IMPORTANT SAFETY RECALL NOTICE

NHTSA Campaign Number: **26V-285** Internal Recall Number: **206**

<Date>

To:

«CUSTOMER_NAME»
«CUSTOMER_ADDRESS_1»
«CUSTOMER_ADDRESS_2»
«CITY» «STATE» «ZIP»

THIS NOTICE APPLIES TO YOUR VEHICLE.

RE: **BODY SERIAL «BODY_SERIAL» CHASSIS SERIAL «CHASSIS_SERIAL»**

Dear Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

DESCRIPTION OF DEFECT

Winnebago Motorhomes has decided that a defect related to motor vehicle safety exists on certain 2026 – 2027 Winnebago Solis. These vehicles were manufactured December 16, 2025, through April 3, 2026. These dates are a broad overview and non-sequential.

Defect: On certain Winnebago vehicles, the LP hose was incorrectly routed over (rather than behind) the exhaust heat shield.

SAFETY RISK

An LP hose routed over the heat shield is subject to continuous elevated heat exposure, which can cause the hose material to harden, become brittle, and develop micro-cracks. A compromised hose may leak propane gas, which, in the presence of a heat or ignition source, could result in a fire, increasing the risk of burn injury or property damage.

REMEDY – WHAT WE WILL DO

Winnebago Motorhomes has authorized your dealer to inspect the routing of the LP Hose free of charge.

This remedy will be performed at no charge to you.

The estimated labor time to complete this correction is approximately 1 hour.
However, due to service scheduling requirements, your dealer may need your vehicle for a longer period of time.

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WHAT YOU SHOULD DO

Please contact your authorized Winnebago motorhome dealer immediately to schedule an appointment. You can locate a dealer using any of the following methods:

- Online: www.winnebago.com/shopping-tools/locate-a-dealer
- Email: customercare@wgo.net
- Phone: **(641) 585-6939 or (800) 537-1885**

ASSISTANCE AND RESOURCES FOR UNRESOLVED DEFECTS

If you bring your vehicle to the dealer on the agreed date and they do not perform this service on that date or within five (5) business days, contact Winnebago Customer Care at **(641) 585-6939 or (800) 537-1885**.

If you are unable to obtain the remedy without charge and within a reasonable time, you may submit a complaint to the:

Administrator, National Highway Traffic Safety Administration 1200 New Jersey Avenue S.E., Washington, DC 20590 Vehicle Safety Hotline: 1-888-327-4236 — TTY: (800) 424-9153 www.safercar.gov

PREVIOUSLY PAID REPAIRS

If you previously paid to remedy this condition, you may be eligible for reimbursement. To request a refund, contact Winnebago Customer Care:

- Email: customercare@wgo.net
- Mail: Customer Care Department, P.O. Box 152, Forest City, Iowa 50436
- Phone: **(641) 585-6939 or (800) 537-1885**

ADDRESS OR VEHICLE CHANGES

If you have changed your address, sold, or traded your vehicle since purchase, provide the updated information at https://www.winnebago.com/owners/owner-resources/second-owner-registration

Lessor Notice (Required by Federal Law): Any vehicle lessor receiving this recall notice must forward a copy to the lessee within ten (10) days.

Presentation of this letter to the service center will assist in making the necessary corrections to your vehicle as promptly as possible.

We apologize for any inconvenience this may cause. This action has been taken in the interest of your safety and continued satisfaction. This letter does not constitute an acknowledgement of legal liability.

Winnebago Motorhomes
Forest City, Iowa 50436