



IMPORTANT SAFETY RECALL SC0495 NHTSA RECALL # 26V351

This Notice applies to your vehicle, see enclosed "Notice of Vehicle Recall."

DEAR MACK TRUCK OWNER:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

SAFETY DEFECT

Mack Trucks has decided that a defect, which relates to motor vehicle safety, exists in certain 2026-2027 Mack AN, AN(4), GR, PI and PR(4) vehicles. The vehicles may have masking material from a painting process present between the wheels and axle hubs. This may cause the wheel lug nuts to loosen as the material compresses.

SAFETY RISK

A wheel and tire assembly that detaches from a vehicle while driving may lead to loss of vehicle control or create a hazard to other road users, increasing the risk of a crash or injury.

**PRECAUTIONS
YOU CAN TAKE**

Do not drive or operate the affected vehicle until the remedy is performed.

Vehicles will be recalled and all wheel and hub mating surfaces will be inspected. If any masking material is found the material will be removed, wheel end components will be inspected, and any worn parts will be replaced.

Recall repairs will be performed at no cost to you.

**TIME REQUIRED
FOR THE REPAIR**

The time required to repair your vehicle is approximately 2-5 hours.

**WHAT YOU
SHOULD DO**

You should contact the nearest Mack Parts and Service Center and make an appointment.

You can locate the closest Mack Parts and Service Center by going online to <http://www.macktrucks.com> and selecting "Find My Dealer" or by calling our toll-free number: 1-800-866-1177.

**NOTICE
REGARDING
LEASED
VEHICLES**

If you are a Lessor of vehicles subject to this Notice, you have an obligation under Federal Law to provide a copy of this Notice to all Lessees within 10 days of your receipt of this Notice. Further, you must maintain a record, which identifies the Lessee(s) to whom you send a copy of this letter, the date you send this letter, and the Vehicle Identification Number(s) of the vehicle(s) that you have leased to that lessee. For purposes of this Notice, the term Lessor means: a person or entity that is the owner, as reflected on the vehicle's title, of any five or more leased vehicles (as defined in CFR Section 577.4), as of the date of notification by the manufacturer of the existence of a safety-related defect or non-compliance with a Federal Motor Vehicle Safety Standard in one or more of the leased motor vehicles.

**OWNER RECALL
RESPONSE CARD**

The enclosed "Notice of Vehicle Recall" identifies your vehicle. If you no longer own the vehicle, please help us update our records by completing the "Vehicle Disposition Record" portion of the enclosed postage-free Notice of Mandatory Safety Campaign card and mailing it back to us.

**ASSISTANCE/
COMPLAINTS**

If your vehicle has not been repaired within a reasonable time after delivering it to a Mack Parts and Service Center, please contact:

Mack Trucks, Inc.
North American Certification and Compliance
P.O. Box 26115
Greensboro, NC 27402-6115
vtna.regulatoryaffairs@volvo.com

You may also submit complaints to the Administrator of the National Highway Traffic Safety Administration (1200 New Jersey Avenue, S.E., Washington DC 20590 or call the toll-free Auto Safety Hot Line at 1-888- 327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov> if you believe that Mack has failed to remedy the defect without charge, or has failed to remedy the vehicle within 60 days of the owners first tender to obtain repair following the earliest time that parts are available.

**PRE-NOTIFICATION
REMEDIES**

If you have previously paid for repairs as a result of this issue, you may be entitled to recovery of those expenses. To qualify, repairs must have been completed between May 28, 2025 and June 19, 2026.

Submit copies of all documentation supporting your claim according to the rules specified in the "General Plan for Reimbursement of Pre-notification Remedies" provided in this mailing.

We regret any inconvenience this may cause to your operation but hope you will appreciate our sincere efforts to demonstrate Mack's commitment to provide our customers with the best possible product.

MACK TRUCKS, INC.