



IMPORTANT SAFETY RECALL

This Notice Applies to Your Recreational Vehicle «unit serial »

Safety Recall: NHTSA # 26V-xxx
May 2026

Name
Address
City, St. Zip

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain model years 2026 Jayco Granite Ridge and 2026 Entegra Coach Condor Class B motorhomes.

***Reason for
this recall***

The Timberline tempering mixing valve was not installed on the water heater for certain units, allowing the water from the heat exchanger to reach a temperature of 175 degrees. This situation could cause an injury.

***Recall
Remedy***

Jayco Inc. dealers will inspect and install the tempering mixing valve. The remedy will be free of charge and will take approximately .10 Hours for inspection or 1 hour if the inspection confirms that the tempering mixing valve needs installed. Until the remedy is completed, you should turn on the cold water first at the faucet to prevent injury.

***What we
need you to
do***

Please contact a Jayco Inc. certified repair facility and schedule an appointment for this remedy. To locate a Jayco Inc. or Entegra Coach dealer go to www.jayco.com or www.entegracoach.com. You can also call 800-283-8267.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, please contact Jayco Customer Service at 800-283-8267.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. Submit an email to service@jayco.com including your name, address, VIN, recall number, and a clear, legible receipt showing the identification of the product that was recalled.

If your dealer does not remedy this condition at no charge, please contact our Customer Service Department at 800-283-8267. If you are unable to get this safety defect remedied without charge and/or within a reasonable amount of time after contacting your dealer and Jayco customer service, you may want to contact NHTSA. To submit a written complaint contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,

Compliance Management
Jayco Inc. Motorized Division