



IMPORTANT SAFETY RECALL

This notice applies to your vehicle VIN: **X**

UNIT: **1xxxxxx**

NHTSA Recall No. 26V-537

September 22, 2026

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

E-ONE has decided that a defect, which relates to motor vehicle safety, exists in certain models of the following emergency vehicles:

2025-2026 E-ONE Cyclone N, 2026 E-ONE Cyclone 2, 2025-2026 E-ONE Typhoon N

WHY DOES MY VEHICLE NEED REPAIRS?

The hydraulic valve that extends and retracts the outriggers on Aerial trucks may become inoperable, preventing the outriggers from being extended preventing the truck from being used when it arrives at a fire scene or it may prevent the outriggers from being retracted preventing the truck from moving from the fire scene. This circumstance could increase the risk to public safety, injury or death by not being able to fight the fire. No warning will precede this.

The affected item is the Outrigger Hydraulic Control Valve

WHAT WILL YOUR DEALER DO?

Your dealer will replace the Outrigger Hydraulic Control Valve, free of charge. The repair should take approximately eight (8) hours to complete. However, due to scheduling, your dealer may require your vehicle for longer. Your dealer should be able to provide a more accurate repair estimate.

WHAT SHOULD YOU DO?

If you receive this notification, please contact your E-ONE Dealer or E-ONE at 1-352-237-1122 to schedule an appointment to have the repairs performed.

Please contact your local authorized dealer and schedule an appointment for your free repair as soon as possible. To find your nearest dealer, visit <https://www.e-one.com>.



INCLUDED WITH THIS LETTER IS AN OWNER RESPONSE CARD THAT MUST BE FILLED OUT AND RETURNED TO E-ONE IN ORDER TO BE REIMBURSED. Please have your Truck VIN available. After your repair has been completed, please fill in the appropriate information on the enclosed Owner Response Postcard, sign it, and mail it to:

E-ONE, 1601 SW 37th Ave, Ocala, FL, 34474.

If you prefer to contact E-ONE directly, feel free to contact our Customer Service at 1-352-237-1122. Please have your Truck VIN available.

WHAT IF YOU NO LONGER OWN THIS 2025-2026 E-ONE Cyclone N, 2026 E-ONE Cyclone 2, 2025-2026 E-ONE Typhoon N?

If you no longer the current owner of the vehicle, please indicate this on the Owner Response Postcard and return the card to *E-ONE, 1601 SW 37th Ave, Ocala, FL, 34474.*

WHO SHOULD YOU CONTACT IF YOU HAVE FURTHER QUESTIONS OR CONCERNS?

If you have any questions or concerns about this Recall, please contact E-ONE Customer Service at 1-352-237-1122. Please have your Truck VIN available.

If your dealer fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey AVE SE
Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

WHAT IF YOU ARE A LESSOR?

Federal law requires that you forward a copy of this Safety Recall Notice to the lessee within 10 days.

WHAT IF YOU HAVE ALREADY PAID FOR THIS REPAIR?

You may be eligible to receive a reimbursement for the cost of repairs made prior to receiving this notice. You may submit your receipts to the E-ONE Warranty Department.



If you have already paid to have your 2025-2026 E-ONE Cyclone N, 2026 E-ONE Cyclone 2, 2025-2026 E-ONE Typhoon N repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair or replacement of components. To learn more about what you need to do to obtain reimbursement call E-ONE Customer Service at 1-352-237-1122 and instructions will be provided. Please have your Truck VIN available.

If after having attempted to take advantage of this recall you believe you have not been able to have your 2025-2026 E-ONE Cyclone N, 2026 E-ONE Cyclone 2, 2025-2026 E-ONE Typhoon N remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1- 888-327-4236 (TTY: 1- 800-424-9153); or go to <http://www.safercar.gov>.

WHAT IF YOU NO LONGER OWN THE VEHICLE?

If you no longer own the vehicle, complete the attached Owner Response Postcard and mail it to the following address or contact Customer Service at 1-352-237-1122:

E-ONE, Inc
1601 SE 37th Avenue
Ocala, FL 34474

We apologize for any inconvenience this Safety Recall may cause, your safety is our first concern.

Sincerely,

E-ONE, Inc.



E-ONE NOTIFICATION PROGRAM

26V-537

Owner Response Postcard

VIN: X

UNIT: 1xxxxx

- ☐ This vehicle was inspected and repaired according to instructions.
- ☐ This vehicle was inspected and determined to not need repair.
- ☐ This vehicle was sold to: _____ (Name)
_____ (Address)
_____ (City, State/ZIP)
- ☐ This vehicle was stolen.
- ☐ This vehicle was destroyed.

Owner's (or Former Owner's) Signature

Date Signed

IMPORTANT SAFETY RECALL INFORMATION



Issued in Accordance
With Federal Law





Insert Customer Name

Insert Customer Address

Insert City, ST Zip