



IMPORTANT SAFETY RECALL

NHTSA Recall No. 26V472

July 27, 2026

Owner
Owner Address

RE: Safety Standard Recall Notification

Dear Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Coach and Equipment Mfg. Corp. has decided that a defect which relates to motor vehicle safety exists in certain 2024 - 2025 Phoenix and 2025-2026 Metrolite transit buses equipped with Ricon S-Series wheelchair lifts.

IMPORTANT!

- Your Coach and Equipment Mfg. Corp. bus installed with a Ricon S Series Wheelchair Lift is being recalled.

WHAT IS BEING RECALLED:

This recall applies to approximately 131 Coach and Equipment Mfg. Corp. buses installed with a Ricon S-Series wheelchair lift. The affected bus population is comprised of Phoenix and Metrolite models manufactured between January 1, 2024, and June 23, 2026.

The affected Ricon S-Series lifts are S5510, S2005, S5505 manufactured between January 1, 2024 and June 23, 2026.

WHY IS IT BEING RECALLED:

The platform lift motor could remain energized and move unintentionally despite the lift operator commanding the lift to stop, increasing the risk of injury to the lift occupant or others in the vicinity.

WHAT YOU AS THE (OWNER/ OPERATOR) SHOULD DO:

Arrange for service at the nearest Ricon servicing dealer by calling Ricon Customer Service at (800) 322-2884.



WHAT COACH AND EQUIPMENT MFG. CORP. / RICON CORPORATION WILL DO:

Coach and Equipment incorporation with Ricon will install two diodes within the lift electrical system wiring to prevent voltage from a failed contactor maintaining a closed (latched) condition and to ensure proper de-energization of the motor contactor when the operator commands the lift to stop. The repair will be provided free of charge and will take approximately 30 minutes.

If you had this corrective action performed before you received this letter, you may be eligible to receive reimbursement from Ricon Corp. for the cost of obtaining a pre-notification remedy for the problem associated with this recall. Reimbursement can be obtained by contacting Ricon at (800)-322-2884 and supplying records of the pre-notification remedy.

Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days.

If you no longer own the affected vehicle please contact Ricon Corp. at: (800)-322-2884 or Coach and Equipment Mfg. Corp. at: Toll Free (800)-724-8464.

If you feel that Coach and Equipment Mfg. Corp. has not fully answered your questions, please contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Thank you for your prompt attention to this matter. Your safety and satisfaction with the buses and services Coach and Equipment Mfg. Corp. provides to you are important to us. We regret this inconvenience to you. If you have any questions concerning these procedures, please contact Ricon Customer Service at (800)-322-2884, or Coach and Equipment Mfg. Corp. at (800)-724-8464.

Sincerely,

George D'Amato
Recall Administrator
Coach and Equipment Mfg. Corp.