Storyteller Overland, LLC
Customer Service Department
428 Industrial Lane
Birmingham, AL 35211

Nov 2026

* * * IMPORTANT SAFETY RECALL* * *

This notice applies to your vehicle,
a Storyteller Overland MODE and GXV, with the VIN shown below.

NHTSA Recall: 26V-566
Your Vehicle Identification Number (VIN):

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Storyteller Overland, LLC has decided that a safety defect which relates to motor vehicle safety exists in certain 2026-2027 Storyteller MODE and GXV vehicles, including the VIN shown above.

We apologize for any inconvenience and want to assure you that, with your assistance, we will correct this. Our commitment, along with your dealers, is to provide you with the highest level of customer service.

What is the issue? Storyteller Overland is recalling certain 2026-2027 Storyteller MODE and GXV vehicles. Certain 2026-2027 MODE and GXV's. The printed circuit board (PCB) installed in the fan assembly contains a safety defect that can result in overheating of the PCB that could result in a fire.

What is the risk? Due to the fan assembly containing the printed circuit board (PCB) that could overheat this increases the risk of fire.

What will Storyteller Overland and your dealer do? Storyteller Overland authorized dealers will inspect and replace PCB boards. If a consumer has paid to remedy this issue, they may be

eligible for reimbursement. Reimbursement information can be obtained by contacting Storyteller Overland's customer service department at service@storytelleroverland.com.

How long will it take? The time needed to complete this recall will be approximately 1 hr. However, due to service scheduling requirements, your dealer may need your vehicle for a longer period of time.

What should you do? Please contact your local Storyteller Overland authorized dealer without delay and request a service date for NHTSA Recall: 26V-566. Provide the dealer with your VIN, which is printed near the top of this letter. Please email service@storytelleroverland.com when your appointment is scheduled and Storyteller Overland will make sure your dealer has everything needed to complete the update in advance.

What if you have already paid for this repair? If you have already paid for these repairs, please contact Storyteller at service@storyrelleroverland.com with the details of the repair including pictures of the completed repair and remedied part as well as a labor sheet or invoice. Once we have received proof of satisfactory completion and your invoice, we will coordinate reimbursement. There are no time frame or eligibility restrictions to get reimbursed for this repair.

What if you no longer own this vehicle? You received this notice because government regulations require that we send notifications to the last known owner of record. If you no longer own this vehicle, and have an address for the current owner, please forward this letter to the new owner. If you do not have that information please return to Storyteller Overland in the self addressed envelope provided.

Please note: Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Can we assist further? If you are having difficulties getting your vehicle repaired promptly and without charge, please contact us directly for assistance at 888-999-7442.

If an authorized Storyteller Overland dealer for any reason is unable to remedy the situation without charge, or within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153); or go to https://www.safercar.gov.

Thank you for your attention to this important matter.

Storyteller Overland Customer Service Department