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		Title:			Group: n/a	
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Aftersales Bulletin

A 03 2026 05 – RR31 Rear Seat Belt Fixing Bolt Connection Check

Dear Dealers,

Usage Notice

Documents relating to the technical campaign may not be forwarded either in whole or in part, as a document copy, fax, or e-mail. They are for internal use only.

Dealers are reminded that failing to perform a Technical Campaign on a vehicle before the transfer of title (new or used vehicle) could be found to be in breach of consumer protection rules or a breach of sale of contract legislation. Similarly, vehicles that are loaned or hired to customers or employees during the course of business prior to performing Technical Campaigns could expose Rolls-Royce Motor Cars and its dealer network to liability claims.

Please ensure that a check is made for outstanding Technical Campaigns before vehicle handover to a customer or employee. If any outstanding action is identified, the rework must be performed before the handover takes place. For vehicles on long-term loan, periodic checks should be made during the course of the loan period and any new actions identified should be communicated to the customer within a reasonable timeframe. Documentary evidence of such checks being performed should be retained with the vehicle records.

USA - TECHNICAL CAMPAIGN (**RECALL 26V-143**) - Complete as soon as possible, using all available means to recall the vehicle for correction.

PLEASE DO NOT SELL, LEASE OR DELIVER ANY VEHICLE COVERED BY THIS NOTIFICATION UNTIL THE DELIVERY STOP REPAIR HAS BEEN PERFORMED. THIS MEANS THAT DEALERS MAY NOT DELIVER NEW MOTOR VEHICLES TO A CONSUMER UNTIL IT IS FIXED OR USE/SELL REPLACEMENT EQUIPMENT/PARTS SUBJECT TO A DELIVERY STOP.

ALSO, YOU SHOULD NOT SELL, LEASE OR DELIVER ANY PROVENANCE (CPO) OR USED VEHICLES SUBJECT TO A DELIVERY STOP UNTIL THE REPAIR IS COMPLETED.



This Technical Campaign replaces the Delivery Stop with reference code STOP026738, initially published on 11 February 2026.

1. Situation

A small number of Rolls-Royce Cullinan (RR31) and Black Badge Cullinan (RR31BB) vehicles have been assembled with fixing bolts on the left and right side of the rear seat safety belts, or on the rear bench seat configuration backrest locking brackets, one of which may not have been tightened to specifications on the vehicle body. To address this possible issue, Rolls-Royce Motor Cars has decided to issue a safety recall, and all fixings will need to be checked to ensure the fixings are torqued to specification.

In the interest of safety, within the client notification letter we will recommend not using the rear seating positions and not carrying goods in the rear luggage compartment prior to having the remedy performed. Dealers should check for vehicles which are subject to this Technical Campaign using AWP (Aftersales Workplace) or S-Gate/AIR.

2. Procedure

The fixings that require checking are shown on page 3 or 5 depending on variant (Bench or Individual seats).

If any of the fixings of positions 1, 2 or 3 are found loose or not torqued to specification – please inspect the automatic seat belt mechanism (belt webbing, retractor, etc.) and check for any damage. If damage is found, please replace the seat belt mechanism.

If the fixing of position 1, 3 or 4 is found to be loose, retorque the fixing without replacement.

If the fixing of position 2 has not been tightened to the required torque, it needs to be replaced.

Care point: Care and attention should be taken to ensure all leather surfaces are protected during the check/repair procedure, to prevent risk of damage and overall repair time.

If any of the identified bolts are found to be missing, a selection of spares has been sent to each dealership to cover the number of vehicles expected to be checked/repared.

Bench Seat variant:

Follow the below REPs to gain access to the fixings:

REP-REP-P-5147161-RR31 – Carpet removal for seat back fixing (right)

REP-REP-P-5147151-RR31 – Carpet removal for seat back fixing (left)

REP-REP-P-7211380-RR31 – LHS Seat belt access

REP-REP-P-7211381-RR31 – RHS Seat belt access

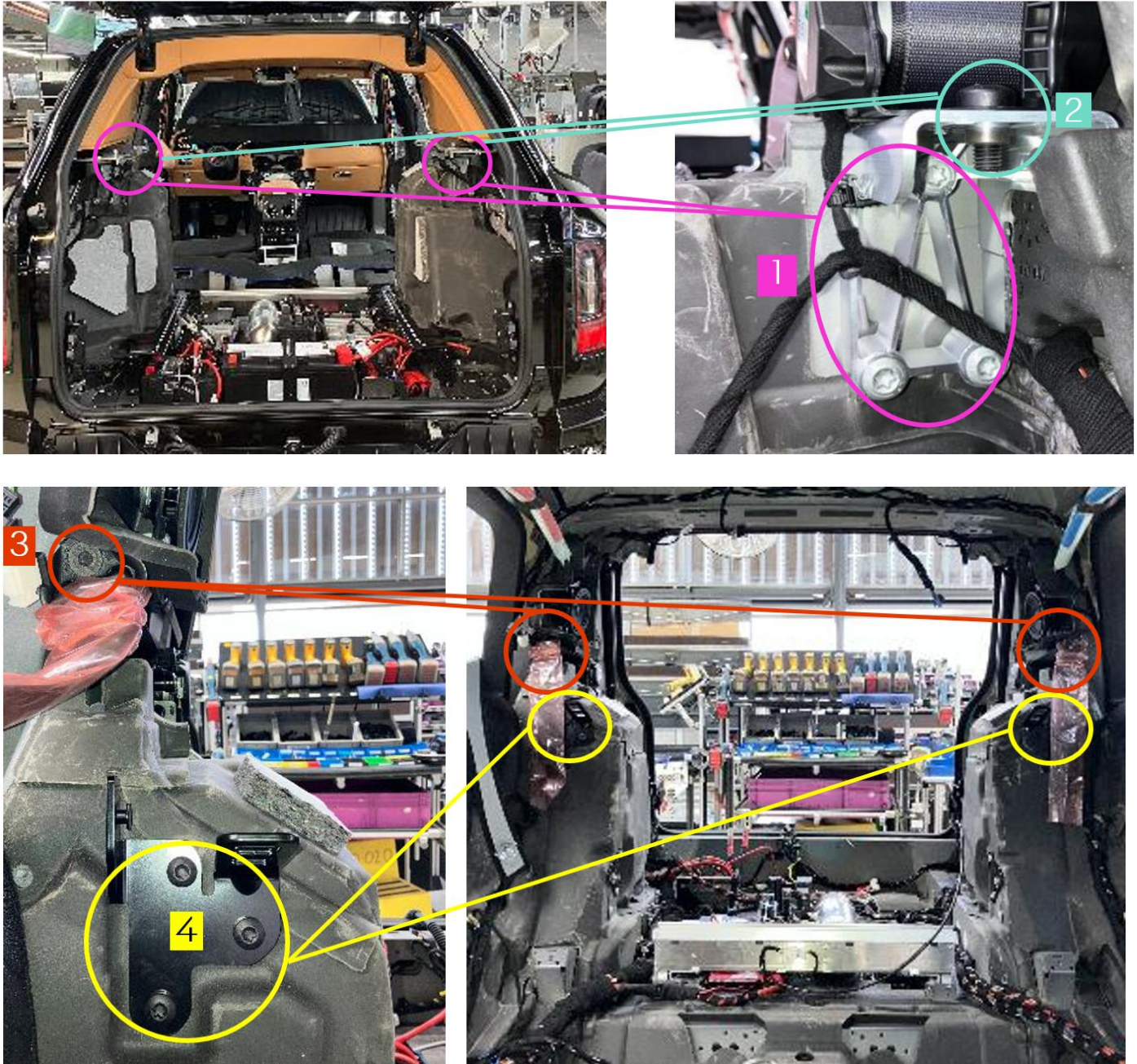


Fixing	Number	Torque
Seat Belt Module x3 REP-REP-P-7211380-RR31-LHS REP-REP-P-7211381-RR31-RHS	1	42.0 Nm
Seat Belt Module x1 REP-REP-P-7211380-RR31 REP-REP-P-7211381-RR31	2	42.0 Nm
Seat Belt Deflector x1 REP-REP-P-7211380-RR31 REP-REP-P-7211381-RR31	3	42.0 Nm
Bench Striker x3 REP-REP-P-5147151-RR31 - Carpet removal REP-REP-P-5147161-RR31 - Carpet removal	4	38.0 Nm

See reference pictures below



RR31 REAR SEAT BELT FIXING (Bench Seat)





Individual Seat variant:

Follow the below REPs to gain access to the fixings:

REP-REP-P-7211385-RR31 – LHS Seat belt access

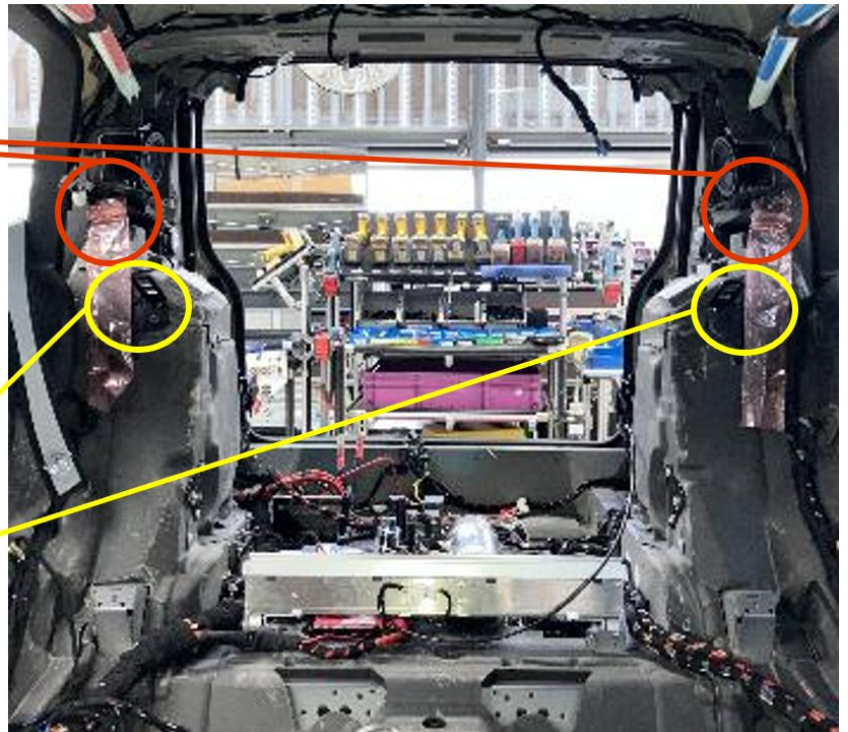
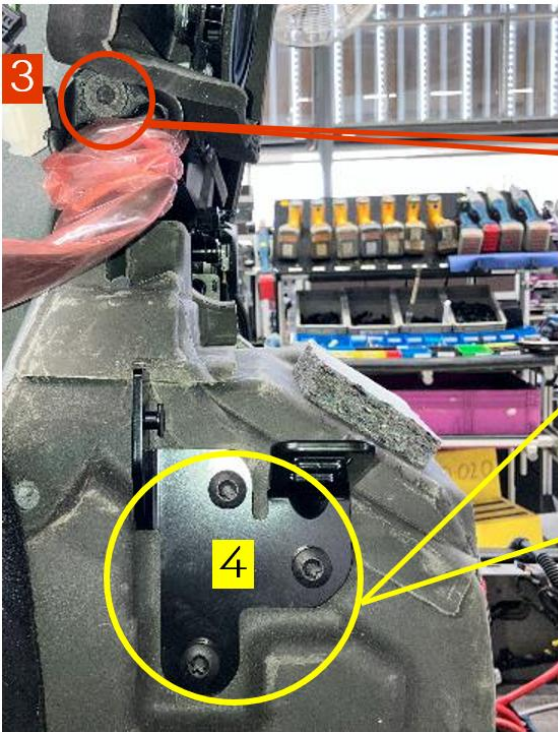
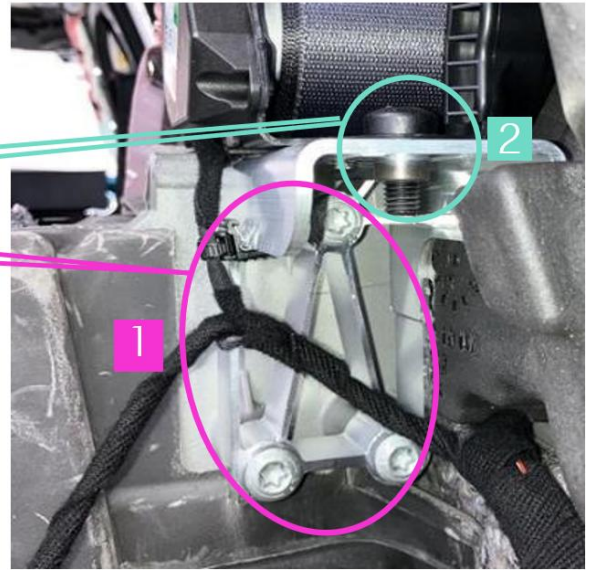
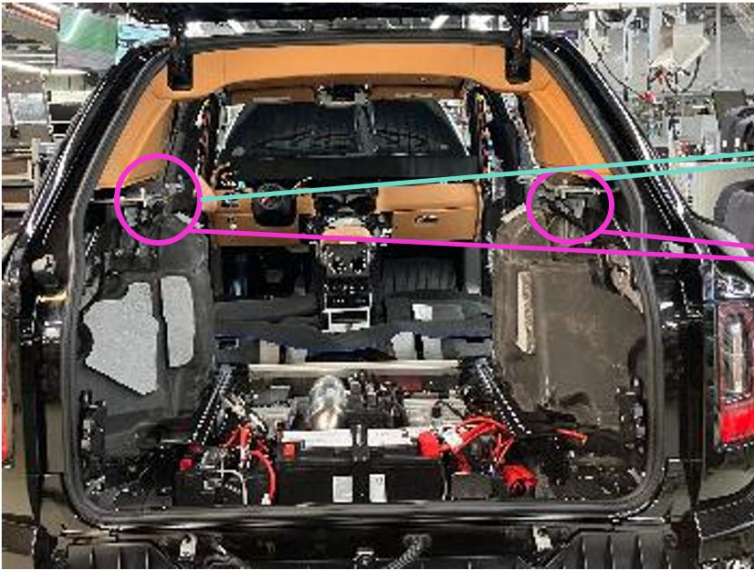
REP-REP-P-7211386-RR31 – RHS Seat belt access

Fixing	Number	Torque
Seat Belt Module x3 REP-REP-P-7211385-RR31-LHS Seat belt access REP-REP-P-7211386-RR31-RHS Seat belt access	1	42.0 Nm
Seat Belt Module x1 REP-REP-P-7211385-RR31 LHS Seat belt access REP-REP-P-7211386-RR31 RHS Seat belt access	2	42.0 Nm
Seat Belt Deflector x1 REP-REP-P-7211385-RR31 REP-REP-P-7211386-RR31	3	42.0 Nm

See reference pictures below



RR31 REAR SEAT BELT FIXING (Individual Seat)





3. Parts Information

A selection of spares has been sent to each dealership to cover the number of vehicles expected to be checked/repaired.

Description	Part Number	Quantity
Seat belt fixing (Position 2) if required	07 14 9148299	(Supplied as spare)
Seat belt fixing (Position 1) if required	07 11 9907361	(Supplied as spare)

During vehicle inspection, order the following parts, only if necessary.

Description	Part Number	Quantity
Seat belt fixing (Position 3) if required	07 12 9908679	(Order only if required)
Seat belt reel/s (if damage is found)	Check ETK for part number	1 of each if required

Note. Other small parts such as clips, blind rivets, screws, nuts, and seals, which must be replaced based on the ISTA repair instructions, are to be selected from the Electronic Parts Catalogue according to the respective vehicle type and invoiced under the special defect code.

4. Warranty Information

Claims are subject to current Warranty terms.

Defect Code: 00 72 97 02 00

*Bench Seat:

Labor Code	Description	Labor	Notes
72 11 383	Removing and installing/replacing rear left and right upper seat belt	32 FRU	Main work
51 47 670	Removing and installing or replacing luggage compartment trim panels for both wheel housings	24 FRU	Plus position

*Individual Seat:

Labor Code	Description	Labor	Notes
72 11 385	Removing and installing/replacing rear left upper seat belt (with rear comfort seats)	53 FRU	Main work
72 11 886	Removing and installing/replacing rear right upper seat belt (with rear comfort seats)	52 FRU	Plus position

*Only use **one** of the above codes.



Important! When submitting a warranty claim, if no 'repair date' is entered into the warranty claims system (WDF), it will default to the claim entry date. Therefore, it is important you add the correct 'repair date' that corresponds to the last clocking stamp on your repair order for this repair. Submission of incorrect repair dates may lead to compliance issues and affect the accuracy of internal reports.