



## Defect and Non-Compliance Report

Lippert has decided that a defect which relates to motor vehicle safety exists in the components listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

### Equipment Information

The recall population includes the following product brands manufactured by Lippert.

Brand/Trade: Lippert

Model: Curt Touring Coil Suspension

Component(s): Shock Mount Bolt

Function: Retaining Bolt

Size: 3/8 – 16 x 3 / 4

### Descriptive Information:

(The basis for how the recall population was determined and How the recalled products differ from products that were not included in the recall)

The recall population was determined by including all Curt Touring Coil Suspension systems ever manufactured. The original thread forming bolt could be over-torqued, which may cause it to fracture. There are no products excluded from the recall in which the bolt was used before the April 23, 2026 production correction.

Production Dates: Begin: 7/17/2023

End: 4/22/2026

Part number: 298315

Type: Original

Identify the number of affected products related to this specific component, where available: 11774

The total number of components subject to this recall campaign is: 11774

Estimated percentage of involved with defect: 3%

### Defect / Noncompliance Description

Describe the defect or noncompliance:

It has been determined that vehicles within the recall population may be equipped with shock retaining bolts that may have been over-torqued potentially causing the bolt heads to fracture.

Describe the cause:

The bolt heads may have been over-torqued.

Describe the safety risk:

Under certain operating conditions, if the bolt head fractures while the vehicle is in motion, the bolt head and retaining washer may loosen or detach causing road debris, potentially increasing the risk of vehicle crash.

Identify any warning which can precede or occur:

NA

If applicable, identify the manufacturer of the defective or noncompliant component:

Lippert, 2020 Blakesley Pkwy, Bristol, IN, 46507, Jamie Clark, Director of Product Warranty, jclark@lci1.com, 574-312-6825

### **Involved Components**

If the defect or noncompliance involves a specific component(s), identify that component(s) below. *(new requirement on safecar.gov 4/3/2020) (3/19/2021, if no component involved, add a note under the description of the remedy program stating there is no replacement part) (4/12/2021 This information should be provided even when nothing is being replaced)*

Component Name: Fasten Screw

Component Description: 3/8 – 16 x 3 / 4 HWH ZN HEX 3L ST

Component Part Number: 298315

### **Purchaser Information**

Company: Alliance RV	First Name: Curtis
Country: US	Last Name: Carlson
Address 1: 301 Benchmark Drive	Position: VP – Dealer Services
Address 2:	Email: curtis.carlson@alliancerv.com
City: Elkhart	Phone: 5742260140
State: IN	
Zip/Postal Code: 46516	

Company: Brinkley RV	First Name: Dennis
Country: US	Last Name: Carl
Address 1: 1655 Brinkley Way East	Position: Director of Quality
Address 2:	Email: CustomerCare@BrinkleyRV.com
City: Goshen	Phone:5745014280
State: IN	
Zip/Postal Code: 46528	

Company: Ember RV	First Name: Holly
Country: US	Last Name: Tope
Address 1: 710 Commerce Drive	Position: Director of Ownership Experience

Address 2:	Email: holly.tope.@emberrv.com
City: Bristol	Phone: 5742136609
State: IN	
Zip/Postal Code: 46507	

Company: Forest River	First Name: Mike
Country: US	Last Name: Becker
Address 1: 423 N. Main Street	Position: Compliance Manager
Address 2:	Email: mbecker@forestriverinc.com
City: Middlebury	Phone: 5748258530
State: IN	
Zip/Postal Code: 46540	

Company: Grand Design RV	First Name: Brad
Country: US	Last Name: Smith
Address 1: 11456 CR 2	Position: Senior Director of Customer Service
Address 2:	Email: bsmith@granddesignrv.com
City: Middlebury	Phone: 574.825.9679
State: IN	
Zip/Postal Code: 46540	

Company: Keystone RV	First Name: Denny
Country: US	Last Name: Holmes
Address 1: 2425 Davis Dr	Position: Director of Service
Address 2:	Email: holmd@keystonerv.com
City: Goshen	Phone: 574.537.3946
State: IN	
Zip/Postal Code: 46526	

Company: K-Z RV	First Name: Sean
Country: US	Last Name: Andrews
Address 1: 0985 North 800 West	Position: VP of Service Operations
Address 2:	Email: sandrews@kz-rv.com
City: Shipshewana	Phone: 260.768.2010
State: IN	
Zip/Postal Code: 46565	

Company: Nexus	First Name: Cindy
Country: US	Last Name: Hathaway
Address 1: 3400 Reedy Dr	Position: Director of Service
Address 2:	Email: chathaway@nexusrv.com
City: Elkhart	Phone: 574.377.0482
State: IN	
Zip/Postal Code: 46514	

### **Chronology of Defect / Noncompliance Determination**

Provide the chronology of events leading up to the defect decision or test data for the noncompliance decision:

*(Provide a summary of all warranty claims, field or service reports, and other information (such as the numbers of death and/or injuries), with their dates of receipt. If claim count exceeds 10 claims, please provide the total number of claims, and a receipt date range for those claims. 8/31/2022 per NHTSA, Even if there aren't any, you need to state that.)*

April 15, 2026: Opened internal review of any similar reports.

Apr 23, 2026: Containment cutoff implemented in production.

May 7, 2026: TSB released to replace all bolts on affected units

May 15, 2026: Keystone notifies Lippert of their decision to release as a recall.

May 18, 2026: Lippert escalates to recall.

### **Identify the Remedy**

Describe the defect/noncompliance remedy program, including the manufacturer's plan for reimbursement:

The remedy involves removing the existing shock retaining bolts and replacing them with grade 8 – 3/8 -16 x 3/4” bolts. Blue Loctite or an equivalent thread locking compound, must be applied, and the must be torqued to 20 – 30 ft lbs. The Component Manufacturer Reimbursement Plan provides reimbursement for reasonable costs associated with parts, labor and freight to complete the remedy. Lippert will reimburse affected parties for eligible expenses and will submit quarterly recall completion reports.

Describe what distinguishes the remedy component from the recalled component.

-The name, description, and part number of the recalled component(s) must also be reported in this field.:

The Grade 8 – 3/8 -16 x 3/4” replacement fastener provides a wider torque range for this application and is more tolerant of improper torque application than the original Part 298315 - 3/8 – 16 x 3 / 4 HWH ZN HEX 3L ST grade 5 fastener.

Identify and describe how and when the recall condition was corrected in production:

On April 22, 2026, part number 298315 - 3/8 – 16 x 3 / 4 HWH ZN HEX 3L ST grade 5 fastener was quarantined. The replacement fasteners were implemented into production beginning on April 23, 2026.

Precautions to Minimize Safety Risk Until the Corrective Measures Are Implemented.  
(Used in Notice to Transport Canada and US/CA retail letters)

Inspect shock bolt heads on pre-trip inspection for missing bolt heads and retaining washer.

### **Identify the Recall Schedule**

Describe the recall schedule for notifications:

Lippert will notify the purchasers of affected components by letter. A final copy of the notification letter, along with the repair/replacement procedures, will be submitted to NHTSA.

Planned Notification Date: 06/06/2026