



Safety Recall

Code: 97TC

Subject Transmission Ground Wire

Document History

Date	Summary
03/25/2026	Updated work instructions to include parts information for wiring repairs, if needed. Updated claiming information to include the VAS1978 wiring repair kit reference.
03/13/2026	Original publication

Affected Vehicles

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2025	2026	JETTA	48,165
CAN	2025	2026	JETTA	13,318

Check Campaigns/Actions screen in ELSA on the day of repair to verify that a VIN qualifies for repair under this action. ELSA is the only valid campaign inquiry & verification source.

- ✓ Campaign status must show "open."
- ✓ If ELSA shows other open action(s), inform your customer so that the work can also be completed at the same time the vehicle is in the workshop for this campaign.

Problem Description

The transmission ground wire may not have been connected during production. If the ground wire is not connected, there will be an open electrical circuit. An open circuit may increase the risk of excessive current draw, possibly increasing the risk of a fire.

Corrective Action

Inspect and, if necessary, repair the affected transmission ground wire.

A disconnected ground cable is expected to be present only on a very small number of vehicles (less than 1%).

Code Visibility

On March 13, 2026, the campaign code was applied to affected vehicles.

Owner Notification

Owner notification will take place in March 2026. Owner letter examples are included in this bulletin for your reference.

Additional Information

Please alert everyone in your dealership about this action, including Sales, Service, Parts and Accounting personnel. Contact Warranty if you have any questions.

IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

USA Dealers - New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Canada Dealers – New Vehicles in Dealer Inventory: Dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Canadian Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

All Dealers - Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

Dealers must ensure that every affected inventory vehicle has this campaign completed before delivery to consumers.

Fill out and affix Campaign Completion Label (CAMP 010 000) after work is complete.
Labels can be ordered at no cost via the Compliance Label Ordering portal at www.vwhub.com.

Parts Information

CRITICAL PARTS INFORMATION



STOP!



Do not order parts unless they are absolutely needed! The expected need for part replacement is less than 1%.

Ordering parts unnecessarily will cause delays.

Claim Entry Instructions

The labor times listed here may differ from the labor operations and labor times listed in ELSA.

After campaign has been completed, enter claim as soon as possible to help prevent work from being duplicated elsewhere. Attach the ELSA screen print showing action open on the day of repair to the repair order.

If a customer declines campaign work, refer to the "Customer Declines Campaign/Update Repair" section in the Campaign/Update Policy and Procedures Manual.

Service Number	97TC		
Damage Code	0099		
Parts Vendor Code	WWO		
Claim Type	Sold vehicle: 7 10 Unsold vehicle: 7 90		
Causal Indicator	Mark labor as causal if ground cable was connected Mark Contr. Un.* as causal if ground cable was not connected		
Vehicle Wash/Loaner	Do not claim wash/loaner under this action. Loaner/rental coverage cannot be claimed under this action. However, loaner/rental may be covered under the current loaner/mobility program. Please refer to the Volkswagen Warranty Policy and Procedures Manual for loaner claims information and reimbursement details.		
Criteria I.D.	01		
	Check transmission ground cable connection and connection was ok.		
	LABOR		
	Labor Op	Time Units	Description
	0183 00 99	20	Inspect ground cable and cable is ok

Continued on next page

OR	Check transmission ground cable connection and ground cable was not connected		
	LABOR		
	Labor Op	Time Units	Description
	9787 05 99	20	Inspect ground cable and cable is NOT ok
	3863 19 30	SEE ELSA	ECM for auxiliary pump remove+reinstall
	9709 41 56	SEE ELSA	Central wiring harness repair
	2706 89 50	SEE ELSA	Connect battery charger
	0150 00 60	Time stated on diagnostic protocol	GFF/Guided Functions
	PARTS		
	Quantity	Part Number	Description
	1.00	09U927152* (confirm part number in ETKA)	Contr. Un.*
	1.00	1J0919231	HOUSING
	As needed	SEE ETKA and VAS 1978 Kit	Wires, butt connectors, connector seals

Customer Letter Example (USA)

<MONTH YEAR>

<CUSTOMER NAME>

<CUSTOMER ADDRESS>

<CUSTOMER CITY STATE ZIPCODE>

This notice applies to your vehicle: <MODEL YEAR> <BRAND> <CARLINE>, <VIN>

NHTSA: 26V138

Subject: Safety Recall 97TC - Transmission Ground Wire

Dear Volkswagen Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Volkswagen has decided that a defect, which relates to motor vehicle safety, exists in certain 2025-2026 model year Volkswagen vehicles. Our records show that you are the owner of a vehicle affected by this action.

What is the issue?

The transmission ground wire may not have been connected during production. If the ground wire is not connected, there will be an open electrical circuit. An open circuit may increase the risk of excessive current draw, increasing the risk of a fire.

What will we do?

To correct this defect, your authorized Volkswagen dealer will inspect and, if necessary, repair the affected transmission ground wire.

The inspection will take about half an hour to complete. If a repair is needed, your dealer will need to order the necessary parts. Once your dealer has the parts, the repair will take about two hours to complete. Both the inspection and repair (if needed) will be performed for you free of charge.

Please keep in mind that your dealer may need additional time for the preparation of the work, as well as to accommodate their daily workshop schedule.

What should you do?

Please contact your authorized Volkswagen dealer without delay to schedule this recall work. To set up an appointment online, please visit www.vw.com/find-a-dealer.

Additional Information

- If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten (10) days of receipt.
- If your authorized Volkswagen dealer fails or is unable to complete this work free of charge within a reasonable time, if you have changed your address or no longer own the vehicle identified in this letter, or if you should have any questions about this communication, please reach out to us using your preferred method of communication at www.vw.com/contact or by calling us at 800-893-5298.
- If you still cannot obtain satisfaction, you may file a complaint with: The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY:1-888-275-9171); or go to <http://www.safercar.gov>.
- To check your vehicle's eligibility for repair under this or any other recall/service campaign, please visit www.vw.com/lookup and enter your Vehicle Identification Number (VIN) into the Recalls and Service Campaigns Lookup tool.

We apologize for any inconvenience this matter may cause; however, we are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Sincerely,

Volkswagen Customer Protection

Customer Letter Example (Canada)

<MONTH YEAR>

<CUSTOMER NAME>

<CUSTOMER ADDRESS>

<CUSTOMER CITY STATE ZIPCODE>

This notice applies to your vehicle: <MODEL YEAR> <BRAND> <CARLINE>, <VIN>

Transport Canada Recall: 2026-110

Subject: Safety Recall 97TC - Transmission Ground Wire

Dear Volkswagen Owner,

This notice is sent to you in accordance with the requirements of the *Motor Vehicle Safety Act*. This is to inform you that your vehicle may contain a defect that could affect the safety of a person. Our records show that you are the owner of a vehicle affected by this action.

What is the issue?

The transmission ground wire may not have been connected during production. If the ground wire is not connected, there will be an open electrical circuit. An open circuit may increase the risk of excessive current draw, increasing the risk of a fire.

What will we do?

To correct this defect, your authorized Volkswagen dealer will inspect and, if necessary, repair the affected transmission ground wire.

The inspection will take about half an hour to complete. If a repair is needed, your dealer will need to order the necessary parts. Once your dealer has the parts, the repair will take about two hours to complete. Both the inspection and repair (if needed) will be performed for you free of charge.

Please keep in mind that your dealer may need additional time for the preparation of the work, as well as to accommodate their daily workshop schedule.

What should you do?

Please contact your authorized Volkswagen dealer without delay to schedule this recall work.

Additional Information

- If you are the lessor and registered owner of the vehicle identified in this letter, you shall forward this letter (and any subsequent notice, if applicable) to the lessee within ten (10) days of receipt.
- If your authorized Volkswagen dealer fails or is unable to complete this work free of charge within a reasonable time, if you have changed your address or no longer own the vehicle identified in this letter, or if you should have any questions about this communication, please contact Customer Relations, Monday through Friday from 8AM to 8PM EST by phone at 1-800-822-8987 or via our "Contact Us" page at www.vw.ca.

We apologize for any inconvenience this matter may cause; however, we are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Sincerely,

Volkswagen Customer Protection

Repair Overview



- Inspect transmission ground cable connection (673).

NOTE

- These repair instructions may differ from the labor operations and labor times listed in ELSA.
- Damages resulting from improper repair or failure to follow these work instructions are the dealer's responsibility and are not eligible for reimbursement under this action.
- This procedure must be read in its entirety prior to performing the repair.
- Due to variations in vehicle equipment and options, the steps/illustrations in this work procedure may not identically match all affected vehicles.
- Diagnosis and repair of pre-existing conditions in the vehicle are not covered under this action.
- When working during extreme temperatures, it is recommended that the vehicle be allowed to acclimate inside the shop to avoid temperature-related component damage/breakage.

Repair Instruction


Section A - Check for Previous Repair

TIP

If Campaign Completion label is present, no further work is required.

Applicable criteria ID(s)	Campaign/Action Status
01 	Open 

EXAMPLE

Campaign/Action	Start	Designation
	2015-11-10	W-SERV_ACT -
	2018-12-13	RECALL -
	2017-05-16	A-RECALL -

EXAMPLE

- Enter the VIN in Elsa and proceed to the “Campaign/Action” screen.

TIP

On the date of repair, print this screen and keep a copy with the repair order.

- Confirm the Campaign/Action is open <arrow 1>. If the status is closed, no further work is required.
- Note the Applicable Criteria ID <arrow 2> for use in determining the correct work to be done and corresponding parts associated.

CRITICAL REPAIR STEP

 **STOP!** 

All campaigns/actions with a repair available must be performed in order of the Start date <arrow 3>. The oldest should be performed first (unless otherwise noted in the repair instructions).

Proceed to Section B

Section B – Repair Procedure



NOTE

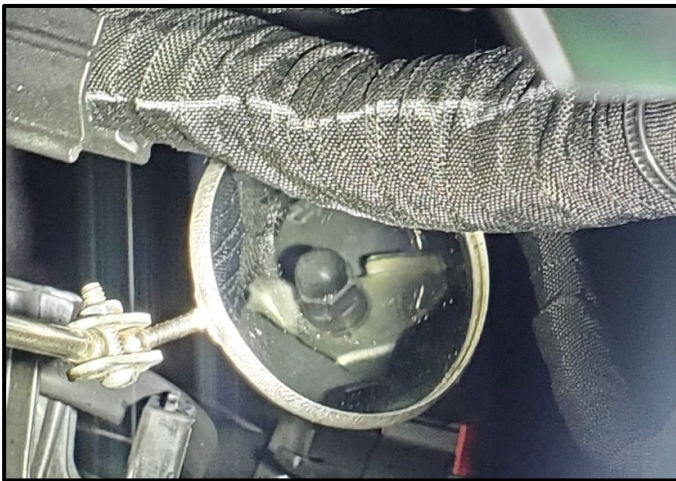
There is no need to check the torque of the ground connection. If the issue is present, the transmission ground cable will not be connected at all.

A disconnected ground cable is expected to be present only on a very small number of vehicles (less than 1%).

- The ground connection for the transmission ground cable <arrow> to left front crossmember will be checked.



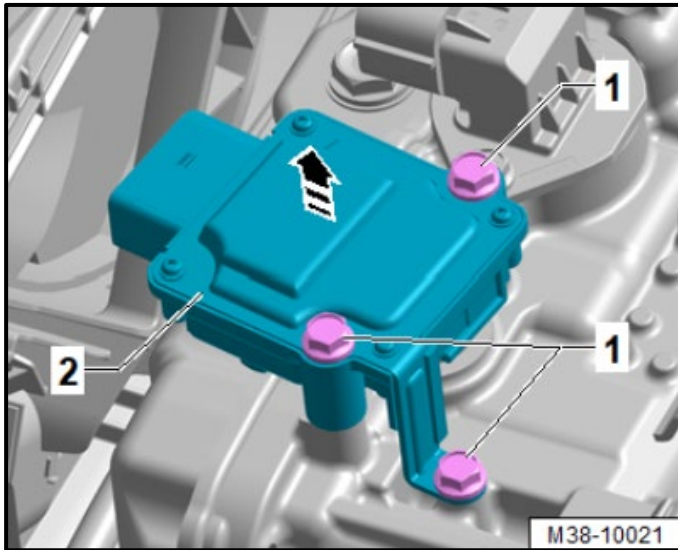
- Using adequate lighting, the ground connection can be checked using an inspection mirror (as shown) or a suitable borescope/endoscope.
- The airbox does not require removal to complete the inspection.





- If the transmission to body ground cable <1> is connected:
 - No further work is required.
 - Proceed to Section D.
- If the transmission to body ground cable <1> is not connected:
 - The Auxiliary Hydraulic Pump Control Module and its connector must be replaced.
 - Proceed to Section C.

Section C – Auxiliary Hydraulic Pump Control Module Replacement



NOTE

Without a proper transmission ground, high current flows through the Auxiliary Hydraulic Pump Control Module ground during engine start. This can damage the module. Therefore, the module, the 4-pin module connector and any damaged wiring must also be replaced if the transmission ground cable was not connected to the left crossmember.

- Replace the module <2> according to the ELSA Repair Manual:
 - Repair manual > Drivetrain > 8-Speed Automatic Transmission 09U > 38 Gears, Hydraulic Controls > ATF System > Auxiliary Hydraulic Pump Control Module, Removing and Installing
- Replace the 4-pin connector housing to the module.
- Replace any damaged wires, ensuring the proper wire size, pin type and connector seals are used.

Part Number	Part Description	Quantity
09U-927-152	Transmission Aux pump	1
1J0-919-231	Aux pump connector housing	1
000-979-227-E	Terminated repair wire for repair of the power and/or ground circuits	1
000-979-021-E	Terminated repair wire for repair of the CAN circuit(s)	1
357-972-742-B	Seal for connector housing, power and ground circuits	Up to 2
357-972-741	Seal for connector housing, CAN circuits	Up to 2
000-979-940	Butt connector for CAN circuits	Up to 2
000-979-942	Butt connector for power and/or ground circuits	Up to 2

Proceed to Section D

Section D – Campaign Completion Label

Install Campaign Completion Label

- Fill out and affix Campaign Completion Label, part number CAMP 010 000, next to the vehicle emission control information label.

 **TIP**

Ensure Campaign Completion Label does not cover any existing label(s).

Proceed to Section E

Section E - Parts Return/Disposal

Properly store (retain), destroy or dispose of removed parts in accordance with all state/province and local requirements, unless otherwise indicated and/or requested through the Warranty Parts Portal (WPP) for U.S. and the Part Destruction and Core Disposition Report for Canada.