



IMPORTANT SAFETY RECALL

NHTSA Recall No: 26V358

July 16, 2026

[REDACTED]
[REDACTED]
[REDACTED]

Subject: Important Safety Recall Notice – NHTSA Recall No. 26V358
Vehicle: 2026 Chrysler PACIFICA
VIN: [REDACTED]

Dear [REDACTED]

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

BraunAbility has decided that a defect related to motor vehicle safety exists in certain Chrysler Pacifica and Voyager vehicles converted by BraunAbility between May 7, 2026 and May 22, 2026. Our records indicate that your vehicle may be affected by this condition.

What is the problem?

On some vehicles, the front seat wiring harness wall connector (driver and/or passenger side) may contain an incorrect internal spring. This spring may contact the electrical terminals inside the connector. If this occurs, it can:

- Turn on the airbag warning light, and/or
- Impair the proper operation of the occupant restraint system (airbags and/or seat-belt pretensioners).

An occupant restraint system that does not operate as intended can increase the risk of injury or death in a crash.

What will BraunAbility do?

BraunAbility will inspect the front seat harness connector on both the driver and passenger seats of your vehicle.

- If the harness is affected, the dealer will replace the front seat harness connector using a revised part.
- If the harness is not affected, no parts will be replaced.

The inspection and any necessary recall repair will take approximately 30 minutes to complete and will be performed **free of charge (parts and labor)**.



What should you do?

Please contact your BraunAbility dealer as soon as possible to schedule an appointment to have this recall performed:

When you contact the dealer, please have your Vehicle Identification Number (VIN) available. Your VIN is printed at the top of this letter and can also be found on your vehicle registration or on the label at the base of the windshield.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

What if you have already paid for this repair?

If you previously paid to repair this exact condition before receiving this notice, you may be eligible for reimbursement in accordance with BraunAbility's reimbursement plan. Please contact BraunAbility Customer Care at the number below for information on the documentation required and how to submit a claim.

Who should you contact if you have questions?

If you have questions or need assistance scheduling this repair, please contact:

BraunAbility Customer Care and Aftersales

Phone: 800-946-7513 option #1

Email: Questions@BraunAbility.com

If, after contacting BraunAbility, you believe that we have failed or are unable to remedy this defect without charge or within a reasonable time, you may file a complaint with the:

Administrator, National Highway Traffic Safety Administration

1200 New Jersey Avenue, SE

Washington, DC 20590

Website: www.nhtsa.gov

Vehicle Safety Hotline: 1-888-327-4236 (TTY: 1-800-424-9153)

If you no longer own this vehicle

If you no longer own the vehicle, please forward this notice to the new owner if possible. You may also contact BraunAbility at the number above to provide the name and address of the new owner.

We apologize for any inconvenience this safety recall may cause. Your safety and satisfaction are extremely important to us, and we appreciate your prompt attention to this matter.

Sincerely,

BraunAbility

Customer Care and Aftersales Team