# IMPORTANT SAFETY RECALL

NHTSA Campaign Number: **26V-601** Internal Recall Number: **210**

<Date>

To:

«CUSTOMER_NAME»
«CUSTOMER_ADDRESS_1»
«CUSTOMER_ADDRESS_2»
«CITY» «STATE» «ZIP»

## THIS NOTICE APPLIES TO YOUR VEHICLE.

RE: **BODY SERIAL «BODY_SERIAL» CHASSIS SERIAL «CHASSIS_SERIAL»**

Dear Owner,

This notice is sent to you in accordance with 49 CFR 577 of the National Traffic and Motor Vehicle Safety Act.

### DESCRIPTION OF DEFECT

Winnebago Motorhomes has decided that certain Winnebago Arka motorhomes fail to conform to Federal Motor Vehicle Safety Standard No. 120, “Wheels and Rims – Other than Passenger Cars”. These vehicles were manufactured **June 4, 2026**, through **August 28, 2026.** These dates are a broad overview and non-sequential.

**Defect:** Certain **2027 Winnebago Arka** motorhomes have a Tire and Loading Information Label displaying an incorrect rear GAWR and recommended cold tire inflation pressure.

### SAFETY RISK

The Tire and Loading Information Label lists a rear GAWR of 13,500 pounds, but the labeled tire inflation pressure does not support that rating as required by S5.3.1 of FMVSS No. 120. Operating the motorhome at the labeled GAWR could overload the rear tires, increasing the risk of tire failure and a crash.

### REMEDY – WHAT WE WILL DO

Winnebago Motorhomes has provided you with the correct Tire and Loading Information Label with this letter for you to install or you may also have this label installed by an authorized dealer. If you choose to have a dealer install, please bring the label provided with this letter to your appointment.

**This remedy will be performed at no charge to you.**

The estimated labor time to complete this correction is approximately 12 – 30 minutes.
However, due to service scheduling requirements, your dealer may need your vehicle for a longer period of time.

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## WHAT YOU SHOULD DO

Please contact your authorized Winnebago motorhome dealer immediately to schedule an appointment. You can locate a dealer using any of the following methods:

- Online: www.winnebago.com/shopping-tools/locate-a-dealer
- Email: customercare@wgo.net
- Phone: **(800) 537-1885**

## ASSISTANCE AND RESOURCES FOR UNRESOLVED DEFECTS

If you bring your vehicle to the dealer on the agreed date and they do not perform this service on that date or within five (5) business days, contact Winnebago Customer Care at **(800) 537-1885**.

If you are unable to obtain the remedy without charge and within a reasonable time, you may submit a complaint to the:

**Administrator, National Highway Traffic Safety Administration** 1200 New Jersey Avenue S.E., Washington, DC 20590 Vehicle Safety Hotline: 1-888-327-4236 — TTY: (800) 424-9153 www.safercar.gov

## PREVIOUSLY PAID REPAIRS

If you have already paid for a repair related to the issue described in this letter, you may be eligible for reimbursement. You will still need to take your vehicle to your dealer to have this recall completed.

For reimbursement assistance, please contact Winnebago Customer Care at **(800) 537-1885.** To expedite the process, provide documentation of the repair and proof of payment to your dealer.

## ADDRESS OR VEHICLE CHANGES

If you have changed your address, sold, or traded your vehicle since purchase, provide the updated information at https://www.winnebago.com/owners/owner-resources/second-owner-registration

**Lessor Notice (Required by Federal Law):** Any vehicle lessor receiving this recall notice must forward a copy to the lessee within ten (10) days.

Presentation of this letter to the service center will assist in making the necessary corrections to your vehicle as promptly as possible.

We apologize for any inconvenience this may cause. This action has been taken in the interest of your safety and continued satisfaction. This letter does not constitute an acknowledgement of legal liability.

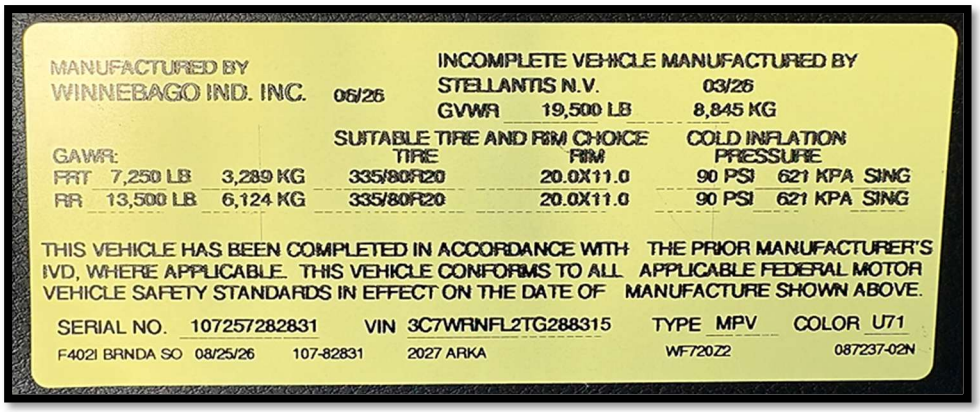
**Winnebago Motorhomes**

Forest City, Iowa 50436

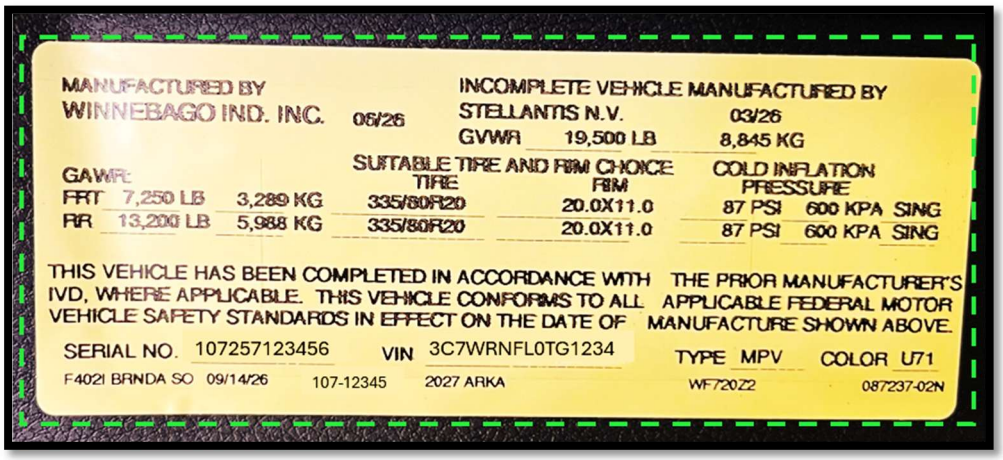
## Installation Instructions

1. Locate the existing Tire and Loading Information inside on the Driver's Door.






2. Place the New Label over the existing Tire and Loading Information Label.




Ensure to place it over the Existing Tire and Loading Information Label, and **NOT** on the "OCCUPANT AND CARGO CARRYING CAPACITY" LABEL.

3. After installing the new label, scan this QR code and submit the required information. This submission is required for Winnebago to complete and close the recall for your vehicle.