IMPORTANT SAFETY RECALL

This notice applies to your vehicle. Refer to the provided list.

NHTSA Recall Number: 26V551 **Transport Canada Number:** N/A

Altec Identifier: CSN-3360

October 23, 2026

Dear Altec Owner,

This notice is sent to you in accordance with the *National Traffic and Motor Vehicle Safety Act*. Altec Industries, Inc. has decided that a defect which relates to motor vehicle safety exists in certain E350 vans and F-550 pickup trucks built from March 2021 through May 2023 that were equipped with TECNIQ INC K30 strobe lights, and certain parts orders for TECNIQ INC K30 strobe lights placed from March 2021 to May 2023. Water intrusion can occur on these strobe lights, **increasing the risk of death or serious injury.**

Refer to the included notice for the items covered under the Altec Warranty Policy. If you had this repair performed before you received this notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall by submitting a warranty claim in the Altec Connect Customer Portal: altec.com/altec-connect/.

Compare your unit's identifying information with the provided list to verify your unit is affected. You may also contact Altec or view your fleet through Altec Connect to determine if there are any other outstanding notices.

The inspection and repair, consisting of inspecting the unit for affected TECNIQ INC K30 strobe lights, can be performed by a qualified person, or you may contact Altec for further assistance. The inspection is expected to take 30 minutes and one person to complete. The repair is expected to take 30 minutes and one person to complete. All work will be performed at no charge to the customer when presented for repair.

If you have sold or retired the unit, update the records through Altec Connect. If you have leased this equipment to another person or company, you are required by Federal Law to forward a copy of this notice to the lessee by first class mail within ten (10) days of the receipt of this notice.

For US owners: If Altec fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590 or call toll-free 888-327-4236 (TTY 888-275-9171) or go to http://www.nhtsa.gov.

For Canadian Owners: If you are still not able to have the safety condition remedied by your dealer within a reasonable time, please contact Altec.

We regret this inconvenience; however, we are taking this action in the interest of your safety and continued satisfaction with Altec products. Thank you for your immediate attention on this important matter.

Strobe Light Inspection

Units Affected: Certain units built from March 2021 to May 2023 with TECNIQ INC K30 strobe lights installed, and certain parts orders for TECNIQ brand strobe lights placed from March 2021 to May 2023. Verify your unit is affected by reviewing the attached list or accessing Altec Connect.

Background: Altec has learned that water intrusion can occur on TECNIQ INC K30 strobe lights on the affected units. The electrical circuit inside the strobe light housing can cause a fire when it gets wet. A strobe light having a different design will be identified as a replacement.

⚠ WARNING

Death or serious injury and property damage could result from a fire on the unit. An electrical short circuit in a strobe light can cause a fire.

Customer Action: Inspect the strobe lights using the Initial Inspection Procedure beginning on page 2, or contact Altec to perform this inspection. Complete the inspection no later than 90 days from the receipt of this notice. Disconnect any strobe lights found to have water inside. Based on the inspection results, order and install the required 2-Strobes Replacement Kit(s), or contact Altec to perform this installation.

Parts may not be immediately available due to supplier backorder. Continue to inspect the strobe lights using the Weekly Inspection Procedure while awaiting repair, and disable any additional strobe lights found to have water inside.

Subsequent damage due to failure to perform the required action(s) in the time period allowed will not be covered by warranty.

Requirements: Every affected unit requires the installation of the proper kit(s) for completion. The inspection is estimated to take up to 30 minutes and 1 person to complete. The repair is estimated to take up to 30 minutes and 1 person to complete.

Completion and Warranty: The inspection and repair are covered under the Altec Warranty Policy and can be performed by Altec, the customer, or the customer's warranty provider. Altec will perform the work for free at an Altec facility. If the customer or the customer's warranty provider performs the work, a warranty claim must be submitted to be reimbursed for the cost of the parts and/or labor. Altec will allow up to $45 for the labor to perform the inspection and up to $45 for the labor to perform the repair. Customers are responsible for the travel costs of an Altec Mobile Service technician if the technician performs the work at the owner's location.

Altec Contact Info:
Phone: 1-877-GO ALTEC (1-877-462-5832) — Altec Connect Customer Portal: altec.com/altec-connect/

Altec Use Only	
Inspection labor	1.0 hr (Service); 0.5 hr (Other)
Repair labor	1.0 hr (Service); 0.5 hr (Other)
Account #	010.0667.43156.000.9304.000
Travel	Not included
NHTSA code	90
Prime fail P/N	991313410
Kit instructions	074900872

Altec Use Only			
Description	Part No.	Qty	Warranty
2-Strobes Repl Kit, Amber LED, Clear Lens	991620133	A/R	Yes
2-Strobes Repl Kit, White LED, Clear Lens	991637245	A/R	Yes
2-Strobes Repl Kit, Blue LED, Clear Lens	991637246	A/R	Yes
2-Strobes Repl Kit, Red LED, Clear Lens	991637394	A/R	Yes
2-Strobes Repl Kit, Amber LED, Amber Lens	991637395	A/R	Yes

Inspection Procedure

Required Tools

- Normal mechanic's hand tools
- Permanent marker or a paint stick

1. Read and understand all steps of the instructions before beginning the procedure. Wear appropriate personal protective equipment (PPE) following your employer's requirements.

2. Position the unit on a level surface, apply the parking brake, and turn off the engine. Remove the key from the ignition, and secure it following your employer's vehicle lockout/tagout (LOTO) procedure. Chock the wheels.

3. Count the number of rectangular surface-mount strobe lights installed all around the chassis at locations such as the front grill, sides of the body, and rear of the tailshelf (refer to Figure 1). Write this number below.

   ____ = Total number of strobe lights.

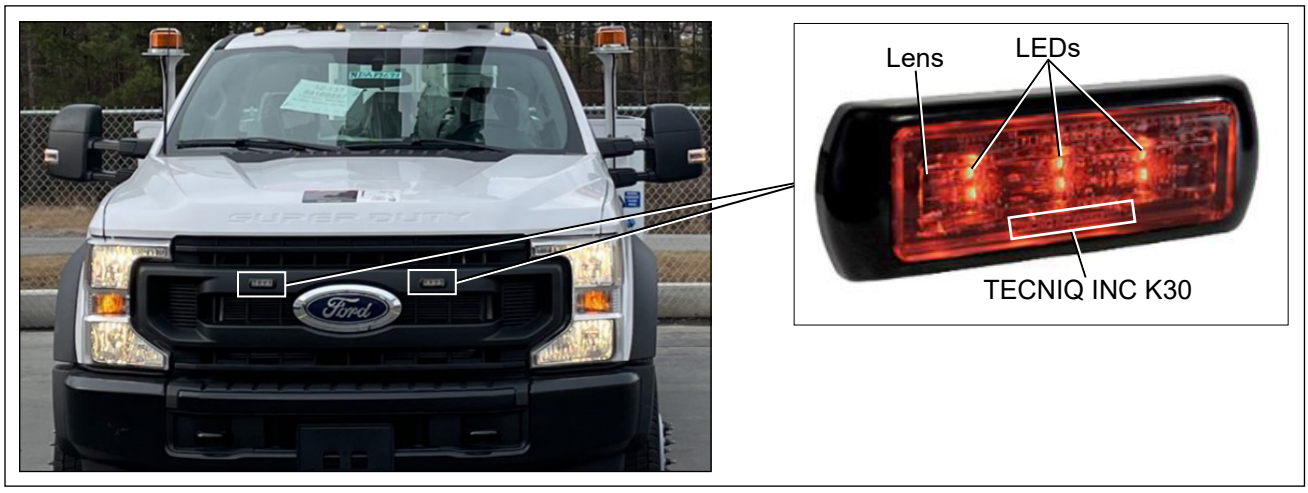


Figure 1 — Inspect The Surface-Mount Strobe Lights

4. Select a starting location on the vehicle. Inspect the strobe lights noted in step 3 one-at-a-time according to steps 5 through 8. Consider the first strobe light as location 1, and count up one by one as you work your way around the chassis in a clockwise direction. The last location number will be the total number as determined in step 2.

5. Look for the wording "TECNIQ INC K30" on the strobe light lens at the location being inspected (refer to Figure 1).
   - If this wording is present, proceed to step 6.
   - If this wording is not present, mark the box "Non-TECNIQ" in the Inspection Results Table on page 7 for the corresponding location number being inspected. Repeat step 5 for the next location.

6. Look closely at the lens of the strobe light to see if water droplets are visible inside. If water is present, use a permanent marker or paint stick to mark a large "W" on the lens.

7. Determine the color of the internal LEDs and the color of the lens, based on the choices shown in the Inspection Table on page 7. Note that the color of the LEDs is different when they are turned on vs. when they are turned off. For example, LEDs that produce white light when they are turned on appear yellow when they are turned off. Mark the box in the Inspection Table under the matching color combination for the corresponding location number being inspected.

8. Repeat steps 5 through 7 for the next strobe light. After inspecting the last strobe light, proceed to step 9.

9. Review the inspection results noted in the Inspection Table on page 7 from steps 4 through 8.
   - If none of the strobe lights were identified as TECNIQ INC K30, no repair is required. Proceed to step 10.
   - If any of the strobe lights were identified as TECNIQ INC K30, repair is required. Proceed to step 11.

10. No repair is required.
    a. Put the unit back into service.
    b. Complete the Inspection Sheet at the end of this notice, and return it to Altec.
    c. If the inspection was performed by Altec, mark this notice as complete on the Service Request.
    d. Do not complete the remaining step in this notice.

11. Repair is required. All TECNIQ INC K30 strobe lights on the unit must be replaced.

12. Determine the required repair kits (refer to Figure 2). Figure 2 shows a condensed Inspection Results table for example purposes only.
    a. For each color combination, calculate the Total Strobe Lights value by adding the column totals in the Inspection Table on page 7. Write the total column value in the Total Strobe Lights row of each column. This value represents the total number of lights requiring replacement.
    b. A single strobe light kit contains 2 replacement strobe lights of a given color. For example, if the Orange - Amber LED Clear Lens Color Total Strobe Lights value is 3, a total of 2 replacement kits (containing 4 replacement lights) will be required.

Inspection Results		
Location Number	LED Color Turned Off - Turned On / Lens Color: Orange - Amber LED / Clear Lens	Non-TECNIQ
1	X	
2		X
3	X	
4	X	
5		X
Total Strobe Lights	3	
Kit Part Number	991620133	
Total Kits Required	2	

Add Column Total (3)

Replacement Lights Needed

Required Repair Kit (Contains 2 Lights Per Kit)

Total Kits Required (Contains 4 Lights)

EXAMPLE

Figure 2 — Example for Calculating the Required Kits

13. Determine if the strobe lights require disabling while awaiting repairs.
    - If no strobe lights contain water inside, and were not marked with a "W" as described in step 6, the lights do not require disabling. Proceed to step 23.
    - All strobe lights with water inside, marked with a "W" as described in step 6, must be disabled. Perform steps 14 through 22 for each strobe light marked with a "W".

Disable the Strobe Lights

- Normal mechanic's hand tools
- Permanent marker or a paint stick
- ⅛" ID heat shrink tubing
- Heat source to warm heat shrink

14. Make sure the strobe light is turned off. Remove the mounting screws for the first strobe light.

15. Pull the strobe light out to expose several inches of the red, white, and black bonded wires coming from the back of the strobe light (refer to Figure 3).

16. Check for a connector in the wiring on the strobe light.
    - If there is a connector accessible, disconnect it and proceed to step 20.
    - If there is not a connector accessible proceed to step 17.

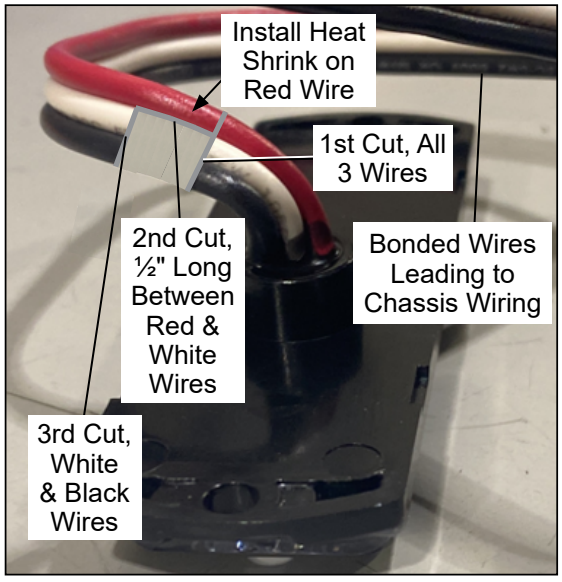


Figure 3 — Cut the Strobe Light Wires

17. Cut through the red, white, and black wires about 1” to 2” (2.54 cm to 5.08 cm) from the back of the strobe light (refer to Figure 3).

18. Cut off a ½” (1.27 cm) long portion of the white and black wires to leave a ½” (1.27 cm) extended length of the red wire on the end of the bonded wires leading to the chassis wiring (refer to Figure 3).

19. Install a piece of heat shrink tubing on the extended length of red wire, and heat it with a heat source to insulate the end of the red wire (refer to Figure 3).

20. Install the strobe light, and tighten the mounting screws.

21. Use a permanent marker or a paint stick to mark a large “X” on the lens of the disabled strobe light.

22. Repeat steps 14 through 21 for each strobe light marked with a “W”. Proceed to step 23 when all marked strobe lights are disabled.

23. Arrange for the replacement of the TECNIQ INC K30 strobe lights.
    a. Put the unit back into service while awaiting repairs. Follow the Weekly Inspection Procedure beginning on page 6 until repairs are complete.
    b. Use your company’s required safety practices to account for any nonworking strobe lights while the vehicle is being used.
    c. Order the required replacement kit(s) calculated in step 12. Refer to the Inspection Table on page 7.
    d. Arrange for the installation of the required kit using one of the methods below.
        - Contact Altec Service to schedule the installation of the kit.
        - Contact Altec Parts to order the kit, and schedule for your own technician or your third party provider to install the kit.
    e. Do not complete the Inspection Sheet at the end of this notice. Completion of the notice will be documented after the vehicle is repaired.
    f. Install the kit(s) upon receipt.
    g. Put the unit back into service.

Weekly Inspection Procedure

- Normal mechanic's hand tools
- Permanent marker or a paint stick

1. This procedure must be performed weekly while awaiting replacement of the TECNIQ INC K30 strobe lights on the vehicle. Read and understand all steps of the instructions before beginning the procedure. Wear appropriate personal protective equipment (PPE) following your employer's requirements.

2. Position the unit on a level surface, apply the parking brake, and turn off the engine. Remove the key from the ignition, and secure it following your employer's vehicle lockout/tagout (LOTO) procedure. Chock the wheels.

3. Look closely at the lens of each TECNIQ INC K30 strobe lights on the vehicle that is not marked with an "X" to see if any water droplets are visible inside (refer to Figure 1).
   - If no unmarked strobe lights have water visible inside, the weekly inspection is complete.
   - If any unmarked strobe lights have water visible inside, proceed to step 4.

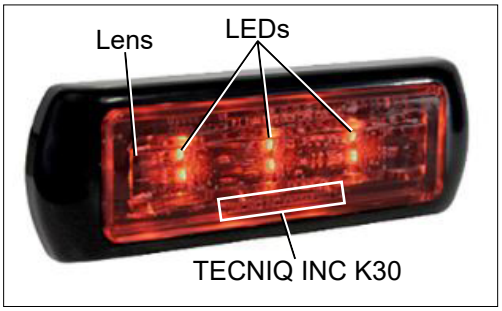


Figure 1 — Inspect the Strobe Lights

Disable the Strobe Lights

- Normal mechanic's hand tools
- Permanent marker or a paint stick
- ⅛" ID heat shrink tubing
- Heat source to warm heat shrink

4. Make sure the strobe light is turned off. Remove the mounting screws for the first strobe light.

5. Pull the strobe light out to expose several inches of the red, white, and black bonded wires coming from the back of the strobe light (refer to Figure 2).

6. Check for a connector in the wiring on the strobe light.
   - If there is a connector accessible, disconnect it and proceed to step 10.
   - If there is not a connector accessible proceed to step 7.

7. Cut through the red, white, and black wires about 1" to 2" (2.54 cm to 5.08 cm) from the back of the strobe light (refer to Figure 2).

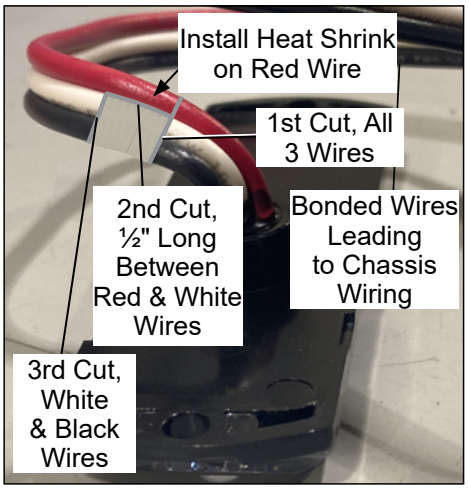


Figure 2 — Cut the Strobe Light Wires

8. Cut off a ½" (1.27 cm) long portion of the white and black wires to leave a ½" (1.27 cm) extended length of the red wire on the end of the bonded wires leading to the chassis wiring (refer to Figure 2).

9. Install a piece of heat shrink tubing on the extended length of red wire, and heat it with a heat source to insulate the end of the red wire (refer to Figure 2).

10. Install the strobe light, and tighten the mounting screws.

11. Use a permanent marker or a paint stick to mark a large "X" on the lens of the disabled strobe light.

12. Repeat steps 4 through 11 for each strobe light with visible water inside but is not already marked with an "X".

Inspection Results						
Location Number	LED Color Turned Off - Turned On / Lens Color					Non-TECNIQ
	Orange - Amber LED / Clear Lens	Yellow - White LED / Clear Lens	Clear - Blue LED / Clear Lens	Red - Red LED / Clear Lens	Orange - Amber LED / Amber Lens	
1	☐	☐	☐	☐	☐	☐
2	☐	☐	☐	☐	☐	☐
3	☐	☐	☐	☐	☐	☐
4	☐	☐	☐	☐	☐	☐
5	☐	☐	☐	☐	☐	☐
6	☐	☐	☐	☐	☐	☐
7	☐	☐	☐	☐	☐	☐
8	☐	☐	☐	☐	☐	☐
9	☐	☐	☐	☐	☐	☐
10	☐	☐	☐	☐	☐	☐
11	☐	☐	☐	☐	☐	☐
12	☐	☐	☐	☐	☐	☐
Total Strobe Lights						
Kit Part Number	991620133	991637245	991637246	991637394	991637395	
Total Kits Required						

Inspection Sheet

Complete this form and submit it to Altec to document a completed inspection that results in no repair or a repair that did not require a parts kit to complete.

Choose one of these options for submission.

- Scan the Product Safety QR code and complete the form.
- Complete, scan, and email this page to product.safety@altec.com
- Online through the customer portal – Altec Connect*

*If the customer or the customer's warranty provider performs the repair, submit a warranty claim through Altec Connect to be reimbursed for the cost of the parts and/or labor.

Product Safety

Altec Connect

Model	Altec Unit Serial Number	Date Inspected

Company Name _____ Phone _____

Service Company Name _____ Phone _____

Company Contact _____

Company Mailing Address _____

City _____ State/Province _____

ZIP/Mailing Code _____ Country _____

Signature _____

Submission of this form does not order parts or schedule service from Altec.

Contact Altec for more information or to schedule the work to be done by Altec.

Make copies of this form for additional units if needed.