American Honda Motor Co., Inc.
4900 Marconi Dr.
Alpharetta, GA 30005-8847
Phone (866) 784-1870

NHTSA Recall Number: 26V- 500
Honda Campaign Number: KU8
Service Bulletin Number: MTB 55519

IMPORTANT SAFETY RECALL

This notice applies to your vehicle: XXXXXXXXXXXXXXXXX

September 2026

Dear FIRSTNAME LASTNAME,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Honda has decided that a defect which relates to motor vehicle safety exists in certain 2017 – 2023 and 2025 model year CMX300, CMX500, and 2025 model year CL500 motorcycles.

Why my vehicle is under recall:

The handlebar lock screw can loosen and fall between the frame and stem, resulting in the interference of steering operation and increasing the risk of a crash or injury.

What Honda will do:

Your Honda Powersports dealer will replace the handlebar lock screw and apply a thread-locking agent, for ***FREE***. Honda estimates that the repair can take approximately two hours and 30 minutes to complete. However, your dealer can provide you with a better estimate of the overall time for this service visit, as it may be necessary to make your motorcycle available for a longer period of time.

What we need you to do:

Please call any authorized Honda Powersports dealer and schedule an appointment to have your motorcycle repaired, for ***FREE***.

If you are not the only rider of this motorcycle, please advise all other riders and passengers of this important information.

- Check recall information for your motorcycle by accessing the Honda recall lookup tool at https://powersports.honda.com/recalls and entering your Vehicle Identification Number (VIN).
- If you have questions or concerns, we encourage you to:
  - visit https://powersports.honda.com/recalls; or
  - contact your local Honda Powersports dealer; or
  - send Customer Relations a message via https://powersports.honda.com/contact-us; or
  - call American Honda's Powersports Customer Relations at 1-866-784-1870 Monday through Friday, 8:30 a.m. to 4:30 p.m., Pacific Time.

If you paid out of pocket to have these specific recall repairs performed on your vehicle, you may be eligible for reimbursement; please contact American Honda's Powersports Customer Relations at 1-866-784-1870 to determine potential eligibility and for instructions on how to request reimbursement.

If you no longer own this vehicle or if any of the information is not correct, please complete and return the enclosed prepaid Information Change Card as soon as possible. If you are a lessor of this vehicle, federal regulations require you to forward this notice to your lessee within ten days.

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge and within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to the Administrator, National Highway Traffic Safety Administration (NHTSA), 1200 New Jersey Ave., SE, Washington, DC 20590. Alternatively, you may call the NHTSA toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153) or go to http://www.safercar.gov.

We sincerely apologize for any inconvenience this recall may cause, but please be assured that your safety is our first concern.

Sincerely,

American Honda Motor Co., Inc.