



IMPORTANT SAFETY RECALL

This Notice Applies to Your Recreational Vehicle VIN

Safety Recall: 26V-518
August 20, 2026

Name
Address
City, St. Zip

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain model year 2027 Jayco Eagle Fifth Wheels, Eagle SLE Fifth Wheels and certain 2027 Heartland Sundance XLT Fifth Wheels.

***Reason for
this recall***

The wiring for the auto-level jacks was omitted creating a possibility that the customer could use the phone app to activate the Auto Level Jacks during travel. The Activation of the jacks while the vehicle is in motion could lead to a crash.

***Recall
Remedy***

Jayco Inc. dealers will install the correct wiring. The remedy will be free of charge and will take approximately five minutes for inspection or thirty minutes if the inspection confirms that the auto level wiring needs installed.

***What we
need you to
do***

Please contact a Jayco Inc. certified repair facility and schedule an appointment for this remedy. To locate a Jayco Inc. dealer go to www.jayco.com. To locate a Heartland repair facility go to <https://heartlandrvs.com/>. You can also call 800-283-8267 for Jayco Inc. Customer Service.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, please contact Jayco Customer Service at 800-283-8267.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. Submit an email to service@jayco.com including your name, address, VIN, recall number, and a clear, legible receipt showing the identification of the product that was recalled.

If your dealer does not remedy this condition at no charge, please contact our Customer Service Department at 800-283-8267. If you are unable to get this safety defect remedied without charge and/or within a reasonable amount of time after contacting your dealer and Jayco customer service, you may want to contact NHTSA. To submit a written complaint contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,

Compliance Management
Jayco Inc. Towable Division