GRAND DESIGN

IMPORTANT SAFETY RECALL
NHTSA Safety Recall 26V-491

September 14, 2026

<Customer Name>
<Address 1>
<Address 2>
<City> <State> <ZIP code>

This notice applies to your **<Model Year> Grand Design <Brand> <Model>, VIN: <VIN>**

Dear Grand Design RV Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Grand Design RV has decided that certain Grand Design Lineage 31ZW5 motor homes built between 12/9/2025 and 5/15/2026 and equipped with the optional LT295/65R20 tires do not conform to Federal Motor Vehicle Safety Standard No. 120, Tire Selection and Rims and Motor Home/Recreation Vehicle Trailer Load Carrying Capacity Information for Motor Vehicles with a GVWR of More Than 4,536 Kilograms (10,000 Pounds). A recall to address this issue was initiated effective 8/27/2026

Why is this recall being conducted?	The tire information label on your motor home lists a recommended cold inflation pressure of 100 psi for the rear tires. The correct maximum cold inflation pressure for the LT295/65R20 tires installed on your motor home is 80 psi. An owner who inflates the rear tires to the pressure shown on the label will over-inflate them by 25 percent. Over-inflation stresses the tire and increases the risk of tire damage, reduced handling, and a tire failure, which could result in a crash.
What are we doing about the problem?	Your authorized Grand Design RV dealer will remove the incorrect tire information label and install a corrected label showing the correct cold inflation pressure of 80 psi, at no cost to you. The repair takes about 10 minutes.
What should you do?	Do not inflate the rear tires above 80 psi, which is the maximum cold inflation pressure marked on the tire sidewall. Disregard the 100 psi value shown on the tire information label until the corrected label has been installed. Contact your selling or nearest Grand Design RV dealer as soon as possible to schedule an appointment. If your distance from a dealer is significant, contact us at 574-825-9679 (choose the "Recall" prompt) or email recall@granddesignrv.com to discuss other arrangements.
What if you no longer own this vehicle?	Notify Grand Design by phone (574-825-9679), fax (574-825-9249), or email (registration@granddesignrv.com). Please include your 17-digit VIN in all correspondence.
Questions or concerns?	Contact Grand Design by phone (574-825-9679, "Recall" prompt), fax (574-825-9249), or email (recall@granddesignrv.com).

Lessor notice: If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

Prior repair reimbursement: If you have already paid to have your vehicle repaired for this condition, you may be eligible for reimbursement. Submit your request in writing with a repair receipt to: Grand Design RV, Customer Service, 11356 County Road 2, Middlebury, IN 46540.

If the repair is not made without charge within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or visit www.safercar.gov.

We apologize for any inconvenience; your safety is our primary concern.

Sincerely,
Grand Design RV, LLC