Safety Recall: 26V-552
September 1, 2026

IMPORTANT SAFETY RECALL

This Notice Applies to Your Recreational Vehicle VIN

Name
Address
City, St. Zip

Dear Valued Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Jayco, Inc. has decided that certain model year 2027 Heartland Bighorn fifth wheel trailers fail to conform to Federal Motor Vehicle Safety Standard of 49 CFR Part 567, "Certification".

Reason for this recall	The Gross Axle Weight Rating (GAWR) listed on the vehicle certification label is 8,000 pounds; however, the axles are rated at 7,000 pounds. Incorrect GAWR information can allow the vehicle to be overloaded. An overloaded vehicle can increase the risk of a crash.
Recall Remedy	Remove the incorrect certification label and attach the new correct certification label. The recall remedy is free of charge. The remedy will take approximately 15 minutes to complete.
What we need you to do	You can install the correct label on your Recreational Vehicle or you can contact an authorized Jayco Inc. dealer and schedule an appointment to have the label installed. The correct label and instructions are enclosed. To locate a Heartland repair facility go to https://heartlandrvs.com/. You can also call 800-283-8267 for Jayco Inc. Customer Service.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, please contact Jayco Customer Service at 800-283-8267.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. Submit an email to service@jayco.com including your name, address, VIN, recall number, and a clear, legible receipt showing the identification of the product that was recalled.

If your dealer does not remedy this condition at no charge, please contact our Customer Service Department at 800-283-8267. If you are unable to get this safety defect remedied without charge and/or within a reasonable amount of time after contacting your dealer and Jayco customer service, you may want to contact NHTSA. To submit a written complaint contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153): or go to http://www.safercar.gov.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,

Compliance Management
Jayco Inc. Towable Division

IMPORTANT SAFETY RECALL CAMPAIGN

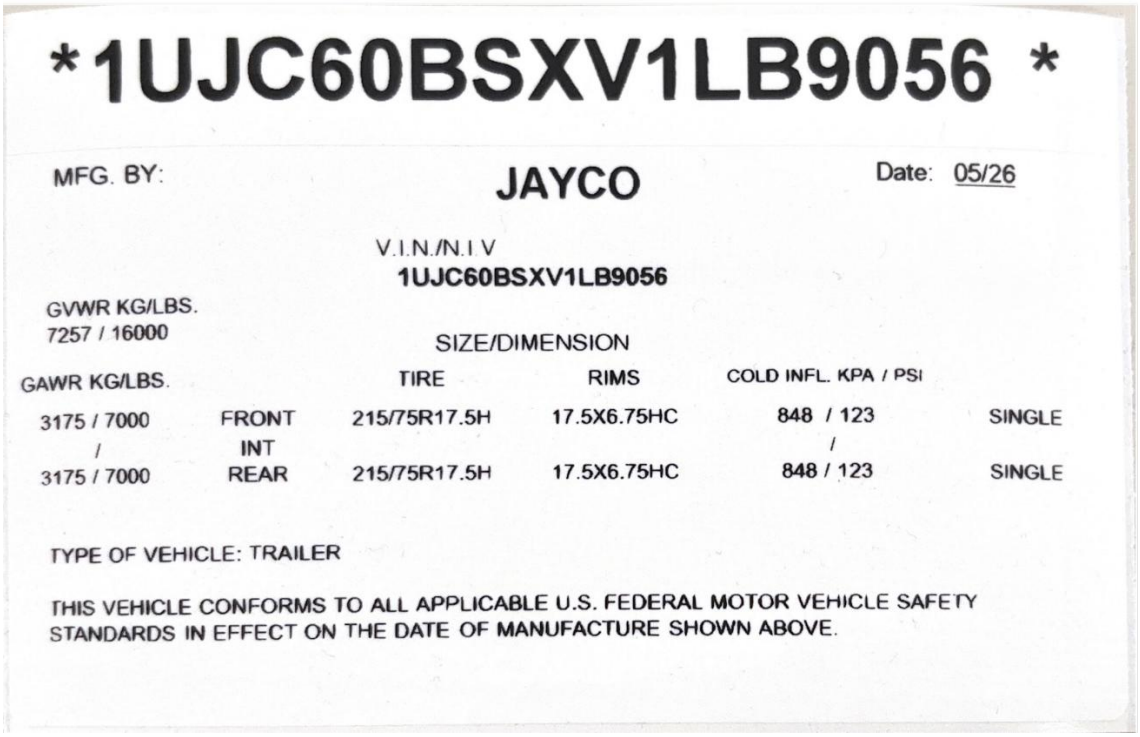
NHTSA # 26V-552

Remove existing label

1. The location of the certification label will be on the front off door side of the Towable Travel Trailer.

2. Remove the existing label. Using isopropyl alcohol and a shop rag, remove any adhesive residue from the surface where the original label was removed.
   a. Allow the area to dry for at least 30 seconds.

The certification label below is only an example of the label you are to replace.



*1UJC60BSXV1LB9056 *

MFG. BY: JAYCO Date: 05/26

V.I.N./N.I.V
1UJC60BSXV1LB9056

GVWR KG/LBS.
7257 / 16000

GAWR KG/LBS.		SIZE/DIMENSION TIRE	RIMS	COLD INFL. KPA / PSI	
3175 / 7000	FRONT	215/75R17.5H	17.5X6.75HC	848 / 123	SINGLE
/	INT			/	
3175 / 7000	REAR	215/75R17.5H	17.5X6.75HC	848 / 123	SINGLE

TYPE OF VEHICLE: TRAILER

THIS VEHICLE CONFORMS TO ALL APPLICABLE U.S. FEDERAL MOTOR VEHICLE SAFETY STANDARDS IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

Certification Label

Apply new label

1. Remove the protective back from the new label. Align the new label in the same location of the original label and apply it to the surface. Remove any air bubbles from the label.
   a. Note: Do not attempt to remove or adjust the label once it has touched the surface. Doing so may damage the label or cause it not to adhere properly to the surface.

If a label is damaged or will not properly adhere to the surface, please request a new label at compliance@jayco.com and we will send a new label.