



SOFT-PAK®
SOFTWARE SOLUTIONS

The Curotto-Can®
The Power of Automated Collection



IMPORTANT SAFETY RECALL

NHTSA Recall No. 26V-474

This notice applies to your vehicle(s)



Dear RevAMP Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

REASON FOR BULLETIN

Heil Co. (Heil) has decided that a defect, which relates to motor vehicle safety, exists in certain model year 2025-2026 RevAMP® Electric Automated Side Loader vehicles. The electrical cabinet on affected vehicles may not provide adequate protection against environmental exposure, which could allow water to enter the cabinet and contact electrical components. Water intrusion into the electrical cabinet may result in electrical system malfunctions, including unexpected vehicle behavior, loss of vehicle functions, or an increased risk of an electrical event. Such conditions may increase the risk of a crash or injury to vehicle operators or others. To address this condition, Heil will install an updated electrical cabinet cover designed to improve sealing and better protect electrical components from environmental exposure. This improvement has been incorporated into production of all RevAMP® Electric Automated Side Loader vehicles going forward.

Failure to install the updated multi-cabinet cover may allow moisture to enter the electrical cabinet. Moisture intrusion could damage electrical components and result in electrical system malfunctions, degraded vehicle performance, loss of certain vehicle functions, or unexpected vehicle shutdown. Additionally, this can create an electrical short circuit. An unexpected loss of vehicle functionality or shutdown while the vehicle is in operation may increase the risk of a crash, injury, or fire.

WHAT HEIL WILL DO

Heil will install the cabinet cover to the electrical cabinet assembly on all affected units at no cost to the owner. The repair will take approximately 6 hours to complete. Heil service personnel will perform the cabinet cover installation. Repairs will be made within 60 days of contacting Heil, however Heil service will proactively contact customers to make repair arrangements.

WHAT THE OWNER MUST DO

1. You may continue to operate the vehicle. The owner is required to follow the **Continued Use** instructions provided in this bulletin.

This entire bulletin (and any attachments) is confidential and only for the intended recipient(s). Use or distribution by any unintended recipient is prohibited.

If you have received this bulletin in error, delete this entire communication, and notify the sender you have done so.

No warranty, guarantee, or promise is provided by virtue of this notice – the sole warranty provided by ESG is that listed on the applicable ESG product warranty webpage.



2. Contact your Heil Technical Services to schedule service.

Continued Use:

All machine operators and users must be notified of the following requirements for continued use of affected machines:

1. You may continue to use the product. Follow all standard operating procedures and monitor the vehicle for electrical warning messages or abnormal system behavior.
2. Continue to follow all maintenance and inspection requirements specified in the product manuals.

If you are a lessor of vehicles which are affected, it is required that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, or it has been removed from operation permanently, please inform the undersigned.

If you had this corrective action performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you have any questions, you can find your nearest dealer at this web site: <https://www.heil.com/dealer-locator/>.

After contacting your Heil Dealer and ESG Warranty department, if you are still not able to have the safety defect remedied within a reasonable time, you may wish to write the: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington DC 20590 or call 1-888-327-4236 (TTY: 1-888-275-9171): or go to <http://www.safercar.gov>.

If you have sold or retired the unit, please let us know by contacting the ESG Warranty department at 1-866-275-4345 and select the option for Warranty when prompted or send the serial number and new owner contact information to ESG.warranty@terex.com. You are required to forward this bulletin to the new owner within 10 days of receipt of this letter.

If you have leased this vehicle to another person, you are required by Federal Law to forward a copy of this notice to the lessee by first class mail within ten days of your receipt of this notice.

Thank you for your immediate attention on this important matter,

Tony Ceglia
Senior Director, Service