

 HYUNDAI
Technical Service Bulletin

GROUP

RECALL

NUMBER

26-01-050H

DATE

JUNE 2026

MODEL(S)

PALISADE (LX2)

SUBJECT:

**3RD ROW QUARTER WINDOW GLASS
PROTECTIVE FILM APPLICATION
(RECALL 292)**

★ IMPORTANT

Vehicle repairs related to safety recalls are critically important and must be performed properly in accordance with TSB procedures. Review this bulletin in its entirety prior to beginning any repair work.

As required by federal law, dealers must not deliver new vehicles for sale or for lease to customers until all open recalls have been performed. Dealers must also perform all open recalls on used vehicles, demo, and rental vehicles prior to placing them into customer use and whenever an affected vehicle is in the shop for any maintenance or repair.

Access the “Vehicle Information” screen via WebDCS to identify open recalls.

Description: Certain Palisade (LX2) vehicles may not meet the allowable 3rd row headform displacement requirements set forth in the Federal Motor Vehicle Safety Standard (FMVSS) No. 226, “Ejection Mitigation”. A vehicle that fails to comply with this standard might have increased risk of injury to 3rd row occupants during certain crashes, including a rollover. This TSB provides instructions to apply protective film to the rear quarter panel window glass.

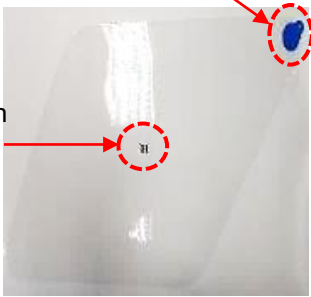
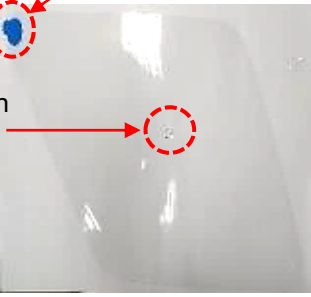


Applicable Vehicles (Certain):

Model Year	Model	Production Dates
2020 – 2025	Palisade (LX2)	04/10/2019 – 06/16/2025

Circulate To: General Manager, Service Manager, Parts Manager, Warranty Manager, Service Advisors, Technicians, Body Shop Manager, Fleet Repair

Parts Information:

Model	Part Name	Part Number	Figure	Remarks
Palisade (LX2)	Protect Film	878R0-S8000QQH	Film Release Sticker  Position Sticker (RH) RH	Qty: 1 Contains 2 films (1 for each side) Protect film sold in packs of 60
			Film Release Sticker  Position Sticker (LH) LH	

NOTE 1: Film release sticker should be at the top before installation.

NOTE 2: The accumulating sublet amounts included with submitted claims covers multiple film parts used for re-attempting film application.

Required Equipment/Supplies:

Name	Part Number Or Product Number	Figure	Remarks
Film Application Kit	RC292-FILMKIT		Contents: Assorted squeegees 1 spray bottle 1 microfiber towel RC292FILMKIT is a one-time distribution of 2 kits/dlr. Replacement tools are to be sourced by dealer commercially.
Sprayway Glass Cleaner (or equivalent)	00232-19084		Any other ammonia free glass cleaner can be used
Gila Window Film Application Solution	GTA002 or FS200		Recommended premixed product for protective film installation
Distilled Water	N/A		Alternate option if Gila Window Film Application Solution is unavailable Must be mixed with baby shampoo (10 oz. distilled water + 1 oz. baby shampoo)
Baby Shampoo	N/A		Alternate option if Gila Window Film Application Solution is unavailable Must be mixed with distilled water (10 oz. distilled water + 1 oz. baby shampoo)

NOTE 1: Source the Gila Window Film Application Solution from a local retailer or supplier.

NOTE 2: If the Gila Window Film Application Solution is unavailable, mix distilled water and baby shampoo to create an alternative window film application solution. Do **NOT** use tap water or any other type of shampoo/soap, as it will cause large bubbles and improper curing of the protective film after installation.

Warranty Information:

Model	Sunroof	Op. Code	Operation	Op. Time	Causal Part	Nature Code	Cause Code
Palisade (LX2)	None/ Single	61D016R0	3 rd Row Quarter Window Glass Protective Film Application by Dealer	0.4 M/H	87810-S8100	A31	ZZ4
		61D016R1	3 rd Row Quarter Window Glass Protective Film Application by 3rd Party				
	Dual	61D016R2	3 rd Row Quarter Window Glass Protective Film Application and Headliner Foam Removal by Dealer				
		61D016R3	3 rd Row Quarter Window Glass Protective Film Application by 3rd Party and Headliner Foam Removal by Dealer				
	None/ Single	61D016R4	3 rd Row Quarter Window Glass <u>Aftermarket Tint Removal</u> and Protective Film Application by 3rd Party	1.0 M/H			
	Dual	61D016R5	3 rd Row Quarter Window Glass <u>Aftermarket Tint Removal</u> and Protective Film Application by 3rd Party and Headliner Foam Removal by Dealer				

NOTE 1: Submit a campaign claim on the "Claim Entry/Edit/Submit" screen on WebDCS and attach all required Digital Documentation per TSB to the claim.

NOTE 2: If any part(s) not subject to this TSB are found in need of replacement while performing the repair procedure, and the affected part(s) are still under warranty, the dealer may submit a separate claim using the same repair order. If the part(s) not subject to this TSB are out of warranty coverage, the dealer has the option to submit a PA Request for goodwill consideration on a case-by-case basis.

NOTE 3: This TSB includes repair validation photos. Op times include VIN, mileage, and repair validation photo(s) as outlined in the Digital Documentation Policy.

NOTE 4: For all op codes, \$5.00 will be reimbursed in sublet for: (1) Sourcing of tools, (2) Use of Gila window film application solution, (3) use of glass cleaner, (4) printed Film Care and Maintenance sheet on the last page, (5) multiple film parts used for re-attempting film application.

Service Procedure:

DIGITAL DOCUMENTATION



This TSB includes repair validation photos. Refer to the latest Warranty Digital Documentation Policy for requirements.

***i* Information**

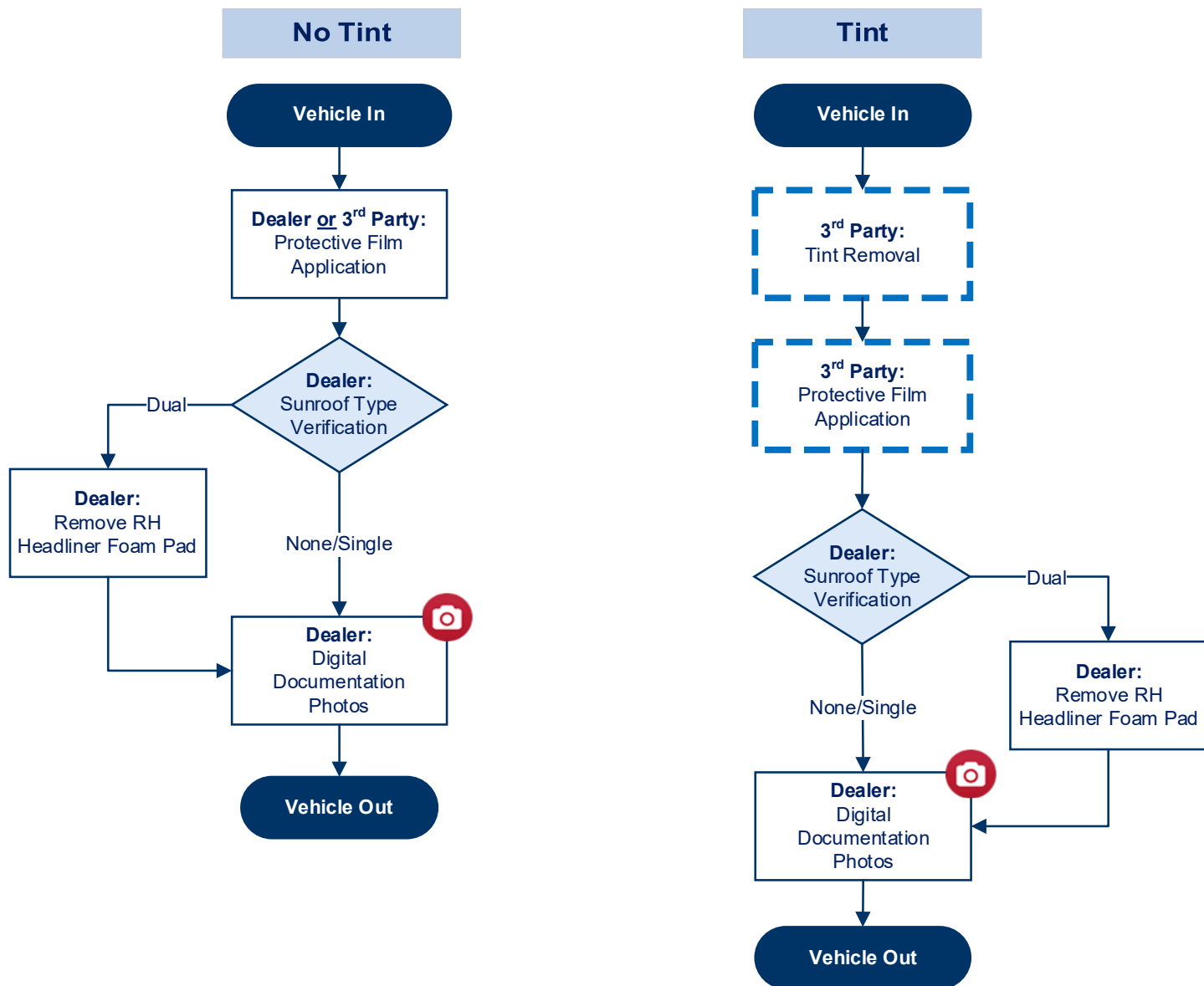
Refer to the QR code or link below for guided video information:
[Recall 292 – 3rd Row Quarter Window Glass Protective Film Application](#)



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Flowchart



Preparation for Protective Film Application

NOTICE

Significant dust is generated inside the vehicle and can contaminate the protective film during installation. To minimize contamination, follow the steps below.

1. Do **NOT** wear gloves, work with bare hands.
2. Wash hands thoroughly before starting work.
3. Spray clothing with an air gun to remove lint and dust.
4. Open the tailgate, fold down the 3rd row seats, and spray the inside of the vehicle with an air gun to remove lint and dust.

Protective Film Application

i Information

- If **NO** aftermarket tint has been applied, then this procedure may be completed by the dealer or sublet to a 3rd party.
- If an aftermarket tint film has been applied, and the customer approves removal of the tint, then sublet the vehicle to a 3rd party to have the tint removed and the protective film applied.

1. Use an ammonia free glass cleaner and a clean microfiber towel to thoroughly clean the 3rd row quarter window glass (A).



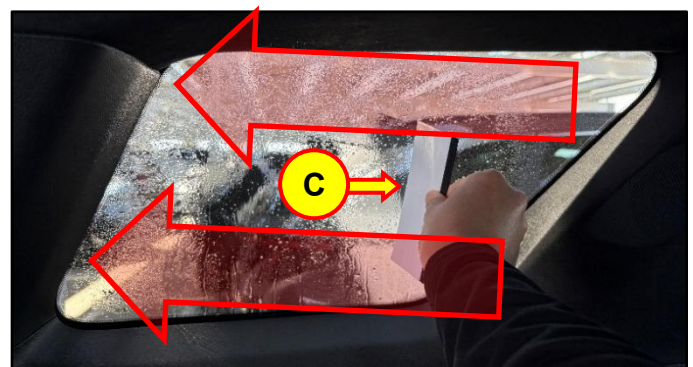
2. From about **6 inches** away, evenly spray the window film application solution on the glass.

NOTICE

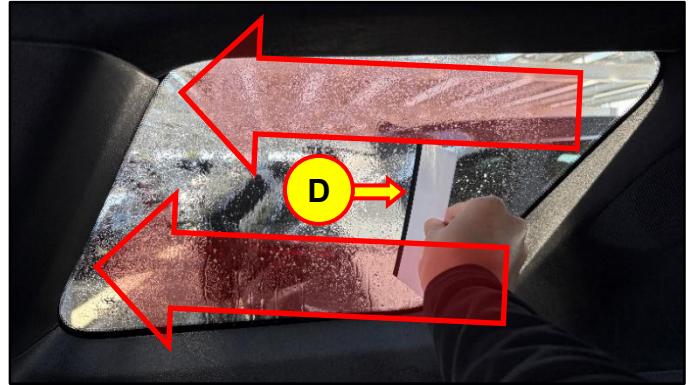
Do **NOT** spray directly on or near the headliner (B) as lint from the material may get onto the glass and contaminate the film installation.



3. Use a squeegee with a plastic edge (C) to clean and remove the solution from the glass. Wipe and dry the squeegee with the microfiber towel after each pass.



4. Repeat steps 2-3, using a squeegee with a rubber edge (D).



5. From about **6 inches** away, evenly spray the window film application solution on the glass.



6. Lay the protective film (E) on top of the packaging it came in, with the film release sticker facing up.

Evenly spray the solution onto the film release sticker side of the protective film.

NOTICE

Do **NOT** separate the protective film at this time.



7. Spray both hands with the window film application solution until they are evenly wet before touching the protective film.

NOTICE

Make sure hands have been washed thoroughly before spraying.

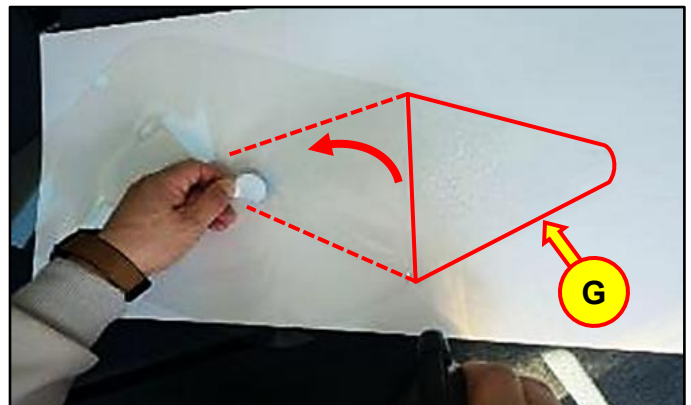
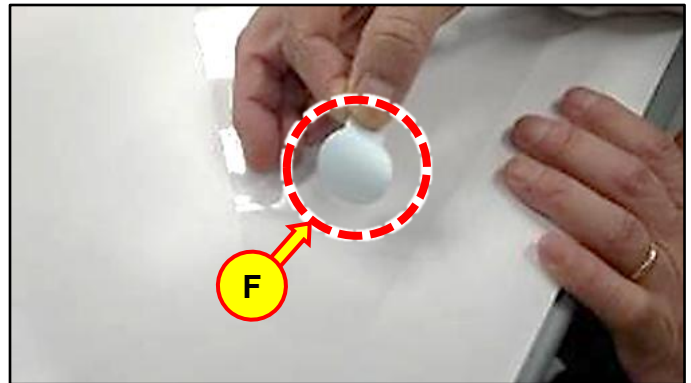


8. Pull the film release sticker (F) to peel back the protective film one-third at a time.

As each section is exposed, immediately spray the adhesive side (G) with the window film application solution until evenly wet.

NOTICE

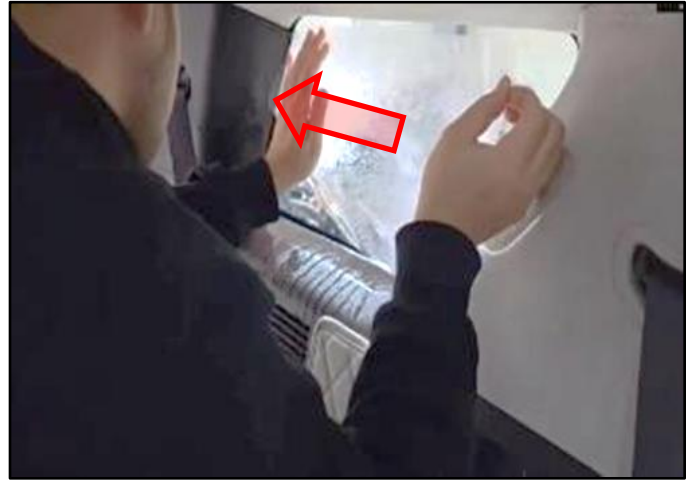
Do **NOT** allow any contamination of the adhesive surface, as this can cause bubbles, imperfections, and improper curing of the film after installation.



9. Hold the corners of the film to prevent contact with the adhesive surface and minimize contamination.



10. Apply the protective film to the window glass by first inserting it underneath the D-pillar trim.

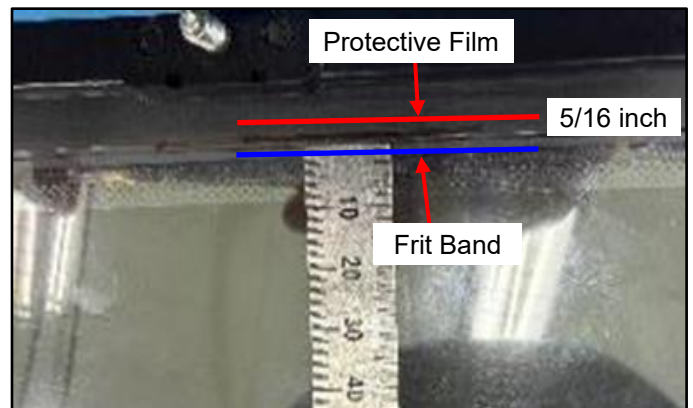


11. Adjust and flatten out the rest of the protective film with clean hands, ensuring it is centered in the 3rd row quarter window glass.



Information

The protective film is centered when the edges of the film extend past the frit band by approximately **5/16 inch (8 mm)** on all sides.



12. From about **6 inches** away, evenly spray the window film application solution on the protective film.



13. Holding the protective film down with one hand, use a squeegee a rubber edge to smooth out the film from the center outwards.

NOTICE

Be careful **NOT** to move the film while applying pressure with the squeegee.

Ensure that bubbles at the corners of the film are also smoothed out.



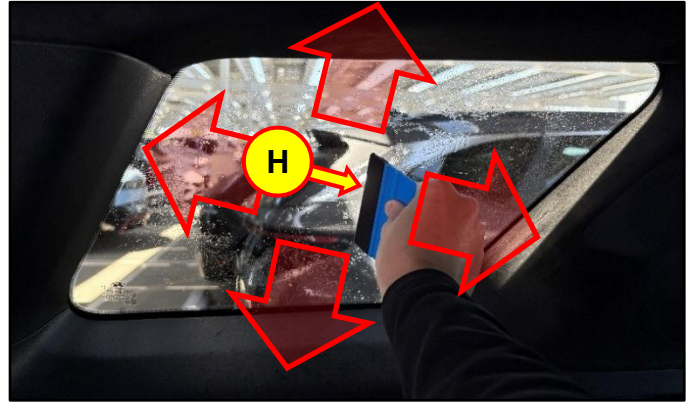
14. From about **6 inches** away, evenly spray the solution again onto the protective film.



15. With firm pressure, use a squeegee with a felt edge (H) to push from the center outwards, removing as much solution as possible.

i Information

Light pressure will leave behind excess window film application solution, resulting in longer curing times and potential bubbles after curing.



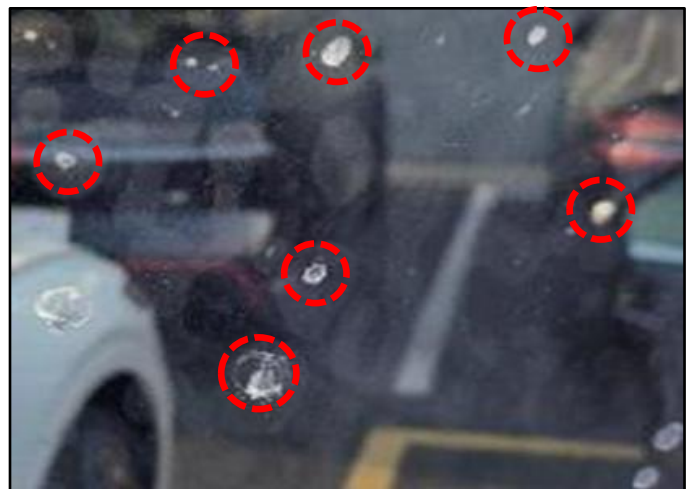
16. Clean the surrounding area of the luggage side trim with the microfiber towel.



17. Repeat **steps 1–16** to apply the protective film on the opposite side of the vehicle.

i Information

- Small bubbles less than 3/16 inches (5 mm) and watermarks from the window film application solution should dry out and disappear over time from evaporation.
- It takes 4 to 8 weeks for the protective film to fully cure. Lower ambient temperatures and/or high humidity will increase the curing time.
- Small bubbles will not disappear if lint, dust, or other contaminants were in between the protective film and window glass during installation.



Small Bubbles Should Disappear Over Time

Sunroof Type Verification & Foam Removal

1. Check if the vehicle has a sunroof, and which type:

- **NO** sunroof or single sunroof - Proceed to [Digital Documentation](#).
- Dual sunroof - Continue to step 2.



No Sunroof



Single Sunroof



Dual Sunroof

2. **Right side ONLY:**

Gently pull down the headliner above the RH side 3rd row quarter window and locate the small foam pad.

NOTICE

Be careful to **NOT** pull with excessive force to prevent damaging the headliner.

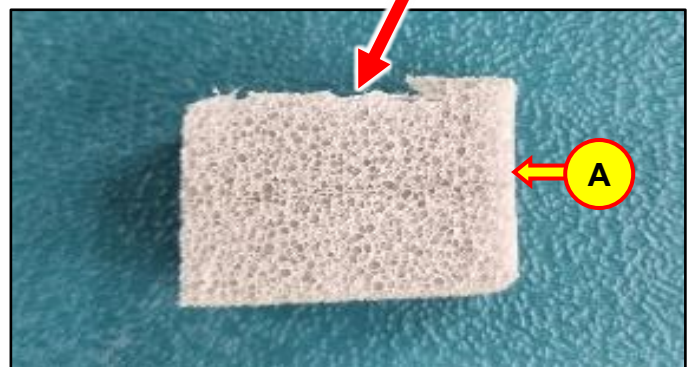


3. Tear off the foam pad (A) from the headliner and discard it.



Information

The foam pad is lightly glued at one edge. Tear off the pad to remove it.



Digital Documentation

1.

DIGITAL DOCUMENTATION



Using the STUI camera function, take a photo of the glass manufacturer markings after installing the protective film on both sides of the vehicle.

Upload the photos to STUI.

NOTE: If the STUI camera function is **NOT** used, write the last 6 digits of the VIN and date of repair on a piece of paper to include in the photo.



2. Print the last page of this TSB, **3rd Row Quarter Window Glass Film Care & Maintenance**, and place it on the dashboard for customer reference.

3. The service procedure is now complete.

HYUNDAI PALISADE (MODEL YEARS 2020–2025)

RECALL 292 – 3RD ROW QUARTER WINDOW GLASS FILM CARE & MAINTENANCE

IMPORTANT INFORMATION FOR CUSTOMERS

Your vehicle is equipped with a protective window film designed to maintain safety performance. Proper care is required to ensure continued effectiveness. Please keep this document in your vehicle's glove box or with your Owner's Manual for future reference.

WINDOW FILM CARE AND MAINTENANCE

To maintain the performance of the window film, please follow these precautions:

- Do not scratch, cut, or impact the film with sharp or hard objects.
- When cleaning the window film, do not use brushes, abrasive materials, alcohol, or chemical cleaners.
- Clean the film using a soft, clean towel and room-temperature water only.
- Do not apply additional films, stickers, decals, or adhesives to the film surface.
- Do not remove the window film. Once removed or detached, the film cannot be reinstalled.

IMPORTANT REMINDERS

The protective film is a safety-related component. Improper care, modification, or removal may affect performance.

IF YOU HAVE QUESTIONS

Please contact your authorized Hyundai dealer for assistance.

HYUNDAI PALISADE (MODEL YEARS 2020–2025)

RECALL 292 – 3rd ROW QUARTER WINDOW GLASS FILM CARE & MAINTENANCE

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