IMPORTANT SAFETY RECALL INFORMATION

U.S. Department of Transportation

Issued in Accordance With Federal Law

NHTSA www.nhtsa.gov

FOREST RIVER

Corporate Compliance PO Box 30 Middlebury, In 46540

NHTSA RECALL: 26V-565
FOREST RIVER ID: 51-2093

<<VIN>>
<<OWNER NAME/DEALERNAME>>
<<ADDRESS>>
<<CITY>>, <<ST>> <<ZIP-XXX>>

October 2026

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer:

This notice is sent in accordance with the *National Traffic and Motor Vehicle Safety Act.* Forest River has decided that a defect, which relates to the motor vehicle safety, exists in certain 2024 Glaval Universal, 2024 Mobility Trans SafetBus, 2025 Senator II and 2025 Starcraft Allstar Buses.

WHAT IS THE DEFECT?
The recall population includes all S-Series and K-Series lifts produced on or after January 1, 2024. Units in the recall population could allow the lift to remain powered despite input from the operator if a specific combination of conditions are present. For products outside the recall population, the lift ceases movement after the operator stops power to the lift.

EVALUATION OF THE RISK TO THE VEHICLE AND OPERATOR(S) RELATED TO THE RECALL.
A platform lift that moves unintentionally could increase the risk of injury to the occupant or individuals in the vicinity.

WHAT IS FOREST RIVER AND OUR DEALERSHIPS GOING TO DO?
Forest River is notifying dealerships of the recall. You may have the recall corrected at any Forest River dealership. However, it is preferable if you have your selling dealership perform the remedy. Forest River completely covers your cost for the remedy; you will not receive any bill of sale for anything covered under the above recall number.

WHAT SHOULD YOU DO?
Please contact your dealer immediately and request a service appointment to schedule the free remedy to add two diodes within the lifts electrical system wiring. The vehicle Owner is responsible for arranging to have the work completed. Please state you have been notified by Forest River of having a recall in process for your vehicle and provide the recall number for the dealership. It is also helpful to the dealership to have a copy of this letter when you take your vehicle in for the recall remedy. You may also visit www.forestriverinc.com for dealer locations.

HOW LONG WILL THE REMEDY PROCESS TAKE?
The estimated time of repair is .30 hours. However, the dealership may need to keep your vehicle or schedule an appointment with you for a later date to fit into their regular service schedule.

WHAT IF YOU HAVE PREVIOUSLY PAID FOR REPAIRS TO YOUR VEHICLE FOR THIS PARTICULAR CONDITION?
If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized.

Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.

Please send the service invoice to the following address:

Forest River Bus
Attn: Larry Knefely
2367 Century Drive
Goshen, IN 46528

Ricon Corporation
1135 Aviation Place
San Fernando CA, 91340
(800) 322-2884

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WHAT IF YOU NO LONGER OWN THIS VEHICLE?

If you no longer own this vehicle and have the address for the current owner, please forward this letter to the new owner within 10 working days after the day in which the notice is received. You have received this letter because government regulations require that a notification is sent to the last known owner of record. Our records indicate that you are the current owner.

PLEASE NOTE: FEDERAL LAW REQUIRES THAT ANY VEHICLE LESSOR RECEIVING THIS RECALL NOTICE MUST FORWARD A COPY OF THIS NOTICE TO THE LESSEE WITHIN TEN DAYS.

MAY FOREST RIVER ASSIST YOU FURTHER?

If you have difficulties getting your vehicle repaired, please contact your Forest River Representative listed below:

CONTACT	PHONE
Forest River Bus Customer Service	(800) 348-7440
Ricon Customer Service	(800) 322-2884

If after contacting your dealer and/or our customer care helpline, should you have additional questions in regard to this recall, you may contact:

For US Owners Please Contact:
Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave, S.E.
Washington, D.C. 20590

Or you may call the toll free Vehicle Safety Hotline at 1-888-327-4236 or (TTY: 1-800-424-9153).

Or visit www.safercar.gov and search;
Recall ID: 26V565

Sincerely,
Forest River
Office of Corporate Compliance