

Recall Campaign Bulletin



April 2026

TO: ALL MERCEDES-BENZ DEALERS

CAMPAIGN NO.	2026030005
CAMPAIGN DESC.	26P7296003
NHTSA ID	26V134
SUBJECT	Check and Correctly Install Bowden Cable Release Mechanism
MODEL(S)	GLA (247 platform)
MODEL YEAR(S)	2026
CAMPAIGN POPULATION	10

Campaign Technical Instructions

Prior to performing this Campaign:

Check the Vehicle Master Inquiry (VMI) to verify this campaign applies to the specific vehicle.

1. Always check for other open campaigns and perform them accordingly!
2. Review the entire campaign bulletin first, and perform the procedures exactly as described.

Order No. P-RC-2026030005

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Model(s): 247

Primary Parts Information

i Small parts such as screws, lock nuts, sealing rings, cable ties, fluids, sealant, etc. are not listed in the parts list. The required small parts are taken into account in the budgeting.

Check/Test Procedure

1. Release door trim elements on front and rear doors

i The door trim elements are released but are not completely removed. **No electrical connectors are disconnected!**

For basic information, review WIS document **AR72.10-P-6575MFA** (front door) and **AR72.12-P-1011MFA** (rear door)

2. Check the bowden cable for the interior door opener (Figure 1, A) is correctly mounted in the crown clip (Figure 1, C) at the interior door release mechanism (Figure 1, B).

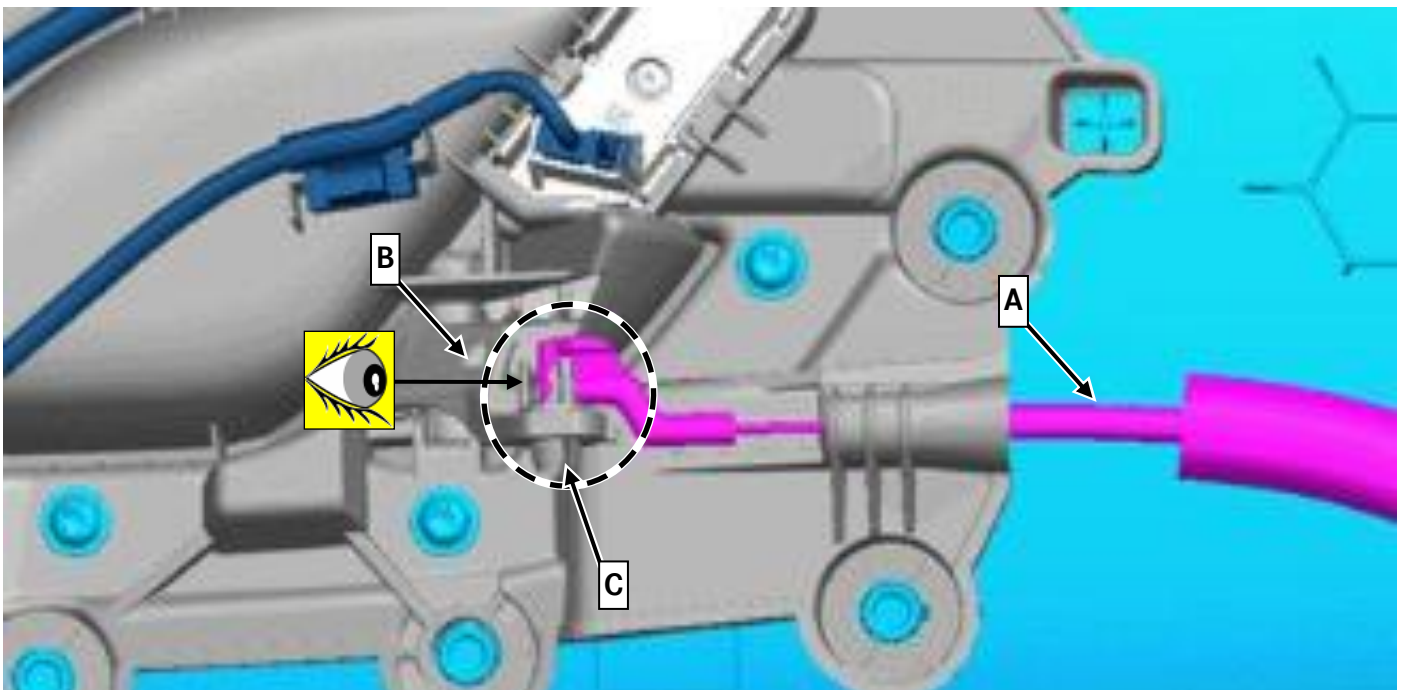


Figure 1

- a. If the bowden cable for the interior door handle is **correctly** hooked on and clipped into place:
 - Check all doors and then end the measure.
- b. If the bowden cable for the interior door handle is **not correctly** hooked on and clipped into place:
 - Perform **Work Procedure** for the affected interior door handle(s).

Model(s): 247

Work Procedure

1. Hook and clip the interior door handle bowden cable correctly into the crown clip (Figure 1, C).
i Check bowden cable and door lock for proper function.
2. Assemble in reverse order.

Warranty Information

i **Note:** The following allowable labor operation should be used when submitting a warranty claim for this repair:

Damage Code	Operation Number	Description	Labor Time (hrs.)
72 960 03	11-1576	Check bowden cables of interior door lock handles on all 4 doors Includes: Release and fasten door trim elements	1.3
	11-1577	Correctly hook in bowden cables of interior door lock handle Includes: Hook and clip in 1-4 bowden cables	0.1

i **Note:** Always check XENTRY Operation Time (XOT) for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.