



IMPORTANT SAFETY RECALL

This Notice Applies to Your Recreational Vehicle VIN

Safety Recall: 26V-427
July 10, 2026

Name
Address
City, St. Zip

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain model year 2026 Heartland Cyclone Fifth Wheels and Travel Trailers.

***Reason for
this recall***

The inverter is equipped with a designated grounding lug (ground plug) intended for connection to the vehicle chassis. On affected units, this grounding connection may not have been installed or may not have been connected as intended. This condition could result in an injury from electrical shock hazard or an increased risk of overheating or fire.

***Recall
Remedy***

The remedy is to install the ground wire between the inverter grounding lug and the vehicle frame. This repair will take about 15 minutes to complete and will be performed at no charge.

***What we
need you to
do***

Please contact a Jayco Inc. certified repair facility and schedule an appointment for this remedy. To locate a Heartland repair facility go to <https://heartlandrvs.com/>. You can also call 800-283-8267.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, please contact Jayco Customer Service at 800-283-8267.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. Submit an email to service@jayco.com including your name, address, VIN, recall number, and a clear, legible receipt showing the identification of the product that was recalled.

If your dealer does not remedy this condition at no charge, please contact our Customer Service Department at 800-283-8267. If you are unable to get this safety defect remedied without charge and/or within a reasonable amount of time after contacting your dealer and Jayco customer service, you may want to contact NHTSA. To submit a written complaint contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,

Compliance Management
Jayco Towable Division