GRAND DESIGN

IMPORTANT SAFETY RECALL
NHTSA Safety Recall 26V-490

July 31, 2026

<Customer Name>
<Address 1>
<Address 2>
<City> <State> <ZIP code>

This notice applies to your **<Model Year> Grand Design <Brand> <Model>, VIN: <VIN>**

Dear Grand Design RV Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Grand Design RV has decided that a defect which relates to motor vehicle safety exists in certain Grand Design 2026 Imagine travel trailers in which the 120V receptacle cover in the front passthrough utility compartment was installed with the screws in the center holes, allowing a screw to contact the wiring behind it, built between 03/26/2026 and 03/30/2026. A recall to address this issue was initiated effective 7/31/26.

Why is this recall being conducted?	The cover over the 120V receptacle in the front passthrough utility compartment of your travel trailer may have been secured using the two center screw holes rather than the four corner holes. A screw installed in a center hole can contact the 120V wiring behind the receptacle and damage the wire insulation, which could result in an electrical short, arcing, and a fire. The condition is behind a trim panel and is not visible during normal use.
What are we doing about the problem?	Your authorized Grand Design RV dealer will inspect the screw positions on the receptacle cover and, if the screws are in the center holes, remove the trim panel, inspect the 120V wiring, repair the wiring if it has been damaged, and install a new cover secured through the corner holes, at no cost to you. The inspection takes about 10 minutes, plus about 30 minutes if the wiring must be repaired.
What should you do?	Until the inspection and any needed repair are completed, do not connect your travel trailer to shore power and do not energize the inverter. Contact your selling or nearest Grand Design RV dealer as soon as possible to schedule an appointment. If your distance from a dealer is significant, contact us at 574-825-9679 (choose the "Recall" prompt) or email recall@granddesignrv.com to discuss other arrangements.
What if you no longer own this vehicle?	Notify Grand Design by phone (574-825-9679), fax (574-825-9249), or email (registration@granddesignrv.com). Please include your 17-digit VIN in all correspondence.
Questions or concerns?	Contact Grand Design by phone (574-825-9679, "Recall" prompt), fax (574-825-9249), or email (recall@granddesignrv.com).

Lessor notice: If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

Prior repair reimbursement: If you have already paid to have your vehicle repaired for this condition, you may be eligible for reimbursement. Submit your request in writing with a repair receipt to: Grand Design RV, Customer Service, 11356 County Road 2, Middlebury, IN 46540.

If the repair is not made without charge within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or visit www.safercar.gov.

We apologize for any inconvenience; your safety is our primary concern.

Sincerely,
Grand Design RV, LLC