



IMPORTANT SAFETY RECALL

** RECALL NOTICE **

NHTSA Safety Recall# 26V-016
TRANSPORT CANADA# 2026-011

TO: Winnebago Motorhome Dealers

SUBJECT: Campaign # 201 – Water Tank Heating Pads

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the owners may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these burdensome solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. As you will see in reading the enclosed copy of the letter, which is being sent to owners, the owners are being instructed to contact Winnebago Motorhomes, if you do not remedy the condition within five days of the mutually agreed upon service date. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

Reason For This Recall

Winnebago Motorhomes has decided that a defect related to motor vehicle safety exists on certain:

2024 – 2026 Winnebago Navion
2024 – 2026 Winnebago View
2024 – 2026 Winnebago Travato
2024 – 2026 Winnebago Minnie Winnie
2024 – 2026 Winnebago Spirit
2026 – 2027 Winnebago Sunflyer
2021 – 2026 Winnebago Commercial Vehicle
2023 – 2026 Winnebago 425 Commercial Vehicle

These motor homes were manufactured December 1, 2023, through December 3, 2025. These manufacturing dates are a broad overview and not model specific. Our records indicate that you have purchased a vehicle with the serial number which appears above.

Certain Winnebago Vehicles equipped with *ThermaHeat* Tank Pads have been found to exhibit high resistance at the terminal, which could potentially result in failure. This condition may pose a fire risk, potentially causing personal injury or property damage.



IMPORTANT SAFETY RECALL

Owner Notification

Owners will be notified of this campaign on their vehicles by Winnebago Motorhomes. For all units in your inventory, the notification will be mailed to you. **DO NOT DELIVER TO A CUSTOMER ANY SUBJECT UNIT UNTIL CORRECTIVE ACTION HAS BEEN TAKEN.**

Dealer Campaign Responsibility

Dealers are to service all vehicles subject to this campaign at no charge to owners regardless of mileage, age of vehicle, or ownership from this time forward.

Whenever a vehicle subject to this campaign is taken into a new or used vehicle inventory or it is in your dealership for service in the future, you should take the steps necessary to be sure the campaign correction has been made before reselling or releasing the vehicle. Owners of vehicles recently sold from your new vehicle inventory are to be contacted by the dealer and arrangements made to make the required corrections according to instructions contained in this campaign.

Repair Procedure:

Refer to instructions for proper replacement of the tank heater pads.

Parts Information:

Order the corresponding Part Kit from Winnebago Motorhomes using the Dealer Portal system to identify the labor operation number and create the order. You will be placing the order as a Recall type. You will need the Recall dealer number and the Winnebago Industries serial number of the affected vehicle to place the order.

Reimbursement:

When the service has been completed, submit the labor amount and labor operation number listed below. Your repair order must be properly signed by both the dealer and the owner.

Effective immediately, all Recall Claims must utilize **SPEC24** as the designated Technical Information Code (TIC) within the Salesforce TIC Code field.

Labor operation numbers can be found under Vehicle Info on the Dealer Portal.

Recall #201 will consist of Remedy A & Remedy B.

Remedy A is **Available Now** and applies to: 2024 – 2026 Winnebago View/Navion, 2024-2026 Winnebago Minnie Winnie, 2024 – 2026 Winnebago Spirit, 2026 – 2027 Winnebago Sunflyer

Remedy B is **NOT Available Yet** and applies to: 2024 – 2026 Winnebago Travato, 2023 – 2026 Winnebago 425 Commercial Vehicles, 2021 – 2026 Winnebago Commercial Vehicles



IMPORTANT SAFETY RECALL

Recall: 201	Remedy: A
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Labor Operation:	HEATING PAD REPLACEMENT 300
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For Model and Model Year: 2024-2026 Winnebago Minnie Winnie, 2024 – 2026 Winnebago Spirit, 2026 – 2027 Winnebago Sunflyer

Operation Number	Dealer Number	Parts Kit Number	Time Allowance	TIC Code
24002201	WG-007956	RC795626701	1.5	SPEC24

Labor Operation:	HEATING PAD REPLACEMENT 500
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For Model and Model Year: 2024 – 2026 Winnebago View/Navion

Operation Number	Dealer Number	Parts Kit Number	Time Allowance	TIC Code
24002301	WG-007957	RC795726701	1.0	SPEC24

RECALL 201: TANK HEATING PADS DOCUMENTATION FORM

RECALL INFORMATION

Winnebago Recall #: **201** | NHTSA #: **26V-016** | Transport Canada #: **2026-011**

Description: Certain vehicles with *ThermaHeat Heating Pads* may exhibit high terminal resistance, posing a potential failure and fire risk which could result in injury or property damage.

VEHICLE INFORMATION

- **VIN***: _____ **Date of Repair***: _____
- **Mileage at Remedy***: _____

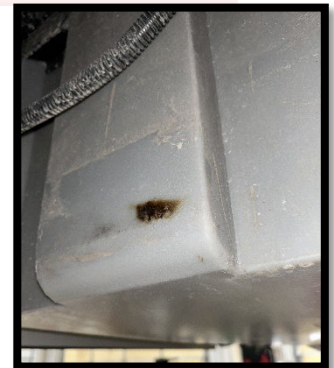
DOCUMENTATION

1. Required Photographic Documentation (Thermal Damage Only) *

Before proceeding with the remedy, you must take at least three (3) clear photos of the damage present. These images must clearly show the specific area of thermal damage on the vehicle's tanks or removed *Thermaheat Pads*, including:

- The front & back side of the affected ThermaHeat heating pad(s) & area of damage on the pad(s).
- Evidence of any thermal damage to the tank surface where the ThermaHeat pad was adhered to.

EXAMPLE



2. Send an Email to techservice@wgo.net*

- Email Subject Line Required: **Recall 201 Tank Heating Pad Documentation**
- Action: Provide the required Vehicle & Incident Data in the context of the email or provide a copy of this form with the required information filled out, and all images from Step 1.

3. Retention of ThermaHeat Pads Protocol*

- **If signs of thermal damage are present:** Retain the affected ThermaHeat pad(s) for return.
- **ThermaHeat Pads Return:** Even if only one pad shows signs of a thermal event, **all** ThermaHeat pads on the vehicle must be returned using the provided label included in the remedy kit.
- **If no signs of thermal damage are present:** Follow standard disposal procedures for the removed pads.

RETURN SHIPPING PROCESS (THERMAL INCIDENTS ONLY)

A pre-paid shipping return label is included in each Recall Kit.

When to Return: Return only if the removed *ThermaHeat pads* or the vehicle tanks show visible signs of a thermal event caused by these pads. Place all removed pads from the vehicle in the Recall Kit box (even if just one pad showed any signs of thermal), provide a copy of the Warranty claim within the box and use/apply the pre-paid return label provided.



Tank Heating Pads (Sunflyer, Minnie Winnie, Spirit)

Classification		Parts Kit Required		
Recall # 201		Part #	RC795626701	Description
				RECALL #201 TANK HTG PAD 300 SERIES

Condition

Certain vehicles with ThermaHeat Heating Pads may exhibit high terminal resistance, posing a potential failure and fire risk which could result in injury or property damage.

Correction

Remove and replace existing tank heater pads (330035-01-000) (qty 2 or 3) with new tank heater pads (364953-01-000) (qty 2 or 3). One tank heater pad is located on the gray waste tank, and one tank heater pad is located on the black waste tank. On some models, there may be one tank heater pad located on the freshwater tank (328MB only).

WGO Model Year	Revision	Make	Model	Model Code(s) (Floorplan)	WGO Built/Manufacturing Dates Impacted
2026	2	Winnebago	Sunflyer	WF322RS, WF324GG, WF326FE, WF328MB	10/13/2025 – 12/31/2025
2027	1				
2024	1	Winnebago	Minnie Winnie	WF322R, WF322M, WF325B, WF326NP, WF326T, WF331H, WF331K	12/1/2023 – 9/12/2025
2025	1				
2026	1				
2024	1	Winnebago	Spirit	WI322R, WI322M, WI325B, WI326NP, WI326T, WI331H, WI331K	12/1/ 2023 – 8/4/2025
2025	1				
2026	1				

Disclaimer: Read the entire instructions carefully before starting the procedure. If you have any questions, please contact the Winnebago Industries Technical Service Department by calling 1-866-653-4329 or by email: techservice@wgo.net . This document is confidential and is intended for dealer use only.

Parts/Kit Image Reference

Part/s Required – Kit Number: RC795626701

Kit Contains:

1. 16-14 AWG SPLICE-BUTT - 326467-01-000 (2) for **Red Positive** wire. (One per Pad)
2. 16-14 to 22-18 AWG SPLICE - REDUCER - 326905-01-000 (2) for **White Negative** wire. (One per Pad)
3. HEATING PAD - 364953-01-000
 - (2 needed per 322RS/324GG/326FE)
 - (3 needed per 328MB)
4. TIE-WIRE-14IN - 008343-02-000 (5)
5. CONVOLUTED CONDUIT - 041953-09-000 (2FT)
6. NUT-HEX-SER FLG LK 5/16-18 - 000D39-05-00B (4)
 - (4 needed per 322RS/326FE/328MB)
 - (2 needed per 324GG)
7. NUT-HEX W/NYLON LOCK - 000D29-06-00B (3)
 - (3 needed per 322R/322M - all other floorplans will not need to use these extra parts)
8. VHB TAPE, DBL COATED - 076322-23-000 (2FT)
9. SEAL-WIPE - 115075-03-000 (2 FT)

Part/s Required:



Shop Supplies

1. Isopropyl Alcohol
2. Shop Towels
3. Wire Cutters
4. Wire Strippers
5. Wire Crimpers
6. Plastic Hand Chisel/Tool
7. Pressure Roller
8. Scissors
9. Electrical Tape
10. Heat Gun
11. Therma-Gun
12. Screw Gun
13. Duct Tape
14. 5/16" Socket
15. 1 Socket Wrench
16. 5/16" Torque Wrench
17. 3/8" Socket Wrench
18. Wheel Chocks (For the front Driver and Passenger Wheels)

Steps & Procedures

Before performing the repair, ensure the Black & Grey Tank have a Surface Temperature of 55 degrees Fahrenheit or warmer to ensure appropriate adhesion of the New tank Heating pads.

Step 1 – Lift the Vehicle

Objective: Have a safe ergonomic working height to replace the heating pads on the vehicle.

- A. Ensure the vehicle ignition and battery disconnect are both OFF before lifting the vehicle. ⚠
- B. Set wheel chocks on the front wheels. (Figure 1)
- C. Use 2 lifts (or hoists/rotary lift could also be used to lift entire vehicle if available) to lift the rear wheels of the vehicle and ensure they are safely set to hold the vehicle while the rework is done. (Figure 2)

Note: Verify the lift is working properly and your working area is safe to work in.

Figure 1



Figure 2



Step 2 – Remove Components to Provide Access to Heating Pads

Objective: Provide access to safely remove the heating pads by removing specific parts unique to each floorplan.

Step 2a – For Minnie Winnie/Spirit (326T, 326NP) and Sunflyer (326FE , 322RS, 328MB) Models ONLY

- A. Use a screw gun to remove the plate screws on each end of the passenger side compartment door behind rear wheel to allow door to open. (Figure 3)
- B. Use duct tape to tape the door to the sidewall securely to keep it open during rework. Duct Tape needs to be installed on fiberglass to avoid decal damage. (Figure 4)

Figure 3

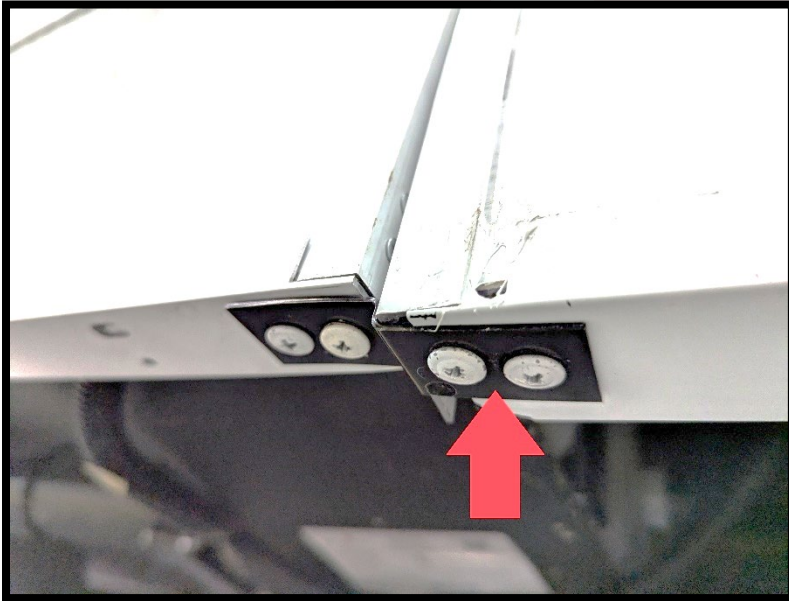
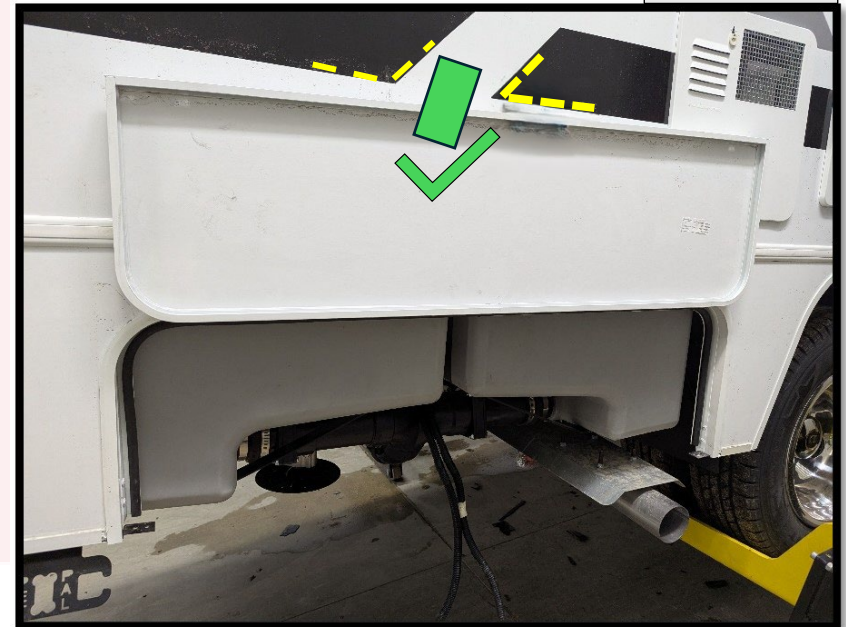


Figure 4

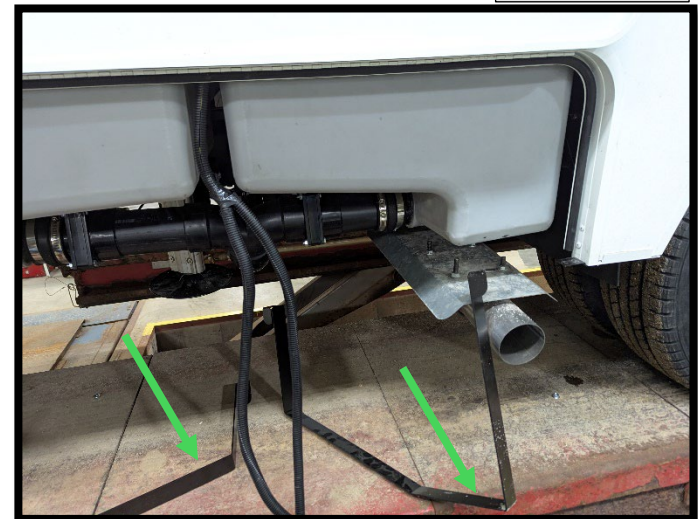
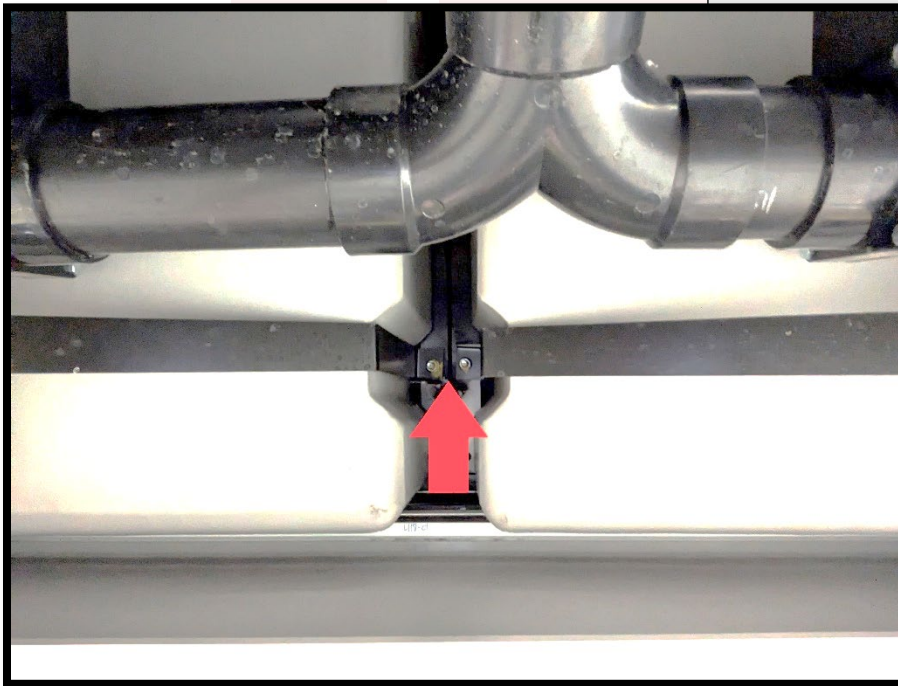


Step 2 (Continued) – Remove Components to Provide Access to Heating Pads

Objective: Provide access to safely remove the heating pads by removing specific parts unique to each floorplan.

Step 2a (Continued) – For *Minnie Winnie/Spirit (326T, 326NP)* and *Sunflyer (326FE , 322RS, 328MB)* Models ONLY

- C. Use a 5/16" socket and wrench to remove the two hex nuts holding the outboard black tank strap to the floor frame assembly. Also remove the two hex nuts holding the outboard grey tank strap to the floor frame assembly. These are the straps the new heating pad will be installed under and should be the only ones to be removed. (Figure 5)
- D. Remove these two tank straps and set aside for use later. The hex nuts that were removed should NOT be reused and should be thrown away. The holding tank heat pads are now accessible to remove. (Figure 6)



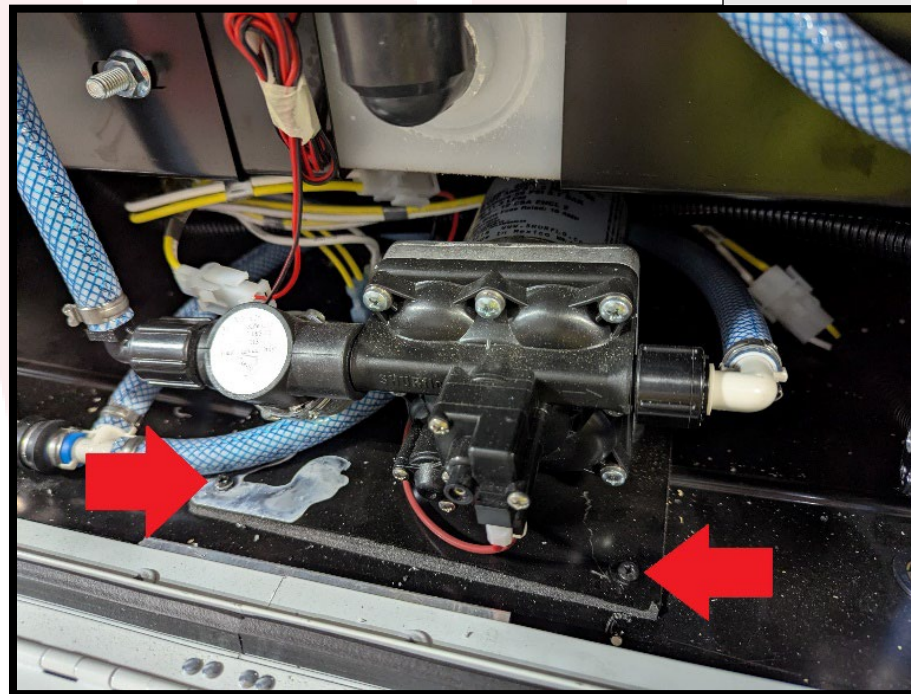
Step 2 (Continued) – Remove Components to Provide Access to Heating Pads

Objective: Provide access to safely remove the heating pads by removing specific parts unique to each floorplan.

Step 2b – For Sunflyer (328MB) Model ONLY

- A. Open the passenger side rear compartment door and use a screw gun to remove the two water pump screws holding the water pump plate to the compartment. Keep and set the screws aside for reinstallation further down in the process. Carefully remove the water pump from the compartment taking special care not to kink any of the flexible water lines. (Figure 7)
- B. Find an object to set the water pump on that is close to the outside of the compartment door opening to allow the water lines to remain connected on the pump while the rework is occurring. The fresh tank heat pad is now accessible to remove.

Figure 7



Step 2 (Continued) – Remove Components to Provide Access to Heating Pads

Objective: Provide access to safely remove the heating pads by removing specific parts unique to each floorplan.

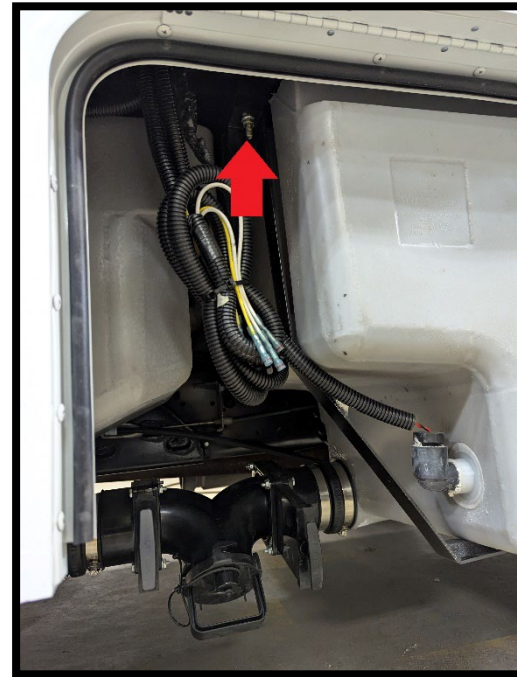
Step 2c – For Sunflyer (324GG) Model ONLY

- A. Open the driver's side drainage compartment door to get access to the holding tanks. (Figure 8)
- B. Use a 5/16" socket and wrench to remove the two hex nuts holding the outboard grey tank strap to the floor frame assembly. This is the strap where one of the new heating pads will be installed under and should be the only one to be removed. (Figure 9)
- C. Remove the tank strap and set aside for use later. The hex nuts that were removed should NOT be reused and should be thrown away. The holding tank heat pads are now accessible to remove.

Figure 8



Figure 9

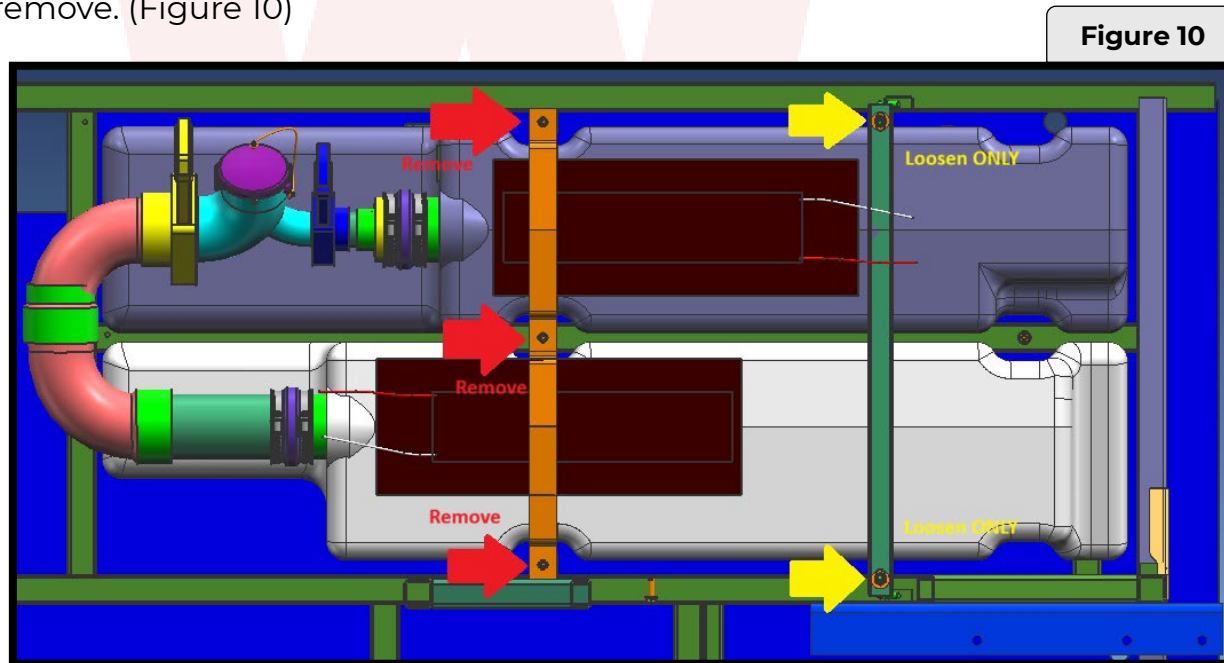


Step 2 (Continued) – Remove Components to Provide Access to Heating Pads

Objective: Provide access to safely remove the heating pads by removing specific parts specific to each floorplan.

Step 2d – For Minnie Winnie / Spirit (322R, 325B) Models ONLY

- A. Use a 5/16" socket and wrench to remove the two hex nuts (Red Arrows) holding the grey tank strap to the floor frame assembly. Also remove the hex nut (Red Arrow) holding the black tank strap to the floor frame assembly. These are the straps the new heating pad will be installed under.
- B. Remove these two tank straps and set aside for use later. The hex nuts that were removed should NOT be reused and should be thrown away.
- C. On some models, the two nylon nuts on the J-bolts (Yellow Arrows) holding the channel may also need to be loosened to get access to remove the old heat pad from under it. Use a 3/8" socket and wrench to loosen these nuts, but **do not** fully remove the channel assembly, keep the tank in place. The holding tank heat pads are now accessible to remove. (Figure 10)

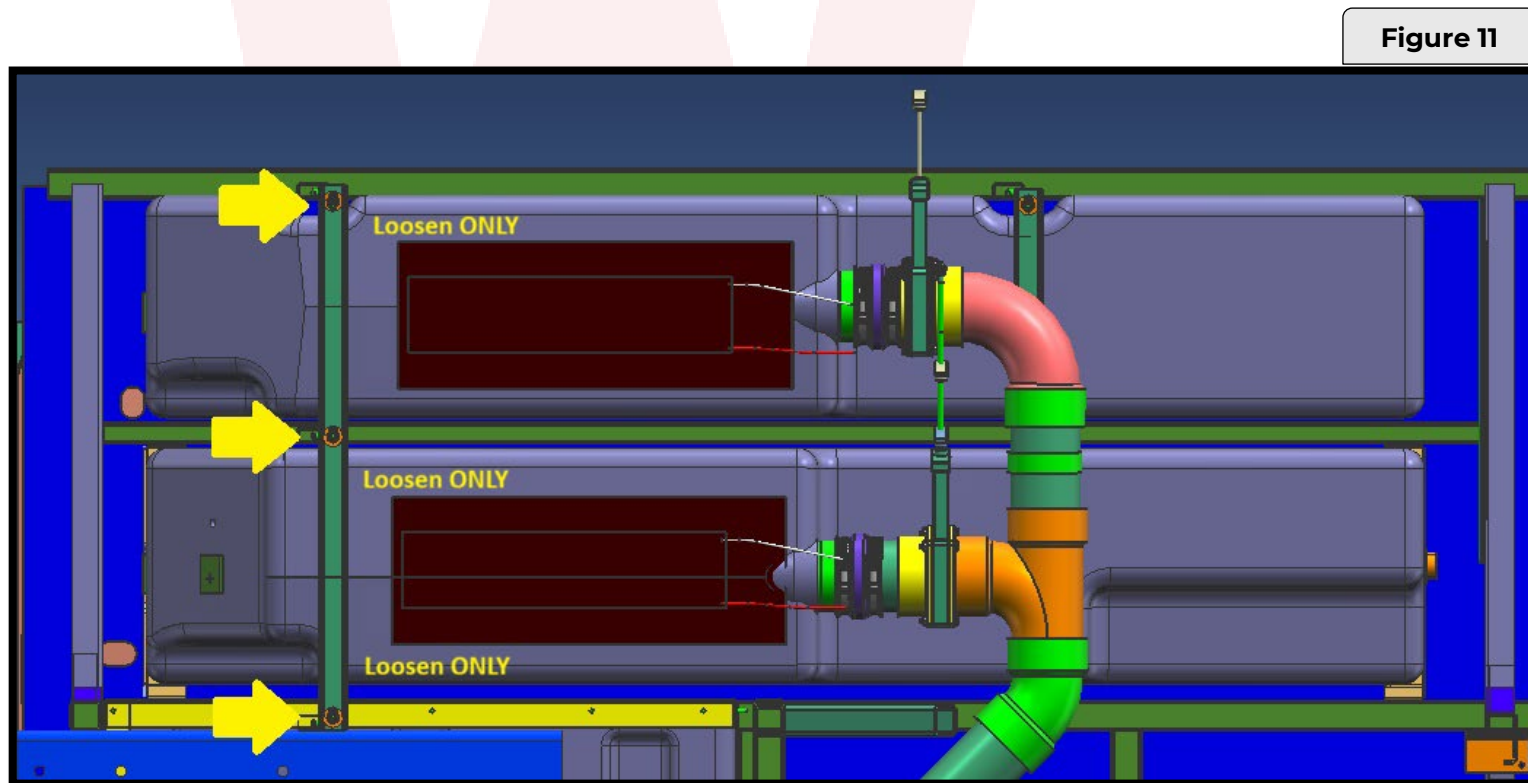


Step 2 (Continued) – Remove Components to Provide Access to Heating Pads

Objective: Provide access to safely remove the heating pads by removing specific parts unique to each floorplan.

Step 2e – For Minnie Winnie/Spirit (322M) Model ONLY

- A. The three nylon nuts on the J-bolts holding the rearmost channel may need to be loosened to get access to remove the old heat pad from under it. Use a $3/8$ " socket and wrench to loosen these nuts, but do not fully remove the channel assembly, keeping the tank in place. The holding tank heat pads are now accessible to remove. (Figure 11)



Step 2 (Continued) – Remove Components to Provide Access to Heating Pads

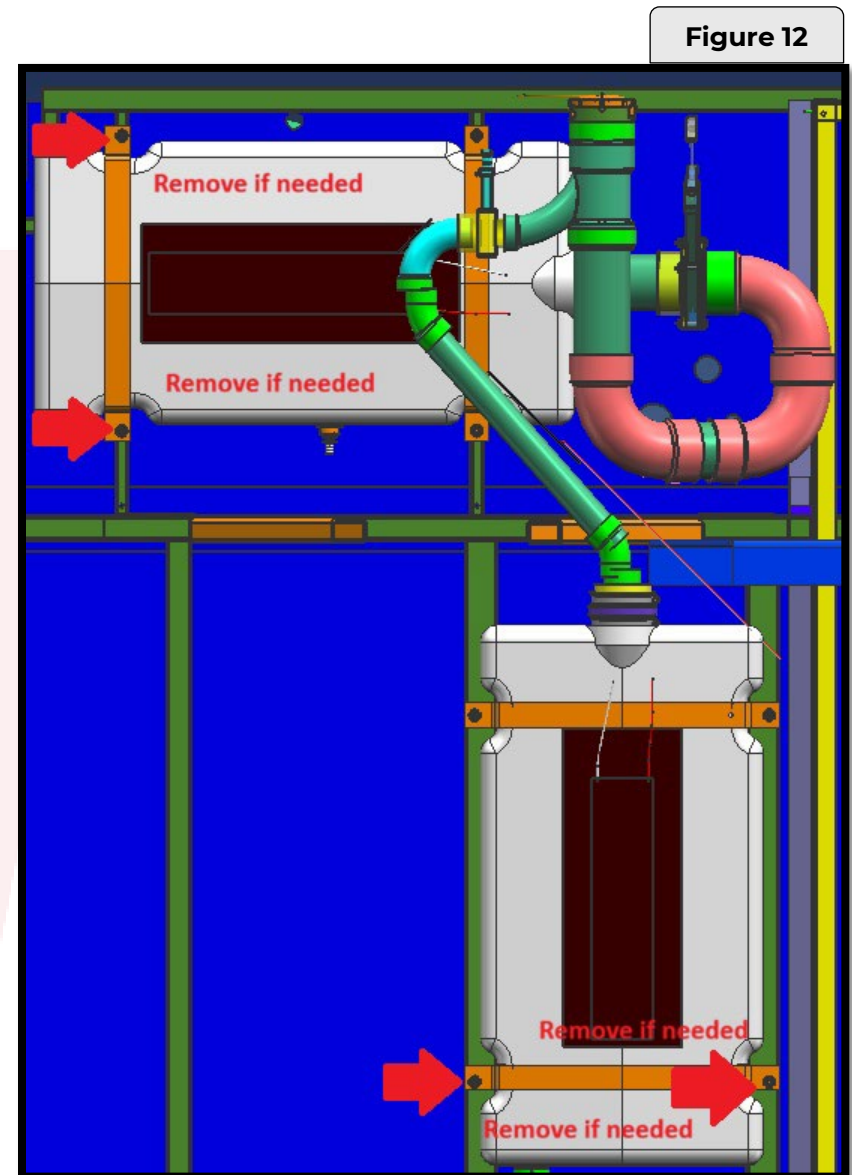
Objective: Provide access to safely remove the heating pads by removing specific parts unique to each floorplan.

Step 2f – For Minnie Winnie/Spirit 331H, 331K Models ONLY

- A. If any of the tank straps are over any section of the old heating pad, use a 5/16" socket and wrench to remove the two hex nuts holding the forward black tank strap to the floor frame assembly.

Do the same process to the outboard grey tank strap if needed. These straps are to only be removed to access and remove the old heating pad as the new heating pad is shorter and will not need to be applied under these straps again.

- B. For any straps removed, set aside for reinstallation later. The hex nuts that were removed should NOT be reused and should be thrown away. The holding tank heat pads are now accessible to remove. (Figure 12)



Step 3 – Remove the Heating Pads from the Tanks

Objective: Safely remove the heating pads and their connections to the chassis loom wires.

- A. Using a pair of scissors, safely remove the tape that secures the conduit at the heating pad wires. See (Figure 13) for general cases.
- B. Use the scissors to also cut off any zipties securing the chassis loom near the heating pad. You will be making a spliced connection, and this will allow for better access to the chassis loom wires. See (Figure 14) for general cases.
- C. Use a pair of wire cutters to cut the White and Red heating pad wires leaving at least 1 inch of these heating pad wires on the butt connectors. See (Figure 15) for general cases.

This will help you reference which chassis loom wires the new heating pad wires need to be connected to.

DO NOT make any connections on the old heating pad wires! These will be cut off later down the process.

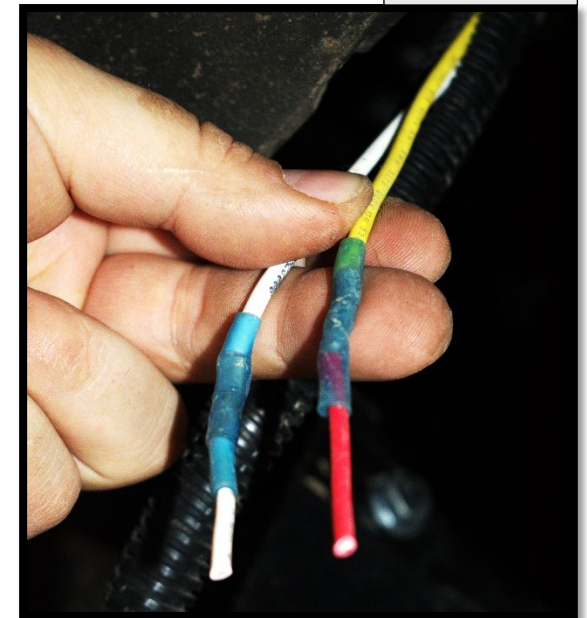
Figure 13



Figure 14



Figure 15



Step 3 – (Continued) Remove the Heating Pads from the Tanks

Objective: Safely remove the heating pads and their connections to the chassis loom wires.

- D. Once the heating pad wires have been cut, carefully remove/detach the pad, beginning from the side where the wires are located and moving away from the wire connection. This method helps preserve the integrity of the removed pads as much as possible. See (Figure 16) for general cases.
- E. Use a plastic hand chisel/tool to remove any pad foam-residue left on the tank from the removed pad. See (Figure 17) for general cases.
- F. Using your bare hand, apply pressure and roll off any adhesive still on the tank. See (Figure 18) for general cases.
- ⚠ G. **CRITICAL:** If any signs of thermal damage are present on the tank or on the removed ThermaHeat Pad itself, please refer to the “**RECALL 201: TANK HEATING PADS DOCUMENTATION FORM**”. Submit only one form per vehicle, even if multiple tanks or pads on this vehicle show signs of a thermal event.

DO NOT USE ANY TOOL TO REMOVE RESISUDE THAT CAN POTENTIALLY DAMAGE THE INTEGRITY OF THE TANK.

Figure 16



Figure 17



Figure 18



Step 4 – Clean the Surface of the Tank for the Adhesion of the New Pad

Objective: Ensure a clean and dry surface exists on the tank to where the new pad will be adhered to.

- A. Use Isopropyl Alcohol to prep the surface or surfaces of the tank to where the new heating pad will be adhered to. See (Figures 19 & 20) for general cases.

Note: Some heating pads wrap around the sides or crevasses of the tank so ensure you apply the new pad in the same style as the removed pad.

Note: Some tank surfaces will be different than others depending on what vehicle model you are working on.

- B. Use clean shop towels and ensure to completely dry off the surface you applied isopropyl alcohol to. See (Figure 21) for general cases.

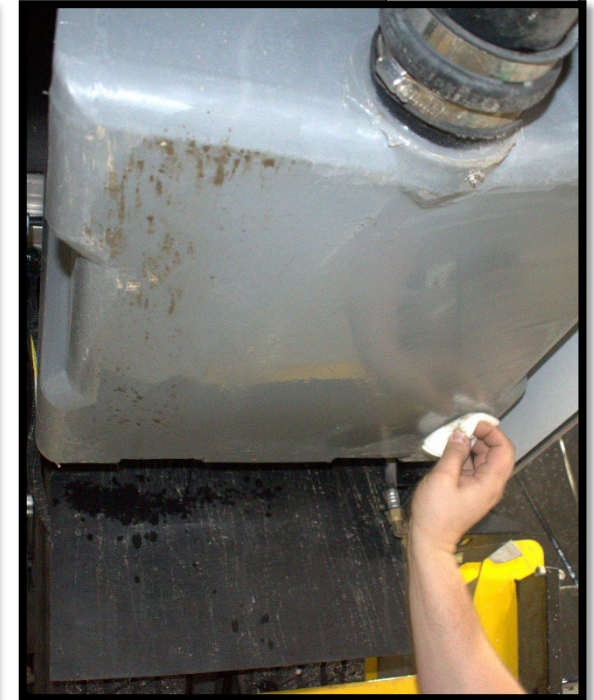
Figure 19



Figure 20



Figure 21



Step 5 – Adhere the New Heating Pad

Objective: Properly adhere the new heating pad to the tank surface you just cleaned.

- A. Use a therma-gun to measure the temperature of the tank surface and ensure the temperature exceeds 55°F (12.8°C) or warmer. (Figure 22)

Note: If the tanks do not exceed this temperature, use a heat lamp or heat gun to ensure the tank is above this temperature. Failure to adhere the heating pads at an appropriate temperature may cause the adhesive to fail.



Step 5 – (Continued) Adhere the New Heating Pad

Objective: Properly adhere the new heating pad to the tank surface you just cleaned.

- B. Leaving the heating pad adhesive paper still on the pad, pre-fit the heating pad (364953-01-000) to secure accurate adhering surface location. See (Figure 23) for general cases. Reference (Figures 24-29) specific required locations by vehicle's floorplan on this page and the following page).

Note: (1) Figure 26 - For the Sunflyer 324GG floorplan, the new heating pad will be installed in a different orientation on the grey tank from where the old pad was just removed. Ensure the new location has also been cleaned per Step 4 procedures before applying the new heat pad.

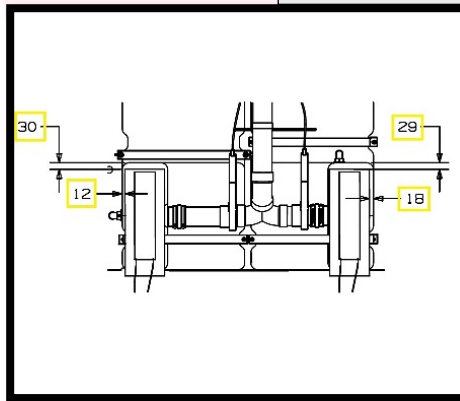
Note: Once the paper is off and the adhesive touches the tank, you will no longer be able to adjust the location you adhered the pad to and you may damage the adhesive integrity if you try to pull the pad off to adjust the location of the new pad.

Note: DO NOT cut the red and white wires from the heating pad until further down in the process.

Figure 23



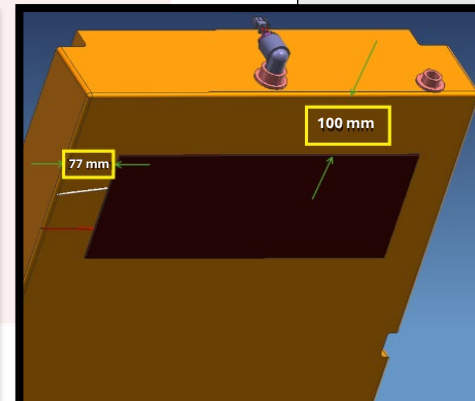
Figure 24



Minnie Winnie/Spirit (326T, 326NP) and Sunflyer (326FE, 322RS, 328MB)

Black & Grey Tank [mm]

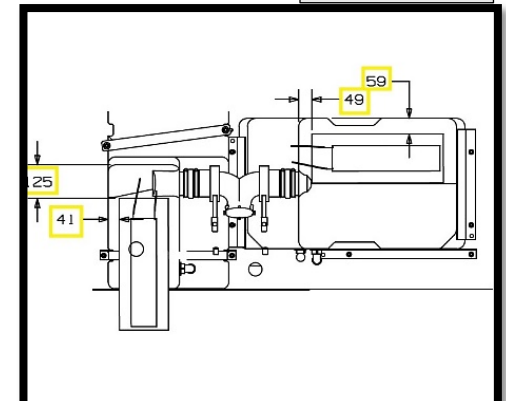
Figure 25



Sunflyer (328MB)

Fresh Tank [mm]

Figure 26



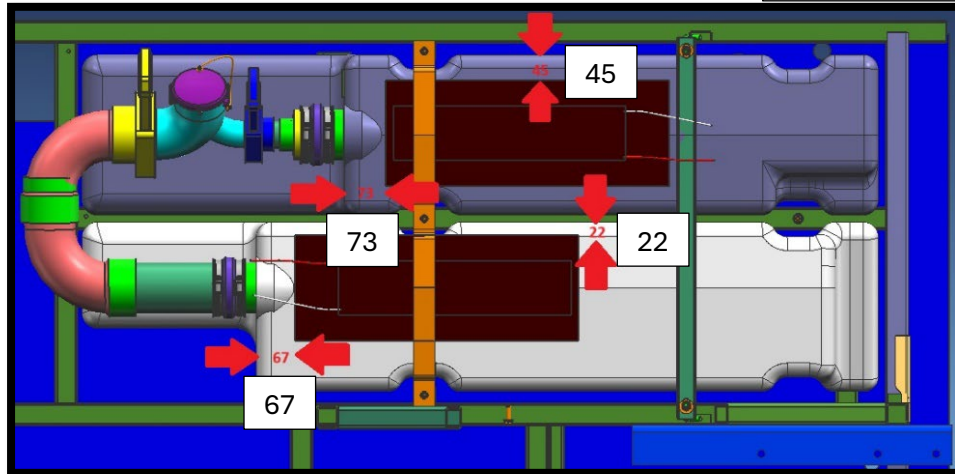
Sunflyer (324GG)

Black & Gray Tank (1) [mm]

Step 5 – (Continued) Adhere the New Heating Pad

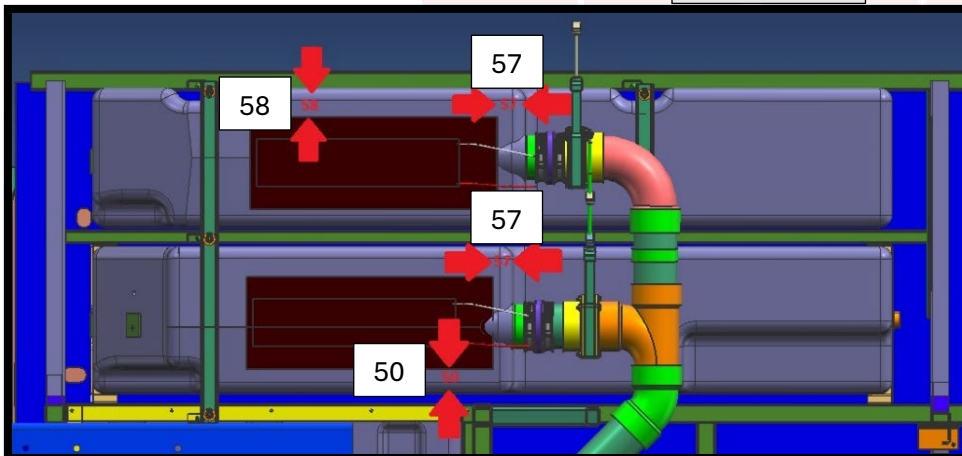
Objective: Properly adhere the new heating pad to the tank surface you just cleaned.

Figure 27



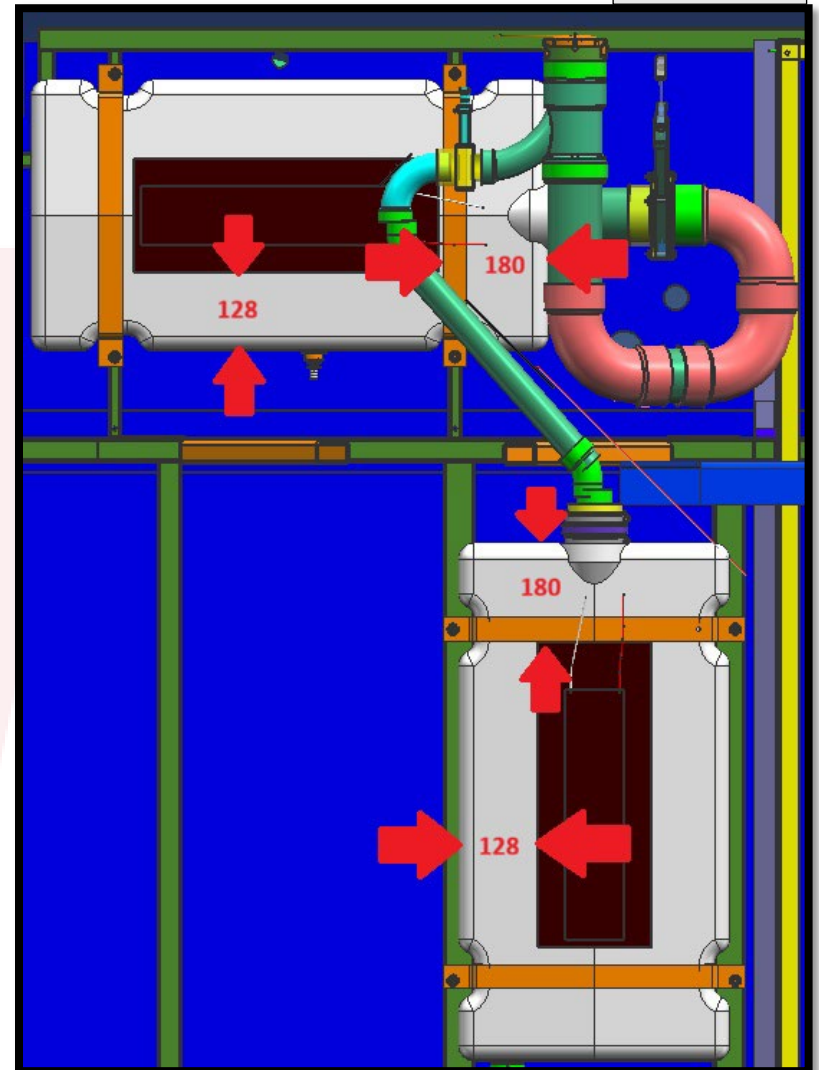
Minnie Winnie & Spirit (322R / 325B)
Black & Grey Tank [mm]

Figure 28



Minnie Winnie & Spirit (322M)
Black & Grey Tank [mm]

Figure 29



Minnie Winnie & Spirit (331H / 331K)
Black & Grey Tank [mm]

Step 5 – (Continued) Adhere the New Heating Pad

Objective: Properly adhere the new heating pad to the tank surface you just cleaned.

- C. Always start adhering the new pad at the wire connection side and then follow through and adhere the rest of the heating pad appropriately, removing the paper side of the adhesive with one hand as you apply the pad with pressure with your other hand. See (Figure 30) for general cases.

Note: Before fully adhering heat pad to tank, ensure the coach wiring loom can be routed to allow enough wire length to reach the heat pad wire connections.

Note: Be sure to work the pad over any grooves on the tank in such a way as to ensure the pad is in full and complete contact with the tank surface, making sure not to create air gaps or loose edges. Do not stretch the tank heating pad beyond its original size. Heat pad must be installed only on tank surfaces.

- D. Once the entire heating pad is applied to the tank, use a pressure roller and apply pressure to the adhered surfaces of the pad on the tank. See (Figure 31) for general cases.

Figure 30

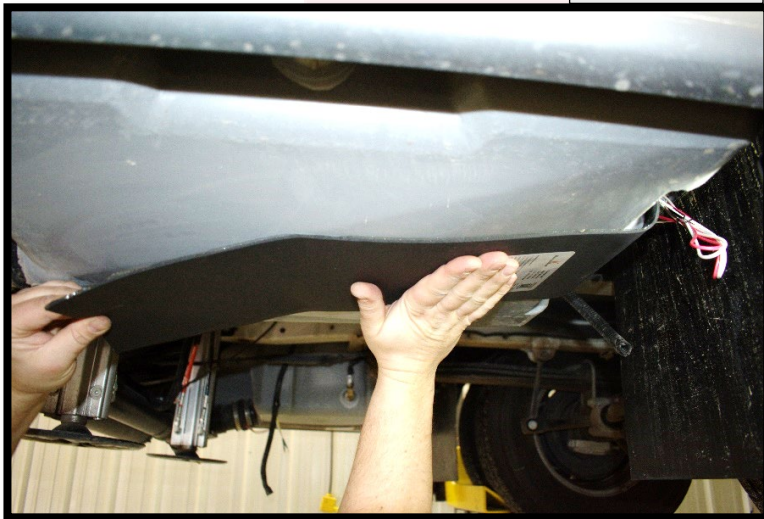
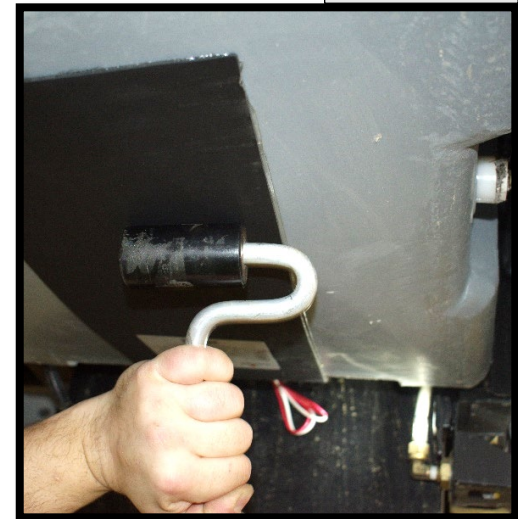


Figure 31



Step 6 – Install the Tank Straps Removed

Objective: Prep and reinstall floorplan specific tank straps removed in Step 2.

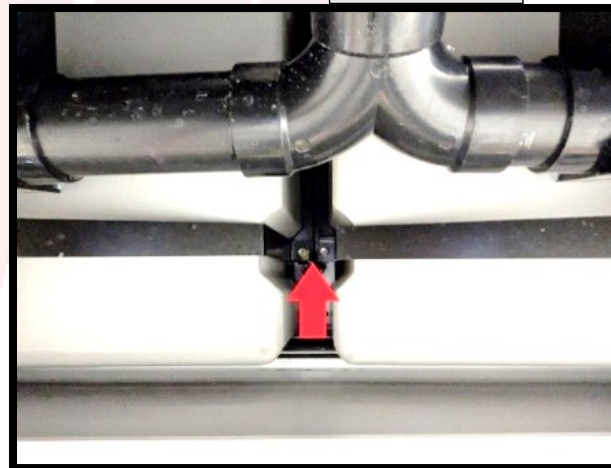
- A. If a tank strap was removed, use a pair of scissors to cut an 8-inch strip of VHB Tape (076322-23-000) and Seal-Wipe (115075-03-000). Install the VHB tape on the wipe seal. Do this step again if two tank traps were removed (322R / 325B / 322RS / 326T / 326NP / 326FE / 328MB vehicle models only)
- B. On the tank strap(s) set aside in Step 2 (N/A for 331H / 331K), clean any debris off the surface of the strap and remove the VHB tape paper to install the wipe seal along the lowest section of the strap where the strap will contact the heat pad. See (Figure 32) for general cases.
- C. Use a 5/16" socket and wrench and hex nuts (000D39-05-00U) to install the tank strap(s) back to their original locations. Reference (Figures 33, 35, & 37) for unit specific locations on this page and the following page. **Use torque wrench to torque hex nuts to 17.8 +/- 1.8 Nm.** (Figures 34, 36, & 38)

Note: Verify the tank strap does not go over the built-in sensor on the heat pad before torquing tank strap nuts.

Figure 32

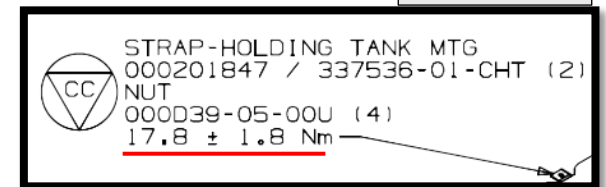


Figure 33



322RS / 326T / 326NP / 326FE / 328MB
Black & Grey Tank

Figure 34



Step 6 – (Continued) Install the Tank Straps Removed

Objective: Prep and reinstall floorplan specific tank straps removed in Step 2.

Figure 35



**324GG
Grey Tank**

Figure 36

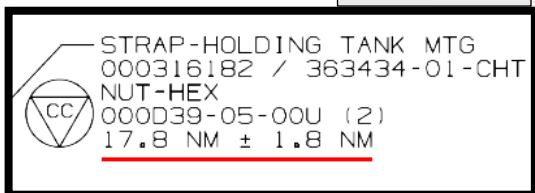
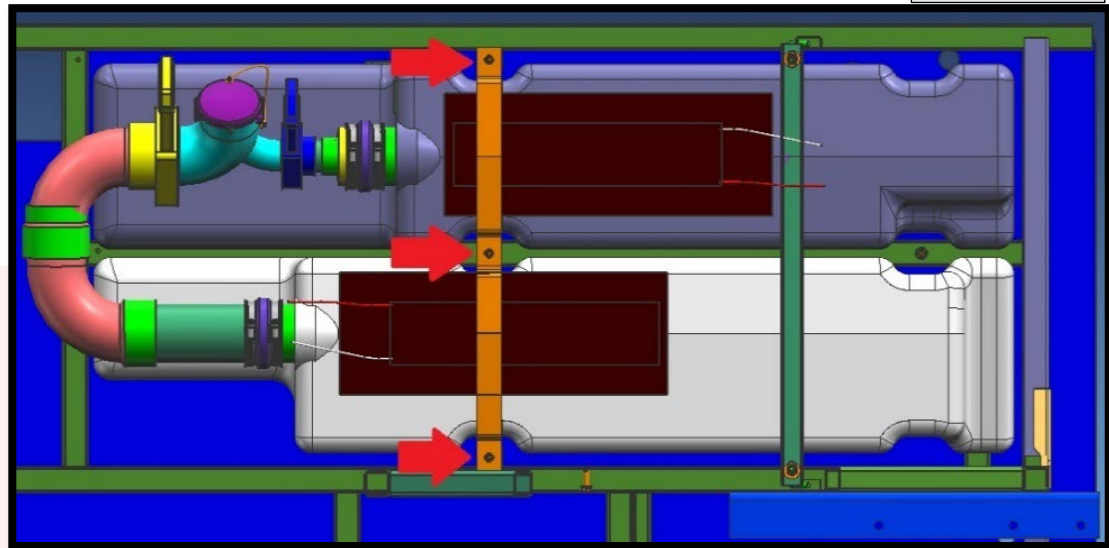
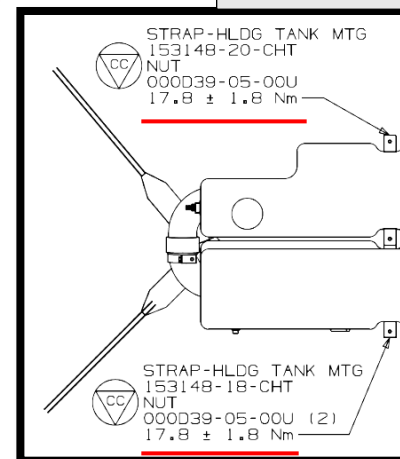


Figure 37



**322R / 325B
Black & Grey Tank**

Figure 38



Step 6 – (Continued) Install Tank Straps Removed

Objective: Prep and reinstall floorplan specific tank straps removed in Step 2.

- D. If a tank strap was removed for access to remove the old heating pad (331H / 331K units only), use a 5/16" socket and wrench and hex nuts (000D39-05-00B) to install the tank strap(s) back to their original locations. (Figure 39). Use torque wrench to torque hex nuts to **17.8 +/- 1.8 Nm** (334988-01-000) (Figure 40)
- E. If a channel attached to a J-bolt was loosened for access to remove the old heating pad (322R / 322M units only), use a 3/8" socket and wrench and use new hex nylon lock nuts (000D29-06-00B) to replace the ones used. (Figure 41). Tighten hex Nylon lock nuts (330264-01-000) until tank is tight to the floor and will not move.™

Figure 39

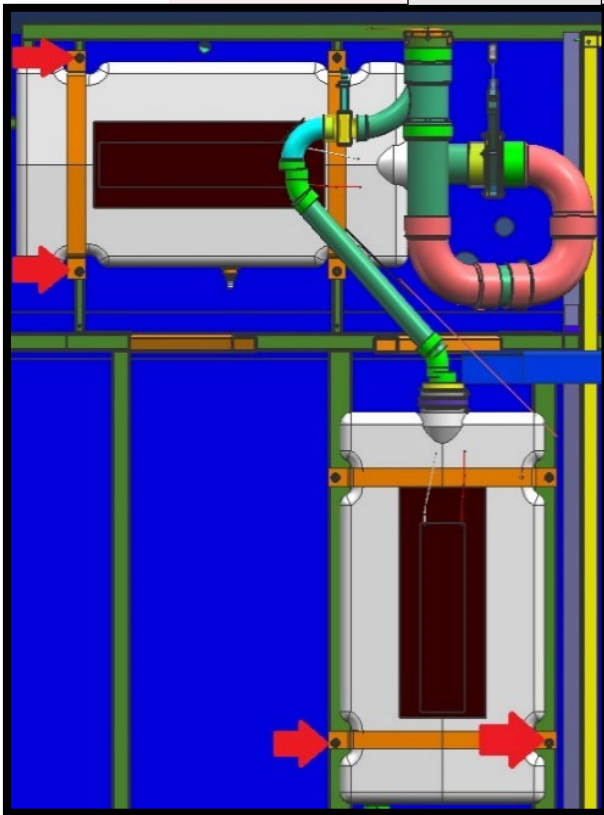


Figure 40

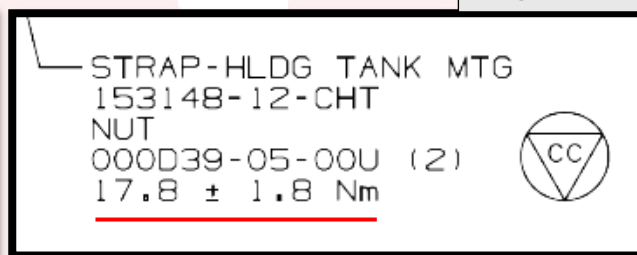
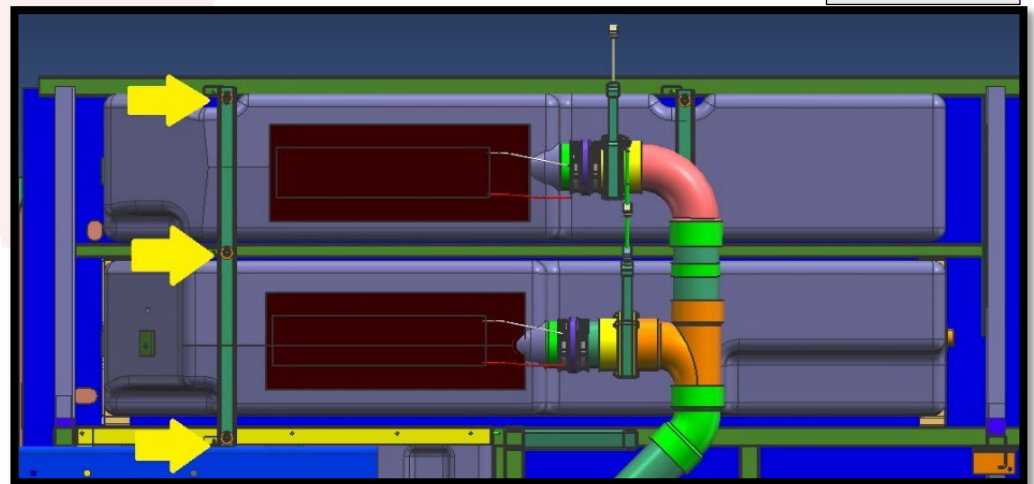


Figure 41



Step 7 – Make the Wire Connections and Secure the Chassis Wire Loom

Objective: Make the new heating pad to chassis wire loom connection and secure the wiring loom again.

- A. Use wire cutters to cut both the Red and White wires on the new heating pad, leaving at least 1 foot (12 inches) from the heating pad. Use wire strippers to strip the end of the heating pad wires about **¼ inch**. See (Figure 42) for general cases. Discard the excess wires you just cut off.
- B. Cut the old butt splice connectors off the chassis loom wires (Yellow wire and White wires), making the cut as close to the splice connectors as possible. Strip the chassis loom wires to about **¼ inch**.
- C. Replace the butt splice connectors. The Yellow chassis loom wire should use the 16-14 AWG butt splice connector (326467-01-000). (Figure 43)
The White chassis loom wire should use the 16-14 AWG to 22-18 AWG butt splice connector (326905-01-000) paying close attention to the orientation of the connector, with the red stripe oriented towards the 18 AWG wire on the tank heater pad. (Figure 44)

Note: Ensure the butt splice connector for the white wire has the red stripe mark oriented towards the 18 AWG (WHITE WIRE) wire on the tank heater pad.

Figure 42

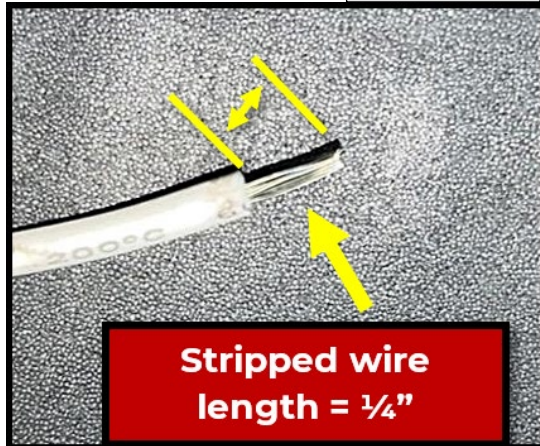


Figure 43

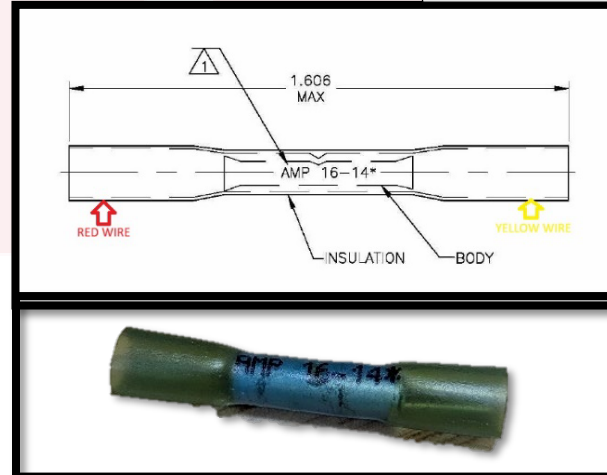
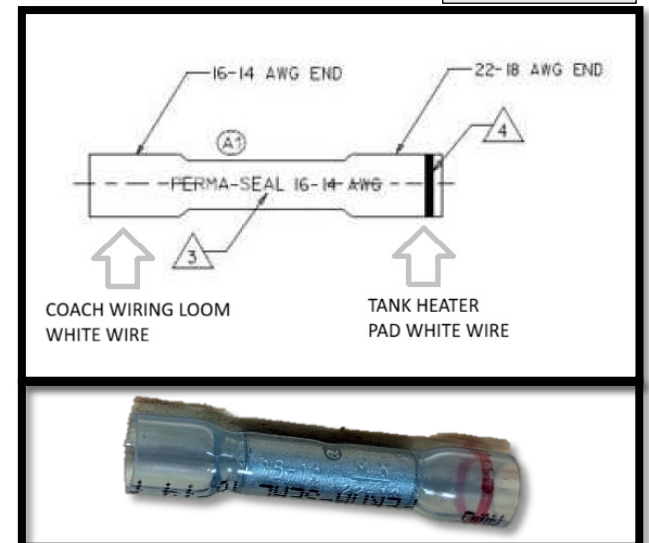


Figure 44



Step 7 (Continued) – Make the Wire Connections and Secure the Chassis Wire Loom

Objective: Make the new heating pad to chassis wire loom connection and secure the wire loom again.

D. The Red heating pad wire will connect to the Yellow (Positive) chassis loom wire, and the White heating pad wire will connect to the White (Ground) chassis loom wire. Use the wire crimper to make the wire connection. See (Figure 45) for general cases.

Note: Ensure these wires are in this style before crimping the butt connectors.

E. Once the connection is made, lightly tug the crimped connections to ensure the wires are secured.

F. After verifying a secured crimped connection on both connectors, use a heat gun to heat shrink the new crimped connectors to ensure a properly sealed connection. Fit the connections within the conduit and add tape to the end of the conduit where the heating pad wires come out of the conduit.

Note: Additional conduit may be required to ensure wires are completely covered. (Figure 46)

G. Use Zipties to secure the chassis wire loom conduit the same way it was when you removed the old zipties.

Note: The locations of the Zipties may vary by the vehicle model you are reworking.

Figure 45

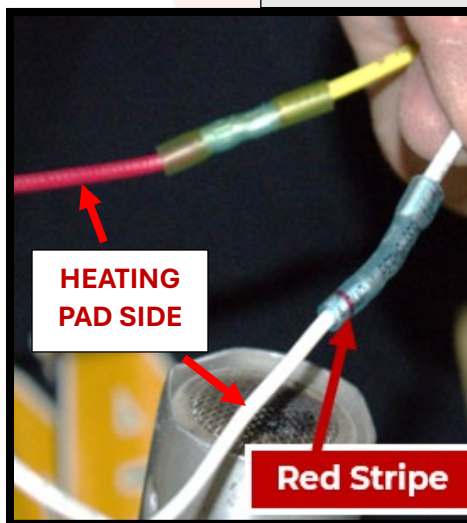
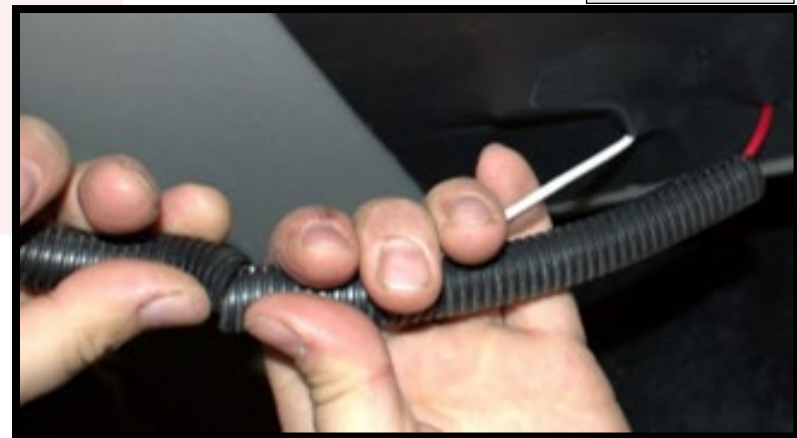


Figure 46



Step 7 (Continued) – Make the Wire Connections and Secure the Chassis Wire Loom

Objective: Make the new heating pad to chassis wire loom connection and secure the wire loom again.

- H. Following the same heating pad replacement process, remove and replace the heating pad on the other tank (if applicable). Ensure you follow all steps accurately for a successful repair. See (Figure 47) for general cases.

DO NOT turn on tank heating pads if there is no water present within the tanks.

Figure 47



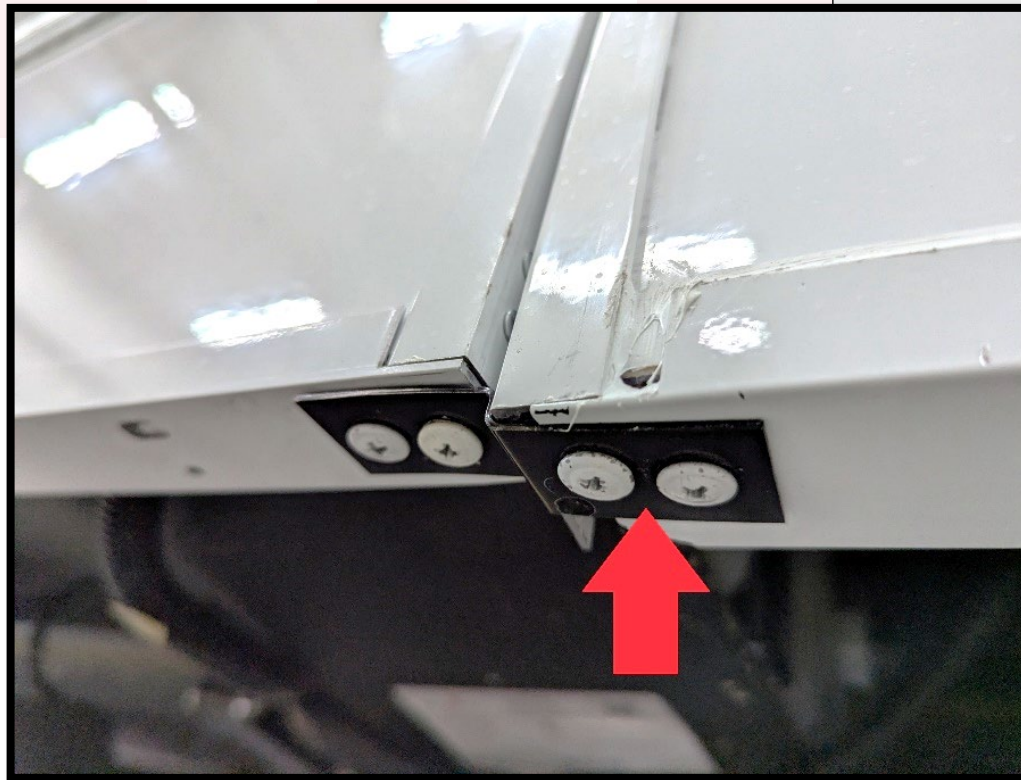
Step 8 – Install Components Removed

Objective: Reinstall the remaining floorplan specific parts removed in Step 2.

Step 8a – For Minnie Winnie/Spirit (326T, 326NP) and Sunflyer (326FE , 322RS, 328MB) Models ONLY

- A. Remove the duct tape and close the compartment door. Use a screw gun to install the plate screws on each end of the door. (Figure 48)

Figure 48



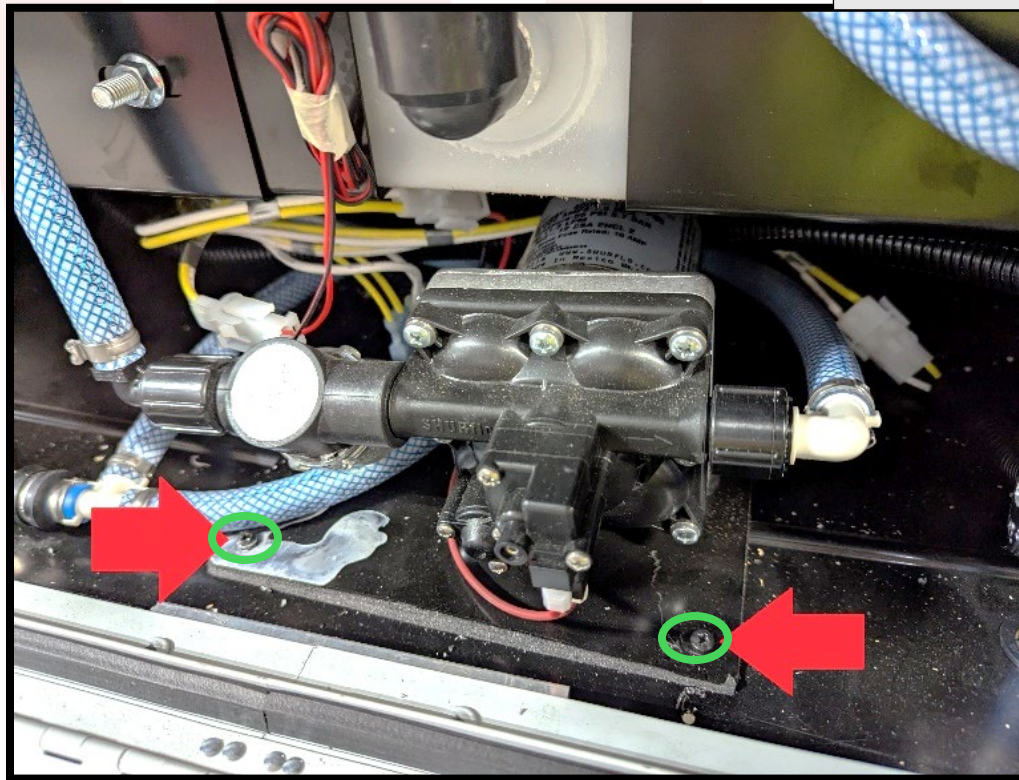
Step 8 (Continued) – Install Components Removed

Objective: Reinstall the remaining floorplan specific parts removed in Step 2.

Step 8b – For Sunflyer (328MB) Model ONLY

- A. Carefully move the water pump back into the compartment taking special caution not to kink any of the flexible water lines. Route the flexible water lines back to their original locations.
- B. Install the water pump into the clip bracket and align the front screw holes on the pump to the compartment below. Use a screw gun to screw the front two screws of the water pump plate back into the compartment to secure. (Figure 49)

Figure 49



Step 8 (Continued) – Install Components Removed

Objective: Reinstall the remaining floorplan specific parts removed in Step 2.

Step 8c – For Sunflyer (324GG) Model ONLY

A. Close the driver's side drainage compartment door. (Figure 50)

Figure 50



Step 9 – Lower the Vehicle and Verify Heat Pads are Off

Objective: Lower vehicle and remove from lift and ensure heat pads are “OFF”.

- A. Lower the vehicle on the lift (or hoists) and remove the lifts away from the vehicle.
- B. Remove wheel chocks on front wheels.
- C. Switch the battery disconnect to ON.
- D. For the 322RS, 324GG, 326FE, and 328MB (**SUNFLYER**) floorplans, at the Precision Circuits display touchscreen navigate to the Utility Control, Tank Heater setting. Switch the tank heater control to “OFF”. The screen should now show the tank heating pads as “OFF”. (Figure 51)
- E. For the 322R, 322M, 325B, 326T, 326NP, 331H, and 331K (**MINNIE WINNIE/ SPIRIT**) floorplans, locate the red holding tank heater switch on the wall (Figure 52). Verify the switch is in the off position and not illuminated.
- F. Once verifying the tank heater pads are “**OFF**” the rework is now complete!

Figure 51



Figure 52



322R, 322M, 325B,
326T, 326NP,
331H, and 331K
(MINNIE WINNIE/
SPIRIT)



Tank Heating Pads (View/Navion)

Classification		Parts Kit Required		
Recall # 201		Part #	RC795726701	Description
				RECALL #201 TANK HTG PAD 500 SERIES

Condition

Certain vehicles with ThermaHeat Heating Pads may exhibit high terminal resistance, posing a potential failure and fire risk which could result in injury or property damage.

Correction

Remove and replace existing tank heater pads (330035-01-000) (qty 2) with new tank heater pads (364953-01-000) (qty 2). One tank heater pad is located on the gray waste tank, and one tank heater pad is located on the black waste tank.

WGO Model Year	Revision	Make	Model	Model Code(s) (Floorplan)	WGO Built/Manufacturing Dates Impacted
2024	1	Winnebago	View	WM524D, WM524R, WM524T, WM524J, WM524V	12/1/2023 – 9/30/2025
2025	0, 1				
2026	1				
2024	1	Winnebago	Navion	IM524D, IM524R, IM524T, IM524J, IM524V	12/1/2023 – 9/24/2025
2025	0, 1				
2026	1				

Disclaimer: Read the entire instructions carefully before starting the procedure. If you have any questions, please contact the Winnebago Industries Technical Service Department by calling 1-866-653-4329 or by email: techservice@wgo.net . This document is confidential and is intended for dealer use only.

Parts/Kit Image Reference

Part/s Required – Kit Number: RC795726701

Kit Contains:

1. HEATING PAD - 364953-01-000 (2)
2. 16-14 AWG SPLICE-BUTT - 326467-01-000 (2)
(one per pad for the **Red Positive** pad's wire)
3. 16-14 to 22-18 AWG SPLICE-REDUCER - 326905-01-000 (2)
(one per pad for the **White** Negative wire)
4. TIE-WIRE-14IN - 008343-02-000 (5)
5. CONVOLUTED CONDUIT - 041953-09-000 (2 Ft.)

Shop Supplies

1. Isopropyl Alcohol
2. Shop Towels
3. Wire Cutters
4. Wire Strippers
5. Wire Crimpers
6. Plastic Hand Chisel/Tool
7. Pressure Roller
8. Scissors
9. Electrical Tape
10. Heat Gun
11. Therma-gun

Part/s Required:

1.



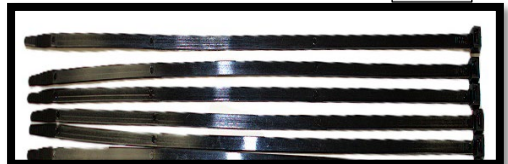
2.



3.



4.



5.



Steps & Procedures

Before performing the repair, ensure the **Black and Gray Tanks** have a **Surface Temperature of 55 degrees Fahrenheit or warmer** to ensure appropriate adhesion of the **New tank Heating pads**.

Step 1 – Lift the Vehicle

Objective: Have a safe ergonomic working height to replace the heating pads on the vehicle.

- A. Ensure the vehicle ignition and battery disconnect are both **OFF** before lifting the vehicle. ⚡
- B. Use 4 lifts or hoists to lift the vehicle and ensure they are safely set to hold the vehicle while the rework is done. (Figure 1)
- C. Ensure the hoists do not damage the windows or the sidewalls while the vehicle is being lifted. (Figure 2)

Note: Verify the lift is working properly and your working area is safe to work in.

Figure 1



Figure 2



Step 2 – Remove the Heating Pads from the Tanks

Objective: Safely remove the heating pads and their connections to the chassis loom wires.

- A. Using a pair of scissors, safely remove the tape that secures the conduit at the heating pad cables. See (Figure 3) for general cases.
- B. Use the scissors to also cut off any wire ties securing the chassis loom near the heating pad. You will be making a spliced connection, and this will allow for better access to the chassis loom wires. See (Figure 4) for general cases.
- C. Use a pair of wire cutters to cut the White and Red heating pad wires leaving at least 1 inch of these heating pad wires on the butt connectors. (Figure 5)
This will help you reference which chassis loom wires the new heating pad wires need to be connected to.

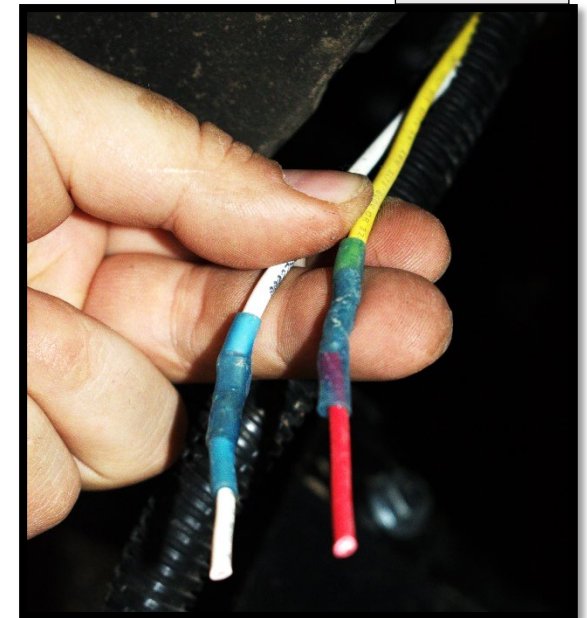
Figure 3



Figure 4




Figure 5



Step 2 – (Continued) Remove the Heating Pads from the Tanks

Objective: Safely remove the heating pads and their connections to the chassis loom wires.

- D. Once the heating pad wires have been cut, carefully remove/detach the pad, beginning from the side where the wires are located and moving away from the wire connection. This method helps preserve the integrity of the removed pads as much as possible. See (Figure 6) for general cases.
- E. Use a plastic hand chisel/tool to remove any pad foam-residue left on the tank from the removed pad. See (Figure 7) for general cases.
- F. Using your bare hand, apply pressure and roll off any adhesive still on the tank. See (Figure 8) for general cases.
-  G. **CRITICAL:** If any signs of thermal damage are present on the tank or on the removed ThermaHeat Pad itself, please refer to the “**RECALL 201: TANK HEATING PADS DOCUMENTATION FORM**”. Submit only one form per vehicle, even if multiple tanks or pads on this vehicle show signs of a thermal event.

DO NOT USE ANY TOOL TO REMOVE RESIDUE THAT CAN POTENTIALLY DAMAGE THE INTEGRITY OF THE TANK.

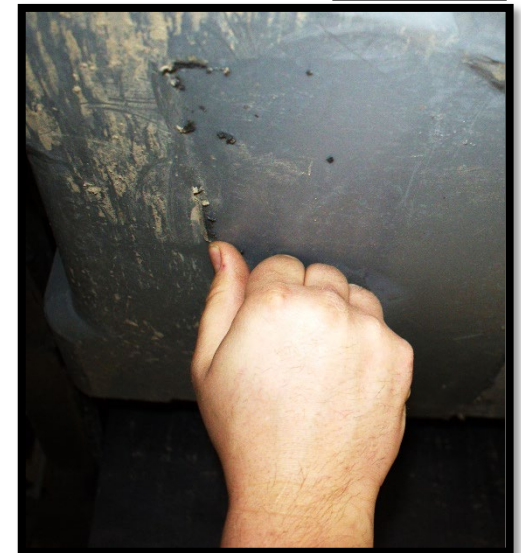
Figure 6



Figure 7



Figure 8



Step 3 – Clean the Surface of the Tank for the Adhesion of the New Pad

Objective: Ensure a clean and dry surface exists on the tank to where the new pad will be adhered to.

- A. Use Isopropyl Alcohol to prep the surface or surfaces of the tank to where the new heating pad will be adhered to. See (Figures 9 & 10) for general cases.

Note: Some heating pads wrap around the sides or crevasses of the tank so ensure you apply the new pad in the same style as the removed pad.

Note: Some tank surfaces will be different than others depending on what vehicle model you are doing this rework on.

- B. Use shop towels and ensure to completely dry off the surface you applied isopropyl alcohol to. See (Figure 11) for general cases.

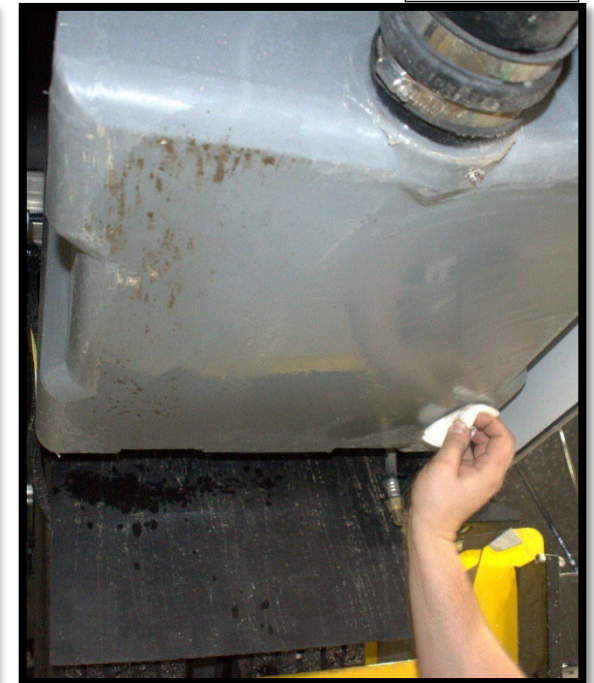
Figure 9



Figure 10



Figure 11



Step 4 – Adhere the New Heating Pad

Objective: Properly adhere the new heating pad to the tank surface you just cleaned.

A. Use a therma-gun to measure the temperature of the tank surface and ensure the temperature is at 55°F (12.8°C) or warmer. (Figure 12)

NOTE: If the tanks do not exceed this temperature, use a heat lamp or heat gun to ensure the tank is above this temperature. Failure to adhere the heating pads at an appropriate temperature may cause the adhesive to fail.

B. Leaving the heating pad adhesive paper still on the pad, pre-fit the heating pad (364953-01-000) to secure accurate adhering surface location.

Note: See (Figures 13-16 on the following page – Page 8) for unit specific locations of the heating pads on the tanks.

Note: Once the paper is off and the adhesive touches the tank, you will no longer be able to adjust the location you adhered the pad to and you may damage the adhesive integrity if you try to pull the pad off to adjust the location of the new pad.

Note: DO NOT cut the red and white wires from the heating pad until instructed to do so at Step 5 of these instructions.

Figure 12



Reference: Grey and Black Tank Heater Pad Locations for 500s

Figure 13

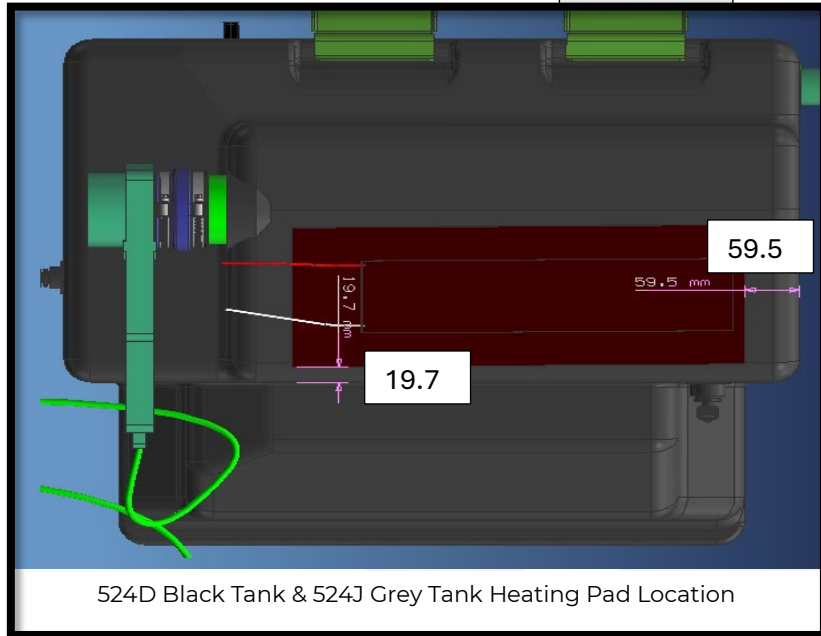


Figure 14

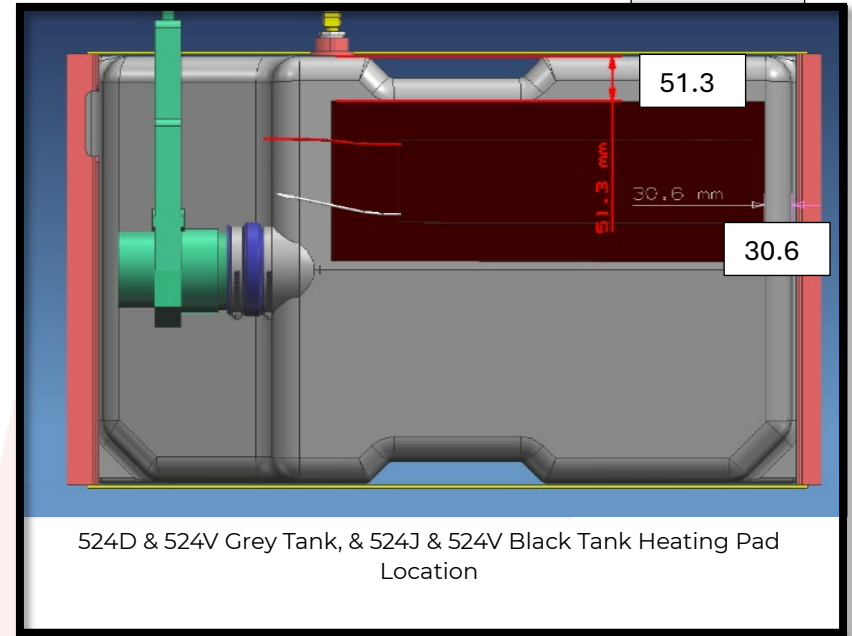


Figure 15

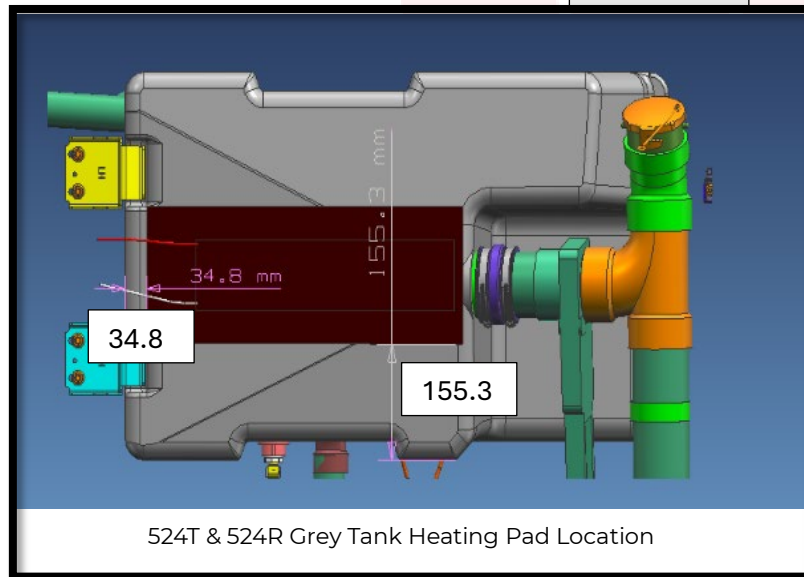
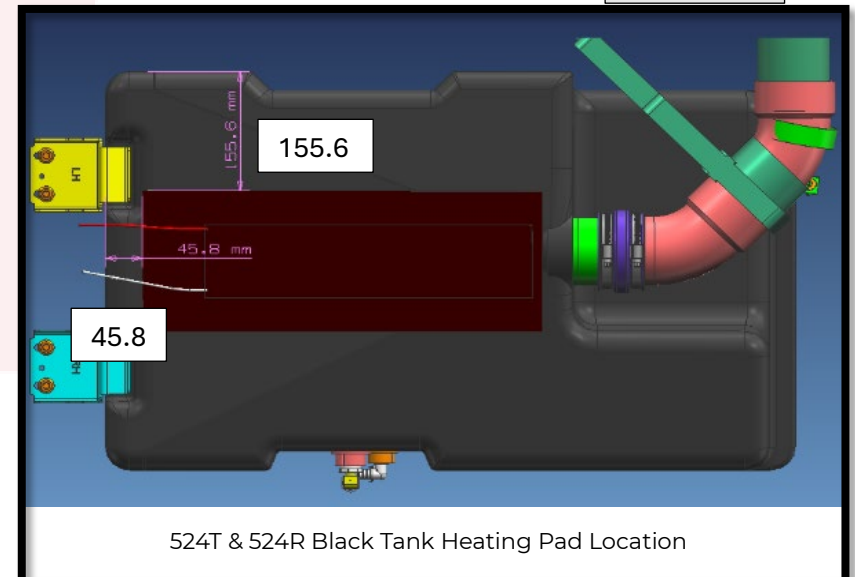


Figure 16



Step 4 – Adhere the New Heating Pad (Continued)

- C. Always start adhering the new pad at the wire connection side and then follow through and adhere the rest of the heating pad appropriately, removing the paper side of the adhesive with one hand as you apply the pad with pressure with your other hand. See (Figure 17) for general cases.
- D. Once the entire heating pad is applied to the tank, use a pressure roller and apply pressure to the adhered surfaces of the pad on the tank. (Figure 18)

Note: Before fully adhering the heat pad to the tank, ensure the coach wiring loom can be routed to allow enough wire length to reach the heat pad wire connections.

Figure 17

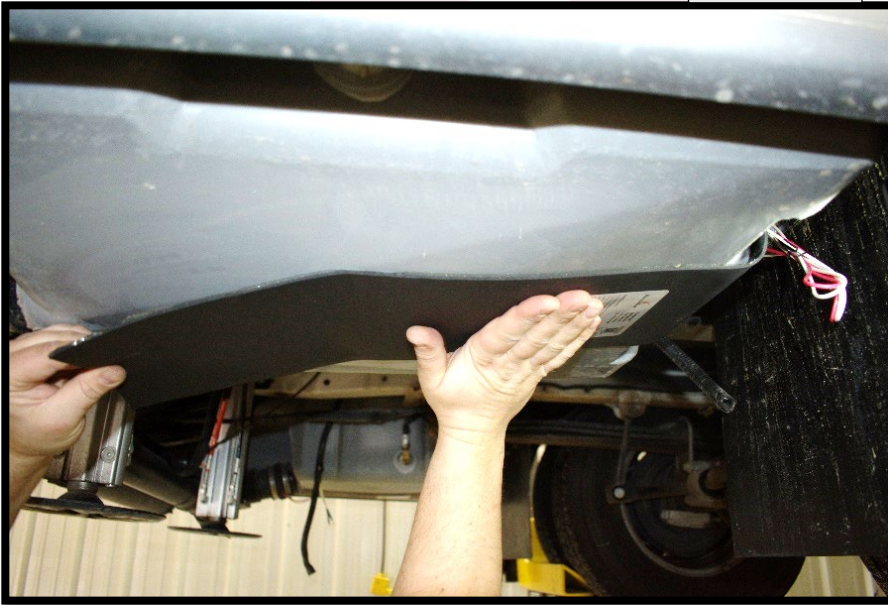


Figure 18



Step 5 – Make the Wire Connections and Secure the Chassis Wire Loom

Objective: Make the new heating pad to chassis wire loom connection and secure the wire loom again.

- A. Use wire cutters to cut both the Red and White wires on the heating pad, leaving at least 1 foot (12 inches) from the heating pad. Use wire strippers to strip the end of the heating pad wires about **1/4 inch**. (Figure 19) Discard the excess wires you just cut off.
- B. Cut the old butt splice connectors off the chassis loom wires (Yellow and White wires), making the cut as close to the splice connectors as possible. Strip the chassis loom wires to about 1/4 inch.
- C. Replace the butt splice connectors. The Yellow chassis loom wire should use the 16-14 AWG butt-splice connector (326467-01-000). (Figure 20)
- D. The White chassis loom wire should use the 16-14 AWG to 22-18 AWG reducing butt-splice connector (326905-01-000) paying close attention to the orientation of the connector, with the red stripe oriented towards the 18 AWG wire on the tank heater pad. (Figure 21)

Note: Ensure the butt splice connector for the white wire has the red stripe oriented towards the 18 AWG (WHITE Wire) wire on the tank heater pad.

Figure 19

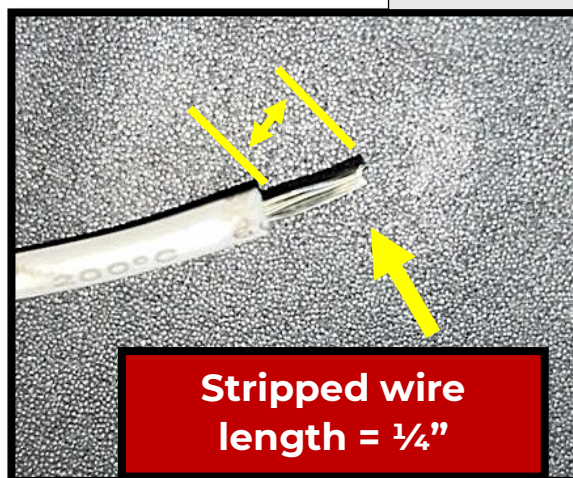


Figure 20

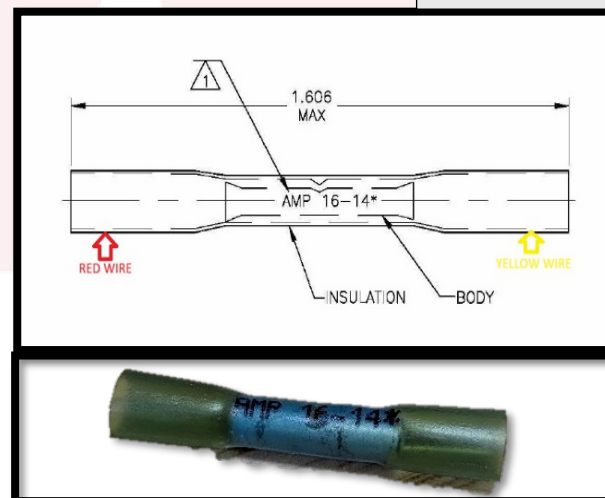
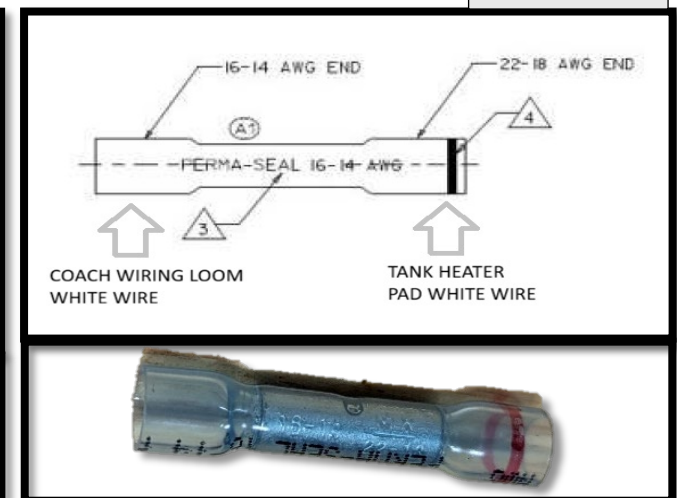


Figure 21

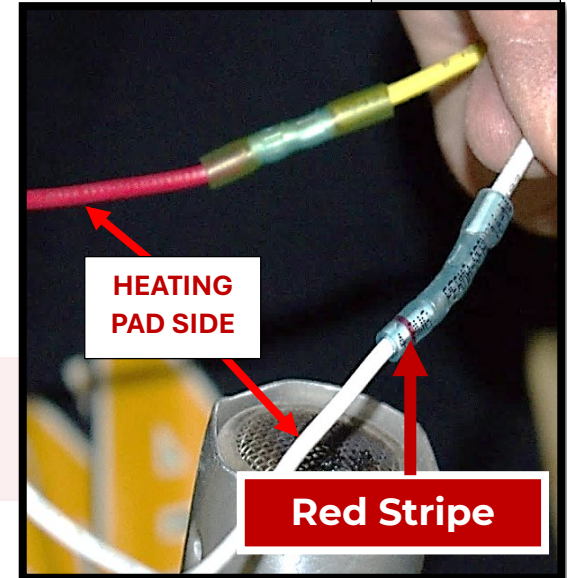


Step 5 – (Continued) Make the Wire Connections and Secure the Chassis Wire Loom

Objective: Make the new heating pad to chassis wire loom connection and secure the wire loom again.

E. The Red heating pad wire will connect to the Yellow (Positive) chassis loom wire, and the White heating pad wire will connect to the White (Ground) chassis loom wire. Use a wire crimper to make the wire connection. See (Figure 22) for general cases.

Figure 22



Note: Ensure these wires are in this style before crimping the butt connectors.

F. Once the connection is made, lightly tug the crimped connections to ensure the wires are secured.

G. After verifying a secured crimping connection on both connectors, use a heat-gun to heat shrink the new crimped connections to ensure a properly sealed connection.

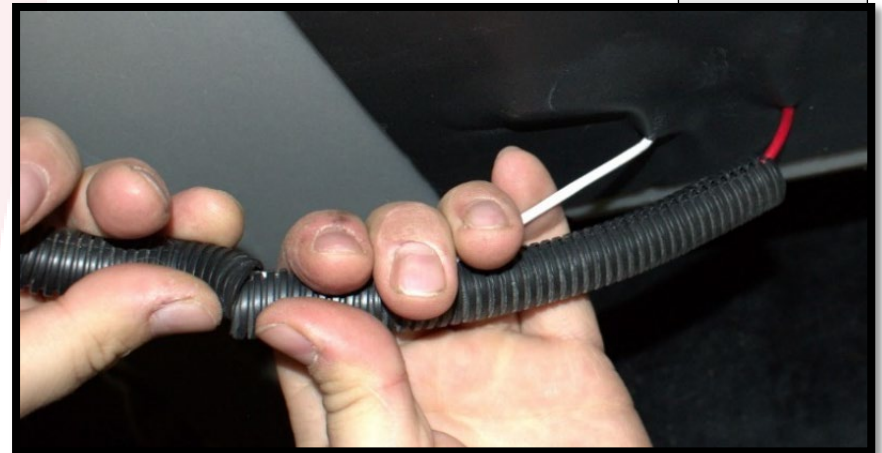
Figure 23

H. Fit the connections within the convolute conduit and add tape to the end of the conduit where the heating pad wires come out of the conduit.

Note: Additional conduit may be required to ensure wires are completely covered. (Figure 23)

I. Use wire ties to secure the chassis wire loom conduit the same way it was when you removed the old zipties.

Note: The locations of the Zipties may vary by the vehicle model you are reworking.



Step 6 – Repeat this process for the other tank heater pads on the vehicle.

Objective: Replace the tank heater pad on the other tank on the vehicle.

- A. Following the same replacement process, remove and replace the heating pad on the other tank (if applicable).
Ensure you follow all steps accurately for a successful repair. See Figure 24 below for reference.

DO NOT turn on tank heating pads if NO water is present in the tanks.

Figure 24



Step 7 – Switch the Tank Heater Pad setting to “OFF”

Objective: Ensure the switch is turned “OFF”.

A. Set battery disconnect to **ON**.

Note: If the vehicle is equipped with Winnebago Connect, follow steps B-C. If the vehicle is NOT equipped with Winnebago Connect, skip to step D. After completing Steps C or D, continue to Step E to complete the rework.

B. At the WinnConnect display panel, navigate to the Tank Heater Pad menu.

C. Switch the control to “**OFF**”. The screen should now show The Tank Heating Pads as ‘Disabled’. See (Figure 23).

D. Using the “**Holding Tank Heater Turn Off**” switch (typically located near the monitor panel), turn the switch to “**OFF**”. See (Figure 24).

E. Once verifying the tank heater pads are “**OFF**” the Rework is Now Complete!

Figure 23

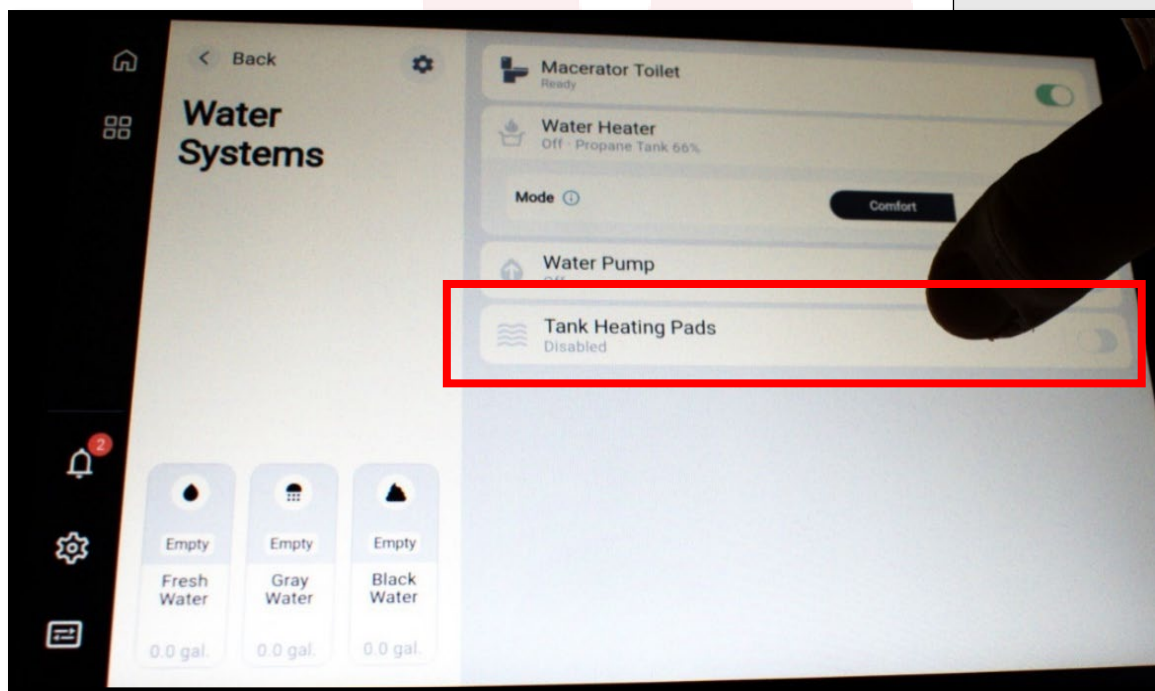


Figure 24





IMPORTANT SAFETY RECALL

** RECALL NOTICE **

THIS NOTICE APPLIES TO YOUR VEHICLE.

NHTSA Safety Recall 26V-016
Internal Recall #201

<Date>

«CUSTOMER_NAME»
«CUSTOMER_ADDRESS_1»
«CUSTOMER_ADDRESS_2»
«CITY» «STATE» «ZIP»

RE: BODY SERIAL «BODY_SERIAL»
CHASSIS SERIAL «CHASSIS_SERIAL»

Dear Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Winnebago Motorhomes has decided that a defect related to motor vehicle safety exists on certain 2024 – 2026 Navion, 2024 – 2026 View, 2024 – 2026 Minnie Winnie, 2024 – 2026 Spirit, 2026 – 2027 Sunflyer, 2024 – 2026 Travato, 2021 – 2026 Commercial Vehicle, 2023 – 2026 425 Commercial Vehicle Motorhomes.

These motor homes were manufactured **December 1, 2023**, through **December 3, 2025**. These manufacturing dates are a broad overview and not model specific. Our records indicate that you have purchased a vehicle with the serial number which appears above.

Certain Winnebago Vehicles equipped with ThermaHeat Tank Pads have been found to exhibit high resistance at the terminal, which could potentially result in failure. This condition may pose a fire risk, potentially causing personal injury or property damage.

What We Will Do

Winnebago Motorhomes will coordinate the replacement of the tank heating pads. **This will be at no charge to you.**

What You Should Do

Please contact your Winnebago motorhome dealer or locate a Winnebago dealer at <https://www.winnebago.com/shopping-tools/locate-a-dealer>, at customercare@wgo.net, or by telephone at (641) 585-6939 or (800) 537-1885, immediately to arrange for an appointment.



IMPORTANT SAFETY RECALL

The labor time necessary to perform this correction will be approximately 3 hours. Please allow additional time for the dealer to process your vehicle.

Winnebago motorhome dealers are best equipped to obtain parts and provide service to ensure your vehicle is corrected as promptly as possible. HOWEVER, if you take your vehicle to the dealer on the agreed date and they do not service this condition on that date or within five days, we recommend you contact Winnebago Motorhomes, Attn.: Customer Care at (641) 585-6939 or (800) 537-1885.

If you are still unable to obtain such service without charge to you and within a reasonable time, you may contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 [TTY: (800) 424-9153] or go to <http://www.safercar.gov>.

If You Have Previously Paid for This Repair

If you have paid to remedy this issue, you may be eligible for a refund. To obtain information on a refund, contact Winnebago Customer Care by email at customercare@wgo.net or write us at Customer Care Department, P.O. Box 152, Forest City, Iowa 50436 or by telephone at (641) 585-6939 or (800) 537-1885.

If You Have Changed Address or Sold the Vehicle

If you have changed address, sold, or traded your vehicle, please let us know by contacting Winnebago Customer Care by email at customercare@wgo.net or in writing at Customer Care Department, P.O. Box 152, Forest City, Iowa 50436 or by telephone at (641) 585-6939 or (800) 537-1885.

Presentation of this letter to the service center will assist in making the necessary correction to your vehicle in the shortest possible time.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products. This letter does not constitute an acknowledgement of legal liability.

Winnebago Motorhomes
Forest City, Iowa 50436

Enclosure



RAPPEL DE SÉCURITÉ

****AVIS DE RAPPEL ****

CET AVIS S'APPLIQUE A VOTRE VEHICULE.

**Rappel de Transport Canada 2026-011
Winnebago #201**

<Date>

«CUSTOMER_NAME»
«CUSTOMER_ADDRESS_1»
«CUSTOMER_ADDRESS_2»
«CITY» «STATE» «ZIP»

**SUJET : NO SÉRIE CARROSSERIE
«BODY_SERIAL» NO SÉRIE CHASSIS
«CHASSIS_SERIAL»**

Cher, Chère propriétaire :

Cet avis vous est envoyé conformément aux exigences de la Loi sur la sécurité automobile. La présente a pour but de vous informer que votre véhicule peut présenter un défaut susceptible d'affecter la sécurité d'une personne.

Raison de ce rappel

Winnebago Motorhomes a décidé qu'un défaut lié à la sécurité des véhicules à moteur existe sur certains :

2024 – 2026 Winnebago Navion
2024 – 2026 Winnebago View
2024 – 2026 Winnebago Travato
2024 – 2026 Winnebago Minnie Winnie
2024 – 2026 Winnebago Spirit
2026 – 2027 Winnebago Sunflyer
2021 – 2026 Winnebago Véhicules commerciaux
2023 – 2026 Winnebago 425 Véhicules commerciaux

Ces camping-cars ont été fabriqués entre le **1 décembre 2023** et le **3 décembre 2025**. Ces dates de fabrication constituent un aperçu général et ne sont pas spécifiques à un modèle particulier. Si vous avez des questions ou des préoccupations, veuillez contacter le service client de Winnebago customercare@wgo.net ou par téléphone au (641) 585-6939. Nos dossiers indiquent que vous avez acheté un véhicule portant le numéro de série indiqué ci-dessus.

Certains véhicules Winnebago équipés de coussinets ThermaHeat Tank Pads présentent une résistance élevée au niveau de la borne, ce qui pourrait entraîner une défaillance. Cette situation peut présenter un risque d'incendie et causer des blessures corporelles ou des dommages matériels.



RAPPEL DE SÉCURITÉ

**AVIS DE RAPPEL **

CE QUE NOUS FERONS

Winnebago Motorhomes coordonnera le remplacement des coussins chauffants du réservoir. Le temps de main-d'œuvre nécessaire pour effectuer la réparation sera d'environ 3 heures. Veuillez prévoir un délai supplémentaire pour que le concessionnaire puisse traiter votre véhicule. **Cette réparation sera effectuée sans frais pour vous.**

CE QUE VOUS DEVEZ FAIRE

Veillez contacter votre concessionnaire Winnebago ou trouver un concessionnaire Winnebago au <https://www.winnebago.com/shopping-tools/locate-a-dealer>, à customercare@wgo.net, ou par téléphone au (641) 585-6939 ou (800) 537-1885, afin de prendre rendez-vous immédiatement.

Les concessionnaires de camping-car Winnebago sont les mieux équipés pour obtenir les pièces et assurer le service afin que votre véhicule soit réparé le plus rapidement possible. CEPENDANT, si vous amenez votre véhicule chez le concessionnaire à la date convenue et qu'il ne répare pas le problème à cette date ou dans les cinq jours, nous vous recommandons de contacter Winnebago Motorhomes, Attn.: Service à la clientèle, au 641-585-6939 ou au 800-537-1885.

Si vous avez changé d'adresse ou vendu le véhicule

Si vous avez changé d'adresse, vendu ou échangé votre véhicule, veuillez nous en informer en contactant le service clientèle de Winnebago par e-mail à customercare@wgo.net ou par écrit à Service clientèle, P.O. Box 152, Forest City, Iowa 50436 ou par téléphone au 641-585-6939 ou au 800-537-1885. Si vous n'arrivez toujours pas à obtenir un service gratuit dans un délai raisonnable, vous pouvez contacter Transports Canada - Sécurité routière, 80 rue Noël, Gatineau, Québec J8Z 0A1 ou appeler le 1-800-333-0510.

La loi fédérale exige que tout bailleur de véhicule recevant cet avis de rappel transmette une copie de cet avis au locataire dans les dix jours.

Nous sommes désolés de vous causer ce désagrément, mais nous avons pris cette mesure dans l'intérêt de votre sécurité et de votre satisfaction à l'égard de nos produits. Cette lettre ne constitue pas une reconnaissance de responsabilité légale.

Winnebago Motorhomes
Forest City, Iowa 50436

Pièce jointe

605 W. Crystal Lake Road ■ Forest City, IA
50436 Ph: 641-585-3535 ■ Télécopieur :
641-585-6966