

June 26, 2026

<Customer Name>
<Address 1>
<Address 2>
<City> <State> <ZIP code>

This notice applies to your <Model Year> Grand Design <Brand> <Model>, VIN: <VIN>

Dear Grand Design RV Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Grand Design RV has determined that a safety defect exists in certain 2025-2026 Grand Design Reflections RV units equipped with factory-installed CURT® Touring Coil Suspension on Lippert chassis manufactured prior to April 23, 2026. A recall to address this issue was initiated effective 6/22/2026.

- Why is this recall being conducted?** Your unit may be equipped with CURT® Touring Coil Suspension (TCS) shock bolts that may have been improperly torqued during installation. This recall has been issued to replace all TCS shock bolts on affected units with new Grade 8 hex head bolts installed to specification. This repair will be performed free of charge.
- What are we doing about the problem?** Dealers will replace all CURT® Touring Coil Suspension shock bolts on your unit with new Grade 8 hex head bolts, installed and torqued to specification. The repair is expected to take no more than 1 hour.
- What should you do?** Contact your selling or nearest Grand Design RV dealer as soon as possible to schedule an appointment. If your distance from a dealer is significant, contact us at 574-825-9679 (choose the "Recall" prompt) or email recall@granddesignrv.com to discuss other arrangements.
- What if you no longer own this vehicle?** Notify Grand Design by phone (574-825-9679), fax (574-825-9249), or email (registration@granddesignrv.com). Please include your 17-digit VIN in all correspondence.
- Questions or concerns?** Contact Grand Design by phone (574-825-9679, "Recall" prompt), fax (574-825-9249), or email (recall@granddesignrv.com).

Lessor notice: If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

Prior repair reimbursement: If you have already paid to have your vehicle repaired for this condition, you may be eligible for reimbursement. Submit your request in writing with a repair receipt to: Grand Design RV, Customer Service, 11356 County Road 2, Middlebury, IN 46540.

If the repair is not made without charge within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or visit www.safercar.gov.

We apologize for any inconvenience; your safety is our primary concern.

Sincerely,
Grand Design RV, LLC