

IMPORTANT SAFETY RECALL

<Date>

<Name>

<Address>

<Address 2> (if applicable; if not, remove this line)

<City, State, ZIP>

This notice applies to your vehicle, <VIN>

NHTSA Recall No: 26V-283

Dear Tesla Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Tesla, Inc. has decided that certain Model Year 2017 and 2021-2023 Tesla Model 3, 2020-2023 Model Y, 2021-2023 Model S, and 2021-2023 Model X vehicles manufactured between November 29, 2017, and January 3, 2024, equipped with Hardware version 3 that are or were operating with a specific software version may fail to conform to Federal Motor Vehicle Safety Standard No. 111, "Rearview Visibility." Our records show that you are the owner of a vehicle affected by this action.

REASON FOR THIS RECALL

Upon vehicle power up, a certain software configuration may prevent camera streams from being sent to the microcontroller unit for up to 11 seconds, causing a loss of rearview image for up to 11 seconds for drivers who shift into reverse during this time. A delayed rearview image reduces the driver's view behind the vehicle, increasing the risk of a crash.

WHAT TESLA WILL DO

At no cost to customers, Tesla rolled out an over-the-air (OTA) software remedy that ensures the rearview image display complies with FMVSS 111, S5.5.3.

WHAT YOU SHOULD DO

Please check that your vehicle is running software version 2026.8.6.1 or a later release. You can check the software version running on your vehicle by tapping 'Controls' then 'Software' on your touchscreen. If your vehicle is running software version 2026.8.6.1 or a later release, then there is no further action that you need to take, and you may disregard this notice. If your vehicle is not running one of these software versions, then please accept the latest pending software update for installation by tapping the yellow clock icon at the top of the vehicle touchscreen and following the prompts. The update will take approximately less than five minutes to install.

If Tesla fails or is unable to remedy this defect without charge or within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590, by calling 1-888-327-4236 (TTY: 1-800-424-9153), or by visiting www.safercar.gov.

Federal law requires any lessor who receives a notification of a determination of a noncompliance pertaining to any leased motor vehicle to send the notice to the lessee within 10 days.

If you no longer own the vehicle, update vehicle ownership in your Tesla Account. For more details about adding or removing vehicles from your Tesla Account, visit www.tesla.com/support/account-support#add-remove-products. If have any questions or need assistance installing the software update, please contact Tesla online by visiting www.tesla.com/support/contact or by calling 1-877-79-TESLA (1-877-798-3752).

Thank you for being a Tesla customer. We are committed to ensuring that your vehicle provides the highest possible level of safety.

TESLA, INC.