



PREVOST

SAFETY RECALL

SR26-304

DATE :	March 2026	SECTION :	18 BODY
SUBJECT:	PASSENGER SEAT ANCHORAGES VERIFICATION		

First Release

mm-dd-2026

APPLICATION

NOTICE TO SERVICE CENTERS

*Verify vehicle eligibility by checking warranty bulletin status with **SAP** or via **ONLINE WARRANTY SYSTEM** available on Service / Warranty tab of PrevoSt website.*

Model	VIN
X3-45 Commuter Model Year: 2025	
X3-45 Commuter Model Year: 2025 - 2026	

This Safety Recall does not necessarily apply to all the above-mentioned vehicles. Some vehicles may also have been modified before delivery. The owners of the vehicles affected by this recall will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.

DESCRIPTION

On vehicles affected by this recall, ensure the passenger's seat anchorages is properly installed.

MATERIAL

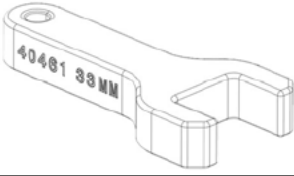
Shop material required: Please note that this part is not covered by this bulletin:

Part No.	Description	Qty
685353	YELLOW TORQUE SEAL, 1 OZ	AR

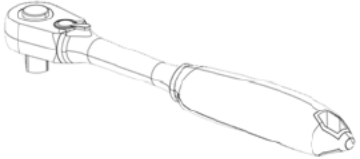
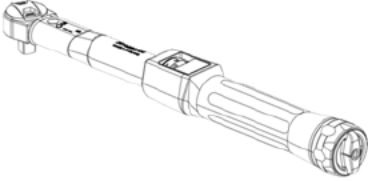
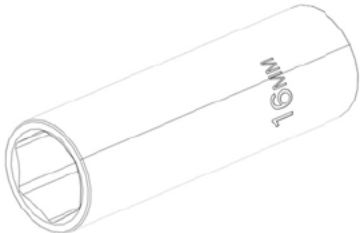
NOTE

Material can be obtained through regular channels.

Special Tools needed:

Part No.	Description	Qty
G40461	TOOL FOR CHECKING SEAT ANCHORAGE INSTALLATION 	1

Tools:

<p>RATCHET</p> 	<p>TORQUE WRENCH</p> 	<p>SOCKET 16MM</p> 
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SAFETY PRECAUTIONS

- Eye protection should always be worn when working in a shop.
- Rules for Personal Protection Equipment should always be respected. Wear your PPE including but not limited to the following:



Safety First!



PROCEDURE



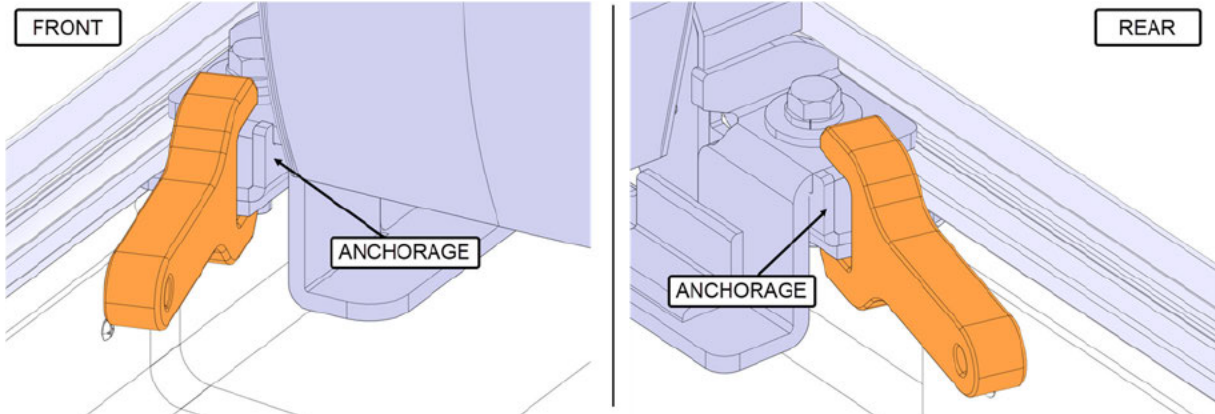
DANGER

Park vehicle safely, apply parking brake, stop the engine. Prior to working on the vehicle, set the ignition switch to the OFF position and trip the main circuit breakers equipped with a trip button. On Commuter type vehicles, set the battery master switch (master cut-out) to the OFF position.

Lockout & Tag out (LOTO) must be performed during set-up, maintenance or repair activities. Refer to your local procedure for detailed information regarding the control of hazardous energy.

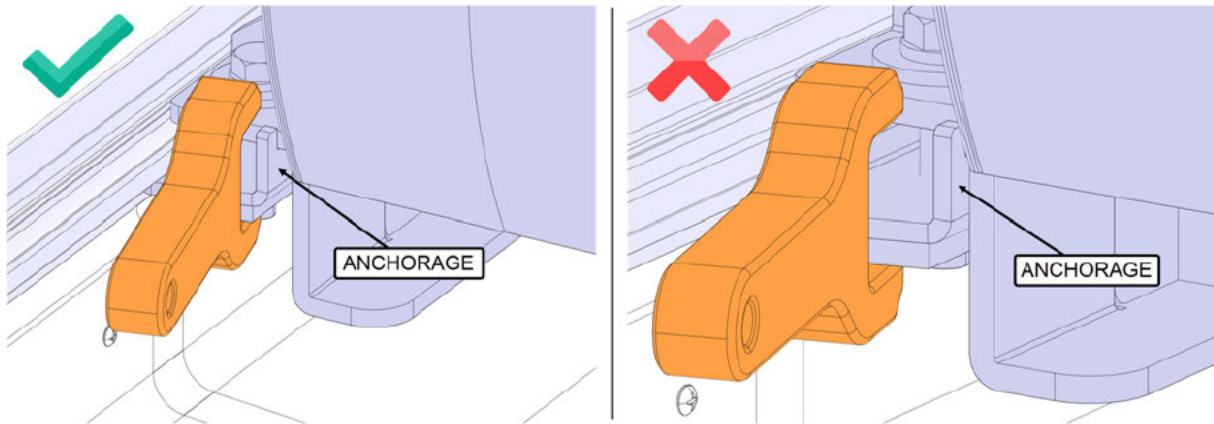
PASSENGER SEAT ANCHORAGE VERIFICATION

1. Verify front and rear anchorage of the passenger seat. (10 seats curbside and 10 seats street side).

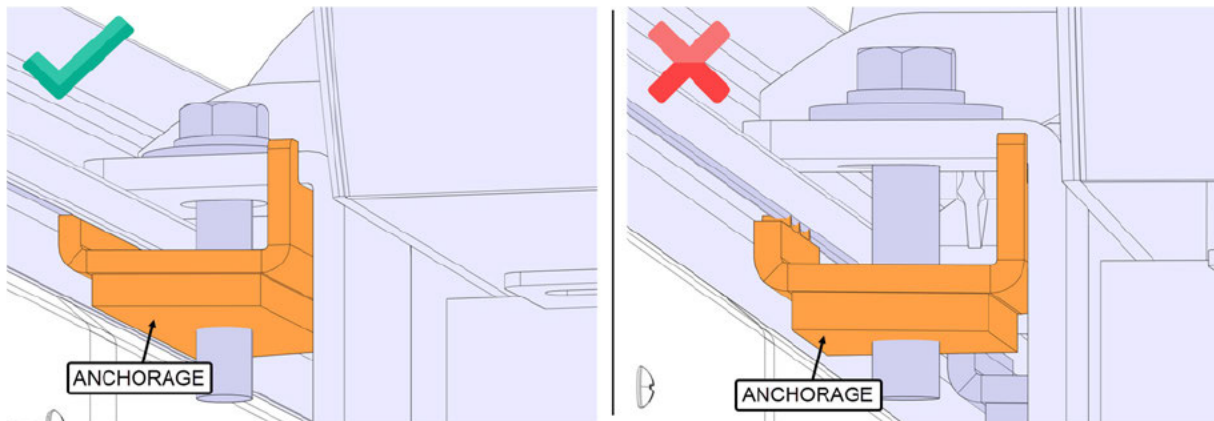


Passenger Seat Anchorage Verification

2. Inspecting the front and rear anchorage using the special tool G40461:



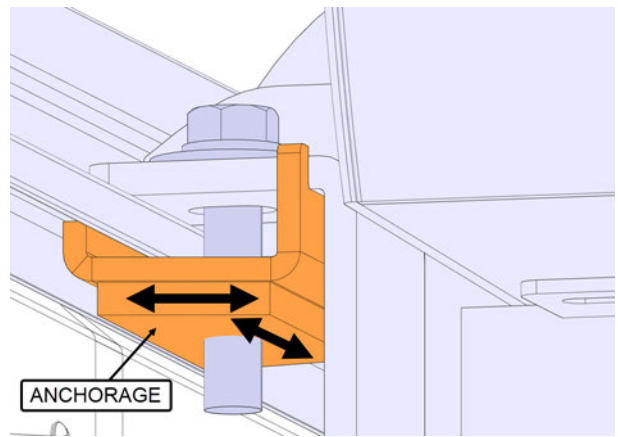
- If the tool fits correctly onto the anchorage mounting, the tightening is adequate. Go to the next step.
- If the tool does not fit correctly onto the anchorage mounting, go to the **PASSENGER SEAT ANCHORAGE REINSTALLATION** section.



Passenger Seat Wall Mounting Verification

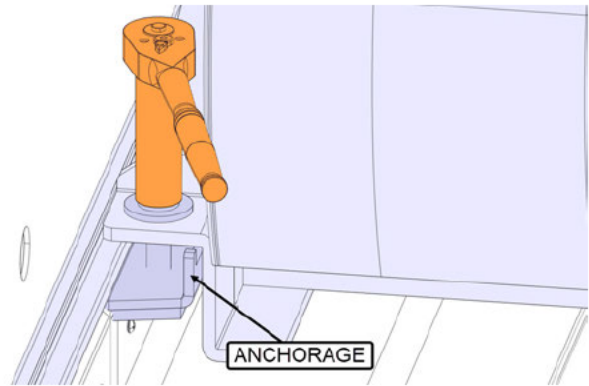
3. Checking the stability of the front and rear anchorages:

- If the anchorage does not move, the tightening is acceptable. The anchorage is ok, go to next seat.
- If the anchorage moves. Go to the **PASSENGER SEAT ANCHORAGE REINSTALLATION** section.

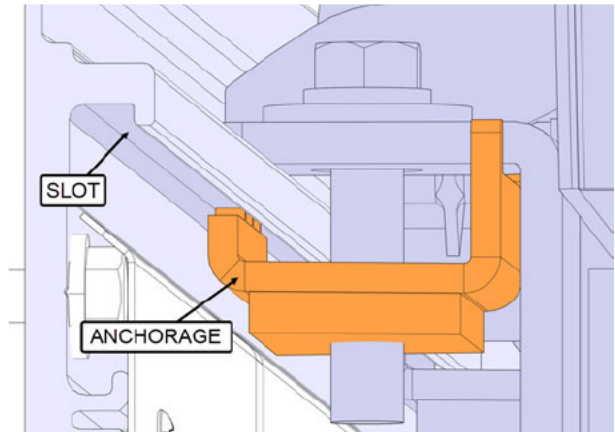


PASSENGER SEAT ANCHORAGE REINSTALLATION

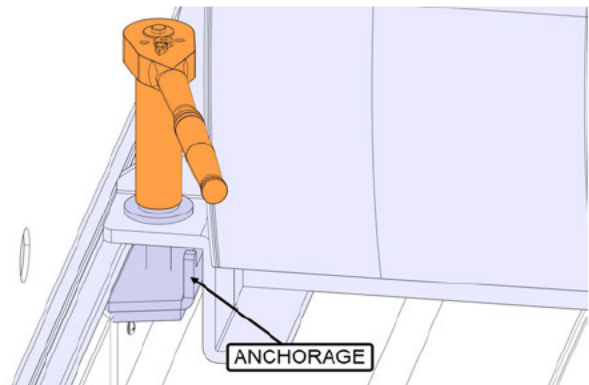
1. Unscrew the anchorage screw.



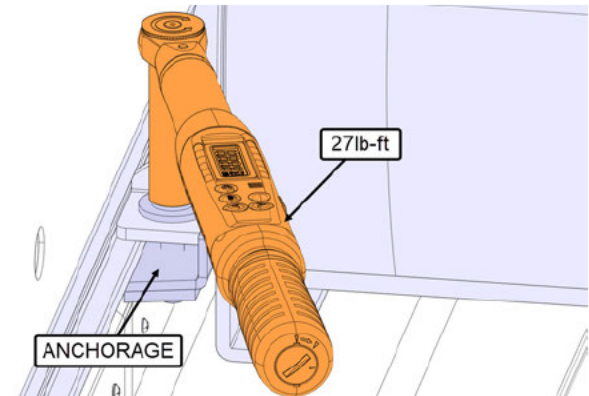
2. Reposition the anchorage inside the wall slot.



3. Tighten the screw to secure the anchorage inside the slot.



4. Apply a torque of 27lb-ft.
5. Apply yellow torque seal 685353 on screw head.
6. Redo the verification steps.



PARTS DISPOSITION

DO NOT RETURN THE REPLACED PARTS. Discard waste according to applicable environmental regulations (Municipal/State[Prov.]/ Federal)

WARRANTY

This modification is covered by Prevost's normal warranty. We will reimburse you the parts and labor as follows upon receipt of a completed A.F.A. Please submit claim via our Online Warranty System, available at www.prevostcar.com (under service \ warranty section).

Passenger seat inspection: 1 hour (1.0) of labor

Passenger seat anchorages reinstallation: 2.0 hours (2.0) of labor

- Use Claim Type: "Bulletin/Recall" and select "Safety Recall SR26-304".

Should you only wish to close the safety recall (without reimbursement), fill-in the "Safety Recall Certification Sheet" provided with this bulletin and return it to our warranty department by Email at prevost.warranty@volvo.com or by fax at 418-831-9301.

OTHER

VBC Bulletin	N/A
Fail Code	23.00
Defect Code	09
Syst.Cond	R
Causal Part	861714

Access all our Service Bulletins on
<http://techpub.prevostcar.com/en/>
or scan the QR-Code with your smart phone.

E-mail us at prevost.techpub@volvo.com and type "ADD" in the subject to receive our warranty bulletins by e-mail.



