



SAFETY RELATED RECALL

Global Recall Action
Number: D095

Subject: Panoramic Roof Side Finishers	Publication No.: D095
	Model: Range Rover (LK)
	Model Year: 2022 - 2026
	Model: Range Rover Sport (L1)
	Model Year: 2023 - 2026
	Date of Issue: 21 May 2026

To:	All National Sales Companies (NSCs), importers, retailers and authorized repairers.
For the Attention of:	The approved JLR retailer / authorized repairer.
Important:	NOTE: The information in this campaign is intended for use by professional technicians. If you are not a JLR retailer / authorized repairer, do not assume that a condition described affects a specific vehicle. Contact a JLR retailer / authorized repairer to determine if this campaign applies to a specific vehicle.

FOR THE ATTENTION OF ALL:

DESCRIPTION OF ISSUE AND THE EFFECT ON VEHICLE OPERATION

A concern has been identified on certain 2022 model year to 2026 model year Range Rover and 2023 model year to 2026 model year Range Rover Sport vehicles, where the adhesion process used to re-attach the panoramic roof side finishers during vehicle quality rework operations in the assembly plant, may not have been sufficient.

An inadequately adhered panoramic roof side finisher could, over time, come partially or completely loose. This could result in distraction to the driver or other road users or, in the event of complete detachment, harm to other road users, particularly pedestrians or two-wheeled vehicles, and increase the risk of injury or a crash.

ACTION TO BE TAKEN

JLR has taken the decision to recall affected vehicles to repair the vehicle.

Following procedures appropriate to your market and as required by local legislation, owners of affected vehicles must be contacted requesting that the owner contact their nearest JLR retailer / authorized repairer as soon as possible to arrange for the repair to be completed. The National Sales Company (NSC), Importer, Regional Office or Government agency will contact the customers. If you have any questions about this process, contact your NSC / Importer or Regional Office for more information.

Check the JLR Warranty Portal to make sure affected vehicles are correctly identified prior to starting this campaign. The Warranty Portal will be updated to reflect only those vehicles affected.

JLR retailer / authorized repairers are reminded that they must not sell vehicles identified as affected by this campaign until such time as the repair has been successfully completed.

An owner may indicate that a repair has already been completed for this concern, in which case the full cost of the repair should be reimbursed. Refer to the warranty section of this campaign for details of the Customer Reimbursement and Related Damage Process. At the time of confirming a booking for a vehicle repair, make sure you check the Warranty Portal to confirm if there are any other outstanding campaigns, to make sure the correct parts are available and adequate workshop time is allocated for repairs to be completed in one visit.

For information purposes, a Technical Question and Answer document is attached.

FOR THE ATTENTION OF NORTH AMERICAN TERRITORIES ONLY:

National Highway Traffic Safety Administration (NHTSA) reference number: 26V-097

Transport Canada (TC) reference number: 2026-074

Visit the British Brands Sales Suite (BBSS) website for a list of affected vehicles at your JLR retailer / authorized repairer. Unsold vehicles must be repaired prior to handover of the vehicle for retail sale.



The following applies to:
[NORTH AMERICA]

REGULATORY INFORMATION



The following applies to:
[NORTH AMERICA]

Jaguar Land Rover North America, LLC and Jaguar Land Rover Canada ULC have informed the National Highway Traffic Safety Administration (NHTSA) and Transport Canada (TC) of their intent to perform a Safety Recall on certain 2023 model year to 2026 model year Range Rover and 2023 model year to 2026 model year Range Rover Sport vehicles imported into the United States and Canadian markets. Information relating to this Safety Recall will be posted on the NHTSA and TC websites. United States Federal regulations require that JLR retailer / authorized repairers must be notified within a reasonable time after the manufacturer decides that a defect that relates to motor vehicle safety or a non-compliance exists. United States Federal Law requires JLR retailer / authorized repairers to complete any outstanding Safety Recall before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a JLR retailer / authorized repairer, in the USA only, could result in a maximum civil penalty of up to the equivalent of \$27,874.00 USD per violation and the equivalent of \$139,356,994.00 USD for a related series of violations. This Safety Recall serves as notification to all JLR retailer / authorized repairers in the United States and Federalized Territories and Canada that any affected new vehicles may not be sold and delivered for customer use until the Safety Recall repair is completed.



The following applies to:
[NORTH AMERICA]

Jaguar Land Rover North America, LLC and Jaguar Land Rover Canada ULC recommends that affected sales demonstrator and loaner vehicles are repaired before use, and that used vehicles are repaired before sale. JLR retailer / authorized repairers who choose to proceed against this recommendation, where legally permitted, must clearly and conspicuously disclose the open Safety Recall notice to the applicable customers.

Yours faithfully

Steve Oldham

Global Customer Care Quality Director

SERVICE INSTRUCTION - D095

Parts Information

Parts for this campaign are being distributed to market(s) as required. You must only order parts when a confirmed repair date is set.

The parts below must be ordered through JLR in the normal manner.

Description	Part Number	Qty
Left roof panel moulding	LR185485	1
Right roof panel moulding	LR185483	1
Panoramic roof adhesive activator	LR181778	1
Panoramic roof adhesive	LR181406	1
Panoramic roof adhesive primer	LR181405	2

SROs

Description	SRO	Time
Left and right roof panel mouldings - Renew	05.10.80	0.8
Drive in / drive out	02.02.02	0.2



NOTE:

Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.

Warranty Information

Warranty claims must be submitted quoting program code D095 with the relevant option code from the table below. As option codes are used there is no requirement for you to enter SROs or parts, these are included for information only.

Program	Option	Description	SRO	Time	Part Number	Quantity
D095	A	Left and right roof panel mouldings - Renew	05.10.80	0.8	LR185485	1
					LR185483	1
					LR181778	1
					LR181406	1
					LR181405	2
D095	B	Left and right roof panel mouldings - Renew Drive in / drive out	05.10.80 02.02.02	0.8 0.2	LR185485	1
					LR185483	1
					LR181778	1
					LR181406	1
					LR181405	2




NOTE:

The option that contains the drive in / drive out allowance may only be claimed when the vehicle has been brought back into the workshop for this action alone to be undertaken.

Warranty claims must be submitted in accordance with the current JLR Global Warranty Manual, and its amendments, unless stated otherwise in this campaign.


Customer Reimbursement and Related Damage Process

 **NOTE:**

If there is a requirement to claim for related / consequential damage or customer reimbursement, refer to the related instruction that can be found in TOPlx (in the Search box, search for 'Related Damage Claim' and open the related bulletin link).

SERVICE INSTRUCTION

1.

 **NOTE:**

This step must be completed for both roof panel mouldings.

Renew the left and right roof panel moldings, (see TOPlx Workshop Manual section 501-17: Roof Opening Panel - Removal and Installation - Roof Panel Moulding).

SAMPLE CUSTOMER LETTER - FOR INFORMATION ONLY

Name
Address line 1
Address line 2
Address line 3
Post Code

Vehicle Identification Number (VIN):
Registration Number:
Program Number: D095

Date: month/year

SAFETY RELATED RECALL - Range Rover and Range Rover Sport vehicles - Panoramic Roof Side Finishers

Dear

JLR would like to advise you that during ongoing quality assessment of our product it has been identified that a possible safety related problem may occur on certain JLR vehicles within a specific production range. Read the information below, explaining the actions that we intend to take and what you are required to do.

Why are we contacting you?

A concern has been identified on certain 2022 model year to 2026 model year Range Rover and 2023 model year to 2026 model year Range Rover Sport vehicles, where the adhesion process used to re-attach the panoramic roof side finishers during vehicle quality rework operations in the assembly plant may not have been sufficient.

An inadequately adhered panoramic roof side finisher could, over time, come partially or completely loose. This could result in distraction to the driver or other road users or, in the event of complete detachment, harm to other road users, particularly pedestrians or two-wheeled vehicles, and increase the risk of injury or a crash.

What will your JLR retailer / authorized repairer do?

At your visit, your preferred JLR retailer / authorized repairer will have the panoramic roof side finishers removed and securely attached.

There will be no charge to the owners for this permanent repair.

How long will it take?

The work on your vehicle will be completed as quickly and efficiently as possible in order to minimize inconvenience to you. Your JLR retailer / authorized repairer will be able to advise how long your vehicle will be required for when a booking is made.

What we are asking you to do

Contact your preferred JLR retailer / authorized repairer without delay. To book your vehicle in for this action, you must provide your JLR retailer / authorized repairer with the following details, which are at the beginning of this letter:

- The Vehicle Identification Number (VIN) for your vehicle
- Vehicle registration number of your vehicle.
- The Program Number for the action.

If you do not have a JLR retailer / authorized repairer, access www.landrover.co.uk or www.landrover.com for contact details.

If you no longer own the vehicle, could you complete the 'Change of Ownership' slip attached to this letter, returning the slip to JLR immediately in the enclosed Freepost envelope. This will enable us to make contact and share this information with the new owner.

If you have concerns


If you experience any concerns relating to this Recall, contact the Service Manager at the JLR retailer / authorized repairer for assistance or contact the JLR Customer Experience Center on 0345 303 2303 or (enter phone number).

This bulletin is being issued in accordance with the legislative or industry requirements concerning vehicle defects. The authorities will closely monitor the response rate of this bulletin.

Treat this matter with the urgency it requires, JLR apologize for any inconvenience this bulletin may cause and thank you, in advance, for your co-operation.

Yours sincerely

Head of Business

<h1>Technical Questions And Answers</h1>	
<p>FOR USE ON ENQUIRY</p>	
<p>JLR Recall D095</p>	
<p>Range Rover and Range Rover Sport Panoramic Roof Side Finisher Loose</p>	

A concern has been identified on certain 2022 model year to 2026 model year Range Rover and 2023 model year to 2026 model year Range Rover Sport vehicles, where the adhesion process used to re-attach the panoramic roof side finishers during vehicle quality rework operations in the assembly plant may not have been sufficient.

Question 1

Who do I contact if a member of the press contacts me about this recall?

Answer

Any press enquiries must be referred to the JLR Corporate Affairs office.

Question 2

Why is JLR recalling certain models?

Answer

JLR is conducting a voluntary safety recall involving certain 2022 model year to 2026 model year Range Rover and 2023 model year to 2026 model year Range Rover Sport vehicles. Customers will be asked to take their vehicles to an approved repairer to have the panoramic roof side finisher secured.

Question 3

Can you tell me more about what is wrong with the vehicles?

Answer

Engineering analysis of warranty claims has revealed that the process used during vehicle assembly plant reworks to install the panoramic roof side finishers may not have been wholly adequate. A loose panoramic roof side finisher could risk distracting the driver, or causing a safety hazard to other road users.

Question 4

How would the customer become aware of potentially having this concern?

Answer

Unusual noise may be heard from the side of the panoramic roof.

Question 5

Does this concern affect vehicle safety?

Answer

Yes, the potential for panoramic roof side finisher detachment when in motion poses a risk to safety.

Question 6

Has JLR received many complaints?

Answer

JLR has received a number of warranty claims related to this component being loose.

Question 7

Have there been any accidents, injuries or fires?

Answer

There have been no reported accidents, injuries or fires as a result of this concern.

Question 8

Are there any precautions that can be taken to minimize the risk until the corrective measures are implemented?

Answer

If any unusual noises be heard from the roof area of the vehicle when driving, or abnormal appearance of the finished parts adjacent to the panoramic roof be perceived, customers are advised to contact a JLR retailer / authorized repairer.

Affected customers will be contacted directly by JLR and are advised to book their vehicles in for repair as soon as possible.

Question 9

How was the concern discovered?

Answer

The concern was identified through JLR's field reporting process.

Question 10

How long has JLR known about this concern?

Answer

JLR's analysis into the warranty claims led to a conclusion of common cause in February 2026.

Question 11

Is the concern leading JLR to any concerns regarding the reliability of the vehicle?

Answer

JLR has no concerns with the overall reliability of the vehicle. JLR carefully monitors field data to make sure that any matters relating to safety and compliance are rigorously investigated.

Question 12

What has JLR done in production?

Answer

Production vehicles subjected to related rework operations will use an improved adhesion process.

Question 13

What will JLR retailer / authorized repairers do to the vehicles?

Answer

Vehicles will have the panoramic roof side finisher removed and securely attached.

There will be no charge to the owners for this permanent repair.

Question 14

Which vehicles are affected by this recall?

Answer

Certain 2022 model year to 2026 model year Range Rover and 2023 model year to 2026 model year Range Rover Sport vehicles as below may be affected:

Range Rover SALKA9B70NA000613 to SALKABB99TA352353*

Range Rover Sport SAL1A2B40PA100139 to SAL1L9FU6TA619378*

* Specific vehicles within the Vehicle Identification Number (VIN) range.

Question 15

Are other JLR models affected by these actions?

Answer

No other JLR models are known to be affected by this concern.

Question 16

Are parts available to rework vehicles?

Answer

Parts are available for JLR retailer / authorized repairers to conduct this repair.

Question 17

How much will the recall cost JLR?

Answer

Cost was not a factor in deciding to recall these vehicles.

Question 18

How do I know if my vehicle is affected?

Answer

All owners of potentially affected vehicles will be contacted and invited to make an appointment with a JLR retailer / authorized repairer for the work to be completed.

In some countries, recall information is available online through the brand's web site.

Customers can use the Recall Search at <https://topix.landrover.jlrext.com/topix/vehicle/lookupForm>

Question 19

How long does it take for the vehicle to be repaired?

Answer

The work will be completed out as quickly and efficiently as possible in order to minimize inconvenience to customers and is expected to take no longer than 1 hour to complete. Naturally, due to JLR retailer / authorized repairer schedules, vehicles may be required for longer.

Note:

Any press enquiries must be referred to the JLR Corporate Media office on +44-(0)2475-361000 or jlrmmedia@jaguarlandrover.com