



PREVOST

SAFETY RECALL

SR26-03

DATE :	June 2026	SECTION : 23 ACCESSORIES
SUBJECT:	DRIVER SIDE MIRROR INSPECTION	

First Release

06-30-2026

APPLICATION

NOTICE TO SERVICE CENTERS	
<i>Verify vehicle eligibility by checking warranty bulletin status with SAP or via ONLINE WARRANTY SYSTEM available on Service / Warranty tab of Prevost website.</i>	
Model	VIN
H3-45 coaches Model Year: 2026	
H3-45 VIP motorhomes Model Year: 2026	
This Safety Recall does not necessarily apply to all the above-mentioned vehicles. Some vehicles may also have been modified before delivery. The owners of the vehicles affected by this recall will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.	

DESCRIPTION

On vehicles affected by this recall, inspect and, if required, replace the driver-side rearview mirror base.

MATERIAL

Order kit **SR26-03**, which contains the following parts:

Part No	Description	Qty
492188	BASE, LH REARVIEW MIRROR 	1
93990052	SCREW CAP HEX M10-1.25x30 	2
93990188	WASHER FLAT, 3/8" ZP 	2
93990186	THRUST BEARING 	2
93990187	THRUST BEARING WASHER 	2

Other parts that may be required: **Note that those parts are not covered by this bulletin**

Part No.	Description	Qty
680038	THREAD LOCKER LOCTITE #243 / BLUE / 50ml	AR
685485	GREASE	AR

Special tool required: **Note that these parts are not covered by this bulletin**

Part No	Description	Qty
990684	MIRROR GLASS REMOVAL TOOL 	1

NOTE

Material can be obtained through regular channels.

SAFETY PRECAUTIONS

- Eye protection should always be worn when working in a shop.
- Rules for Personal Protection Equipment should always be respected. Wear your PPE including but not limited to the following:



Safety First!



PROCEDURE



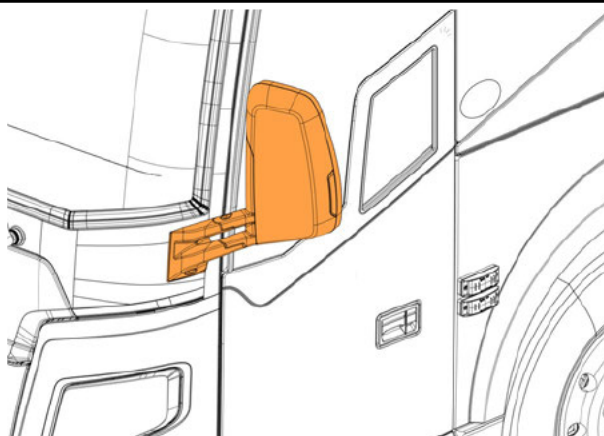
DANGER

Park vehicle safely, apply parking brake, stop the engine. Prior to working on the vehicle, set the ignition switch to the OFF position and trip the main circuit breakers equipped with a trip button. On Commuter type vehicles, set the battery master switch (master cut-out) to the OFF position.

Lockout & Tag out (LOTO) must be performed during set-up, maintenance or repair activities. Refer to your local procedure for detailed information regarding the control of hazardous energy.

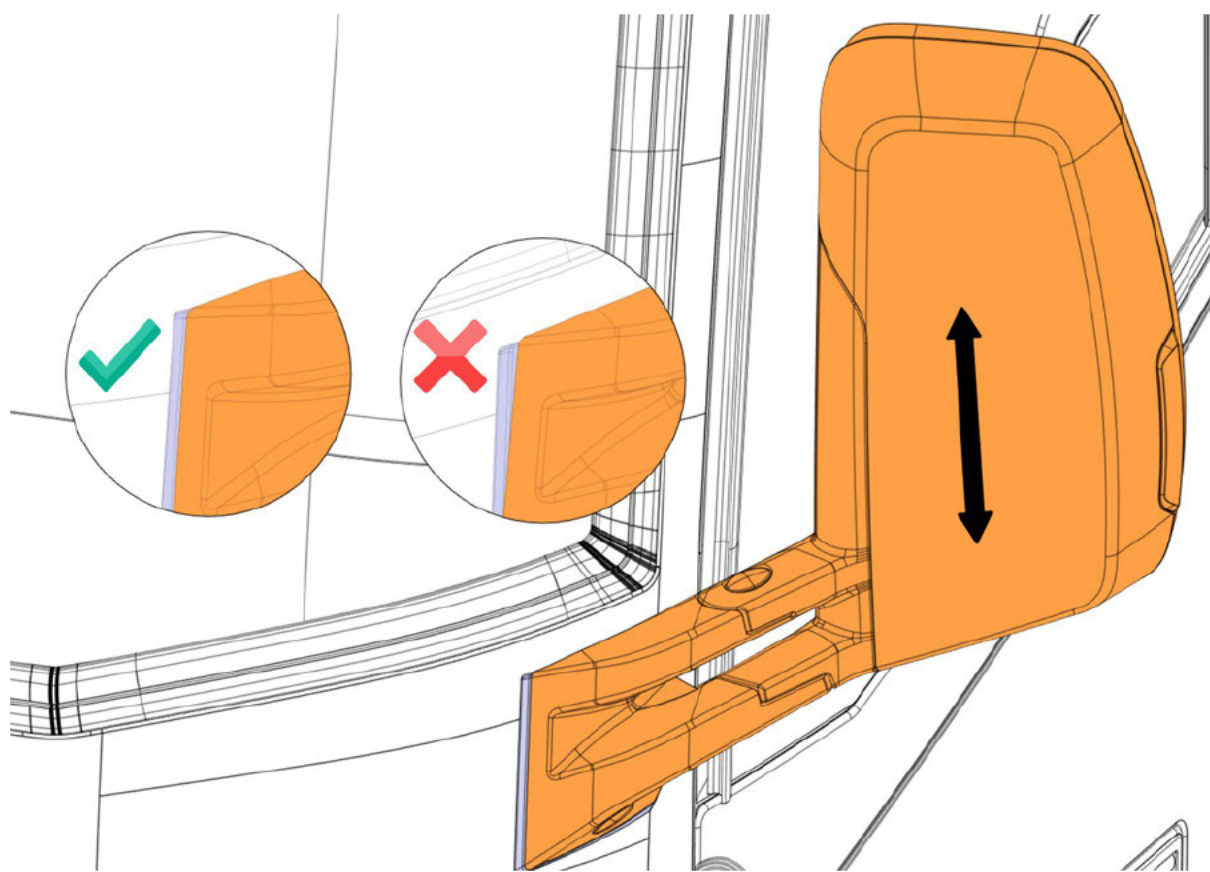
INSPECT THE MIRROR

1. Locate the driver's side mirror.



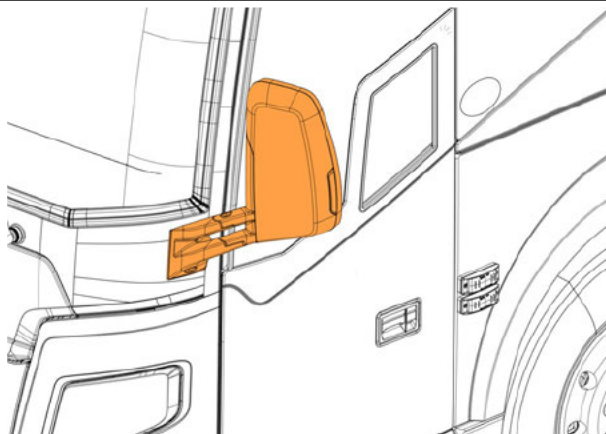
2. Move the mirror up and down.

- If there is no gap between the mirror base and the mirror anchor plate, this is acceptable and the bulletin is complete.
- If you observe a gap between the mirror base and the mirror anchor plate, this is not acceptable. Proceed to the Mirror Base Replacement section.

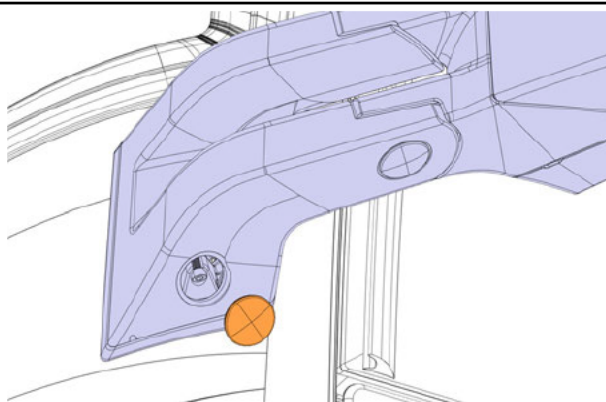


MIRROR BASE REPLACEMENT

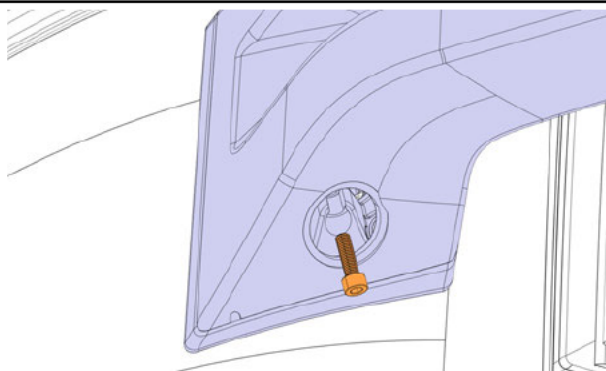
1. Locate the driver's side mirror.



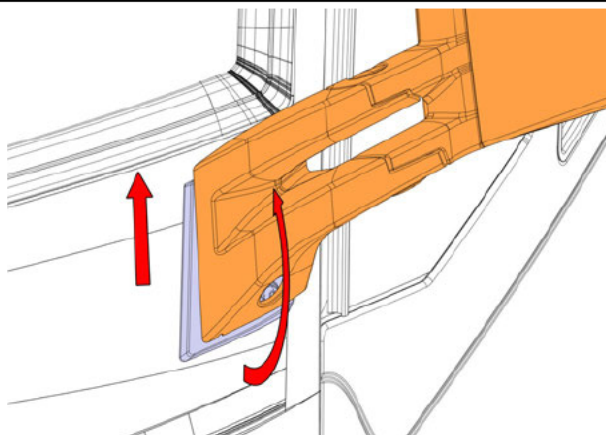
2. Remove the finishing cap.
3. Keep for reuse.



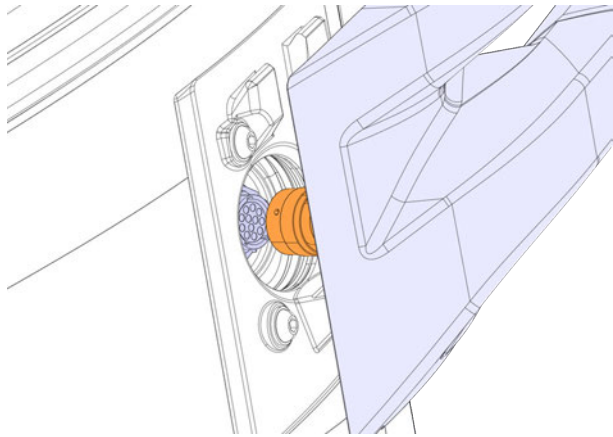
4. Remove the screw that secures the mirror to the anchorage.
5. Keep for reuse.



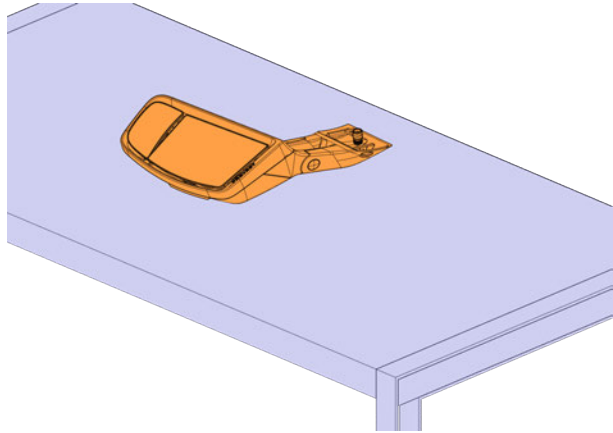
6. Lift the mirror off the anchor plate.
7. Tilt it toward the vehicle.
8. Remove it from the anchor.



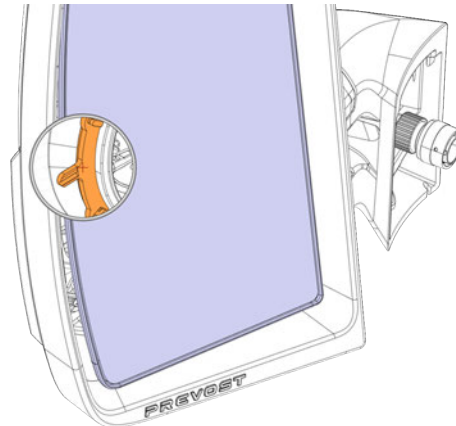
9. Disconnect the mirror.



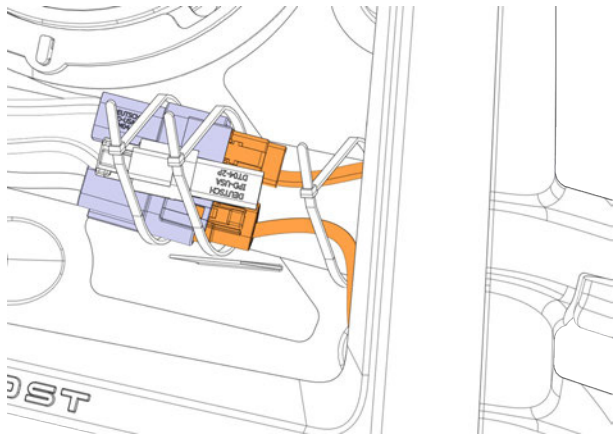
10. Place the assembled mirror on a workbench.



11. Use tool 990684 to rotate the lock ring by pushing upwards and remove the glass mirror.

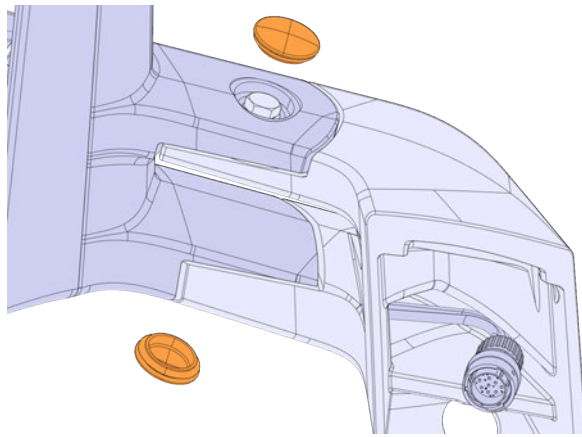


12. Disconnect the mirror.



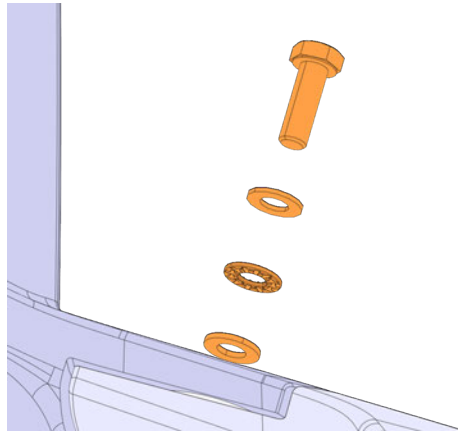
13. Remove the finishing caps (2x).

14. Keep for reuse.



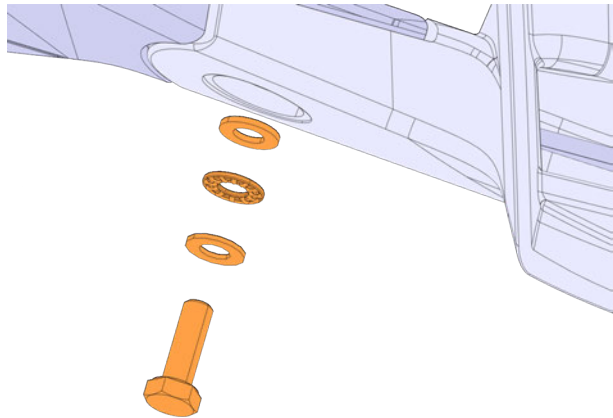
15. Remove the screw, the washers and the bearing of the upper section.

16. Discard the hardware.

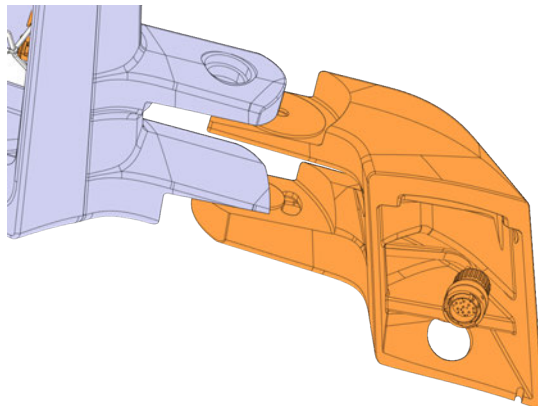


17. Remove the screw, the washers and the bearing of the bottom section.

18. Discard the hardware.

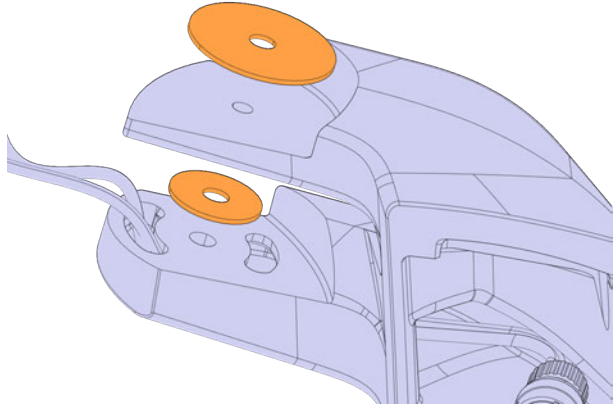


19. Remove the old base.

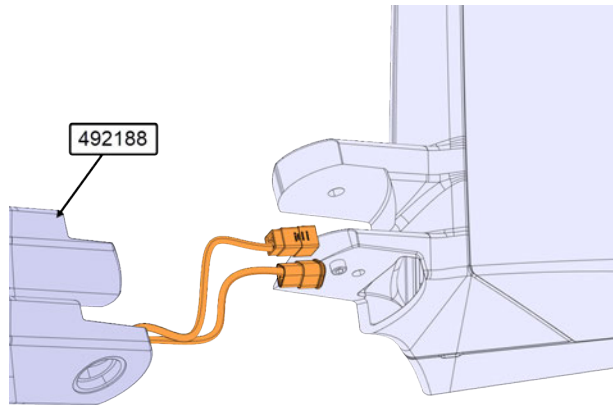


20. Remove the spacer washers (2x).

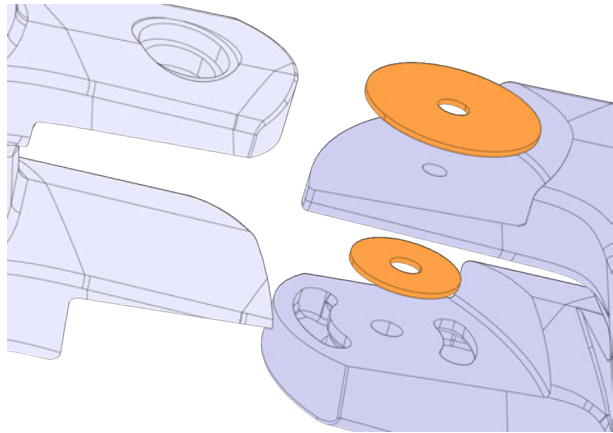
21. Keep for reuse.



22. Run the base harness into the mirror casing.



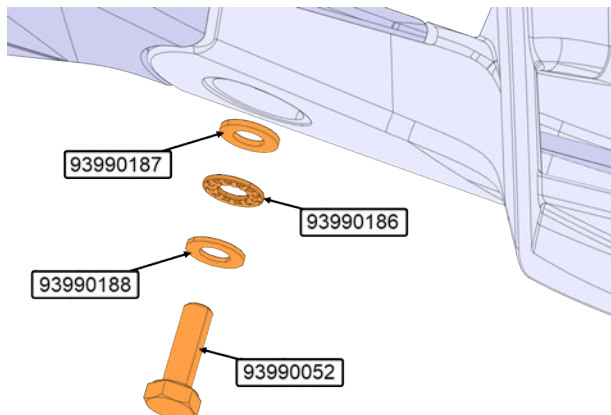
23. Reinstall the spacer washers (2x) the large one on the top section and the small one in the bottom section.



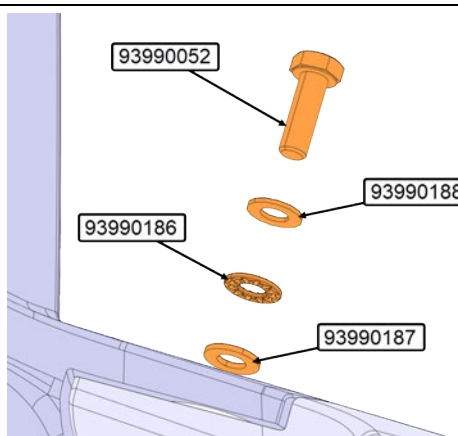
24. Apply the thread locker 680038 on screw 93990052.

25. Apply the grease 685485 on the bearing 93990186.

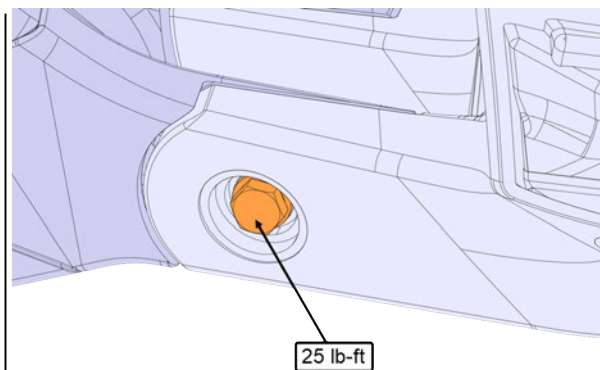
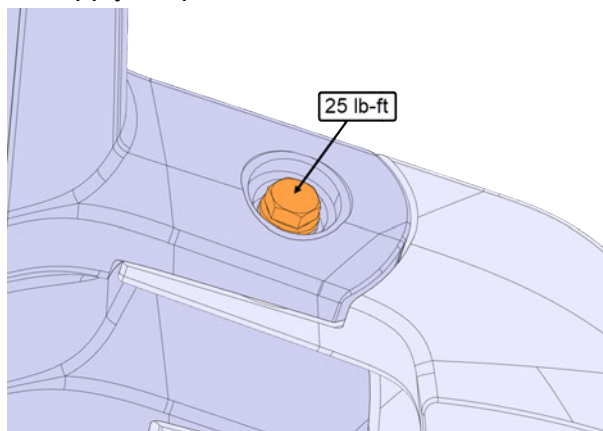
26. Install the screw 93990052, the thin washer 93990188, the bearing 93990186 and the thick washer 93990187.



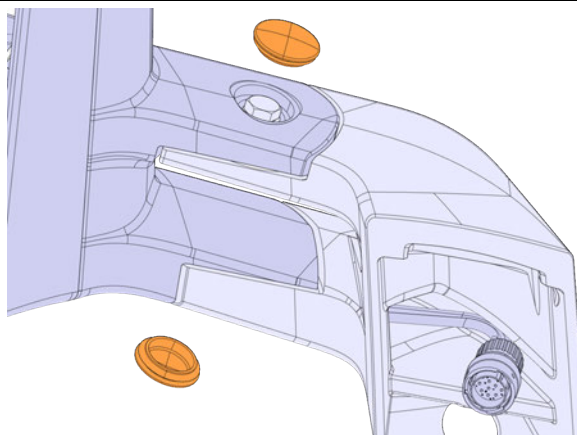
27. Apply the thread locker 680038 on screw 93990052.
28. Apply the grease 685485 on the bearing 93990186.
29. Install the screw 93990052, the thin washer 93990188, the bearing 93990186 and the thick washer 93990187.



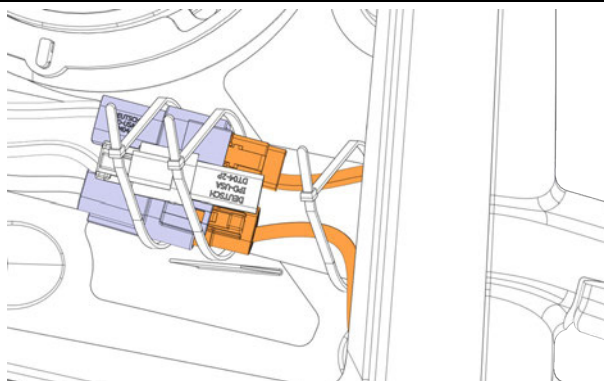
30. Apply torque of **25lb-ft**.



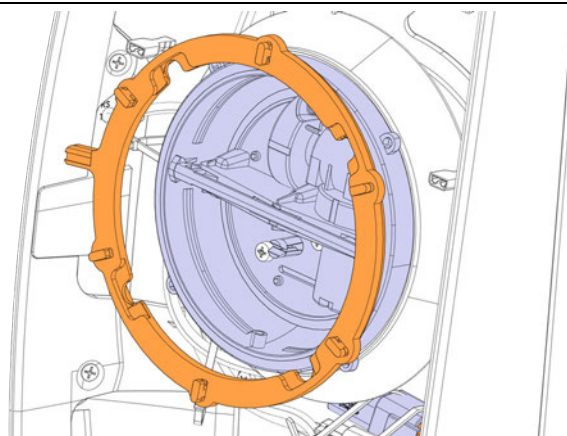
31. Reinstall the finishing caps (2x).



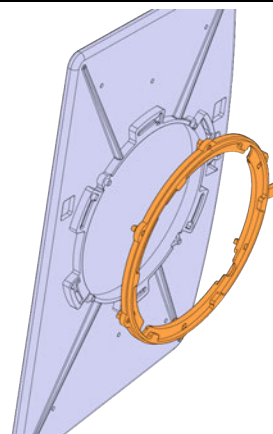
32. Reconnect the mirror.



33. Remove the lock ring from the motor.

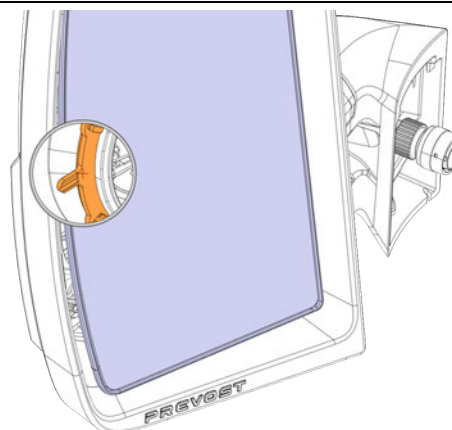


34. Install the lock ring on the glass.

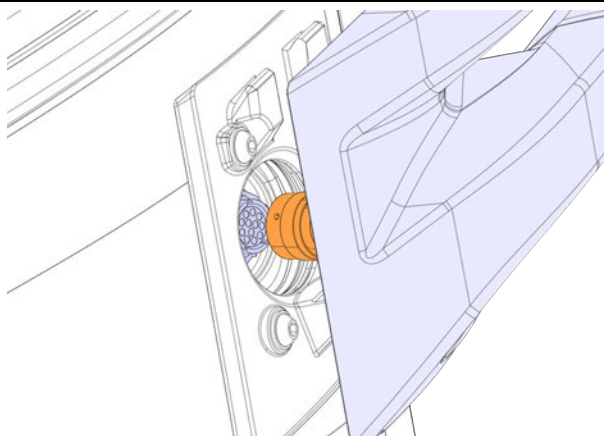


35. Reinstall the mirror glass.

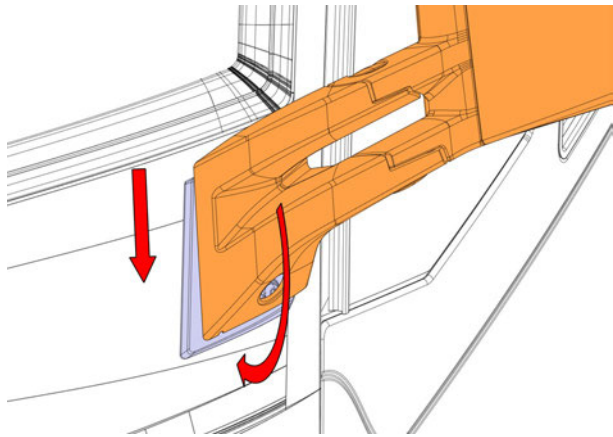
36. Use tool 990684 to rotate the lock ring by pushing downwards and lock the glass in place.



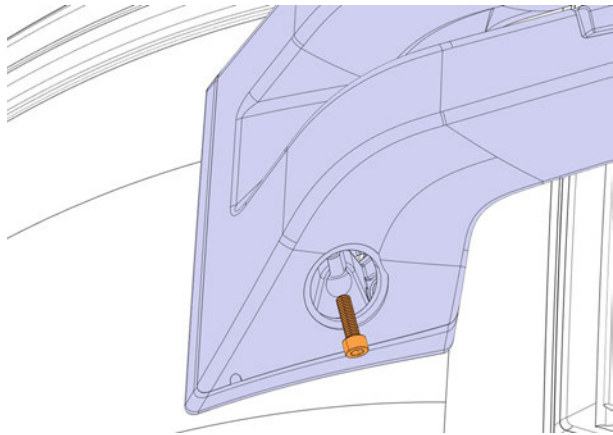
37. Reconnect the mirror.



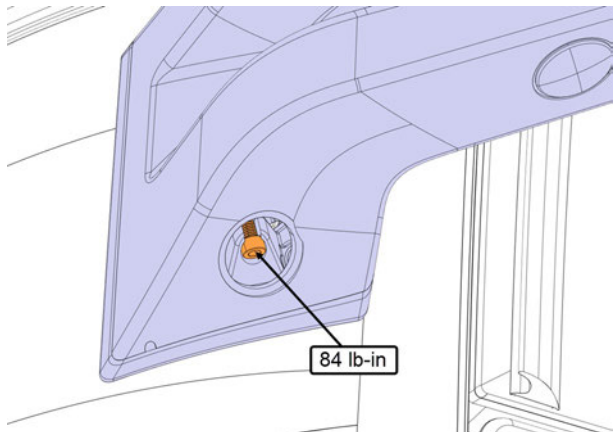
38. Tilt the mirror toward the vehicle
39. Press it against the top of the anchor plate
40. Slide it down into place.



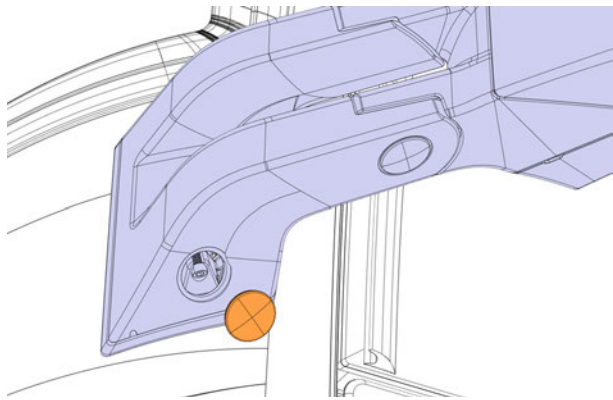
41. Secure the mirror on the anchor with the screw (1x).



42. Apply torque of **84lb-in**.



43. Reinstall the finishing cap.



PARTS DISPOSITION

All replaced parts must be returned to Prevost according to the Return Shipping Instructions available on www.prevostcar.com (under service / warranty section) for full reimbursement. A copy of the warranty claim form must be enclosed with the shipment.

Discard waste according to applicable environmental regulations (Municipal/State[Prov.]/ Federal)

WARRANTY

This modification is covered by Prevost's normal warranty. We will reimburse you the parts and labor as follows upon receipt of a completed A.F.A.

Mirror inspection: ¼ hour (0.25) of labor

Mirror base replacement: 1.0 hours (1.0) of labor

Please submit claim via our Online Warranty System, available at www.prevostcar.com (under service \ warranty section).

- Use Claim Type: "Bulletin/Recall" and select "Safety Recall OBSR26-03".

Should you only wish to close the safety recall (without reimbursement), fill-in the "Safety Recall Certification Sheet" provided with this bulletin and return it to our warranty department by Email at prevost.warranty@volvo.com or by fax at 418-831-9301.

- In the *Correction** field, indicate "*done by customer*".

OTHER

VBC Bulletin	N/A
Fail Code	23.01
Defect Code	09
Syst.Cond	R
Causal Part	492188

Access all our Service Bulletins on
<http://techpub.prevostcar.com/en/>

or scan the QR-Code with your smart phone.

E-mail us at prevost.techpub@volvo.com and type "ADD" in the subject to receive our warranty bulletins by e-mail.



**PREVOST**

Safety Recall Certification Sheet (Ref: 0BSR26-03)

VEHICLE SERIAL NUMBER:

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PERFORMED BY		OWNER/OPERATOR	
We hereby certify that Safety Recall Instructions regarding Safety Recall 0BSR26-03 have been performed.			
Name: _____		Name: _____	
Addr: _____		Addr: _____	
Phone: _____		Phone: _____	
Fax: _____		Fax: _____	
Signature: _____		Signature: _____	
Date: _____		Date: _____	

If the information mentioned above is incorrect or you are not the owner of this vehicle anymore, please fill this section and return to sender.

NEW OWNER:**BUSINESS:****ADDRESS (including County):**

TELEPHONE:_____ **FAX:**

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Please return this completed document with your A.F.A. form