



Kia America, Inc.
Corporate Headquarters
111 Peters Canyon Road, Irvine, CA 92606-1790 USA

IMPORTANT SAFETY RECALL

NHTSA Recall Number: 26V430

This notice applies to your vehicle: **Insert VIN**

August 13, 2026

Dear Kia Telluride Vehicle Owner:

Kia has identified a defect in your vehicle which relates to motor vehicle safety.

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Kia America, Inc. has decided that a defect which relates to motor vehicle safety exists in certain 2020-2024 MY Telluride vehicles. The defect can result in overheating of a seat motor, increasing the risk of fire while driving or parked. A fire increases the risk of injury. Our records indicate that you own or lease one of the affected vehicles.

You may have received a different recall notice (24V407 or Kia's Reference # SC316) that Kia sent in July 2024 regarding the front power seats of your vehicle. This new recall supersedes the previously launched 24V407 recall.

What Is The Problem?

An external impact with force to the front power seat side cover and/or seat slide knob may cause the power seat switch to become dislodged, internally misaligned, or otherwise damaged. A misaligned or damaged seat switch, or an improper recall SC316 (24V407) repair, may lead to the seat motor overheating, increasing the risk of a fire while driving or while parked. A fire increases the risk of injury.

Kia Will Install An Electronic Fuse Assembly Free Of Charge At No Cost To You.

Kia dealers will install an electronic fuse assembly regardless of whether the previous recall (24V407 or Kia's Reference # SC316) was completed on your vehicle. This recall will be performed **free of charge at no cost to you**. The time required to perform this recall will be approximately one (1) hour. However, your vehicle may be needed longer depending on the dealer's schedule. We recommend scheduling a service appointment to minimize your inconvenience.

What Should You Do?

- **Park your vehicle outdoors and away from other vehicles or structures until the recall repair has been completed.**
- **Avoid striking the power front seat control knobs while entering and exiting the vehicle and avoid placing objects between the seat and the door.** External impact applied to the seat switch may result in the seat motor to operate continuously.
- **WARNING:** You or your passenger may experience the front power seat slide knob sticking (e.g., inability to adjust power seat or power seat continues moving even after the seat slide knob is released) and/or a smoke or burning smell from underneath the seat. If any of these symptoms occur, pull over to a safe location and contact Kia Roadside Assistance at 1-800-333-4542 or online at kia.rsahelp.com to request to have your vehicle towed to the nearest authorized Kia dealership as soon as possible.
- **You may have already had the previous recall repair completed on your vehicle. However, Kia advises you still need to complete this recall.** In the interest of the safety of your passengers, as well as your own safety, contact your authorized Kia dealer to arrange for the recall to be performed on your vehicle as soon as possible.

- To find your nearest dealer, visit www.kia.com and click the "Find Dealer" button in the upper right corner ("Dealers" on a mobile device). You can also use the QR code below with your mobile device to access this information (*see the bottom of this letter for more information about QR code use*):



What If You Have Already Paid To Have This Situation Corrected?

If you have incurred expense to remedy this issue prior to the date of this notice, you may have the opportunity to obtain reimbursement for that expense. You may submit your receipts online to Kia via <http://customercare.kiausa.com> or mail your receipts with a copy of the attached Request for Reimbursement form directly to Kia for review and consideration:

**Kia Customer Care
Kia America, Inc.
P.O. Box 52410
Irvine, CA 92619-2410
1-800-333-4542**

Pursuant to the General Reimbursement Plan issued by Kia pursuant to Federal Regulation 49 CFR 573.13, Kia will respond to your claim within sixty (60) days of receipt and at that time Kia may either accept or reject that claim or it may request more information to evaluate the claim.

Have You Changed Your Address Or Sold Your Kia?

If you have changed your home address, sold your Kia vehicle, or no longer own your vehicle, please complete the attached prepaid "Change of Address/Ownership" card and mail it to us. You can also contact the Kia Customer Care Center phone number listed below.

What If You Are A Vehicle Lessor?

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

What If You Have Other Questions?

If your dealer does not respond to your service request in a timely manner, we suggest that you call Kia's Customer Care Center at 1-800-333-4542. This number has TTY capability. If your dealer fails or is unable to remedy this defect without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-888-275-9171); or go to <http://www.safercar.gov>.

This action has been taken in the interest of your safety, and we regret any inconvenience this situation may cause you.

Sincerely

Customer Care Department

QR Code Use:

- A QR Code is a square, 2-dimensional barcode that can be read by mobile devices loaded with an appropriate barcode or **QR Code Reader App**. The app reads the barcode image and then launches/uploads the specific information the code contains, such as URLs, text, photos, videos.
- With a mobile device, **download a QR Code Reader App**. With many devices, you can do this through an app store or marketplace.
- **Open the QR Code Reader App on your mobile device. The app will utilize your device's camera.** Center the code in the camera viewing area. With some apps, the URL or other information will automatically load when the code is recognized. For others, you may have to snap or take a picture of the QR code. Refer to the **QR Reader Code App instructions**.

REQUEST FOR REIMBURSEMENT FORM
2020-2024 MY TELLURIDE VEHICLES - FRONT POWER SEATS
SAFETY RECALL CAMPAIGN (SC374)

If you have incurred expense to remedy this issue prior to the date of this notice, you may have the opportunity to obtain reimbursement for that expense. You may **submit your receipts online to Kia via the Campaign Customer Reimbursement section found at this link:** <http://customercare.kiausa.com>.

If you do not have access to a computer or prefer to submit your request by mail, please complete this Request for Reimbursement and mail it to the following address for review and consideration, along with backup documentation:

Kia Customer Care Center
Kia America, Inc.
P. O. Box 52410
Irvine, CA 92619-2410
1-800-333-4542

Please allow at least sixty (60) days for review and response.

Customer First Name:		Customer Last Name:																			
Customer Address:																					
Customer City:		State:																			
		Zip:																			
Phone #:	() -	Email:																			
Vehicle Identification Number:	<table border="1" style="width: 100%; text-align: center;"><tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr></table>																				
Mileage at Time of Repair:		Date of Repair:	/ /																		
Amount of Reimbursement Requested	\$																				

Attach the following:

- **Repair Order showing:**
 - Name & address of person paying for the repair
 - Vehicle Identification Number (VIN) of vehicle repaired
 - **Description of the problem repaired**
 - Date of repair, mileage at the time of repair and total cost of claimed repair expense
- **Evidence of Payment of Repair showing:**
 - Date of Payment
 - Amount Paid (e.g., copies of cancelled check or credit card receipt)

I certify that the documents attached to this Request for Reimbursement are true and accurate and should be used as the basis for a reimbursement to me under this campaign.

CLAIMANT'S SIGNATURE:

Signature

Print Name



**IF ANY INFORMATION (NAME, ADDRESS OR VIN) HAS CHANGED,
COMPLETE ALL ENTRIES ON THIS CARD AND MAIL IT.**

I no longer own this automobile.

It was

- ☐ SOLD (Print name and address of new owner at right, if known).
☐ EXPORTED ☐ STOLEN
☐ DESTROYED ☐ I do not own a KIA

☐ The Vehicle Identification Number on this card is incorrect. The VIN of my KIA is

Name and address has changed (print new information below).

LAST NAME FIRST NAME INITIAL

ADDRESS: NUMBER										STREET									
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CITY	STATE	ZIP
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SC999 - F101



T1 P1 *****SNGLP 1

JOHN Q. SAMPLE
12345 MAIN ST
ANYTOWN, US 12345-6789

VEHICLE
IDENTIFICATION
NUMBER

*****999999





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NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 244 ROYAL OAK MI

POSTAGE WILL BE PAID BY ADDRESSEE

ATTN: KIA CUSTOMER CARE DEPT SC999
KIA AMERICA INC
PO BOX 1091
ROYAL OAK MI 48068-9976

