



Date: May 18, 2026

Dear Enrico Pugliese:

IMPORTANT SAFETY RECALL

Regarding your: Vespa Primavera 50/150 OFFICINA 8 or Vespa GTV 310 OFFICINA 8

THIS NOTICE APPLIES TO YOUR VEHICLE VIN: ZAPMD30N1T5400089

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. The NHTSA identification number of this recall is **26V302**.

REASON FOR THIS RECALL

Piaggio Group Americas (PGA) has decided that a defect, which relates to motor vehicle safety, exists in a specific range of Vespa motorcycles noted below:

- 2026 Vespa Primavera 50/150 OFFICINA 8
- 2026 Vespa GTV 310 OFFICINA 8

In the affected range, Piaggio Group Americas (PGA) has found that the rear-view mirrors fitted to your motorcycle may not be equipped with the warning "Objects in mirror are closer than they appear", which warns the driver of mirror convexity, making objects appear smaller and altering the perception of distance. The absence of this warning increases the risk of a crash and/or serious injury. According to vehicle registration records, you are the owner of a motorcycle that falls within this affected VIN range.

WHAT WE WILL DO

To address this situation, PGA will conduct a recall of models within the affected VIN range. **PGA, through the qualified dealer network, will install new mirrors incorporating the required warning message, free of charge.**

The work required by this recall may be completed by your qualified Piaggio/Vespa dealer **at no charge to you** for the required parts and labor. The work time for the repair is approximately 10 minutes.

WHAT YOU SHOULD DO

With the receipt of this letter, please contact your authorized Piaggio/Vespa dealership **as soon as possible** to schedule an appointment to have the recall completed. Instructions for this recall have been sent to your dealer, and the parts are available. Your dealer is best equipped to obtain parts and provide service to ensure that your vehicle is corrected as promptly as possible. Please ensure that these instructions are followed by anyone that uses your vehicle. If



you take your vehicle to your dealer at the agreed service date and they do not remedy this condition on that date or within three (3) days, we recommend you contact our customer care helpline at 212-380-4400.

If your dealer fails or is unable to remedy this recall without charge, or within a reasonable time, you may submit a written complaint to: The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave SE, Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.NHTSA.gov>.

Our Customer Care helpline (212-380-4400) is available to provide you with further information and any support you may need. Should the vehicle not be in your possession or available to you, please provide the name and address of the purchaser by contacting our customer care department or by filling out the form on the following page. Our customer care email is customercare@us.piaggio.com

If you previously had the work required for this recall completed at your own expense, please refer to the attached letter (Tread Act Customer Reimbursement Plan) describing the criteria and procedure to request reimbursement.

Federal law requires any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products. Thank you for your prompt attention to this important matter.

Very truly yours,

Piaggio Group Americas
Technical Services



PIAGGIO®



**2026 Primavera 50/150 OFFICINA 8 & 2026 GTV 310 OFFICINA 8
(Mirror recall)**

VIN # (Full 17 digits): -----

New Owner Details (if not in your possession)

First Name: _____ Last Name: _____

Street Address: _____

City: _____ State: _____ Zip: _____

Date of transfer: _____

Vehicle not available for the following reasons: Scrapped: _____ Stolen: _____

Vehicle not available for other reasons: (Please specify)

Print Name: _____

Signature: _____ *Date:* _____



TREAD ACT CUSTOMER REIMBURSEMENT PLAN

**Customer Reimbursement for Safety Related Recall Repairs
Effective with Safety related recalls initiated as of January 15, 2003**

Piaggio Group Americas (PGA) is initiating a safety-related recall for a select range of models that includes your VIN number. If you have previously paid to have the repair or update as described in the recall documentation completed, you are entitled to be reimbursed for that expense.

You are encouraged to request reimbursement from your respective Piaggio/Vespa dealer. Alternatively, you may submit the request for reimbursement to the following address:

**Customer Care- Piaggio Group Americas
860 Washington Street. 9th Floor
New York, NY 10014**

In every case:

- Repair expenses pertaining to the subject of the safety recall are reimbursable, not consequential expenses such as towing, rental, accommodations, damage repairs, etc.
- Expenses from repair facilities outside of the PGA authorized dealer network will be considered; however, the repair procedure must meet PGA's standards.
- When reimbursing for parts, the Manufacturers Suggested Retail Price (MSRP) will be considered as the guideline for reasonable charges.
- Expenses for repairs performed more than 10 days after the date of the last customer notification letter sent by PGA are not eligible for reimbursement.
- Taxes and hazardous waste disposal, where previously paid, are eligible for reimbursement.

The authorized Piaggio/Vespa dealer will request a copy of the customer notification letter, as well as a copy of the owner's previously paid invoice, and then inspect the vehicle (if still in the possession of the invoice holder) to determine the scope and quality of the previous repair. Claims will be processed within 60 days of receipt.