



# VOLUNTARY RECALL CAMPAIGN

Classification: BT26-003	Reference: NTB26-013	Date: March 12, 2026
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## VOLUNTARY SAFETY RECALL CAMPAIGN 2026 KICKS AND SENTRA; FRONT SEAT REPLACEMENT

**CAMPAIGN ID #:** PMA64  
**APPLIED VEHICLES:** 2026 Kicks (P16)  
2026 Sentra (B19)

**Check Service COMM or Dealer Business Systems (DBS)  
National Service History to confirm campaign eligibility.**

### INTRODUCTION

Nissan is conducting this voluntary safety recall campaign on certain specific model year 2026 Kicks vehicles to replace the Front Seat – Driver Side and on certain specific model year 2026 Sentra vehicles to replace the Front Seat – Driver Side or the Front Seat – Passenger Side. This service will be performed at no charge to the customer for parts or labor.

### IDENTIFICATION NUMBER

Nissan has assigned identification number PMA64 to this campaign. This number must appear on all communication and documentation of any nature dealing with this campaign.

### DEALER RESPONSIBILITY

It is the dealer’s responsibility to check Service COMM or Dealer Business Systems (DBS) National Service History for the campaign status on each vehicle falling within the range of this voluntary safety recall which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer’s inventory. **Federal law requires that new vehicles in dealer inventory which are the subject of a safety recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration.** While federal law applies only to new vehicles, Nissan strongly encourages dealers to correct any used vehicles in their inventory before they are retailed.

Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

## SERVICE PROCEDURE

**IMPORTANT:** NNA FQA will provide the predetermined fully assembled seat.

1. Request the replacement seat. Send an email with ALL of the below information to [FQA\\_Inspection\\_support@nissan-usa.com](mailto:FQA_Inspection_support@nissan-usa.com). A response will be provided within 48 business hours.
  - **Subject Line:** PMA64 Kicks/Sentra Front Seat
  - **VIN:**
  - **Shipping Contact Name:**
  - **Shipping Contact Phone#:**
  - **Shipping Contact Email Address:**
  - **Shipping Address:**

### **WARNING**


To avoid the risk of serious personal injury or death and/or damage to the vehicle:


- Before removing the front seat, place ignition switch in the OFF position, disconnect negative battery terminal and wait at least three minutes.
- Do not leave any objects (screwdrivers, tools, etc.) on the seat during seat repair. It can lead to personal injury if the side air bag module should accidentally deploy.
- Do not drop, tilt, or bump the side air bag module while installing the seat. Always handle it with care.
- When removing and installing the seat, use shop cloths to protect components from damage.
- Perform zero point reset when installing passenger side seat (Sentra only).

2. Replace the affected seat.

• **Kicks Front Seat Driver Side:**

- Refer to the ESM: **BODY INTERIOR > SEAT > REMOVAL AND INSTALLATION > FRONT SEAT > DRIVER SIDE > Removal and Installation**

 **NOTE:**  
When installing the driver side seat, tighten the bolts to specification in the order shown.




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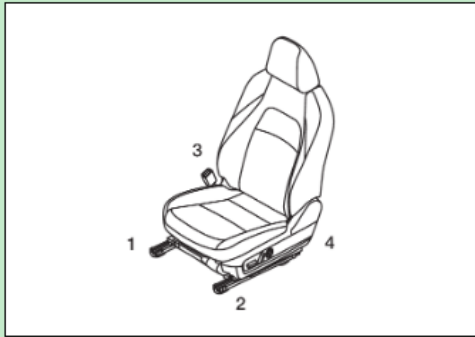
Seat bolts : 40.0 N·m (4.1 kg-m, 30 ft-lb)

Figure 1

• **Sentra Front Seat Driver Side:**

- Refer to the ESM: **BODY INTERIOR > SEAT > REMOVAL AND INSTALLATION > FRONT SEAT > DRIVER SIDE > Removal and Installation**

 **NOTE:**  
• When installing the driver side seat, tighten bolts to specification in the order shown.




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Driver side seat bolt torque : 50 N·m (5.1 kg-m, 37 ft-lb)

Figure 2

· **Sentra Front Seat Passenger Side:**

- Refer to the ESM: **BODY INTERIOR > SEAT > REMOVAL AND INSTALLATION > FRONT SEAT > PASSENGER SIDE > Removal and Installation**
- Complete Zero Point Reset after replacing front seat passenger side.
  - ∅ Refer to the ESM: **RESTRAINTS > SRS AIR BAG CONTROL SYSTEM > BASIC INSPECTION > INSPECTION AND ADJUSTMENT > ZERO POINT RESET > Special Repair Requirement**

 **NOTE:**  
When installing the passenger side seat, tighten the bolts to specification in the order shown.



Passenger side seat bolt torque :50 N-m (5.1 kg-m, 37 ft-lb)

Figure 3

3. Use a box cutter or similar tool to destroy the seat back and seat bottom covers of the original seat after it is removed from the vehicle.

**CAUTION**

To avoid the risk of minor or moderate personal injury, use caution when handling sharp tools.

## CLAIMS INFORMATION

Submit a "CM" line claim using the following claims coding:

CAMPAIGN ("CM") ID	DESCRIPTION	OP CODE	FRT
PMA64	Contact FQA and Replace LH Front Seat Assembly	PMA640	0.5
	Contact FQA, Replace RH Front Seat Assembly and Perform Zero Point Reset <b>(Sentra Only)</b>	PMA641	0.6

## EXPENSE CODE

EXPENSE CODE	DESCRIPTION	MAX AMOUNT
750	Seat Part Allowance	\$1450

## AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
March 12, 2026	NTB26-013	Original bulletin published

