IMPORTANT SAFETY RECALL

This notice applies to your Ember *<Series>* *<Model>,* VIN *<VIN>*

NHTSA Recall No. 26V469

<Date>

<Customer Name>
<Customer Address>
<City>, <State> <Zip>

Dear Ember RV Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Ember Recreational Vehicles, Inc., ("Ember") has decided that certain 2027 Overland Series, Touring Edition, E-Series recreational vehicles fail to conform to Federal Motor Vehicle Safety Standard No.567, "Certification".

IMPORTANT
Your vehicle falls within the recall population.

Why is a recall being conducted?
The Vehicle Identification Number (VIN) listed on the certification label is incorrect, which can prevent the owner from accurately identifying whether the vehicle is included in a safety recall or a potential future safety recall, which could increase the risk of a crash or injury.

What are we doing about the problem?
The remedy for this recall is new, corrected labels. Ember has notified dealerships of this recall and has provided them with remedy instructions to install these new labels. You may contact your Ember dealer to have the recall corrected. Please contact us to arrange for label shipment before the service appointment. Ember completely covers your repair cost for the remedy; you will not receive any bill of sales for anything covered under the above recall number. The installation of the label will take approximately 15 minutes.

What should you do?
Please contact your dealer immediately and request a service appointment to schedule the free remedy. The vehicle Owner is responsible for arranging to have the work completed. Please state you have been notified by Ember of having a recall in process for your vehicle and provide

the recall number for the dealership. Upon scheduling this appointment, please then contact Ember directly to arrange for label shipment before the service appointment.

You may also visit www.emberrv.com for dealer locations. If your distance from an Ember dealer poses difficulty, please contact Ember at 844-732-4204 or by email at warranty@emberrv.com. Please include your 17-digit VIN in all correspondence.

What if you previously paid for repairs to your vehicle for this recall?
If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized.

Additionally, you may be eligible for reimbursement of the charges you paid for the repair. To request reimbursement, please submit your request in writing along with the repair receipt to: PO Box 970, Bristol, IN 46507 or email information to warranty@emberrv.com.

What if you no longer own the recreational vehicle?
You have received this letter because government regulations require that a notification be sent to the last known owner of record. Our records indicate that you are the current owner. If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten (10) days to comply with federal regulations.

Who should you contact if you have questions or concerns?
Please contact Ember at 844-732-4204 or by email at warranty@emberrv.com.

If after having attempted to take advantage of this recall you believe you have been able to have your vehicle remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C. 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to www.nhtsa.gov.

We apologize for any inconvenience this recall may cause; however, your safety is our primary concern.

Sincerely,
Ember Recreational Vehicles