

July 21, 2026

<Customer Name>
<Address 1>
<Address 2>
<City> <State> <ZIP code>

This notice applies to your **<Model Year> Grand Design <Brand> <Model>**, VIN: **<VIN>**

Dear Grand Design RV Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Grand Design RV has determined that a safety defect exists in certain Grand Design Lineage units equipped with an Airxcel (RV Products) MaxxAir roof ventilation fan whose control board (PCB) can overheat built between 1/29/2026 and 6/8/2026. A recall to address this issue was initiated effective 7/27/2026

- Why is this recall being conducted?** Your Grand Design RV is equipped with an Airxcel (RV Products) MaxxAir roof ventilation fan. The fan's control board (printed circuit board, or PCB) can overheat, which could result in a fire. This recall has been issued to inspect the fan and replace the control board on affected units at no cost to you.
- What are we doing about the problem?** Your authorized Grand Design RV dealer will inspect the affected MaxxAir fan and, if the control board is within the affected range, replace it with a validated board at no cost to you. The inspection takes about 20 minutes, plus about 30 minutes if the control board must be replaced.
- What should you do?** Until the inspection and any needed repair are completed, do not operate the affected MaxxAir fan. Contact your selling or nearest Grand Design RV dealer as soon as possible to schedule an appointment. If your distance from a dealer is significant, contact us at 574-825-9679 (choose the "Recall" prompt) or email recall@granddesignrv.com to discuss other arrangements.
- What if you no longer own this vehicle?** Notify Grand Design by phone (574-825-9679), fax (574-825-9249), or email (registration@granddesignrv.com). Please include your 17-digit VIN in all correspondence.
- Questions or concerns?** Contact Grand Design by phone (574-825-9679, "Recall" prompt), fax (574-825-9249), or email (recall@granddesignrv.com).

Lessor notice: If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

Prior repair reimbursement: If you have already paid to have your vehicle repaired for this condition, you may be eligible for reimbursement. Submit your request in writing with a repair receipt to: Grand Design RV, Customer Service, 11356 County Road 2, Middlebury, IN 46540.

If the repair is not made without charge within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or visit www.safercar.gov.

We apologize for any inconvenience; your safety is our primary concern.

Sincerely,
Grand Design RV, LLC