authorities will closely monitor the response rate of this bulletin.

Treat this matter with the urgency it requires, JLR apologize for any inconvenience this bulletin may cause and thank you, in advance, for your co-operation.

Yours sincerely

Head of Business

Technical Questions And Answers	JLR
FOR USE ON ENQUIRY	
JLR Recall D098	
Defender 110 Third Row Seatbelt Mounting Bracket - Incorrect Specification	

A concern has been identified on certain 2026 model year Defender vehicles, where the third-row lower seatbelt anchorage bracket may contain a weld stud of insufficient International Organization for Standardization (ISO) strength, due to material contamination at the supplier.

Question 1

Why is JLR recalling certain models?

Answer

JLR is conducting a voluntary safety recall involving certain 2026 model year Defender 7-seat vehicles. Customers will be asked to take their vehicles to a JLR retailer / authorized repairer to have the third-row seatbelt anchorage brackets replaced.

Question 2

Can you tell me more about what is wrong with the vehicles?

Answer

Material analysis of the weld studs on the third-row seatbelt anchorage bracket has identified a risk of lower specification material being present. This could increase the risk of injury in the event of a crash.

Question 3

How would the customer become aware of potentially having this concern?

Answer

The concern is invisible to the customer, but in the event of a crash the risk to occupant injury for users of the third-row seats may be increased.

Question 4

Does this concern affect vehicle safety?

Answer

Yes.

Question 5

Has JLR received many complaints?

Answer

JLR has not received any complaints related to this concern.

Question 6

Have there been any accidents, injuries or fires?

Answer

There have been no reported accidents, injuries or fires as a result of this concern.

Question 7

Are there any precautions that can be taken to minimize the risk until the corrective measures are implemented?

Answer

Affected customers will be contacted directly by JLR and are advised to book their vehicles in for repair as soon as possible. Customers are advised to not use the third-row seats until the repair has been completed.

Question 8

How was the concern discovered?

Answer

The concern was identified through JLR's internal reporting process.

Question 9

How long has JLR known about this concern?

Answer

The presence of the potential defect in customer vehicles was known to JLR from March 2026.

Question 10

Is the concern leading you to any concerns regarding the reliability of the vehicle?

Answer

JLR has no concerns with the overall reliability of the vehicle. JLR carefully monitors field data to make sure that any matters relating to safety and compliance are rigorously investigated.

Question 11

What has JLR done in production?

Answer

The concern was cut off in production when components of assured material quality were manufactured and shipped to JLR's vehicle assembly plant for use on vehicles from 27 February 2026.

Question 12

What will JLR retailers / authorized repairers do to the vehicles?

Answer

Vehicles will have the third-row lower seatbelt anchorage bracket replaced.

There will be no charge to the owners for this permanent repair.

Question 13

Which vehicles are affected by this concern?

Answer

2026 model year Defender 7-seat vehicles as below may be affected:

SALE2EEU1T2497912 to SALEA7AX5T2615264*

* Specific vehicles within the [Vehicle Identification Number \(VIN\)](#) range.

Question 14

Are other JLR models affected by this concern?

Answer

No other JLR models are known to be affected by this concern.

Question 15

Are parts available to rework vehicles?

Answer

Parts are available for JLR retailers / authorized repairers to conduct this repair.

Question 16

How much will the recall cost JLR?

Answer

Cost was not a factor in deciding to recall these vehicles.

Question 17

How do I know if my vehicle is affected?

Answer

All owners of potentially affected vehicles will shortly be contacted and invited to make an appointment with a JLR retailer / authorized repairer for the work to be completed.

In some countries, recall information is available online through the brand's web site.

Customers can use the Recall Search at <https://TOPIx.landrover.jlrext.com/TOPIx/vehicle/lookupForm>

Question 18

How long does it take for the vehicle to be inspected and repaired?

Answer

The work will be completed out as quickly and efficiently as possible in order to minimize inconvenience to customers and is expected to take no longer than 2 hours to complete. Naturally, due to JLR retailer / authorized repairer schedules, vehicles may be required for longer.

Note:

Press enquiries must be referred to the JLR Corporate Media office on +44-(0)2475-361000 or jlrmmedia@jaguarlandrover.com